



# Te Kaunihera o Te Awa Kairangi ki Tai

## Hutt City Council

Pūrongo ā-koata | Quarterly Performance Report



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# Tīmatanga Kōrero | Introduction

This quarterly performance report summarises Hutt City Council's progress on the Long Term Plan, Annual Plan, Te Herenga Kairangi<sup>1</sup>, and the Chief Executive's strategic focus areas for 1 October to 31 December 2025.

The report aims to provide the Chief Executive, the Corporate Leadership Team, and staff with the information needed to align their efforts across groups and teams, ensuring delivery of Council's strategic outcomes and maintaining a focus on performance and accountability. It also supports elected members by offering clear and transparent updates on organisational performance, so their governance decisions are based on current and accurate information.

<sup>1</sup>Council's Māori strategy

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# Tirohanga Whāiti | Quarter 2 Snapshot

## Strategic Focus Areas

### Progress made on key areas of focus, including:

- Water services transition
- Capital investment programme delivery
- Strategic direction & reform engagement
- Strengthened partnership with Mana Whenua
- Organisational capability improvements

## Te Herenga Kairangi

Council's Māori strategy includes 38 initiatives across **three key outcomes**:

**6 of 14 Strong and Trusting Relationships** initiatives are on track, with 6 completed

**8 of 12 Holistic and Economic Wellbeing** initiatives are on track, with 4 not started

**7 of 12 Te Ao Māori Capable** initiatives are on track, with 3 completed

**79% of overall outcomes are on track or complete**

## Major Projects and Programmes

- At the end of Q2, the portfolio comprises **six major projects and programmes** across infrastructure, transport, digital and parks and reserves
- Overall performance **remains mostly on track** with no red projects reported this quarter
- The portfolio of projects **remains stable but complex, with strong delivery momentum** across the initiatives

## Financial Summary

- Council is forecasting a **favourable operating position**, with underspends in water services offsetting pressures in Solid Waste, Regulatory Services, and Aquatics.
- Capital delivery is slightly behind budget, mainly due to resourcing constraints and reprioritisation.

## Key Performance Indicators

There are **79 indicators** in the Annual Plan/Long Term Plan, **55** of which are reported quarterly.

**80% of targets were met in Q2, up from 55% at the same time last year, and 76% in quarter one.**

## Treasury Management

- Net debt increased from **\$491.3m** in Q1 to **\$500.5m** in Q2
- Gross debt remained unchanged at **\$591.7m**
- Interest costs were favourable to the budget by **\$0.1m** for Q2
- Interest earned on cash holdings was favourable to budget by **\$0.6 million** for Q2

# 1 Ngā Kaupapa Hirahira me Te Pae Tawhiti

## Highlights and Areas for Future Focus

### **What this section covers:**

This section draws together key highlights from the quarter and identifies the areas requiring continued focus in the period ahead. It brings together the most significant actions, results, and developments across the organisation, highlighting where progress has been made, where challenges have emerged, and where delivery momentum is strengthening.

The section also outlines the key priorities Council will focus on next. This helps decision-makers, elected members, and the community understand what has been delivered, what is coming, and where attention and effort will be directed to achieve the greatest impact.

# Ngā Kaupapa Hirahira | Highlights

## Governance & Strategic Leadership

### Inaugural council meeting and induction

The new Council began the triennium with its inaugural meeting in October 2025, supported by a focused induction on governance, legislation, tikanga Māori, Te Tiriti obligations, and key organisational briefings. Elected members quickly stepped into their roles, building the knowledge needed for confident, informed decision-making from day one.

### Mayoral Forum held

The Wellington and Wairarapa Mayors and the Greater Wellington Regional Council Chair met in December to focus on regional collaboration, local government reorganisation, and legislative and resource management changes.

### Annual Report published

The Annual Report 2024-25 was adopted by Council on 7 October 2025, giving the public and councillors a transparent view of performance and finances.

### Audit & Risk developments

Council appointed a new independent Chair and an independent member to the Audit and Risk Subcommittee.

## Infrastructure, Growth & City Development

### Water Services Delivery Plan steps forward

The Tiaki Wai Board was appointed, and a new Chief Executive was confirmed to start in February 2026. Key foundation documents, including the Constitution, Partners Agreement, and Statement of Expectation, were approved by the shareholding councils.

### Construction & Infrastructure Forum held

Te Wai Takamori o Te Awa Kairangi — the partnership between Taranaki Whānui ki Te Upoko o Te Ika, Ngāti Toa Rangatira, Greater Wellington, Hutt City Council, and NZ Transport Agency Waka Kotahi — partnered with WelTec and Whitireia to host a regional forum focused on new career pathways emerging from Te Wai Takamori o Te Awa Kairangi (RiverLink) and wider infrastructure investment.

### Property revaluations completed

Revaluations were finalised and approved by the Valuer-General, with Council providing a suite of tools, including an explanatory video, a rates impact calculator, and a GIS map showing valuation changes to help residents understand the updates.

# Ngā Kaupapa Hirahira | Highlights

## Sector Leadership, Recognition & Local Impact

### Green Flag Honour for Avalon Park

Avalon Park was awarded Council's first Green Flag in November 2025, recognising it as an internationally accredited, high-quality park and the only Green Flag-awarded park in the Greater Wellington region.

### ALGIM Awards success

Council staff won national leadership awards, and Council was a top-10 finalist in cyber security.

### Regional Business Awards contribution

Council sponsored the Employer of the Year award, celebrating diversity and inclusion, won by Youth Inspire.

### He Tangata Awards

The annual Council staff awards held in December received 151 nominations, highlighting a strong recognition culture across the organisation.

## Partnership, Culture & Identity

### Te Whiringa formally adopted

Council approved the new engagement framework, developed with communities and endorsed by Mana Whenua, strengthening how Council engages with Māori and the wider community.

### Hīkoikoi Landing construction begins

Construction is now underway for this culturally significant project grounded in Mana Whenua narratives, with completion expected early 2026.

## Customer Experience & Digital Innovation

### Te Manu Kairangi customer portal launched

Residents can now easily report issues and track progress in real time, boosting transparency and responsiveness.

### Awa the AI chatbot goes live

A new AI-powered chatbot helps residents quickly find rubbish and recycling information through the Too Good to Waste website.

# Ngā Kaupapa Hirahira | Highlights

## Organisational Direction & Staff Insights

### Evolving the Target Operating Model

Significant progress was made in quarter two on developing Council's revised Target Operating Model (TOM) to ensure Council is organised to support effective and efficient service delivery:

- PwC was engaged as a strategic partner following procurement
- Senior leaders were brought together to guide development
- 340 staff participated in organisation-wide roadshows led by the Mayor and Chief Executive

The draft TOM will be considered by Council in February 2026.

### Pulse Survey Insights

The quarter two staff pulse survey achieved an 84% response rate and generated 1,150 comments. Feedback is directly informing the next phase of the TOM development, and overall staff engagement increased by 2%, reaching 58%.

## Community Wellbeing, Activation & Events

### Clean Up the Hutt mobilises 300+ volunteers

Council's sponsored Clean Up the Hutt event in December 2025 brought together more than 300 volunteers who removed 2,656kg of litter across nine locations, with recyclables separated on the day to support waste minimisation practices.

### Growing Community Use of Hubs

Visitors to Kōraunui Stokes Valley Hub were 29% above target, and 28% above target at War Memorial Library, with Moerā Hub performing exceptionally strongly at 2.5 times its visitor target.

### Junior Girls National Rugby Tournament hosted

Council supported the Junior Girls National Rugby Tournament, welcoming 62 teams and 3,500 visitors to Te Awa Kairangi ki Tai (Lower Hutt). This was the city's largest national tournament since 2018.

### Summer in the Hutt launches

This year's summer programme launched this quarter, offering over 100 activities across the city to support communities and local businesses as Te Wai Takamori o Te Awa Kairangi construction began.

### Creative Communities funding awarded

Over \$40,000 approved for 19 local arts and culture projects.

### Kaumātua Games delivered

Council supported the refreshed Games as part of Seniors Week, promoting whanaungatanga, movement and wellbeing.

# Te Pae Tawhiti | Areas for Future Focus

## Navigating fast-moving Government reforms

Rapid, wide-ranging reforms are reshaping key council settings and creating uncertainty for long-term planning and investment

### What we're doing:

- **Audit & Risk oversight** – appointment of new independent Chair and independent member; publishing the Annual Report.
- **Preparing for future service delivery changes** – progressing the Water Services Delivery Plan.
- **Advancing major city-shaping and resilience projects** – progressing Te Wai Takamori o Te Awa Kairangi, City Strategy development and upcoming stormwater and wastewater upgrades.
- **Deepening partnership approaches** – adopting Te Whiringa and progressing Hikoiko Landing.
- **Enhancing regional collaboration** – Wellington Mayoral Forum and Construction & Infrastructure Forum with Whitireia and WelTec.

## Supporting households experiencing cost-of-living and rates pressures

With everyday costs rising, more households are struggling to manage rates and essential expenses

### What we're doing:

- **Providing flexible payment support** – payment plans, postponements and rebates to help residents manage rates.
- **Reducing administrative costs** – shifting to quarterly billing, saving around \$50,000 per year.
- **Managing costs and making savings** – delivering \$17.5m in savings while protecting essential water and transport investment.
- **Offering free and low-cost activities** – Hubs and Libraries programming, Summer in the Hutt and Kaumātua Games.
- **Strengthening local economic resilience** – supporting regional business awards and youth employment pathways.
- **Improving access to Council services** – launching the Te Manu Kairangi portal and Awa, the AI chatbot.
- **Investing for long-term affordability** – ongoing infrastructure upgrades to avoid costly emergency repairs later.

# 2 Rautaki Aronui

## Strategic Focus Areas

### **What this section covers:**

This section provides an update on progress across Council's strategic focus areas, showing how key priorities are being advanced through actions, initiatives, and investment decisions during the quarter.

