

Euan Kyle

From: Euan Kyle
Sent: Monday, 6 April 2020 10:19 AM
To: [REDACTED]
Subject: RE: Request for Official Information re Arthur D Riley & Co Ltd and Associated Companies [#4D65FR]
Attachments: Response Letter to Official Information Request - [REDACTED].pdf

06/04/2020
[REDACTED]

Dear [REDACTED]

Request for Information – Local Government Official Information and Meetings Act 1987

We refer to your official information request dated 17 March 2020 for information regarding Arthur D Riley & Co Ltd and Associated Companies.

The information you have requested is attached.

If you wish to discuss this decision with us, please feel free to contact me at euan.kyle@huttcity.govt.nz.

Yours sincerely,

Euan Kyle

Senior Advisor, Official Information and Privacy

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand
T 04 570 6702 W www.huttcity.govt.nz

Encl: Response Letter to Official Information Request - Daniel Ayers.PDF

From: Euan Kyle
Sent: Wednesday, 18 March 2020 10:39 AM
To: [REDACTED]
Subject: RE: Request for Official Information re Arthur D Riley & Co Ltd and Associated Companies [#4D65FR]

18/03/2020
[REDACTED]

Dear [REDACTED]

REQUEST FOR INFORMATION - LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987: ACKNOWLEDGEMENT OF REQUEST

I am writing to acknowledge receipt of your official information request dated 17 March 2020 for information regarding Arthur D Riley & Co Ltd and Associated Companies.

We received your request on 17 March 2020. We will endeavour to respond to your request as soon as possible and in any event no later than 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

If you have any queries, please feel free to contact me on euan.kyle@huttcity.govt.nz. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Yours sincerely

Euan Kyle

Senior Advisor, Official Information and Privacy

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand
T 04 570 6702 W www.huttcity.govt.nz



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Euan Kyle

Senior Advisor, Official Information and Privacy

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From: Contact
Sent: Wednesday, 18 March 2020 8:51 AM
To: Corporate Records
Subject: FW: Request for Official Information re Arthur D Riley & Co Ltd and Associated Companies [#4D65FR]

-----Original Message-----

From: [REDACTED]

Sent: Tuesday, March 17, 2020 10:39 PM

To: [REDACTED]

Subject: Request for Official Information re Arthur D Riley & Co Ltd and Associated Companies

Hello,

This is a request for official information concerning your dealings, if any, with any of the following companies (“the Companies”):

- Arthur D Riley and Company Ltd
- Meter Reading Services Ltd
- Paymypark Ltd
- Datacol (2017) Ltd
- Abbey Systems (2017) Ltd
- Meter Services Ltd

(Please refer to information at the end of this email for further details on the products and services apparently provided by the companies).

My requests for official information are as follows:

1. Do you have dealings with any of the Companies? (If you do not, there is no need to answer any of the following questions, but please do respond to request #1)
2. Please specify which company/ies you deal with and what products/services you obtain from the company/ies.
3. Do any of the products/services obtained from the companies involve running software provided by any of the companies? If so, please identify the software and the function of the software.
4. Do any of the products/services obtained from the companies involve electronic communication between your organisation and any computer system operated by or on behalf of the companies? If so, please specify the nature and direction of that communication.
5. Do any of the products/services obtained from the companies involve the companies receiving information from or about people? If so, please give details including what information the company receives, about which persons and why the company receives the information.

Please provide the requested information (or a response only to request #1 if the answer to that is NO) **as soon as reasonably practicable** via email.

Please note that there is a legal requirement to provide the information as soon as reasonably practicable, and that does not allow for requests to be artificially delayed until the end of the 20 working day time

limit. I believe it should be straightforward for the requested information to be provided within a few days. In the event that a response has not been received within a week, a complaint will be made to the Office of the Ombudsman.

