Analysis of Online Feedback

18 May 2020

Please note:

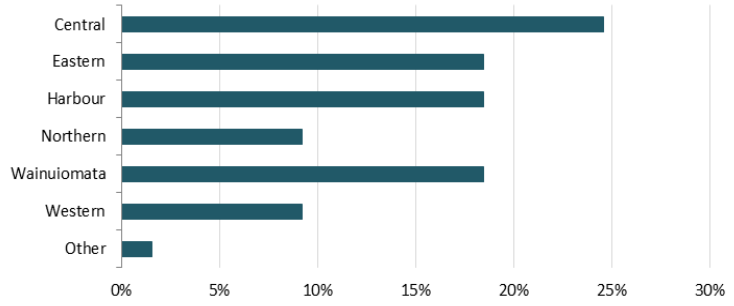
- the actual number of responses has been included in brackets for each answer option
- this analysis does not include the feedback received by email, post or phone

Feedback Received via Bang the Table	
Dates	8-18 May 2020
Number of responses to date	66

Results for all feedback received to date (66 responses)

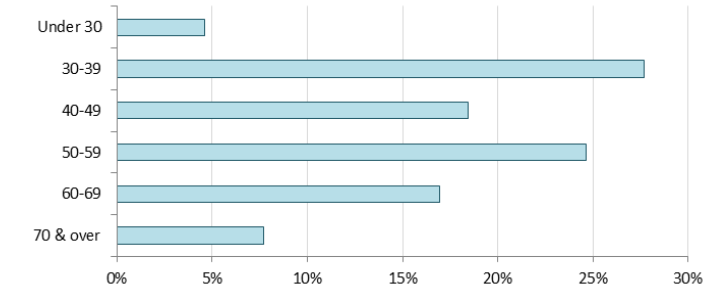
Ward

Central	25% (16)
Eastern	18% (12)
Harbour	18% (12)
Northern	9% (6)
Wainuiomata	18% (12)
Western	9% (6)
Other	2% (1)



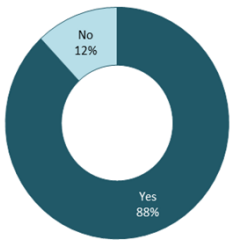
Age

Under 30	5% (3)
30-39	28% (18)
40-49	18% (12)
50-59	25% (16)
60-69	17% (11)
70 & over	8% (5)



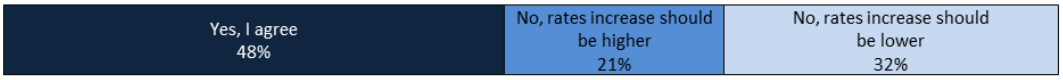
Rate Payer

No	12% (8)
Yes	88% (58)
• Residential	97% (56)
• Commercial	5% (3)
• Rural	3% (2)
• Network Utility	-



Agreement or disagreement with the overall approach outlined in one-year emergency budget and draft Annual Plan 2020-21 (64 Responses)				
Strongly agree	Agree	Neutral	Disagree	Strongly disagree
16% (10)	42% (27)	9% (6)	13% (8)	20% (13)

Does the proposed 3.8% overall rates increase strike the right balance (63 responses)		
Yes, I agree	No, I think the rates increase should be higher	No, I think the rates increase should be lower
48% (30)	21% (13)	32% (20)



Which of three Rates Split options do you prefer (option 1 is Councils preferred option) (62 responses)		
Option 1 (maintain % splits)	Option 2 (freeze differential)	Option 3 (continue with current plan)
74% (46)	19% (12)	7% (4)

Comments in response to the questions relating to the proposed savings and the projects put on hold	
Priority Projects - 34 comments	
Priorities	**Number and sentiment of comments**
Three waters	6 comments – agree with prioritizing three waters infrastructure
Seismic strengthening Council facilities	0 comments
Other projects respondents think should be priorities	
Rubbish & Recycling	5 comments
Basic infrastructure	5 comments
Naenae Pool	4 comments (plus 2 think it should not be a priority and 1 unsure)
Cycleways	3 comments
Essential/core services	3 comments
Environment	3 comments (minimising environmental impact/sustainability)
Housing	2 comments (social housing/homelessness)
Updated facilities	2 comments
RiverLink	1 comment
Business growth	1 comment
Strengthening heritage buildings	1 comment
Areas where savings proposed - 30 comments	
Savings	**Number and sentiment of comments**
Amenities fund	0 comments
Cooperating cities	1 comment – agree with savings
Community engagement	2 comments – disagree with savings
Libraries	6 comments – 5 disagree with savings and 1 unsure
Parks	1 comment – disagree with savings
Pools	4 comments – disagree with savings
Roads	4 comments – disagree with savings
Staff accommodation	1 comment – agree with savings
Staff costs	4 comments – 2 agree with savings, 1 disagree with savings, 1 unsure
Other	10 comments mentioning other projects – most frequently mentioned areas where savings could be made are: climate change engagement, RiverLink and Naenae Pool
General	9 general comments about savings – 4 agreed with proposed savings, 3 disagreed with saving and wanted more spend, 2 wanted further savings
Projects that are to be put on hold - 26 comments	
Projects	**Number and sentiment of comments**
Three waters	1 comment – disagrees with putting on hold
Cycleways	1 comment – disagrees with putting on hold
Naenae Pool	3 comments – 2 disagree with putting on hold, 1 agrees
Other	4 comments – each of the following projects mentioned once as projects to be put on hold: tennis, gymnastics, rubbish, and RiverLink. 1 comment asking rubbish and recycling not to be put on hold
General	12 comments – 6 agree with projects put on hold, 4 disagree and want rates increased to do projects now, 2 request a rates freeze