It highlights where momentum is building, where progress is on track, and where challenges or trade-offs are emerging as Council responds to changing conditions, community needs, and delivery pressures.

The section is intended to connect day-to-day activity with longer-term direction, helping decision-makers, elected members, and the community understand how current actions are contributing to Council's strategic goals and where focus will continue in the period ahead.

# Pou Tāhū

Building a stronger city and thriving community

## Delivery of year two of the LTP 2024 – 2034

### Progressing the Water Services Delivery Plan and Day 1 readiness

- The Water Services Delivery Plan was delivered to central government in September and formally approved in October 2025.
- Work progressed on preparing for the transition to the new delivery model from 1 July 2026, with implementation planning further developed, risks refined, and foundation documents approved by Council in November.
- The appointment of the Tiaki Wai Board and its Chief Executive provides further certainty as detailed work continues across asset transfers, billing and revenue arrangements, customer service agreements, staffing impacts, and other Day 1 requirements.

### Accelerating climate action across our operations

- Council's 2024-25 organisational greenhouse gas inventory was completed in quarter two.
- While progress has been made in areas such as fleet emissions and facility upgrades, some challenges remain, particularly around contract decarbonisation and landfill emissions.
- The fleet's electric vehicle share has increased to 92%, up from 80% at 30 June 2025 and 85% in quarter one, meaning the 2025-26 target has already been achieved. Work at Huia Pool is progressing well, with new heat pumps installed and the refurbished pool scheduled to reopen in quarter three.

### Progressing the City Strategy

- The City Leadership Group met in November 2025 to confirm the draft City Strategy, setting a unified direction for the city's long-term outcomes. An implementation plan is being developed for quarter three, with the draft strategy scheduled to go to Committee for approval in quarter four.

# Pou Tāhū

Building a stronger city and thriving community

## Delivery of year two of the LTP 2024 – 2034

### Te Wai Takamori o Te Awa Kairangi – Key progress updates

- The programme continues to track well against the coordinated delivery plan. Tender documentation and requirements advanced during quarter two, and procurement for the City Link Bridge design and construction contract remains on track for quarter four.
- The Streetscape Strategy is scheduled for consideration by the Infrastructure and Regulatory Committee in quarter three.
- Enabling works to relocate electrical cabling commenced in quarter two, with traffic impacts closely monitored.
- Supplier engagement events in November promoted upcoming opportunities for local businesses, and a large letterbox drop (3,500 households) across the Central Business District and Western Hills informed residents and businesses of upcoming programme activity.

## Providing leadership and collaborating on key regional priorities

### Active leadership amid national reform

- This quarter required significant engagement across a broad programme of central government reforms, including proposed changes spanning local government structures, rating frameworks, emergency management, development levies, building regulations, and the Resource Management Act.
- Sector submissions were led by Taituarā and Local Government New Zealand, supported by the Chief Executive, while Council also prepared its own submissions across multiple reform areas to ensure the interests of Te Awa Kairangi ki Tai were well represented.

# Pou Tokomanawa

Our environment and culture provide a positive employee experience that enables our people to thrive

## Improving systems and processes

### Developing a fit-for-purpose Target Operating Model

- Significant progress was made across the quarter to develop a revised Target Operating Model (TOM) to support Council's commitment to deliver effectively for the city.
- Work this quarter focused on refining the model, testing design elements, and aligning organisational functions to future strategic priorities.
- Staff engagement was a key component, and TOM roadshows were held across the organisation, with many staff participating in sessions led by the Mayor and Chief Executive.
- These conversations helped test early thinking, build shared understanding, and identify opportunities to strengthen capability, alignment, and service delivery. The draft TOM is scheduled for Council consideration in February 2026.

### Te Manu Kairangi: Supporting staff with better systems

- Te Manu Kairangi | My Hutt City launched in October, providing a new customer portal and case management system that streamlines processes for staff and strengthens how we respond to customers.
- Developed as part of the wider Go Digital programme, it replaces outdated systems with a modern platform that offers real-time visibility of requests, reduces manual handling, and supports more consistent, transparent service delivery.

### Upgrading HR and Payroll Foundations

- Most of the design and configuration work for the new HRIS and payroll system was completed in quarter two, with some additional detail still being finalised.
- Payroll design is now finished, and data preparation is underway for the first parallel pay run. The new system will reduce manual steps, improve accuracy, and provide clearer, more accessible information for day-to-day HR and payroll tasks.

# Pou Tuarongo

Doing the basics brilliantly

## Strengthening core partnerships and regional collaboration

### Regional and local government collaboration

- The December 2025 Mayoral Forum focused on future local government structures, legislative changes, and resource management reform.
- Councils in the Wellington region received a Department of Internal Affairs (DIA) briefing from Will Peet, Chair of Tiaki Wai, aiming to provide a shared understanding of national direction.

### Central government engagement

- Our continued engagement with DIA, the Ministry for the Environment, the Ministry of Social Development, and Te Whatu Ora progressed throughout the quarter, ensuring alignment on resource management, planning, social development, and health sector changes affecting the region.
- Discussions supported coordinated responses to emerging policy and service delivery shifts.

### Housing and community safety coordination

- In November, central government released its new social housing investment plan. Council is continuing its involvement with Kāinga Ora and the Ministry for Housing and Urban Development, which is set to become part of the new Ministry of Cities, Environment, Regions and Transport in July 2026.
- Regular meetings with the police supported coordinated responses to local community issues.

### Education, workforce, and infrastructure partnerships

- Council continued to work closely with WelTec and Whitireia following the disestablishment of Te Pūkenga, helping to maintain continuity across local training pathways.
- With support from NZ Transport Agency Waka Kotahi, Council hosted a Construction Forum in November, in partnership with Weltec and Whitireia, to explore emerging career pathways created through the Te Wai Takamori o Te Awa Kairangi programme and to ensure local businesses were informed about upcoming opportunities.
- Engagement with Waka Kotahi also remained focused on progressing funding and delivery arrangements for Te Wai Takamori o Te Awa Kairangi.

# Pou Tuarongo

Doing the basics brilliantly

## Enabling a growing, liveable city

### Progressing District Plan implementation

- In October 2025, Council applied to Ministry for the Environment seeking a Plan Stop exemption for a substantial portion of the Proposed District Plan. The exemption has since been approved, providing greater certainty for Council's planning processes and enabling key areas of the District Plan to continue progressing while remaining aligned with national direction.

## 2025 Local Body Elections

### 2025 Elections Campaign

- The election campaign was completed during quarter two, with local elections held on 11 October 2025. Voter turnout reached 41.56%, exceeding the national average of 39.42%.
- The Pre-Election Report, published in quarter one, was made available in hard copy across Council facilities and hubs and shared widely with community groups and stakeholders. Presentations on the report were delivered across the city, supported by a podcast series and AI-enabled content that was well received locally and nationally.

### Successfully inducting our new council

- Council delivered a comprehensive induction programme that combined core governance development with Te Ao Māori practices. This included a pōwhiri at Waiwhetū Marae, a whakatau in the Council Chambers, a Te Tiriti o Waitangi workshop, and targeted training on governance and operational boundaries.
- Elected member workshops received an average satisfaction rating of 4.42 out of 5 from 1,669 responses, and nearly 90% positive feedback, reflecting the relevance and practicality of the sessions. The impact on councillor confidence and practice will be assessed next quarter.

# Pou Whenua

Our Mana Whenua partners, and their priorities are at the core of our policies and practices

## Giving effect to Te Tiriti o Waitangi

### Partnering with Mana Whenua on strategic priorities

- Council and Mana Whenua met for their quarterly hui in November 2025, reflecting their ongoing commitment as Treaty partners to work together on shared strategic priorities.
- As well as Mana Whenua updates on their respective kaupapa, the hui provided space for kōrero on:
  - new Council and committee structures;
  - wider local government reforms;
  - the transition to Tiaki Wai and Local Water Done Well;
  - the Seaview Wastewater Treatment Plant;
  - Te Whiti Park;
  - the 2026-27 Annual Plan;
  - the Mana Kairangi Ward;
  - the Te Herenga Kairangi report; and
  - Te Wai Takamori o Te Awa Kairangi.

# 3 Te Herenga Kairangi

## Rautaki Māori Progress Report

### **What this section covers:**

This section outlines how we are giving effect to Te Herenga Kairangi, our Māori strategy, developed alongside and supported by our Mana Whenua partners. It brings together the work undertaken across Council this quarter that focuses on improving outcomes for Māori.

It provides a clear view of progress across the strategy's three outcome areas, highlighting where meaningful steps forward have been made and where our shared focus continues to deepen.

# He Papatohu | Dashboard

## He Rautaki Māori: Our approach to achieving Māori outcomes

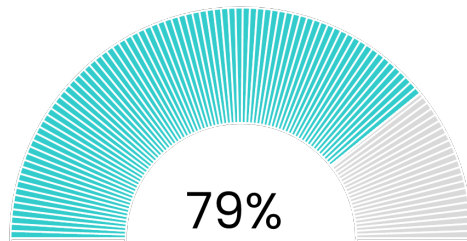
- Te Herenga Kairangi brings together all Council work focused on improving outcomes for Māori.
- Designed as a three-year programme of work, the strategy is built around three key outcomes, six priority areas and 38 initiatives.
- Outcomes focus on strengthening relationships, enhancing Māori wellbeing, and developing capability across the organisation.

