

CHECKSHEET FOR NEW OFF-LICENCE APPLICATION



Email to: sol@huttcity.govt.nz

Deliver to: Hutt City Council, 30 Laings Road, Lower Hutt

Post to: The Secretary, District Licensing Committee, Hutt City Council, Private Bag 31912, Lower Hutt 5040

Note: Unopposed applications may take 8 weeks or more to process.

- The applicant must be the party that will be taking the money from the business eg, the name on the bank account.
- If you have any questions about the application process or any supporting documentation please contact the Environmental Health team.
- If you're applying to get an alcohol licence for your premises, you'll have to get a Certificate of Use for the purpose of the Sale and Supply of Alcohol before you make a licence application. You must attach this certificate to your licence application. See general notes for details.

HAVE YOU PROVIDED THE FOLLOWING?

<input type="checkbox"/>	Completed application form.
<input type="checkbox"/>	Scale plan outlining the proposed alcohol licensed area (clearly marked). Must include: principal entrance, designation (supervised or restricted – if applicable). (Note: if the premises is a supermarket or grocery store the plan must show the layout of the entire store, with the single alcohol area, and any sub-areas if applicable, clearly marked).
<input type="checkbox"/>	Street map showing the premises location Identify any sensitive sites within 1km radius of the premises (eg, healthcare facilities, schools, kindergartens, religious sites, drug and alcohol rehabilitation centre etc)
<input type="checkbox"/>	Photo or artist's impression of the outside of the premises.
<input type="checkbox"/>	Certificate of Use for the purposes of the Sale and Supply of Alcohol Act 2012 - see general information page for details.
<input type="checkbox"/>	Written statement signed by the owners of the building giving approval to sell and supply alcohol during the days and hours applied for (note: approval must be for the applicant named in the application form).
<input type="checkbox"/>	A copy of the signed lease agreement and/or sale and purchase agreement.
<input type="checkbox"/>	Certificate of Incorporation or partnership agreement (if applicable).
<input type="checkbox"/>	A copy of the Temporary Authority (if applicable).
<input type="checkbox"/>	A Social Responsibility Policy AND details of staff training/copy of the staff training plan.
<input type="checkbox"/>	A copy of each Manager's Certificate (note: not required if the Certificates were issued through the Lower Hutt District Licensing Committee).
<input type="checkbox"/>	If lodged on behalf of the applicant by an agent, a letter of authorisation signed by the applicant.
<input type="checkbox"/>	If the application is for a grocery store a verified statement of annual sales revenue by a Chartered Accountant as required by regulation 13 of the Sale and Supply of Alcohol Regulations 2013.
<input type="checkbox"/>	Draft public notice form (note: must be provided for checking before being advertised on the Hutt City Council website AND displayed onsite). A link to the public notice on the website with a copy to print and display onsite will be emailed to the applicant.
<input type="checkbox"/>	Invoice for application fee (and public notice fee for advertising on the Hutt City Council website) will be provided upon receipt of completed application for immediate payment.

The application fee is set by the Hutt City Council Alcohol Fees Bylaw, and the amount is determined using the premises' risk rating which is set under the Sale and Supply of Alcohol (Fees) Regulations 2013. Information about alcohol application fees is available on the Council's website, or if you have any questions they can be directed to the Environmental Health Duty Officer on 04 570 6666 or email sol@huttcity.govt.nz.

GENERAL INFORMATION

CERTIFICATE OF USE

(Pursuant to Section 100(f) of the Sale and Supply of Alcohol Act 2012)

You need to apply for a Certificate of Use (CoU) prior to applying for a new alcohol licence and may require a new CoU for renewals with variation that increases the licensed hours or area.

This CoU confirms that the proposed use of the premises meets the requirements of the Resource Management Act 1991 and the building code.

This CoU is managed by Hutt City Council's Resource Consents and Building teams.

