

From: [Euan Kyle](#)
To: [REDACTED]
Subject: RE: Official Information request - How is the Council using its rights under the Public Health Act to inspect rental housing properties? [#52C710]
Date: Thursday, 8 October 2020 11:40:00 AM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

08/10/2020



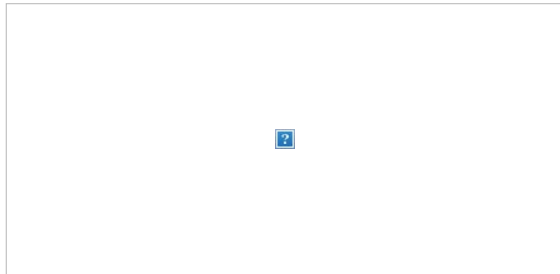
Dear [REDACTED]

Request for Information – Local Government Official Information and Meetings Act 1987

We refer to your official information request dated 10 September 2020 for information regarding how the Council is using its rights under the Public Health Act to inspect rental housing properties.

Please see our response to your questions below.

- 1 In the past five years, how many times has the Council used their rights under the Public Health Act to inspect rental housing properties?
 - During this time, Environmental Health have received 49 complaints specific to substandard housing. Most of these would involve a site visit/inspection.
- 1 In the past five years, how many times has the Council exercised its powers to issue a repair or closure notice to landlords whose properties do not meet the Housing Improvement Regulations?
 - Twice.
- 2 How do you identify which rental housing properties to inspect under the Public Health Act?
 - Response to complaints.
- 3 What is the process for tenants to request the Council inspect their rental housing property under the Public Health Act and provide a written report on its condition?
 - They need to notify the council and our contact details can be found on our [website](#).
- 4 What information is available on your website or in your publications on rental housing inspections provided by the Council?
 - Please find information available [here](#)



- In addition, council has an Eco Design Advisor who can provide advice on preventing dampness and moisture.
- 5 What is your process for engaging with the Tenancy Tribunal to provide reports on the rental housing inspections you conduct?
 - We do not engage directly with the tribunal, but have provided reports for tenants wishing to appear before the tribunal.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely,

Euan Kyle
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