## Quarter two delivery position

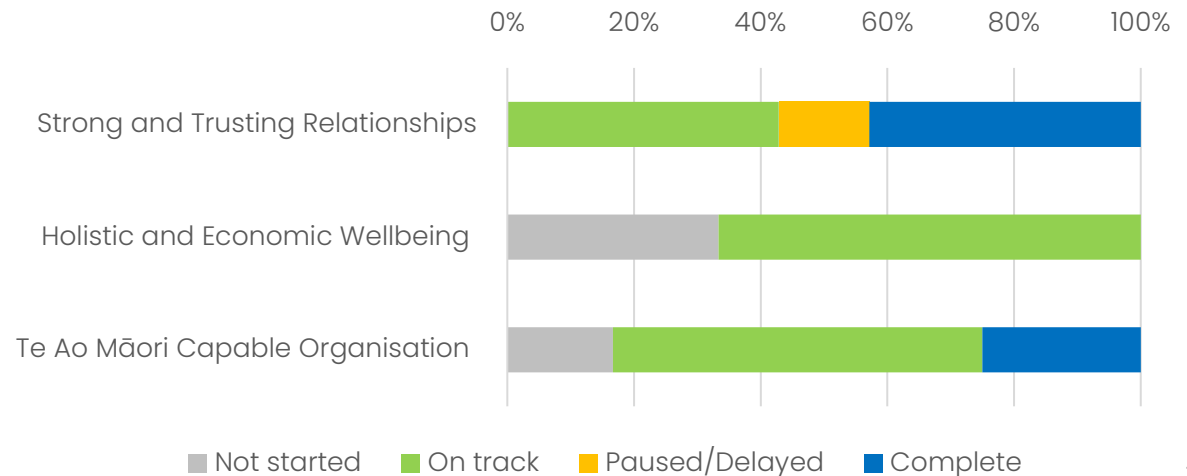
### Te Herenga Kairangi is delivering 38 initiatives across three key outcomes:

- 6 of 14 Strong and Trusting Relationships initiatives are on track, with 6 completed
- 8 of 12 Holistic and Economic Wellbeing initiatives are on track, with 4 not started
- 7 of 12 Te Ao Māori Capable initiatives are on track, with 3 completed
- 30 of 38 overall initiatives are on track or complete

## Delivery on Track or Complete (Year to Date)



## Quarter two delivery position



# Tākaia ngā here, hei herenga kairangi

## Strong and Trusting Relationships

### Honouring Mana Whenua relationships

#### Guiding Hīkoikoi Landing through partnership

- Council engaged regularly with Mana Whenua on the Hīkoikoi Landing project, ensuring cultural values and kōrero continued to guide design and development.
- The huringa ā-Nuku ceremony held in November marked the beginning of construction and a significant milestone for Council's partnership with Mana Whenua and their enduring connection to place.

#### Strengthening strategic alignment

- Council held its quarterly hui with Mana Whenua in November, providing space for kōrero on key strategic priorities.
- Discussions included new Council and committee structures, the transition to Tiaki Wai and Local Water Done Well, the Seaview Wastewater Treatment Plant, the Annual Plan 2026-27, wider local government reforms, the Mana Kairangi Ward, the Te Herenga Kairangi report, Te Wai Takamori o Te Awa Kairangi, and Te Whiti Park.
- Mana Whenua are represented on the City Leadership Group, developing the City Strategy. In November 2025, members endorsed the draft strategy, which is now out for consultation.

#### Refreshing community funding

- In December 2025, Council agreed to a new approach for community funding, including the establishment of a new panel and more streamlined funding rounds.
- In quarter three, Council will seek input from Mana Whenua on these changes, including their preferred role in the new panel and decision-making process.

#### Collaborating on Key Projects

- Council held three operational hui with Mana Whenua during quarter two to discuss and progress key projects, including Te Pātaka Kōrero o Pito One refurbishment, Pito One Wharf remediation, stormwater and wastewater upgrades, City Link Bridge, Central Business District Streetscapes, and Riverbank Park.

# Tākaia ngā here, hei herenga kairangi

## Strong and Trusting Relationships

### Strengthening Māori engagement practices

#### Actioning Te Whiringa

- Implementation of the Te Whiringa Action Plan began this quarter, with a focus on strengthening partnerships with Mana Whenua and improving how Council engages with Māori.

#### Enhancing emergency engagement

- At the quarter two Emergency Management training, Council identified a gap in how it supports the Tākai Here function, created by WREMO to guide engagement with marae during emergencies.
- A gap analysis will be completed in quarter three to identify options for strengthening engagement with Mana Whenua and hapori Māori during emergency activations.

#### Growing civic participation among rangatahi

- Implementation of the Rangatahi Engagement Strategy progressed this quarter, with ongoing engagement through rangatahi rōpū Te Ranga Kairangi and strengthened sector partnerships.
- Civic participation initiatives expanded, including enhanced civic education and large-scale engagement activities reaching hundreds of rangatahi and boosting youth participation.

# Hauora me te oranga ōhanga

## Holistic and economic wellbeing

### Embedding holistic wellbeing in our work programmes

#### Integrating Māori aspirations into water services transition

- The transition of water services from Wellington Water Limited to Tiaki Wai remains a significant area of focus for Council.
- Council has been working to ensure that Mana Whenua aspirations are reflected in the emerging Tiaki Wai structure, and that principles of kaitiakitanga and/or oranga taiao continue to guide this mahi as the new entity takes shape.

#### Community-led activation for wellbeing

- Council continued working with Wainuiomata Marae on the Wise Park pilot, partnering with hapori Māori to explore community-led activation of greenspaces, with three hui held this quarter to build a shared understanding of context, priorities, and next steps.

#### Supporting community and cultural connection

- Council coordinated its representation at Te Rā o te Raukura, supporting the promotion of wellbeing initiatives and this year's full day of kapa haka through the Major Events Fund.
- Across Hubs and Libraries, 28 programmes were delivered for hapori Māori during quarter two, further strengthening cultural connection, participation, and community-grounded programming.

#### Advancing hauora-focused initiatives across the city

- Council's partnership with Healthy Families continues to support systems change across the city, with strong progress this quarter across key kaupapa. Work in quarter two included:
  - Expanding access to kai resilience initiatives, with 18 Pātaka Kai now operating across the city;
  - Piloting a "Grow a Garden" concept with 60 students from a local kura;
  - Co-governing the Hutt Valley Stop Smoking Steering Group (Smokefree);
  - Advancing Cull to Plate, with preparation underway to cull, process, and distribute deer meat to local Pātaka; and
  - Partnering with Te Rito Maioha to develop a rangatahi initiative that strengthens cultural identity.

# Te Ao Māori ki te Kaunihera

Te Ao Māori capable organisation

## Building cultural capability across Council

### Refining the Te Ao Māori Capability Programme

- The nine-week Te Ao Māori (TAM) capability programme was delivered to a cohort of 13 staff this quarter.
- To ensure the programme continues to evolve and meet staff needs, planning also progressed for quarter three, where delivery will pause to allow for a full review. This reflects Council's commitment to continuously improving the quality, impact, and sustainability of the TAM programme.

### Developing tools to support staff learning

- Development of the TAM Go1 companion modules neared completion in quarter two, with the modules designed to support self-directed learning and supplement the in-person content delivered through the TAM programme.
- The modules will reinforce key learning, provide better insights into learning retention and programme effectiveness, and support ongoing refinement and continuous improvement.

### Building culturally grounded governance

- Council delivered the induction programme for elected members this quarter, which included a pōwhiri at Waiwhetū Marae, a whakatau for the new Council in the Council Chambers, a Te Tiriti o Waitangi workshop, and support for the Inauguration event.
- These activities helped equip the new Council with a strong grounding in kaupapa Māori and demonstrated our commitment to building culturally capable leadership across the organisation.

# 4 Ngā Kaupapa Nui me ngā Hōtaka Mahi Projects and programmes

## **What this section covers:**

This section highlights the Council's major programmes and projects delivering services, assets, and improvements across the city.

It focuses on the quarter's most consequential actions and results, where delivery is progressing well, where challenges are emerging, and where momentum is building, alongside areas that require continued focus next.

It is intended as a high-level view of programme and project health and progress, enabling decision-makers, local businesses, and residents to quickly understand the status of our major projects and programmes.

# Kaupapa nui | Major project updates

Project	Financials		Project Health							Quarter Two Summary	
	Total overall cost (CAPEX & OPEX)	ACTUAL SPEND (to date)	OVERALL	Scope	Schedule	Budget	Risk	Issues	Benefits		H&S
<b>Infrastructure Acceleration Fund (IAF) Stormwater and Wastewater</b>	\$174.3m (Capex)	\$6.55m (Capex)	G	A	A	G	A	G	G	G	The project remains GREEN at the end of Q2 and has reached the midpoint of the pre-implementation phase. The next steps for the project team are to seek stage gate approval for the design, budget, and timeline, and to begin preparing resource consent applications. The main ongoing risks relate to the timely acquisition of property and potential clashes in timing and location with other major projects, such as RiverLink, City Link Bridge, and GWRC’s river realignment works. Stakeholder engagement and communications activities are continuing in line with the agreed plans.
<b>Tupua Horo Nuku</b>	\$81.8m (Capex)	\$78.52m (Capex)	A	G	A	A	A	A	G	G	As at the end of Q2, the overall status of the project remains AMBER, reflecting continued delivery momentum alongside a number of schedule and interface dependencies that require active management. Overall performance alignment has improved since the previous reporting period, with the project now approximately 90.8% complete by cost. The primary dependency remains around the alignment with the Te Ara Tupua programme, with the Three Lane Closure Strategy (3LCS) continuing to underpin confidence in achieving an April 2026 completion date.
<b>Te Pātaka Kōrero o Pito One   Petone Neighbourhood Hub</b>	\$4.85m (Capex) \$150k (Opex)	\$302k (Capex) \$63k (Opex)	A	A	A	G	A	G	G	G	The project remains AMBER at the end of Q2. Key progress in quarter 2 includes the Registration of Interest (ROI) released with 11 responses received and four shortlisted. The Request for Tender (RFT) was issued on 25 November with submissions received by all four shortlisted. The preferred contractor is scheduled to be selected in early February. A design workshop with Mana Whenua was completed in October to narrow narrative, develop material palette and plans for areas of opportunity. An ROI for Mana Whenua artists will be completed early 2026. Scope, Schedule and Risk indicators reporting amber are due to risks around scope creep as a result of additional capex works and poor or unexpected grounds conditions. These risks are being actively monitored.

