

5 September 2022

Email: democraticservices@huttcity.govt.nz

Capital Expenditure 21/22 and
Resident Satisfaction Survey 2022 – Responses

Tēnā koutou katoa,

Today we received an email from Cr Sutton as follows:

Requesting the following information on capital expenditure and responses from the resident survey

1. The capital expenditure for the year was \$65.6m vs a budget of \$103.5m. Please provide the breakdown for the capital spend vs budget separately for each of the following activities:
 - transport
 - water supply
 - wastewater and
 - stormwater.

The response from officers follows:

Capital expenditure 2021/22 for Transport and Three Waters					
Activity Groups	Actual	Revised Budget	Annual Plan	Variance to Revised Budget	Variance to Annual Plan
Transport	10.6	10.5	18.9	(0.1)	8.3
Water Supply	5.9	5.4	12.5	(0.5)	6.6
Wastewater	21.4	21.0	23.1	(0.4)	1.7
Stormwater	2.0	1.7	3.9	(0.3)	1.9
Sub-total Three Waters	29.3	28.1	39.5	(1.2)	10.2
TOTAL	39.9	38.6	58.4	(1.3)	18.5

2. Please provide all the qualitative responses from the resident survey in relation to the following two questions:
 - Residents' satisfaction with access to the decision making process
 - Resident's feel they have enough information to participate in the decision making process.

The 2022 RSS did not ask residents for qualitative responses to these specific questions. Rather, we obtained quantitative data related to five specific questions that pertain to accessing to the decision making process and receipt of Council information. Each question enabled residents to provide one of five response options on a Likert scale (Very Dissatisfied – Very Satisfied). As below:

Please rate your level of satisfaction or dissatisfaction with the following:

1. The amount of information that the Council provides
2. The accessibility of information from or about the Council
3. Council's public engagement and consultation
4. The ease with which you can have your say on Council activities and proposals
5. Follow up feedback after you interact with Council

Aggregated responses for these questions are detailed below:

	<i>The amount of information that the Council provides</i>	<i>The accessibility of information from or about the Council</i>	<i>Council's public engagement and consultation</i>	<i>The ease with which you can have your say on Council activities and proposals</i>	<i>Follow up feedback after you interact with Council</i>
<i>Very satisfied</i>	8%	9%	7%	8%	6%
<i>Satisfied</i>	40%	40%	31%	32%	23%
<i>Neutral</i>	37%	34%	34%	37%	42%
<i>Dissatisfied</i>	13%	15%	21%	17%	19%
<i>Very dissatisfied</i>	3%	3%	8%	6%	9%
<i>Overall satisfaction</i>	47%	49%	38%	40%	29%
<i>Overall dissatisfaction</i>	16%	18%	28%	23%	28%

The above information (in its interim form) was considered by the [Policy Finance and Strategy Committee meeting on 22 February](#) this year.

Ngā mihi nui,

Democratic Services Team