

From: [Information Management Team](#)
To: [REDACTED]
Subject: RE: LGOIMA Request - Complaints [#625BCK]
Date: Wednesday, 25 August 2021 1:52:00 PM

Tēnā koe [REDACTED]

We refer to your information request dated 19 August 2021.

We can confirm that the council have not had over 200 complaints against any single individual or business for breaches of any District or Regional Plan since November 2019.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this email (with your personal details removed) may be published on the Council's website.

Nāku noa, nā

Kate Ostapowicz

Senior Advisor, Official Information

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand

W www.huttcity.govt.nz

From: Information Management Team
Sent: Wednesday, 25 August 2021 8:54 AM
To: [REDACTED]
Subject: RE: LGOIMA Request - Complaints [#625BCK]

Tēnā koe [REDACTED]

REQUEST FOR INFORMATION - LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987: ACKNOWLEDGEMENT OF REQUEST

I am writing to acknowledge receipt of your official information request dated 19 August 2021 for information regarding complaints made against individuals or businesses related to breaches of any District or Regional Plan since November 2019.

We received your request on 19 August 2021. We will endeavour to respond to your request as soon as possible and in any event no later than 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Nāku noa, nā
Hutt City Council

-----Original Message-----

From: [REDACTED]

Sent: Thursday, 19 August 2021 3:26 PM

To: "Undisclosed recipients:"

Subject: LGOIMA Request - Complaints

Good afternoon,

Could you please provide the following information for your council in relation to complaints since November 2019:

1. Have you had more than 200 complaints against any single individual or business for breaches of any District or Regional Plan since November 2019?
2. If the answer to the above is yes, please provide the name of the business, number of complaints, and brief summary of the issue. Also please provide details of any enforcement action taken in relation to the issue during this period.

[REDACTED]

Thank you for your time in answering the above request.

Kind Regards,
[REDACTED]