The application form for this certificate is available on the Hutt City Council website (apply for an alcohol licence page). If you have any questions about the CoU please contact the Resource Consents duty planner on 04 570 6781.

PUBLIC NOTICES

After submitting a licence application (new or renewal) you must notify the public of your application in accordance with Sections 101 and 127(3) of the Sale and Supply of Alcohol Act 2012, and Regulations 36, 37, 38 and 39 of the Sale and Supply of Alcohol Regulations 2013.

You can advertise on the Hutt City Council Website, and you must also display a copy at the premises in a place that can be clearly seen by the public from outside.

A Licensing Inspector will check the draft public notice to ensure the details are correct.

Advertising on the Hutt City Council Website:

An invoice will be emailed to the nominated email address provided in the application form.

Once payment has been received the public notice will be advertised on the Hutt City Council website.

You will receive an email confirming the public notice, with a link to the publication page

[Alcohol licence public notices | Hutt City Council](#)

The public notice must also be displayed onsite:

Once the final copy of the public notice has been returned to you, you are required to display it in a place that can clearly be seen by the public outside of the premises.

STAFF TRAINING

One of the criteria that the DLC must consider when deciding on the issue of a new or renewal licence is the staff, systems and training that the Licensee has in place.

It is expected that all businesses operating licensed premises have a current and relevant training plan in place for **all staff**. The plan should include how often the training will take place (ie: induction training for new staff and regular refresher training for current/existing staff).

You will be asked for this plan and proof that it is being followed. Providing training records is one way to

show this.

Are your staff trained in host/social responsibility?

Free online 'ServeWise' training available from the Health Promotion Agency (HPA) at

[Alcohol Resources — ServeWise](#)

CERTIFICATED DUTY MANAGERS

For most licensed premises at least two certificated managers will need to be appointed. Their name must be clearly displayed in the premises when on duty.

NOTICE OF APPOINTMENT / TERMINATION OF MANAGERS

All Licensees are required to notify the appointment and/or termination of all certificate holding managers to the DLC and Police.

If the appointment and/or termination of certificate holding managers, or the appointment of any acting or temporary managers (if applicable) is not properly notified the Licensee opens itself to infringement fines and the unlawful sale of alcohol.

There is a form available on our website, 'notice of appointment / termination of manager' for your convenience. This notification must be emailed to the two email addresses on the bottom of the form.

The Licensee will also need to update its managers register with the details.

Note: the notification procedure is separate to the application process for a licence or a manager's certificate. If you are unsure if you have properly notified the appointment and/or the termination of the employment of your certificate holding managers, please contact a Licensing Inspector or email sol@huttcity.govt.nz.

IS YOUR BUSINESS A GROCERY STORE?

A grocery store is a kind of premises for which an off-licence may be issued. The Sale and Supply of Alcohol Act 2012 prevents dairies and convenience stores from holding off-licenses, so if you want to be able to sell (or be able to continue selling) alcohol, and are not large enough to be a supermarket, qualifying as a grocery store is critical.

In forming an opinion about whether any premises is a grocery store, the District Licensing Committee/ARLA must have regard to:

- the size, layout and appearance of the premises;
- the annual sales revenue (or projection annual sales revenue) of the premises;
- the number, range and kinds of items on sale (or expected to be on sale) on the premises.

Further information can be found at the [Sale & supply of alcohol | Ministry of Justice](#).

All grocery store applications MUST include a statement of gross annual sales revenue signed by a Chartered Accountant. Here is the [Grocery store info pack and annual sales revenue statement](#) or you can request a copy by emailing sol@huttcity.govt.nz.

EXAMPLE OF SOCIAL HOST RESPONSIBILITY POLICY

This should be used as a guide, and altered where appropriate, to suit the nature of your premises. It is important that policies are in an attractive, easy-to-read format.

Host responsibility house policy for an off-licence

The management and staff of (the premises) have a responsibility to provide an environment where alcohol is sold responsibly. Because of this, we have implemented the following Social Host Responsibility Policy.