This request was occasioned by the recent security breach reported at Arthur D Riley & Co which affected the operation of the PayMyPark system. The purpose of the request is to determine what products and services are supplied by the companies to the public sector in New Zealand. This will, in turn, facilitate an assessment of the potential impact to privacy and public services that may arise if the companies' IT security is substandard. It is noted that not only do the companies collect personal information, they provide products and services in critical infrastructure areas such as water, electricity and industrial control (SCADA).

Please contact me via email if you have any questions or require clarification.

I am preparing a report on the incident that affected PayMyPark with the intention of publishing it. The report will not be delayed waiting for responses, an initial version will be released in about a week and then updated as required.

Thank you for your assistance.

PS:

To assist you, I understand that the Companies provide and/or distribute the following products and services:

- **Parking** – Enforcement (**TicketOr2**) and Payment (**PayMyPark**)
- **Electricity Metering** – Meter test equipment, Metering systems (Cashpower Suprema, ADR SuprEasy, Suprima, EasyPowOr), Metering
- **Meter Data Acquisition** – Monitoring systems
- **Meter reading** - SevenX
- **Irrigation** – (Watermetrics) - Data loggers, Electrical Consumption, Level Sensors, Services, Soil Moisture/Temperature Sensors, Water Meters, Weather Stations
- **Power Distribution and Control** – Eaton Cooper Power Systems, Eaton Power Products, Entec, Ermco, Sadtem

- **Utility SCADA** – (Aspex, Powerlink, Securelink) - Abbey Systems (SCADA software, applications, RTUs & hardware), Wecon, Eaton EAS (Substation gateway & SMP IO), Eaton IED Management Suite (IMS), Brodersen RTUs
- **Utility Water Equipment** – Data loggers (LogOr), Displays (ViewOr, flow & volume), Honeywell Elster Water Meters, Leak & Pipe Detection (Aquaphone), Manifolds, Pulse Probes, Waterboxes
- **Water Meter Testing** – Meter services test lab (ADR Scan)
- **Water services** – Meter maintenance, water leak/pressure/flow

This information was sourced from the website www.adriley.co.nz

06/04/2020



Dear 

Request for Information – Local Government Official Information and Meetings Act 1987

We refer to your official information request dated 17 March 2020 for information regarding Arthur D Riley & Co Ltd and Associated Companies.

The information you have requested is below.

1. Do you have dealings with any of the Companies? (If you do not, there is no need to answer any of the following questions, but please do respond to request #1)
 - Yes,
2. Please specify which company/ies you deal with and what products/services you obtain from the company/ies.
 - A D Riley, and Pay My Park.
3. Do any of the products/services obtained from the companies involve running software provided by any of the companies? If so, please identify the software and the function of the software.
 - Yes, A D Riley provides details for two functions. Pay my park which is restricted to data showing receipts/proof that parking has been paid for, registration number and amount paid and time and date. A D Riley also collects and collates parking infringement information from parking wardens daily through the hand held ticket devices.
4. Do any of the products/services obtained from the companies involve electronic communication between your organisation and any computer system operated by or on behalf of the companies? If so, please specify the nature and direction of that communication.

- Yes, in both cases in question 3, information is provided to Hutt City Council via on line access to “Ticketor” in the case of pay my park. In the case of parking infringements Ticketor 2. Additionally there are two other functions, the first is the daily file containing infringements issued every 24 hours. And secondly the parking wardens can access limited information regarding vehicle details through their hand held devices. No information the Hutt City Council holds is shared with any A D Riley functions.
5. Do any of the products/services obtained from the companies involve the companies receiving information from or about people? If so, please give details including what information the company receives, about which persons and why the company receives the information.
- A D Riley does not provide the Hutt City Council with any personal details. Files we receive from A D Riley are matched to Data we request from the national vehicle Register(Motochek). This information is private and collated through our own software not reciprocated with AD Riley nor can they access this information from Hutt City Council.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact me at ewan.kyle@huttcity.govt.nz.

Yours sincerely

Euan Kyle