RAG Status Key:   
G = On track: minimal or no significant risk   
A = Delayed/at risk: some challenges, actively monitor   
R = Off track: significant risk, escalation required   
N/A: Update not provided

# Hōtaka mahi | Major programme updates

Programme	Financials		Project Health							Quarter Two Summary	
	Total overall cost (CAPEX & OPEX)	ACTUAL SPEND (to date)	Overall	Scope	Schedule	Budget	Risk	Issues	Benefits		H&S
<b>Te Wai Takamori o Te Awa Kairangi</b>	\$179.68m (Capex) *excl. Property	\$22.41m (Capex)	A	G	G	A	A	A		G	The Programme remains AMBER at the end of Q2. Following approval, the Disruption Response Plan and Transitional Parking Plan were made public and are now being implemented. Procurement planning for the City Link Bridge continues, with a successful supplier engagement event held. The temporary shared path between Kennedy Good Bridge and Melling was completed, and Melling Station, Block Road, and Pharazyn Street closed at the end of Q2. Risks remain around design integration, construction cost escalation, and partner delivery timeframes; however, mitigation strategies and active stakeholder engagement are in place. Budget is reporting amber due to a likely underspend for this FY and to be carried over to next.
<b>Te Kōhao o te Ngira   Go Digital Programme</b>	\$17.73m (Opex)	\$13.92m (Opex)	G	G	G	A	G	G	G	G	Programme status remains GREEN at the end of Q2. To date, 32 projects in the programme have been completed. Budget is tracking amber while confirmation of scoping for the remaining projects is completed and the programme is in a position to confirm the remaining budget required. The programme is under review, including the option of closing the programme and delivering the remaining work as individual projects. If this approach is confirmed, each project would continue with full project management controls and appropriate governance, and the remaining Go Digital budget would be allocated across the remaining projects.

RAG Status Key:

**G = On track** minimal or no significant risk

**A = Delayed/at risk** some challenges, actively monitor

**R = Off track** significant risk, escalation required

**N/A:** Update not provided

# Hōtaka mahi | Major programme updates

Programme	Financials		Project Health							Quarter Two Summary	
	Total overall cost (CAPEX & OPEX)	ACTUAL SPEND (to date)	Overall	Scope	Schedule	Budget	Risk	Issues	Benefits		H&S
<b>Parks and Reserves Programme</b>	\$24.7m (Capex)	\$3.6m (Capex)	A	A	A	A	G	G	G	G	As at the end of Q2, the programme's overall status has shifted to AMBER. There are currently 14 projects within the programme with 5 of those projects placed on hold while financial reviews are completed and changes to scope and schedule are confirmed. Most projects remain within budget; however, the programme is forecasting an underspend of around \$2.5 million due to deferred sub-projects. A further underspend of approximately \$1.9 million is expected from the deferral of Riddiford Gardens, Fraser Park demolition, and the Hard Surface Renewal project. Key risks remain around seismic strengthening requirements and projects awaiting Council review.
<b>Transport Delivery Programme</b>	\$54.32m (Capex)	\$23.22m (Capex)	G	G	A	G	G	A	G	G	The programme is progressing well as at the end of Q2, with most of the nine projects within the programme on track. The Schedule and Issue indicators are currently rated amber due to the Community Connections project and the registration of critical stopbank issues by Greater Wellington. Though this will delay the programme until the issues are resolved, these are being actively monitored. Notable progress across the programme this quarter includes: Eastern Hutt Road received NZTA approved funding in December to progress the next phase of slip remediation and the team will define priority slope scope and move to detailed design, procurement and delivery planning. Wise Street stage 3 scope and costs are being refined to deliver within the approved budget.

RAG Status Key:

**G = On track** minimal or no significant risk

**A = Delayed/at risk** some challenges, actively monitor

**R = Off track** significant risk, escalation required

**N/A:** Update not provided

# 5 Tātaritanga

## Our performance

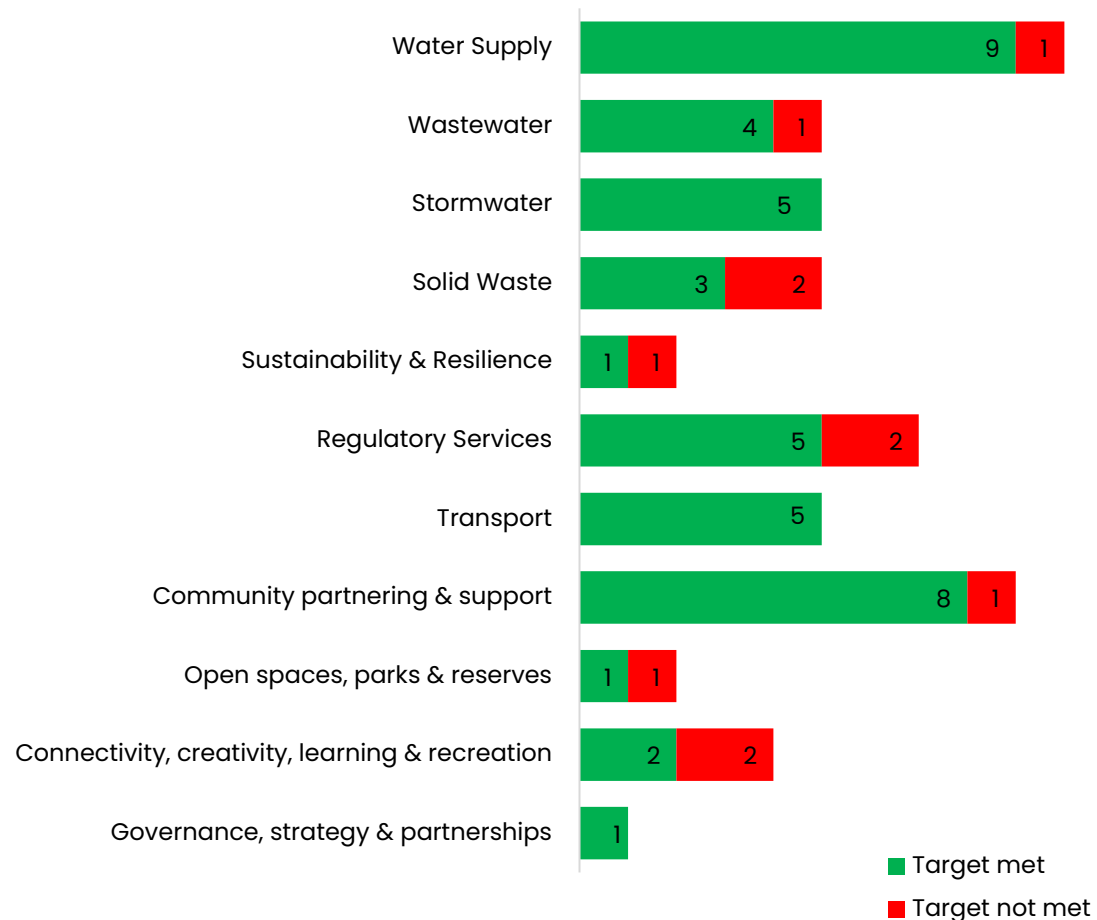
### **What this section covers:**

This section provides an overview of Council's performance for the quarter against the key performance indicators set out in the Long Term Plan and Annual Plan.

It highlights where targets are being met, where performance is improving or close to target, and where results did not meet expectations, helping readers understand overall progress and areas requiring attention.

# Tirohanga whānui | Performance overview

## KPI measure achievement by activity area



## Quarter two summary

There are 79 key performance indicators in the Annual Plan/Long Term Plan. 55 of these are reported quarterly.

**This quarter, 44 key performance measures met their targets.**

This compares with 30 in quarter two 2024–25 and 42 in quarter one.

## Key highlights

- Stormwater services met all key performance indicators
- Sustainability and Resilience met its vehicle emissions targets
- Transport delivery met all targets
- All resource consents were processed within statutory timeframes
- All six Council pools met their visitor targets

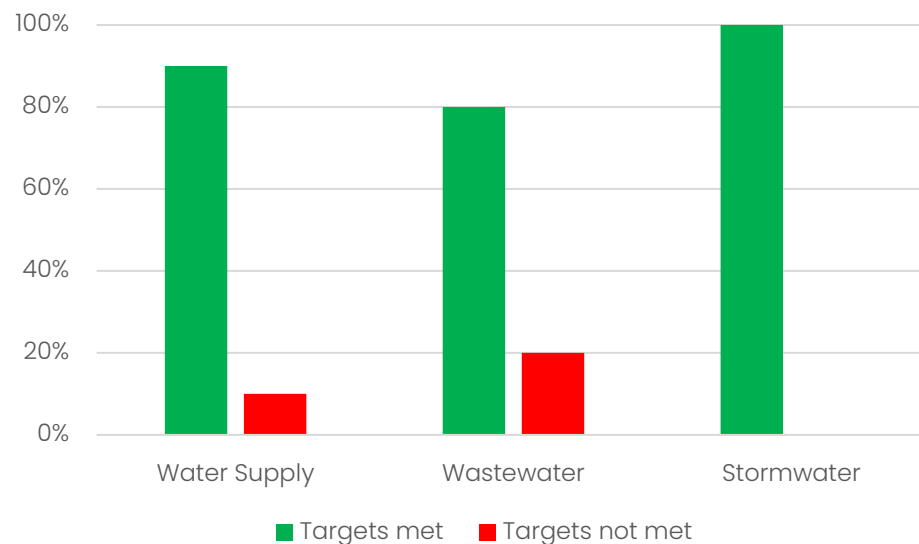
# Tirohanga whānui – Waiora, Waiāwhā, Waiparu

