

**From:** Euan Kyle  
**Sent:** Monday, 4 May 2020 11:52 AM  
**To:** [REDACTED]  
**Subject:** RE: Street cleaner query [#4EDD0F]

04/05/2020

Dear [REDACTED]

**Request for Information – Local Government Official Information and Meetings Act 1987**

We refer to your official information request dated 30 April 2020 for information regarding Durham Crescent Street cleaner.

The information you have requested is below.

Intergroup should be sweeping Durham Crescent and Porutu Street on a regular 6 week (cyclic) basis. However on top of the cyclic (every 6 week) sweeps, Intergroup also respond and carry out extra cleaning on these streets as and when reported through Council’s ‘request for service’ (RFS) confirmation system. Waiwhetu Road, being one of our main arterial routes, is swept more frequently on a 2-3 week basis.

As noted by Intergroup in the table below, Durham Crescent (in particular) is prone to high leaf fall and we have had a number of RFS for cleaning and removal of dumping. There has also been a lot of activity with contractors demolishing the old state houses in the area which has had an effect..

Order	Road Name	Sub Area	Freq	Length	Comments	Technician Comments	13 Apr	20 Apr
	BOOTHERY GR (407)	FAIRFIELD	6 Weekly	75			15/04 - Paid	
	BRISSELL ST (309)	FAIRFIELD	6 Weekly	518			15/04 - Paid	
	BROMMINGR (531)	FAIRFIELD	6 Weekly	123			15/04 - Paid	
	BURROUSE ST (407)	FAIRFIELD	6 Weekly	217			15/04 - Paid	
	DURHAMCR (489)	FAIRFIELD	6 Weekly	206	State housing area loose litter, illegal dumping, High Leaf area	High Leaf Fall	15/04 - Paid	
	FAIRFIELD AVE (309)	FAIRFIELD	6 Weekly	236			15/04 - Paid	
	FAIRFIELD GR (409)	FAIRFIELD	6 Weekly	37			15/04 - Paid	
	FLOODGATE (500)	FAIRFIELD	6 Weekly	71			15/04 - Paid	
	PORUTU ST (500)	FAIRFIELD	6 Weekly	480	High Leaf area		15/04 - Paid	

Intergroup only recently re-won Council’s street cleansing contract. Prior to the new contract their exact record keeping for individual streets was poor so exact data will be hard to provide. However in general they should have been sweeping the streets at least every 6 weeks where and when they were able to gain access.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you have any specific concerns relating to this information, please feel free to contact our Contracts Manager - Green Assets, Colin Lunn at [Colin.Lunn@huttcity.govt.nz](mailto:Colin.Lunn@huttcity.govt.nz).

Yours sincerely,

**Euan Kyle**

Senior Advisor, Official Information and Privacy

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand  
T 04 570 6702 W [www.huttcity.govt.nz](http://www.huttcity.govt.nz)

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**From:** Euan Kyle  
**Sent:** Friday, 1 May 2020 10:16 AM  
**To:** [REDACTED]  
**Subject:** RE: Street cleaner query [#4EDD0F]

01/05/2020

[REDACTED]

Dear [REDACTED]

**REQUEST FOR INFORMATION - LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987: ACKNOWLEDGEMENT OF REQUEST**

I am writing to acknowledge receipt of your official information request dated 30 April 2020 for information regarding Durham Crescent Street cleaner.

We received your request on 30 April 2020. Given the current Covid-19 pandemic and the steps taken to mitigate it we will be endeavouring to respond to your request as soon as possible. However in some cases we may need to ask for an extension of the timeframe or further clarification to ensure we are responding efficiently and correctly. If this is the case we will keep in contact with you throughout the process and advise you of this.

If you have any queries, please feel free to contact me at [euan.kyle@huttcity.govt.nz](mailto:euan.kyle@huttcity.govt.nz). If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Yours sincerely,

**Euan Kyle**

Senior Advisor, Official Information and Privacy

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**Euan Kyle**

Senior Advisor, Official Information and Privacy

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**From:** Contact  
**Sent:** Thursday, 30 April 2020 3:31 p.m.  
**To:** Corporate Records  
**Subject:** FW: Street cleaner query [#4EDD0F]

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Thursday, April 30, 2020 3:29 PM  
**To:** "contact@huttcity.govt.nz" <contact@huttcity.govt.nz>  
**Subject:** Street cleaner query

Kia ora

Could I please get data/information regarding how often the street cleaners attend Durham Cres for the last 24 months, and the surrounding streets, Porutu Street and Waiwhetu Road.

What is the expectation of how often the street cleaner would usually attend Durham Crescent in a 12 month period?

Also the street cleaner cleans the odd number side of the street (Durham Cres) and did that recently but does appear to sweep the even side numbers of the street. Is this a normal occurrence? Thanks.

Nāku noa,

