

21 September 2022

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Wainuiomata to Wellington Bus Link (Route 80)

Tēnā koutou kato

At a Council briefing, a question was asked by Cr Brown about why there was no direct service from Wainuiomata to the Wellington CBD anymore.

The response from Metlink follows:

The Wainuiomata bus route (80) was one of a number of exempt commuter services which were not deemed to be integral to the Metlink network at the time the Public Transport Operating Model was introduced (non-Metlink fares and Metlink alternatives available). As with the former Airport Flyer, this limited Metlink's ability to tender or compete with the service.

However, the service also duplicates Metlink options using connecting bus and train services. In the case of Wainuiomata, peak travel times are competitive by bus and train compared with the exempt commuter bus which is subject to traffic congestion and delays between Lower Hutt and the city. We are working to improve the customer experience for Wainuiomata to Wellington journeys through the planned roll out of Snapper on rail, improving bus rail-connections and the new design in play to improve Waterloo Station, which together can make the travel experience more seamless for customers

Ngā mihi nui,

Democratic Services Team