We are committed to encouraging the responsible sale and supply of alcohol.

- It is against the law to serve anyone who is intoxicated. Intoxicated persons will be asked to leave the premises.
- It is against the law to serve alcohol to minors. If we are in doubt about your age, we will ask for identification.
- We operate an ID25 programme. If you look 25 years of age or under, you will be asked to produce one of the following acceptable forms of identification: current passport, NZ drivers' licence, Kiwi Access card, Hospitality NZ 18+ card.
- We cannot sell alcohol to an adult who intends to supply a minor unless they are their parent or legal guardian.
- We cannot sell alcohol to people in school uniform, regardless of proof of age.
- Alcohol will only be promoted and sold in a responsible manner.
- Our policy is zero tolerance for aggressive, coercive or violent behaviour. Customers behaving in a disorderly manner will be asked to leave the premises.
- We maintain a training and management policy to give our staff the skills and support they need to do their job responsibly.

We pride ourselves on being socially responsible hosts.

ALCOHOL MANAGEMENT PLAN

This plan should include details about how you will put each part of your host responsibility policy into practice. It must include the systems, staff and training that you will implement to ensure that your business complies with the requirements of the Sale and Supply of Alcohol Act 2012. Your plan should include information about:

- How you will ensure intoxication is controlled. Including location of a place of safety, incident logbooks etc
- The steps you will take to ensure minors are not sold alcohol
- A duty manager register and incident logbook
- The staff you will use and their level of training (so they comply with the requirements of the Act?)
- Your policies concerning promotions of alcohol
- The steps you will take to prevent or reduce noise, nuisance, vandalism, and other harm being caused by your customers
- Security

FEES

Framework for determining cost/risk rating

Add the three weightings together to get a “cost/risk rating” score

Type of licensed premises	Weighting	+	Latest alcohol sales time	Weighting	+	Number of enforcements in the last 18 months	Weighting
Liquor store, supermarket, grocery off-licence	15		On-licences and clubs before 2.01am ; off- licences before 10.01pm	0		None	0
Night clubs, taverns, adult premises, “Class 1” restaurants	15		On-licences and clubs 2.01am to 3.01am ; off- licences 10.01pm and later	3		1	10
Off-licences in a tavern	10		On-licences and clubs – all other closing times	5		2	20
Hotels, function centres, “Class 1” clubs, “Class 2” restaurants, universities and polytechnics	10						
Remote sales, “Class 2” clubs, “Class 3” restaurants, other	5						
Theatres/cinemas, wine cellar doors, BYO restaurants, “Class 3” clubs	2						

Enforcement – has the same meaning as a “Holding” under section 288 of the Act.

Fee category and rating

Fee category and cost/ risk rating score	
Very low	0-2
Low	3-5
Medium	6-15
High	16-25
Very high	26 plus

NOTE:

See the Hutt City Council website for current corresponding fees and charges for your business.

For new applications, an annual fee invoice will be issued with payment due upon the grant of your licence, before the licence is issued.

APPLICATION FOR NEW OFF-LICENCE

Section 100, Sale and Supply of Alcohol Act 2012



1. Endorsements

(a) Type of endorsement sought on the licence if applicable
<input type="checkbox"/> Remote sales ONLY eg, online or catalogue sales
<input type="checkbox"/> Auctioneer