## Three waters performance overview

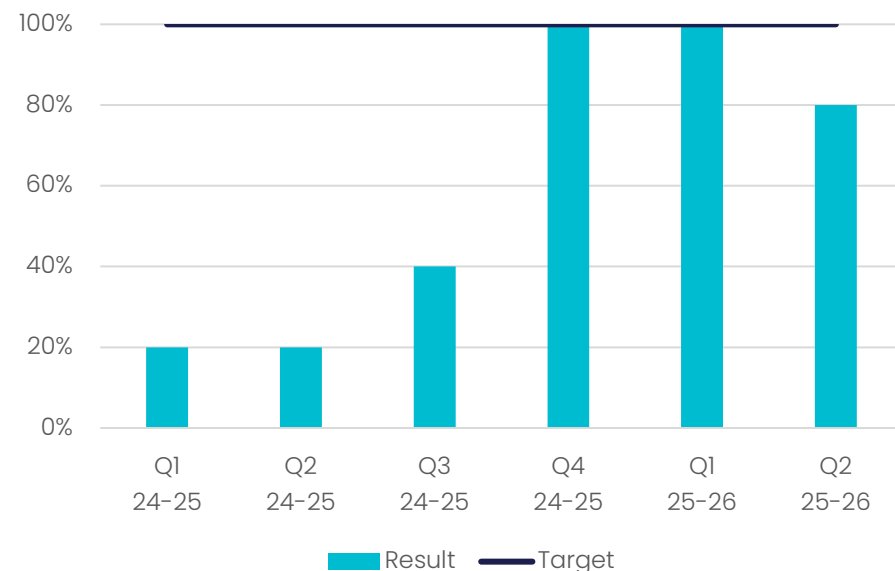
### Quarter two summary

- Three waters service performance remained strong in quarter two, with high levels of compliance across drinking water, wastewater, and stormwater operations.
- Drinking water supplies met all bacterial, protozoal, and microbiological monitoring requirements, and response and resolution times for urgent and non-urgent callouts remained well within target timeframes.
- Customer complaints about drinking water services were within the updated quarterly threshold.
- Wastewater network performance was generally on track, with low levels of dry weather overflows and timely service delivery. Two infringement notices were issued, however, relating to historic discharge events at Seaview Wastewater Treatment Plant. Stormwater performance was positive, with no flooding events affecting habitable floors during the quarter and all compliance measures achieved.







**Quarter 2 KPI results (targets met vs not met)**







**Wastewater quarterly trend**








# Ngā puna wai | Water supply

Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
The extent to which the local authority's drinking water supply complies with the T3 bacterial rules (previously part 4 of the drinking-water standards –bacteria compliance criteria)	All met (100%)	All met (100%)	All met (100%)		Target met
The extent to which the local authority's drinking water supply complies with T3 protozoal rules (previously part 5 of the drinking-water standards – protozoal compliance criteria)	All met (100%)	All met (100%)	All met (100%)		Target met
The extent to which the local authority's drinking water supply complies with D3.29 microbiological monitoring rule	All met (100%)	All met (100%)	All met (100%)		Target met
Number of complaints received about water clarity, taste, odour, pressure, flow and continuity of supply per 1,000 connections	≤20 complaints per 1,000 connections	≤10 complaints per 1,000 connections	8.9 complaints per 1,000 connections		Target met
Attendance for urgent callouts: from the time the local authority received notification to the time service personnel reach the site	≤90 mins	≤90 mins	55 mins		Target met
Resolution time of urgent callouts: from the time the local authority receives notification to the time service personnel confirm resolution of the fault or interruption	≤8 hours	≤8 hours	2.5 hours		Target met

# Ngā puna wai | Water supply

Measure	Target 2025–26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Attendance for non-urgent callouts: from the time the local authority received notification to the time service personnel reach the site	≤72 hours	≤72 hours	26 hours		Target met
Resolution of non-urgent callouts: from the time the local authority receives notification to the time service personnel confirm resolution of the fault or interruption	≤20 working days	≤20 working days	4 working days		Target met
Average drinking water consumption per resident per day	≤385 litres	≤385 litres	375 litres		Target met
Kilometers of renewals for three waters infrastructure	Hold or increase on previous year ≤9.4 km	4.6 km	0 km		6.9 kilometres of renewal are scheduled for completion between January 2026 and June 2026.

# Waiparu | Wastewater

Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Dry weather wastewater overflows per 1,000 connections	≤20 per 1,000 connections	≤10 per 1,000 connections	0.3 per 1,000 connections		Target met
Number of complaints per 1,000 connections	≤30 complaints per 1,000 connections	≤15 complaints per 1,000 connections	6 complaints per 1,000 connections		Target met
Attendance time: from the time the territorial authority receives notification to the time service personnel reach the site	≤90 minutes	≤90 minutes	76 minutes		Target met
Resolution time: from the time the territorial authorities receives notification to the time service personnel confirm resolution of the blockage or other fault	≤8 hours	≤8 hours	4 hours		Target met
Compliance with resource consents measured by the number of abatement notices, infringement notices, enforcement orders, and convictions from wastewater system	No enforcement action	0 notices	2 notices		Greater Wellington Regional Council issued two infringement notices for Seaview Wastewater Treatment Plant on 24 October 2025 for events across June-July 2025. The first infringement notice was issued for non-compliant effluent quality discharging to the coastal marine area, and the second infringement was for breach of abatement notice A1026 for the same discharge. There are several capital projects in design and underway to address this over time.

# Waiāwhā | Stormwater

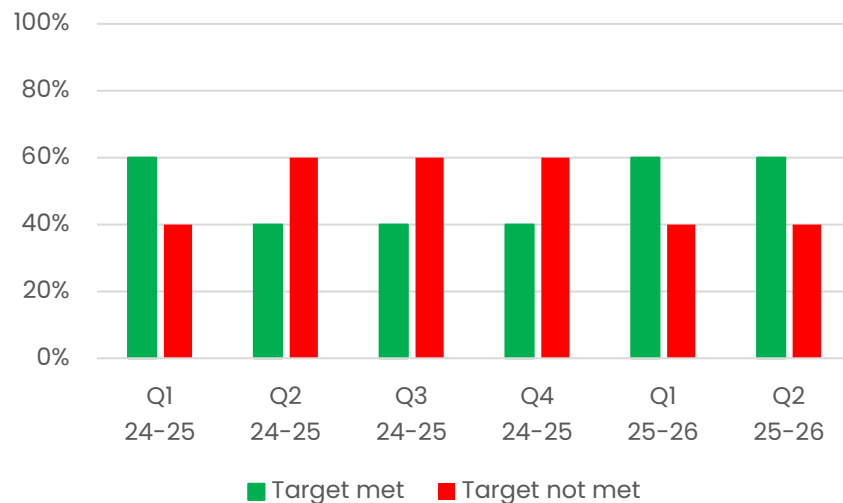
Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Number of flooding events (where stormwater enters a habitable floor)	≤2	≤1	0	●	No flooding events occurred
Number of habitable floors affected by flooding events (per 1,000 connections)	≤0.24 per 1,000 connections	≤0.06 per 1,000 connections	0	●	No flooding events occurred
Number of complaints about stormwater system performance (per 1,000 connections)	≤20 complaints per 1,000 connections	≤10 complaints per 1,000 connections	3.4 complaints per 1,000 connections	●	Target met
Median response time to attend a flooding event, measured from the time the territorial authority receives notification to the time service personnel reach the site	≤8 hours	≤8 hours	0	●	No flooding events occurred
Compliance with resource consents for discharges from stormwater system (number of abatement notices, infringement notices, enforcement orders, and convictions)	Full compliance (0 notices)	0 notices	0 notices	●	There were no abatement notices, infringement notices, enforcement orders, or convictions issued.

# Para | Solid waste

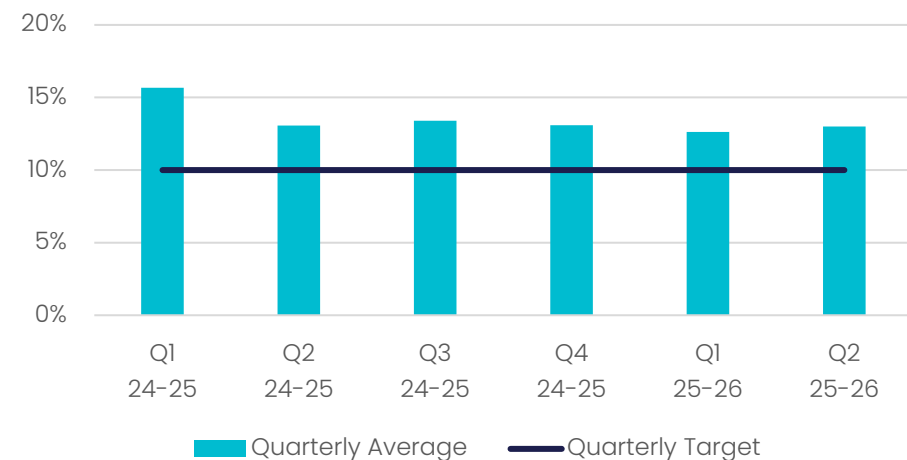
## Quarter two summary

- Solid waste performance remained generally on track in quarter two, with three measures meeting their target.
- Kerbside waste to landfill remained below the quarterly threshold, and illegal dumping complaints were within expected levels.
- No resource consent related infringement notices were received during the quarter.
- Recycling volumes collected were slightly below target, and kerbside recycling contamination remained above the 10 percent threshold, averaging 13 percent.
- Contamination levels improved toward the end of the quarter, and Council continues education and awareness initiatives, including updated recycling information and bin stickering, to support correct recycling practices and improve recycling outcomes.






