
From: Ian Dennis <Ian.Dennis@wellingtonwater.co.nz>
Sent: Thursday, 21 November 2019 11:18 AM
To: Mary Hewett
Subject: RE: OIA

Hi Mary
Response has been sent.
Thanks
Ian

From: Mary Hewett <Mary.Hewett@huttcity.govt.nz>
Sent: Thursday, 21 November 2019 11:15 AM
To: Ian Dennis <Ian.Dennis@wellingtonwater.co.nz>
Subject: RE: OIA

Thanks very much Ian. Bruce said this is good to go so could you please send it to the requester?

Regards
Mary

From: Ian Dennis [mailto:Ian.Dennis@wellingtonwater.co.nz]
Sent: Wednesday, 20 November 2019 3:55 PM
To: Mary Hewett
Cc: Bruce Hodgins
Subject: RE: OIA

Hi Mary
Please see below draft response to [REDACTED]
Thanks
Ian

Kia Ora [REDACTED]

As per your OIA request please find below the number of service requests Wellington Water has received from concerned Naenae property owners between 2010 to 2019. Service requests usually result in attendance on site by service personnel, to resolve an issue or complaint. Please note, that we categorise drainage and stormwater together and likewise waste water and sewage.

Please let us know if you'd like any further information relating to this query.

Year	Stormwater	Wastewater
2010	76	75
2011	64	91
2012	80	60

2013	69	113
2014	47	95
2015	61	93
2016	63	96
2017	65	94
2018	71	76
2019	48	71
Total	644	864

Nga mihi nui

Ian Dennis

Manager Customer Experience



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www.wellingtonwater.co.nz

Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington city councils and Greater Wellington Regional Council.

We manage their drinking water, wastewater and stormwater services.

From: Mary Hewett <Mary.Hewett@huttcity.govt.nz>

Sent: Monday, 18 November 2019 8:47 AM

To: Ian Dennis <Ian.Dennis@wellingtonwater.co.nz>

Subject: OIA

Hello Ian. Another Official Information request – see below. Bruce Hodgins asked me to forward to you for a response and if you could please send a draft back to us for review first, before sending to the requester.

Thank you.

Regards.

Mary

Mary Hewett

Executive Assistant to GM City & Community Services

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand

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From: Contact
Sent: Friday, 15 November 2019 10:58 AM
To: Corporate Records
Subject: FW: OIA [#49DDEO]

-----Original Message-----

From: [REDACTED]
Sent: Friday, November 15, 2019 10:49 AM
To: "contact@huttcity.govt.nz" <contact@huttcity.govt.nz>
Subject: OIA

Can you please send me the information I am requesting by OIA in regards to drainage and sewage issues Naenae, Lower Hutt is experiencing.

Please provide me with the following

Data and stats for naenae for complaints or concerns property owners have made to council in 2010 to 2019 involving waste water, sewage, drainage, storm water issues.

Thank you

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