2. Details of applicant

(a) Full name of applicant (legal name(s) of the person(s) or company who will receive any proceeds from alcohol sales eg, ABC Limited etc)	
(b) Applicant status	
<input type="checkbox"/> Individual	<input type="checkbox"/> Public company
<input type="checkbox"/> Private company	<input type="checkbox"/> Club
<input type="checkbox"/> Partnership	<input type="checkbox"/> Trustee
<input type="checkbox"/> Body corporate	<input type="checkbox"/> Local Authority
<input type="checkbox"/> Licensing trust	<input type="checkbox"/> Government Department or other instrument of the Crown
<input type="checkbox"/> Manager under Protection of Personal and Property Rights Act 1988	<input type="checkbox"/> Board, organisation, or other body
(c) Applicant's Address	
(d) Postal address for service of documents	
(e) Applicant's email address	Applicant's contact number
(f) State all criminal convictions (except convictions for offences to which the Criminal Records (Clean Slate) Act 2004 applies). Please state type and date of each conviction.	
<input type="checkbox"/> I authorise New Zealand Police to disclose any personal information it considers relevant to my application to the Medical Officer of Health and/or the Licensing Inspector for the purpose of assessing my suitability.	

OFFICE USE ONLY	
Licence number:	Checked by:
Fee:	Vetted on:
Licence type:	Date received:
Weighting:/...../.....	

(g)	Occupation (If the applicant is an individual)
(h)	Gender (If the applicant is an individual) <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Gender diverse / gender non-binary:
(i)	Date of birth (If the applicant is an individual)

3. Contact details for application

(a)	Contact person for this application
(b)	Phone number(s)
(c)	Email address

4. Further details where the applicant is a company or an incorporated society

(a)	Where the applicant is a private company give full details of each person who is a director and/or holds any shares issued by the company as follows: name, address, date of birth, designation, % of shares held (please continue on a separate sheet if necessary).
(b)	Where the applicant is a public company give full details of each person who is a director and/or holds 20 percent of more of the shares, or of any particular class of shares, issued by the company as follows: name, address, date of birth, designation (please continue on a separate sheet if necessary).

5. Further details where the applicant is a partnership

(a)	Full details of each partner as follows: name, address, date of birth, place of birth.
Signature of each partner	

6. Body corporate

(a)	Please state the authority under which it is incorporated.
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7. Details of premises

(b)	Trading address
(c)	Trading name for the premises or proposed trading name
(d)	Type of premises eg, grocery store, bottle store, hotel
(e)	<p>Is the licence being applied for conditional upon the premises being constructed or altered?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes – describe the changes you are making, and what consents you have:</p>
(f)	What date do you intend to open?
(g)	<p>Are you currently trading on a temporary authority?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes – please advise:</p> <p>Temporary Authority number</p> <p>Temporary Authority expiry date</p> <p>Previous owner's base Licence number that the Temporary Authority relates to</p>
(h)	Name of the overall manager of the premises
(i)	<p>Does the applicant own the premises?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If no – provide the following information and consent form signed by the building owner (refer attached template):</p> <p>(i) Full name, address, email, and phone number of the owner.</p> <p>(ii) What form of tenure and term of tenure will the applicant have?</p>

(j) Tick the box if the premises will have (tick any that apply): This refers to who can be present in a certain area

A supervised area (under 18's must be with parent or legal guardian eg, bottle store)

A restricted area (no under 18's)

No designated areas (all ages can be in the licensed area eg, supermarkets, grocery stores, etc)

Supervised and restricted areas must be shown clearly on your scale plan of the premises.

8. Business details

(a) Is the sale of alcohol intended to be the principal purpose of the business?

Yes

No

If no, what is intended to be the principal purpose of the business?

(b) Is the premises a grocery store?

Yes

No

If yes, include a statement of projected annual sales revenue that complies with regulation 12 or 13 of the Sale and Supply of Alcohol Regulations 2013. To request an annual sales revenue template, email sol@huttcity.govt.nz.