**Quarterly trends**



**Quarterly percentage of kerbside recycling contaminated**



# Para | Solid waste

Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Number of resource consent-related infringement notices received from Greater Wellington Regional Council	Full compliance (0 notices)	0 notices	0 notices		Target met – 0 infringement notices received
Number of illegal dumping complaints	Previous year less 10% ≤192	≤96	92		Target met
Tonnes of kerbside waste to landfill (tonnes per person)	Less than previous year ≤22,205/115,000 = 0.193	≤11,102/115,000 = 0.096	11,072/115,000 = 0.096		Target met
Percentage of kerbside recycling that is contaminated and diverted to landfill	≤10%	≤10%	13%		Contamination remains above the target level of 10%, albeit the contamination rate improved in December 2025 relative to the average of 13%. Contamination is likely due to a variety of reasons, including households lacking clarity on what is recyclable, and the limited ability for Council to identify and engage with households that are responsible for contamination. This is despite Council’s comprehensive programme to reduce contamination: including awareness initiatives, bin sticker, and bin removals.
Tonnes of kerbside recycling collected	Previous year plus 2% (≥5,274)	≥2,637	2,371		The target was not met; likely the result of various factors including supplier choices of the packaging they use for products, consumer choices, and economic activity. Note that the removal of bins due to contamination may result in a reduction of collected material in the order of about 20t per quarter, which is not significant overall.

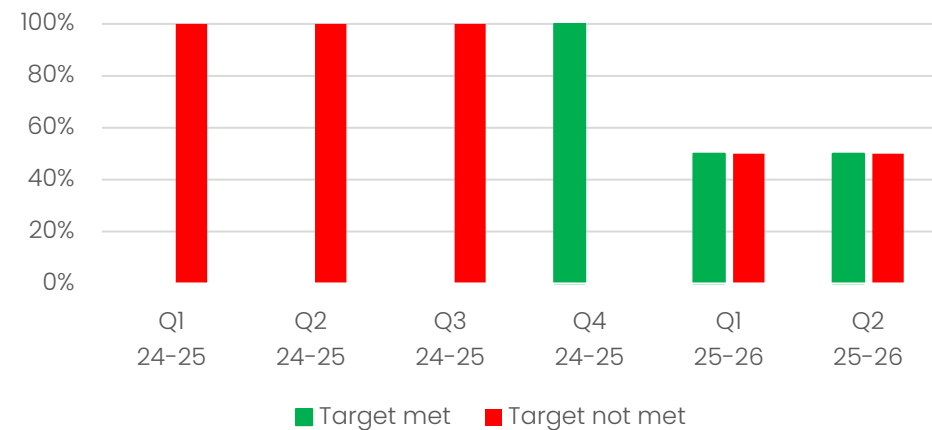
 Target met  Target not met

# Whakauka me te manawaroa | Sustainability and resilience

## Quarter two summary

- Performance in sustainability and resilience was mixed in quarter two, with one of two KPIs achieved.
- Emissions from Council-owned fossil fuel vehicles met target, reflecting continued progress in fleet electrification.
- Emissions from Council-owned facilities were above target, although gas emissions reduced following Huia Pool becoming fully electric.

## Quarterly trends



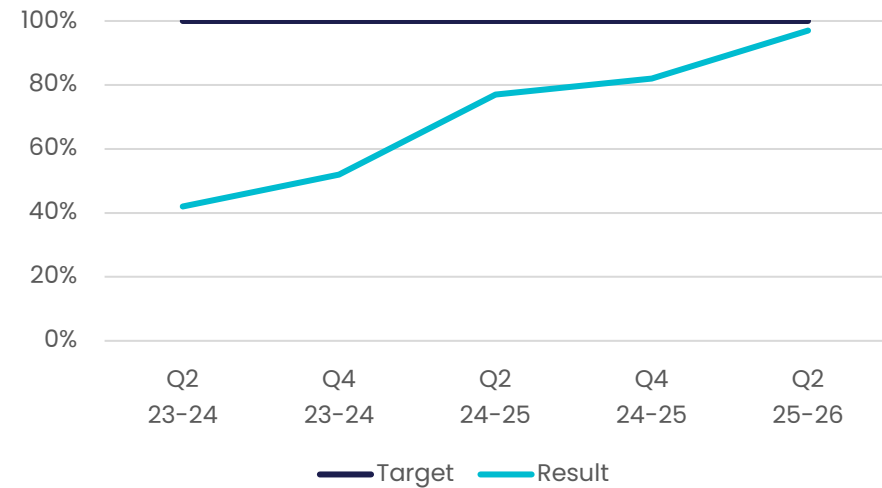
Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Emissions from Council owned facilities (tCO2-e)	≤1,867	≤934	1,305	●	Target not met. Gas emissions reduced as Huia Pool is now fully electric, but total emissions from Council-owned facilities remained above target in quarter two.
Emissions from Council owned fossil fuel vehicles (tCO2-e)	≤49	≤24	19	●	Target met. Council's fleet is now 92% electric and remains on track to achieve 100% by 2030.

# Ngā ratonga waeture | Regulatory services

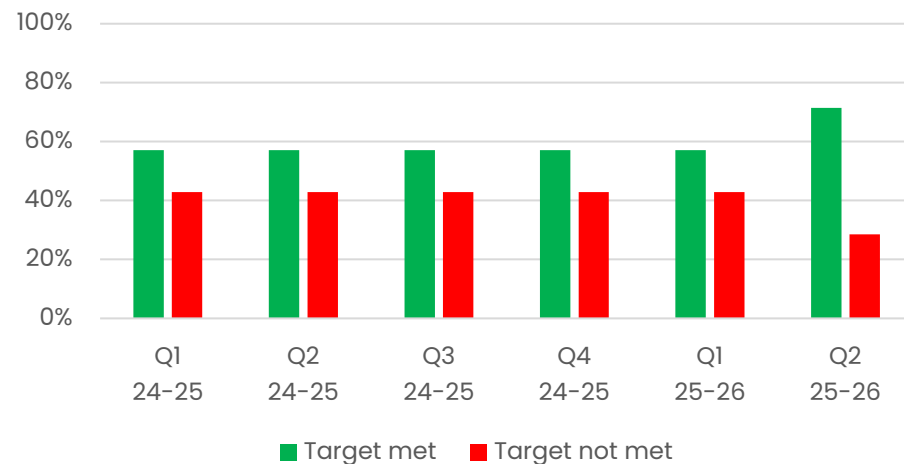
## Quarter two summary

- Regulatory Services delivered strong performance in quarter two, with five of seven KPIs achieved, compared with four in the previous quarter.
- Timeliness remained high across consenting, compliance, environmental health, and enforcement activities, supporting safe development and community wellbeing.
- While a small number of building related applications fell just outside statutory timeframes, overall performance remains near target, and Council continues to focus on maintaining consistent service delivery.

## Building consents processed within timeframes






## Quarterly trends



## Consent summary

- Building consents: 97% processed within statutory timeframes, near target and improving
- Code compliance certificates: 97% issued within statutory timeframes, near target and stable
- Resource consents: 100% processed within statutory timeframes, meeting target and improving on last quarter

# Ngā ratonga waeture | Regulatory services

Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Percentage of building consents processed within statutory timeframe	100% within 20 days	100% within 20 days	97%		Building consents were processed within statutory timeframes for 97% of applications in quarter two. A total of 231 consents were granted, with an average processing time of around 12 days. A small number of more complex commercial applications required additional time to complete, resulting in a small proportion being processed outside the 20-day statutory timeframe.
Code of compliance certificates issued within the statutory timeframe	100% within 20 days	100% within 20 days	97%		Code compliance certificates were issued within statutory timeframes for 97% of applications in quarter two. A total of 234 certificates were issued, with an average processing time of around 11 days. Performance was narrowly below target, reflecting a small number of cases affected by work to finalise and update historic certificate records during the quarter.
Percentage of non-notified resource consents processed within statutory timeframes	100% within 20 days	100% within 20 days	100%		Target met

# Ngā ratonga waeture | Regulatory services

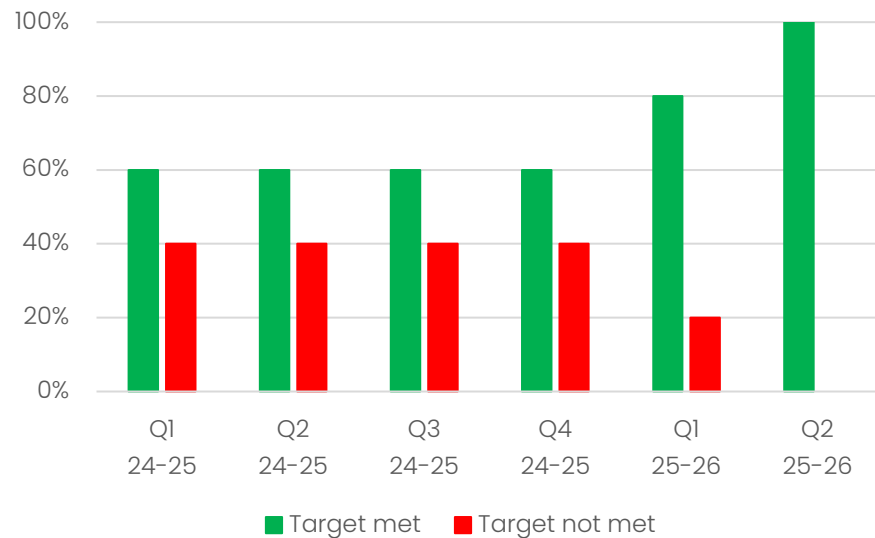
Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Existing food premises verified within time frames (one month of due date)	85% by due date	85% by due date	100%	●	Target met
Sale and supply of liquor (high risk premises) inspected	95% checked	95% checked	100%	●	Target met
Noise control (excessive noise) complaints (%) investigated within 45 minutes	≥85%	≥85%	91%	●	Target met
Number of animal management community education programmes carried out yearly	≥20 visits annually	≥10	35	●	Target met

