

From: [Information Management Team](#)
To: ["fyi-request-14769-b6fc7a6b@requests.fyi.org.nz"](mailto:fyi-request-14769-b6fc7a6b@requests.fyi.org.nz)
Subject: RE: Official Information request - Success criteria for Knights Road Connection Project [#59CEDO]
Date: Friday, 12 March 2021 12:13:00 PM

12/03/2021


fyi-request-14769-b6fc7a6b@requests.fyi.org.nz

Dear 

Request for Information – Local Government Official Information and Meetings Act 1987

We refer to your official information request dated 25 February 2021 for information regarding success criteria for Knights Road Connection Project.

In response to your enquiry about what determines success and/or failure in regards to the viability of the Knights Road Connection Project, we offer the following information.

As part of our communication on this project we have articulated a number of outcomes we would like to see as a result of the trial and also defined our measures of success. Please find the relevant pieces of that communication below;

What does success look like?

The measurable outcomes we want to see along Knights Road as a result of this trial are increased use of public and active transport, improved perceptions of safety, attractiveness and walkability, and reduced private vehicle traffic.

- The perception of the safety and attractiveness of active modes along Knights Rd has improved
- The perception of safety outside of Waterloo Station has improved
- Vehicles are moving more slowly, especially at the corner where Oxford Terrace becomes Knights Rd
- More people are using active modes of transport down Knights Rd, particularly to get to the schools and businesses
- More people are walking
- This change in active transport is in new people using these modes, and existing people using these modes more often

These changes have not come at the cost of significantly reducing the functionality and safety of the road for current uses.

e.g.

- largely increased journey times down Knights Rd
- untenable turning movements in and out of side roads

- untenable meetings in and out of driveways
- Buses are still able to work efficiently
- Rubbish and recycling collection is still able to take place

What are the measures of success?

Quantitatively:

- There are more people walking, cycling and scootering along Knights Rd
- There are more bikes and more scooters parked at school, business and public transport facilities during the day
- A higher number of students are using active modes to get at least some of the way to school sometimes or more often

Qualitatively:

- Residents, school children, parents and road users see the trials as having improved safety and the user experience, and want to keep the layout, or amend it to a new version. We can measure this through polls and surveys, facebook comments, face-to-face comments and changes to walking audit scores of the road.

As this trial is over a relatively short section of Knights Road and does not have the connectivity we would normally require, we have tailored our performance measures accordingly. There are important qualitative measures and the quantitative measures are not defined as the trial feedback will be a major influence on what happens next.

One of the benefits of this type of trial is that it can be adapted based on user experience before any permanent changes are made.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this letter (with your personal details removed) may be published on the Council's website.

Yours sincerely,

Hutt City Council

[Official Information and Privacy](#)

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand

[W www.huttcity.govt.nz](http://www.huttcity.govt.nz)

From: Information Management Team

Sent: Monday, 1 March 2021 2:02 PM

To: 'fyi-request-14769-b6fc7a6b@requests.fyi.org.nz'

Subject: RE: Official Information request - Success criteria for Knights Road Connection Project [#59CEDO]

01/03/2021


fyi-request-14769-b6fc7a6b@requests.fyi.org.nz

Dear [REDACTED]

REQUEST FOR INFORMATION - LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987: ACKNOWLEDGEMENT OF REQUEST

I am writing to acknowledge receipt of your official information request dated 25 February 2021 for information regarding success criteria for Knights Road Connection Project.

We received your request on 25 February 2021. We will endeavour to respond to your request as soon as possible and in any event no later than 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

Yours sincerely,

Euan Kyle

Senior Advisor, Official Information and Privacy

Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand
T 04 570 6702 W www.huttcity.govt.nz

From: Contact
Sent: Thursday, 25 February 2021 3:29 PM
To: Information Management Team
Subject: FW: Official Information request - Success criteria for Knights Road Connection Project [#59CEDO]

-----Original Message-----

From: "[REDACTED]" <fyi-request-14769-b6fc7a6b@requests.fyi.org.nz>
Sent: Thursday, 25 February 2021 3:26 PM
To: "OIA/LGOIMA requests at Hutt City Council" <Contact@huttcity.govt.nz>
Subject: Official Information request - Success criteria for Knights Road Connection Project

Dear Hutt City Council,

Requested:

All information regarding precisely and exactly what determines "success" and/or "failure" in regards to the viability of the Knights Road Connection Project.

Kara Puketapu-Dentice, Aileen Campbell, and Donnella Hayes of Hutt City Council or agent/s Auaha Evolving Spaces have all been asked for this information in face-to-face and/or email conversations. They have all refused to reveal this information, which is critical to an objective test of the "trial" cycleway on Knights Road.

Yours faithfully,

[REDACTED]

This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:
fyi-request-14769-b6fc7a6b@requests.fyi.org.nz

Is Contact@huttcity.govt.nz the wrong address for Official Information requests to Hutt City Council? If so, please contact us using this form:
https://fyi.org.nz/change_request/new?body=hutt_city_council

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:
<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.