(c) Days and hours when alcohol is to be sold or supplied:

9. Details of managers

(a) **Manager(s) details**

Full name

Manager certificate number

Expiry date

Full name

Manager certificate number

Expiry date

Full name

Manager certificate number

Expiry date

If you have more certificated managers, please provide details on a separate sheet

10. Conditions

<p>(a) Does the applicant have any prior experience in hospitality industry? Please provide details.</p>
<p>(b) List the name of the premises that the applicant, directors and/or shareholders currently owns or has owned in the past? Provide details ie, company name, name of the premises, location, duration of ownership etc.</p>
<p>(c) Have any of these premises ever received any enforcement actions against them while they are/were under the applicant's ownership? If yes, please provide details.</p>
<p>(d) What actions does the applicant propose to take to make sure minors (people under 18 years) and intoxicated people are not supplied alcohol?</p>
<p>(e) What other actions does the applicant propose to promote the responsible consumption of alcohol?</p>
<p>(f) What other systems (including training) and staff are, or will be in place, for compliance with the Act? (describe)</p>

Dated at		this		day of		20
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Applicant signature	Print name
Applicant signature	Print name

Notes:

1. Within 20 working days after filing, the applicant is required to give public notice of the application in the Hutt News or on the Hutt City Council Website. It is up to the applicant to decide on which option is preferable. The notice will be returned to the applicant to have published in the Hutt News after checking the draft should this be the form of advertisement chosen.
2. The applicant must attach a notice on, or adjacent to, the site in a place that can be seen easily by members of the public for a minimum of 10 days after publication in a newspaper or on website. The notice will be returned to the applicant for display after checking the draft.

Privacy statement

The information in your application and any supporting information will be held by Hutt City Council for processing your application under the Sale and Supply of Alcohol Act 2012. Information about this application will be made available to the public on request.

The information will also be provided to the:

- Lower Hutt District Licensing Committee,
- Police,
- Alcohol Regulatory and Licensing Authority,
- Council's Licensing Inspectors, and
- Medical Officer of Health.

This information may form part of a public hearing of your application before the Lower Hutt District Licensing Committee and may be used in the Committee's decision for your application.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or have it corrected, please contact us at sol@huttcity.govt.nz or come in and see us at 30 Laings Road, Lower Hutt 5010. For more information see our [privacy statement](#).

PUBLIC NOTICE – FOR NEWSPAPER OR HUTT CITY COUNCIL WEBSITE



SECTION 101 SALE AND SUPPLY OF ALCOHOL ACT 2012

Address and full legal name(s) of the person(s) or company who will receive any proceeds from alcohol sales

has applied to the District Licensing Committee in Lower Hutt for the issue of an off-licence for the premises situated at (Full address of premises)

and known as (Trading name of premises)

The general nature of the business conducted (or to be conducted) under the licence is (eg, bottlestore, supermarket, tavern)

The days on which and the hours during which alcohol is (or is **intended** to be) sold under the licence are

The application may be inspected during office hours at the Hutt City Council offices, 30 Laings Road, Lower Hutt. Please call the licensing inspectorate on 04 570 6666 to arrange an appointment.

Any person who is entitled to object and who wishes to object to the issue of the licence may, not later than 25 working days after the date of the first publication of notice of the application in accordance with the Act, file a notice in writing of the objection with the Secretary of the District Licensing Committee at Private Bag 31912, Lower Hutt 5040.

No objection to the issue of a licence may be made in relation to a matter other than a matter specified in section 105(1) of the Sale and Supply of Alcohol Act 2012.

A copy of your objection **in its entirety** will be provided to the applicant, Police, Licensing Inspector and Medical Officer of Health.

This is the **first** **second** publication of this notice. The first was made on:

Advertising options

- I wish to advertise my public notice on the Hutt City Council website (Fees applicable - please refer to fees schedule); or
- I wish to advertise my public notice in the Hutt News (applicant's responsibility to arrange)

This notice must be completed and attached for checking by the secretary to the District Licensing Committee before being published. It is your responsibility to book the newspaper publication.