# Ngā Waka | Transport

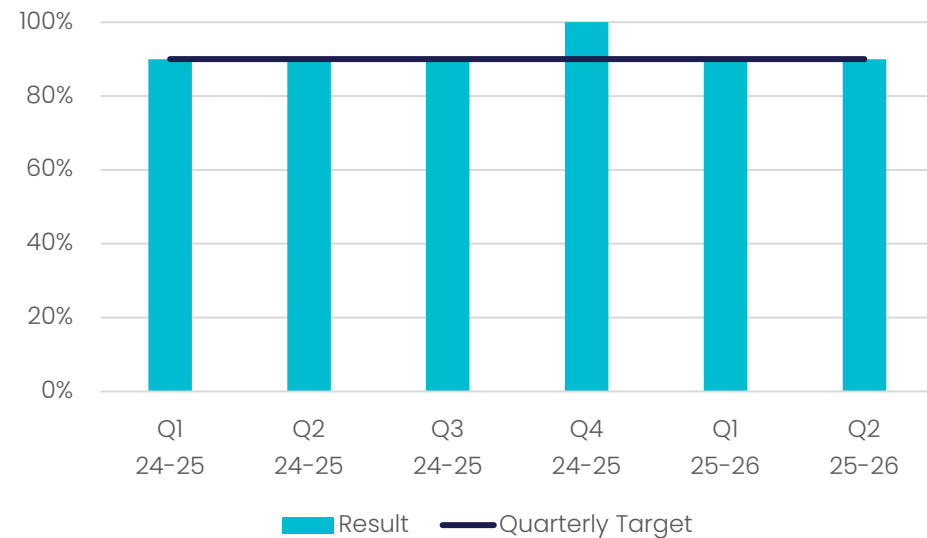
## Quarter two summary

- Transport delivery progressed well in quarter two, with key renewal and assurance activities tracking strongly.
- Footpath renewals reached 1.9 km year to date, exceeding the cumulative target, and the annual programme of contract audits was completed during the quarter. Shared pathway and cycle lane projects progressed, with several works partially completed this quarter and remaining delivery to be reflected in future reporting.
- Road safety outcomes recorded no fatal crashes and seven serious injury crashes on the local road network, remaining below the quarterly threshold. Council continues to focus on ensuring safe, reliable and well-maintained transport networks.

**Quarterly trends**



**Contract audit compliance rate**



# Ngā Waka | Transport

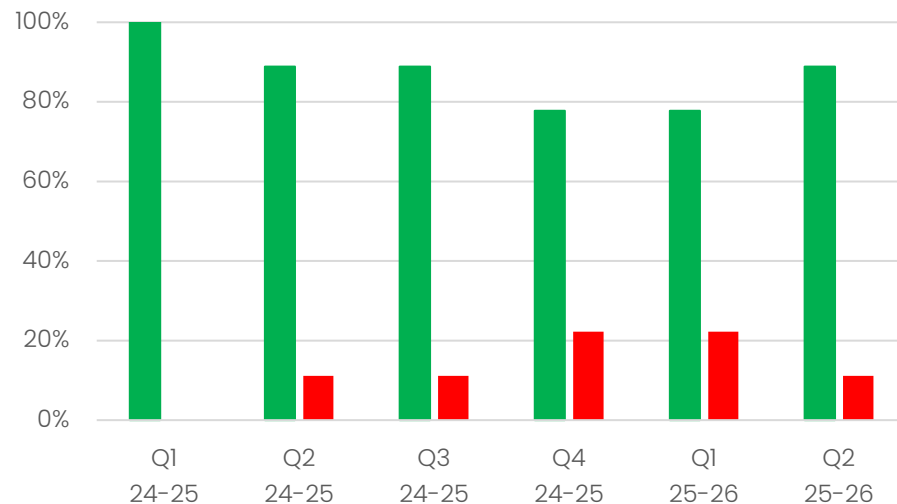
Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Kilometers of shared pathways and cycle lanes added	5 km	0 km	0 km	●	Target met, with no new shared pathways or cycle lanes added in quarter two. This reflects that no cycle or shared path projects reached practical completion during the reporting period. Tupua Horo Nuku will be added once completed in quarter four.
Kilometers of renewals for footpaths	≥2.6 km	1.3 km	1.9 km	●	Footpath renewals totalled 1.9 km year to date at the end of quarter two, exceeding the cumulative target of at least 1.3 km. Progress is reported based on verified completed renewal works recorded in Council's asset management systems.
Audit of contracts – number of contracts audited	12 of 12	3 of 12	12 of 12	●	All 12 contracts in the annual audit programme were completed during quarter two, exceeding the quarterly target of three.
Audit of contracts – percentage of audited contract specifications that met contractual obligations	≥90%	90%	90%	●	Target met.
The number of fatalities and serious injury crashes on the local road network	≤25	≤12	7	●	Quarter two recorded no fatal crashes and seven serious injury crashes on the local road network, remaining below the quarterly limit. Road safety remains a priority, with ongoing work alongside the New Zealand Police and Waka Kotahi.

# Hō mātou rangapū hāpori me te mahi ngātahi | Community partnering and support

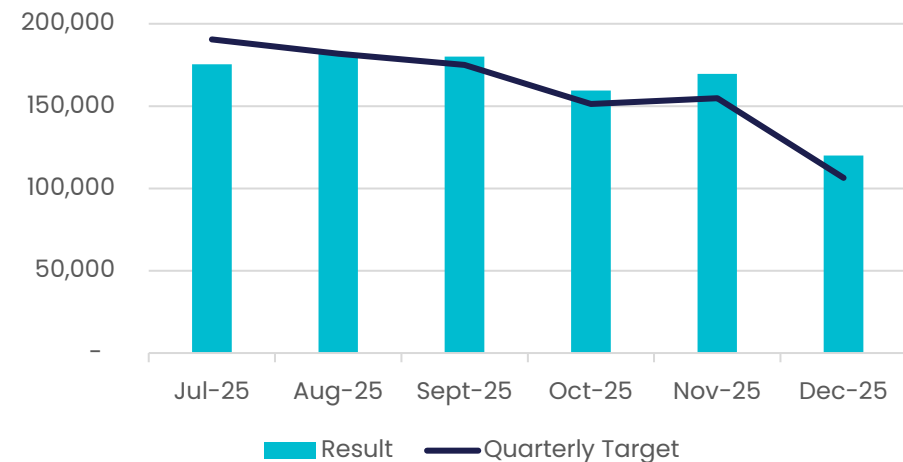
## Quarter two summary

- Community Partnering and Support delivered strong results in quarter two, with most measures meeting or exceeding their quarterly targets.
- Council supported 34 households into more settled accommodation, provided housing advice and advocacy to 91 households, and assisted 53 households through the homeless prevention programme. Community hubs and libraries also continued to perform well, with high levels of activity delivered, strong overall lending, and a significant number of digital and early years literacy, as well as neighbourhood support programmes enabled.
- Seven of nine Neighbourhood Hubs met visitor number targets this quarter, with lower attendance recorded at Walter Nash and Wainuiomata. Council continues to focus on supporting community connection and wellbeing through accessible services and local partnerships.

Quarterly trends



Number of visitors to community hubs



# Hō mātou rangapū hapori me te mahi ngātahi | Community partnering and support

Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Number of Te Awa Kairangi ki Tai Lower Hutt households assisted into more settled accommodation	≥50	≥25	34	●	Target met
Number of households provided with legal housing advice and advocacy	≥80	≥40	91	●	Target met
Number of households assisted by the homeless prevention programme	≥75	≥37	53	●	Target met
Number of neighbourhood hubs that met visitor number targets	9 of 9	9 of 9	7 of 9	●	Target not met due to Walter Nash and Wainuiomata experiencing lower visitor numbers during this quarter.
Number of community wellbeing activities delivered by, or in partnership with Council	≥5,000	≥2,500	4,361	●	Target met
Number of overall loans from hubs/libraries	≥790,000	≥395,000	482,888	●	Target met
Number of digital literacy programmes/activities delivered/enabled	≥100	≥50	592	●	Target met
Number of early years literacy programmes/activities delivered/enabled	≥800	≥400	845	●	Target met
Number of Neighbourhood Support member households	Previous year plus 10% ≥105	≥52	686	●	Target met



Target met



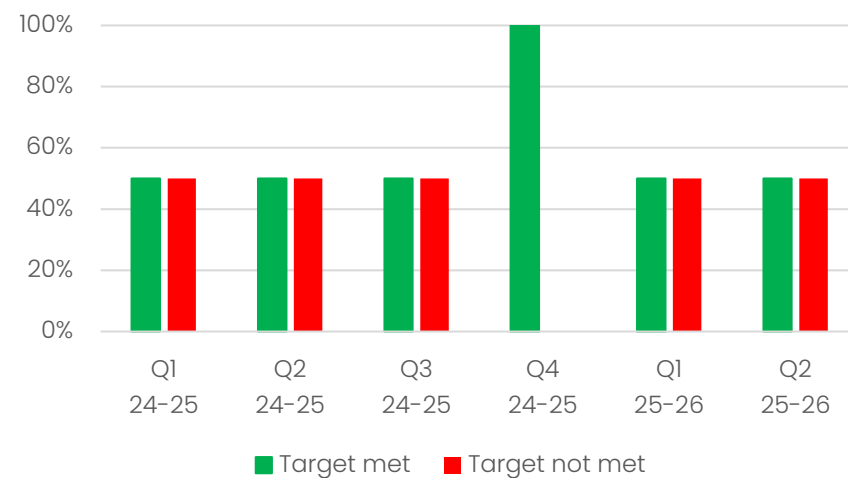
Target not met

# Papa rēhia me ngā whenua tāpui | Open spaces, parks and reserves

## Quarter two summary

- Open spaces and sports field availability remained strong in quarter two.
- Council maintained full availability of artificial turf fields, with no closures recorded during the quarter.
- Grass field closures were slightly above target due to ongoing wet weather and heavy rainfall, with temporary closures required to protect field surfaces and ensure user safety.

Quarterly trends



Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Number of days Council owned/maintained artificial turf sports fields are closed (due to maintenance issues)	≤20 days	≤10 days	0 days	●	Target met
Number of days Council owned/maintained grass sports fields are closed (due to maintenance or drainage issues)	≤10 days	≤5 days	6 days	●	Target not met due to sports fields being closed for 4 days due to heavy rain in quarter 1, and closed for 2 days in quarter 2 due to further heavy rain.

