

13 December 2019

[REDACTED]

[REDACTED]

Helen Stringer
Finance
04 570 6720
helen.stringer@huttcity.govt.nz
Our reference: DIV/19/8410

Dear [REDACTED]

Request for Information – Local Government Official Information and Meetings Act 1987

We refer to your email request dated 18 November about money owed to ratepayers by Hutt City Council.

Your request has been processed according to the provisions of the Local Government Official Information and Meetings Act 1987 (the "Act").

Your request for information has been granted, and Council's response to your questions is as follows:

"Please provide the gross amount of money owed to ratepayers by Hutt City Council as the result of overpayment or overcharging overall and also analysed by the following age groupings 0-3 months 3-6 months 6-12 months 1-2 years 2-5 years 5-10 years 10 years+"

No money is owed to ratepayers for overcharging.

"Please also specifically split out rates overpayments and also provide the average amount owed for each of the categories requested."

Currently there is approximately \$68,000 overpaid by 96 ratepayers, these are all current 3 to 6 months. The value per property ranges from \$10,000 to \$15. We contact any overpayments and offer to refund but more than often they like to have a credit stay on their account for future rates.

If you require any more assistance, please contact me. My contact details are at the top of this letter.

Yours sincerely



Helen Stringer
FINANCIAL SERVICES TRANSACTION MANAGER

From: Lyn Herriot
Sent: Friday, 13 December 2019 10:39 AM
To: [REDACTED]
Subject: RE: LGOIMA Request
Attachments: Response - OIR - [REDACTED] - Amount of money owed to ratepayerspdf

Dear [REDACTED]

Please find attached Council's response to your request.

Best regards

Lyn Herriot
Executive Assistant - Corporate Services

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand
T 04 570 6703, M 027 269 9595, W www.huttcity.govt.nz



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From: Contact
Sent: Monday, 18 November 2019 7:09 p.m.
To: Corporate Records
Subject: LGOIMA Request

Name [REDACTED]
Organisation
Address [REDACTED]
Telephone [REDACTED]
Mobile
Email [REDACTED]

Response By Email
Information requested Please provide the gross amount of money owed to ratepayers by Hutt City Council as the result of overpayment or overcharging overall and also analysed by the following age groupings 0-3 months 3-6 months 6-12 months 1-2 years 2-5 years 5-10 years 10 years+ Please also specifically split out rates overpayments and also provide the average amount owed for each of the categories requested.

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Urgency

Reason

Invisible

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