OFFICE USE ONLY

Checked by: for Hutt City Council on Publish once twice

FIRE EVACUATION STATEMENT



This statement must be accompanied with all new or renewal applications for on-licence (including BYO licences), off-licence, and club licences in accordance with section 100 and 127 of the Sale and Supply of Alcohol Act 2012

Premises name	
Premises address	
Post code	
Applicant's name	Phone number
Email	

Fire Evacuation Scheme

Most commonly a building requires an evacuation scheme because it is used for the following purposes:

- The gathering together, for **any purpose of 100 or more persons**:
- Providing **employment facilities for 10 or more persons**:
- Providing **accommodation for more than 5 persons** (other than in 3 or fewer household units):
- **Storing or processing hazardous substances in quantities exceeding the minimum amounts** prescribed in Schedule 3 of the Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018.

See Fire and Emergency New Zealand Act 2017 section 75 and 76 for further information.

*If you are unsure that the building has or requires an approved evacuation scheme, check with the **building owner**. For the requirements of an evacuation scheme or to apply for an evacuation scheme, refer to Fire and Emergency New Zealand web site: www.fireandemergency.nz*

I HEREBY STATE THAT – (Tick one)

- the **owner** of the building in which the premises are situated provides and maintains an evacuation scheme as required by section 76 of the Fire and Emergency New Zealand Act 2017;
- OR**
- because of the building's current use, its owner is not required to provide and maintain such a scheme;
- OR**
- because of the nature of the building, its owner is exempt from the requirement to provide and maintain such a scheme.

Note: *If an approved evacuation scheme is not required, the building must have evacuation procedures that meet Part 1 of the Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018 – this does not require approval by Fire and Emergency New Zealand.*

Applicant signature	Date
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BUILDING OR CONVEYANCE OWNER'S CONSENT – TEMPLATE

To The Secretary
District Licensing Committee
Hutt City Council
30 Laings Road
Private Bag 31912
Lower Hutt 5040

Person giving consent

Name _____ Date _____

Company (if applicable) _____

Address _____

Dear Secretary

I am the owner Body Corporate Chair building manager other* _____

of _____

(Name of address of building or conveyance)

I confirm that I _____

consent to am authorised by the owners to consent to

the proposed sale and supply of alcohol by

(Applicant name – must match application)

on the following days and hours

(Days and hours must match application)

The following extra conditions apply to this consent (write none if none applicable)

Yours faithfully

(Name of person giving consent)

(Signature)

*If none of these options apply, describe the letter writer's role and why they are authorised to give consent on behalf of the building or conveyance owner.

CPTED CHECKLIST FOR OFF-LICENSED PREMISES

WINDOWS

	Yes	No	N/A
There is at least 50% transparency in the front of the premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is good visibility to and from the premises and the street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LIGHTING

	Yes	No	N/A
Internal lighting inside the premises is suitable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lighting allows customers to be seen as they enter the premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lighting allows staff to check IDs etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lighting outside the premises is suitable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lighting outside the premises discourages loitering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car parks and loading bays are well lit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting is outside the premises and is working properly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

INTERNAL LAYOUT

	Yes	No	N/A
The cash register is positioned near the main entrance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The cash register area is raised to improved visibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safe is out of public view	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No stock displays are greater than 1.3 metres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The entire premises can be seen by the cashier	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is good visibility into cold stores	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Where there may be blind spots, mirrors or CCTV are installed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECURITY

	Yes	No	N/A
Doors and windows are reinforced	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nothing encourages loitering outside the premises (eg, notice boards etc)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There are recessed entrances to the premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intruder alarm is installed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alarm is monitored by monitoring centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Panic buttons are linked to intruder alarm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CCTV

	Yes	No	N/A
CCTV is installed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CCTV is positioned to monitor vulnerable areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

CCTV (continued)**Yes No N/A**

Customers are aware of the CCTV system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff understand its operation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

STAFF**Yes No N/A**

There are sufficient numbers of staff to ensure control of the premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Two or more workers are on duty after dark	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff are visible to customers upon entering the store	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff greet/acknowledge customers entering the store	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A door buzzer notifies staff of customers entering the store	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>