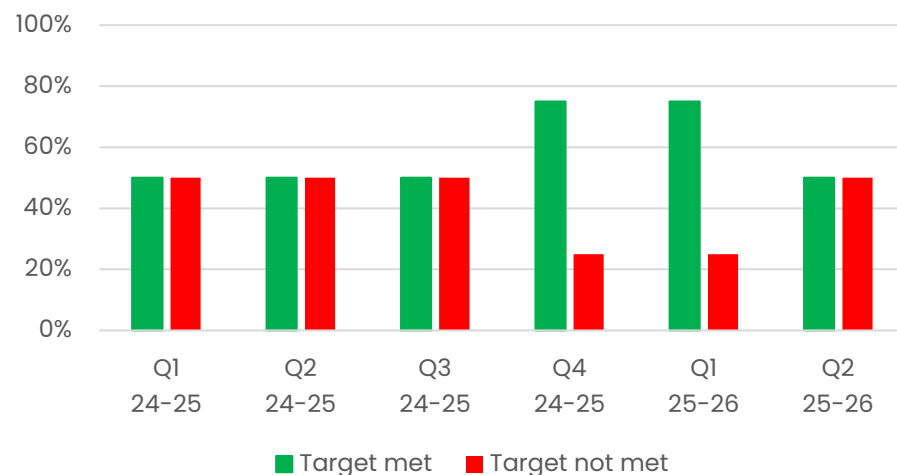
● Target met    ● Target not met

# Ngā herengatanga, auahatanga, akoranga me ngā mahi a te rēhia | Connectivity, creativity, learning & recreation

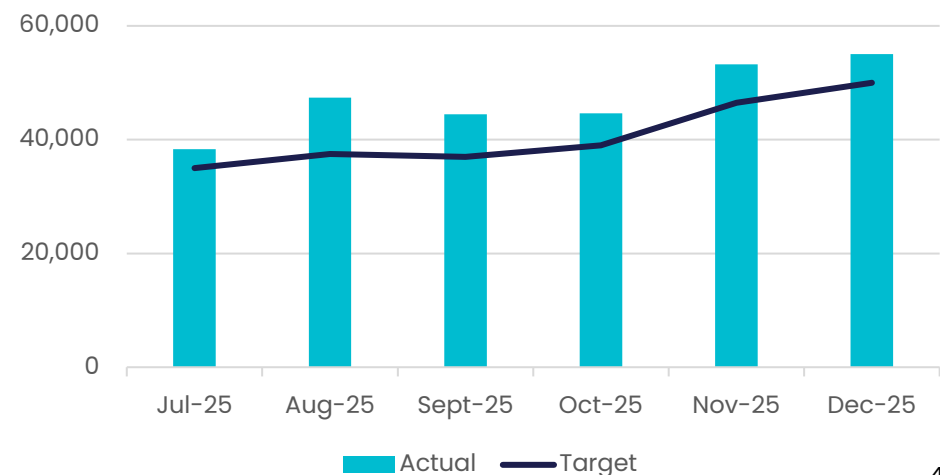
## Quarter Two Summary

- Community facilities and arts services delivered strong results in quarter two, with pool visitation meeting target across the quarter and attendance continuing to track above expected levels.
- Arts and culture programme delivery also exceeded target, supporting a wide range of community participation opportunities.
- Museum visitation remained strong overall, recording the highest quarter two attendance in the past five years, although one museum was slightly below its visitor target following an exceptionally high result last year.
- Fitness suite membership remained below target but has stayed relatively steady since the opening of Te Ngaengae Pool + Fitness, with a typical seasonal dip in December and expected growth in the new year.




### Quarterly trends



### Number of visitors to pools



# Ngā herengatanga, auahatanga, akoranga me ngā mahi a te rēhia | Connectivity, creativity, learning & recreation

Measure	Target 2025-26	Target quarter 2	Actual quarter 2	Quarter 2 vs target	Variance reason
Number of pools that met visitor number targets	6 of 6	6 of 6	6 of 6		Target met
Number of fitness suite members	Greater than or equal to previous year ≥ 2,469	≥2,469	1,933		Fitness suite membership was below the quarterly target in quarter two, with 1,933 members recorded at the end of the period. Membership levels have remained relatively steady since the opening of Te Ngaengae Pool + Fitness, with a typical seasonal dip in December. Membership is expected to increase again in the new year.
Number of museums that met visitor number targets	2 of 2	2 of 2	1 of 2		One of the two museums met its visitor number target in quarter two. Overall visitation across the museums was the highest recorded for quarter two in the past five years. Visitor numbers at Dowse Art Museum were slightly lower than the exceptionally strong quarter two result in 2024-25, which represented the highest quarter two performance over that period.
Number of arts and culture programmes delivered at museums	≥200	≥100	129		Target met



Target met



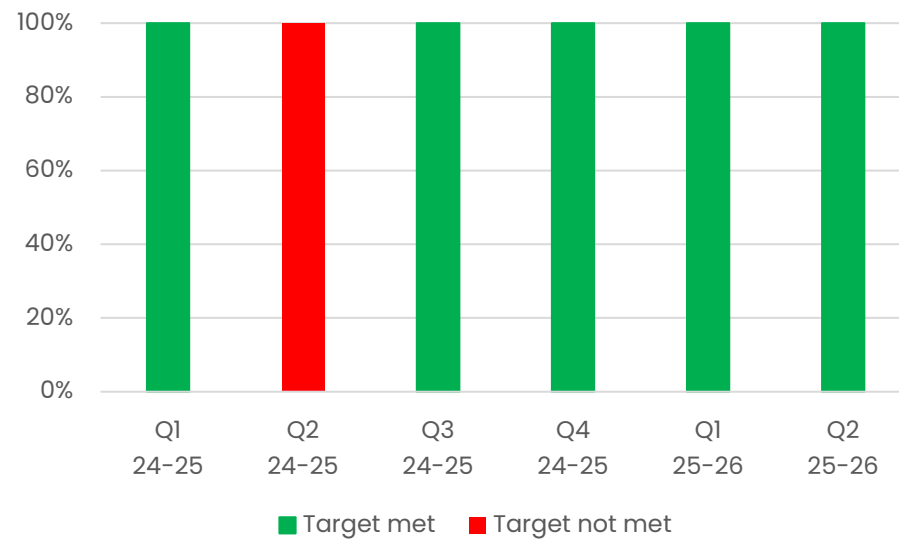
Target not met

# Kāwanatanga, rautaki me ngā herenga | Governance, strategy and partnerships

## Quarter two summary

- Quarter two performance remained on track, with all Council agendas made available within the required statutory timeframes.
- This supports transparent decision making and ensures the community has timely access to Council information.

Quarterly trends



Measure	Target 2025-26	Target Quarter 2	Actual Quarter 2	Quarter 2 vs Target	Variance reason
Percentage of agendas made available to the public within statutory timeframes (four clear working days under Council's standing orders)	100%	100%	100%	●	Target met

● Target met    ● Target not met

# 6 Rāpopotonga Pūtea

## Financial summary

### **What this section covers:**

This section provides a clear view of Council's financial performance for the quarter, focusing on how operating and capital expenditure are tracking against the Annual Plan and what that means for the year ahead.

It highlights the key movements and drivers behind the quarterly results, including timing impacts, forecast underspends and overspends, and areas where delivery has shifted across the capital programme.

The section is intended as a high-level financial snapshot, helping decision-makers, elected members, and the community understand how resources are being managed, where financial pressures or opportunities are emerging, and how current performance is shaping the year-end outlook.

# Ahumoni | Financial performance results

As at 31 December 2025

## Operating performance results

The year-end forecast is **\$2.9M (4.3%) favourable** against a revised net operating budget of \$68.2M.

### Key drivers:

- Water Services is favourable mainly due to lower reactive maintenance and depreciation spend
- Solid Waste is unfavourable mainly due to reduced landfill revenue and higher costs
- Regulatory Services is unfavourable mainly due to higher costs related to infringements and enforcement activities
- Connectivity, Creativity, Learning & Recreation is unfavourable, driven by a combination of reduced revenue and higher utility costs.

Capital contributions are unfavourable due to forecast changes to capital projects and reduced development contributions revenue.

## Capital investment performance results

### Key drivers:

- \$2M underspend in Corporate Services mainly due to delays to the War Memorial Library project
- \$1M underspend in Community Partnering & Support is mainly related to community hubs and sites which do not require immediate renewal works
- \$1M underspend in Connectivity, Creativity, Learning & Recreation is mainly the Dowse Heat Pump project being deferred to 2026-27 due to resourcing capacity.

# Ahumoni | Financial performance results

As at 31 December 2025















Key:

Favourable or minimal variance =>1%: 

Moderate variance: 

High unfavourable variance >-5%: 

## Operating Performance Results

\$million	YTD Actual	YTD Revised Budget	Variance	%		Annual Forecast	Annual Revised Budget	Variance	%		Annual Plan Budget
Operating Revenue	44.1	46.5	(2.3)	5.0%		89.0	92.0	(3.0)	3.3%		92.0
Operating Expenditure	(176.2)	(184.9)	8.7	4.7%		(365.6)	(370.3)	4.7	1.3%		(367.8)
Net Operating Before Rates Income	(132.1)	(138.5)	6.4	4.6%		(276.6)	(278.3)	1.7	0.6%		(275.8)
Rates Income	211.3	209.3	2.0	1.0%		211.3	210.1	1.2	0.6%		210.1
Net Operating	79.2	70.8	8.4	11.9%		(65.3)	(68.2)	2.9	4.3%		(65.7)
Capital Contributions	17.4	15.7	1.6	10.2%		32.9	41.0	(8.1)	19.7%		47.1
Gain/(Loss) on disposal of assets	(0.3)	0.1	(0.4)			0.2	0.2	-			1.3
Net Surplus/(Deficit)	96.2	86.6	9.6	11.1%		(32.2)	(27.0)	(5.2)	19.3%		(17.3)

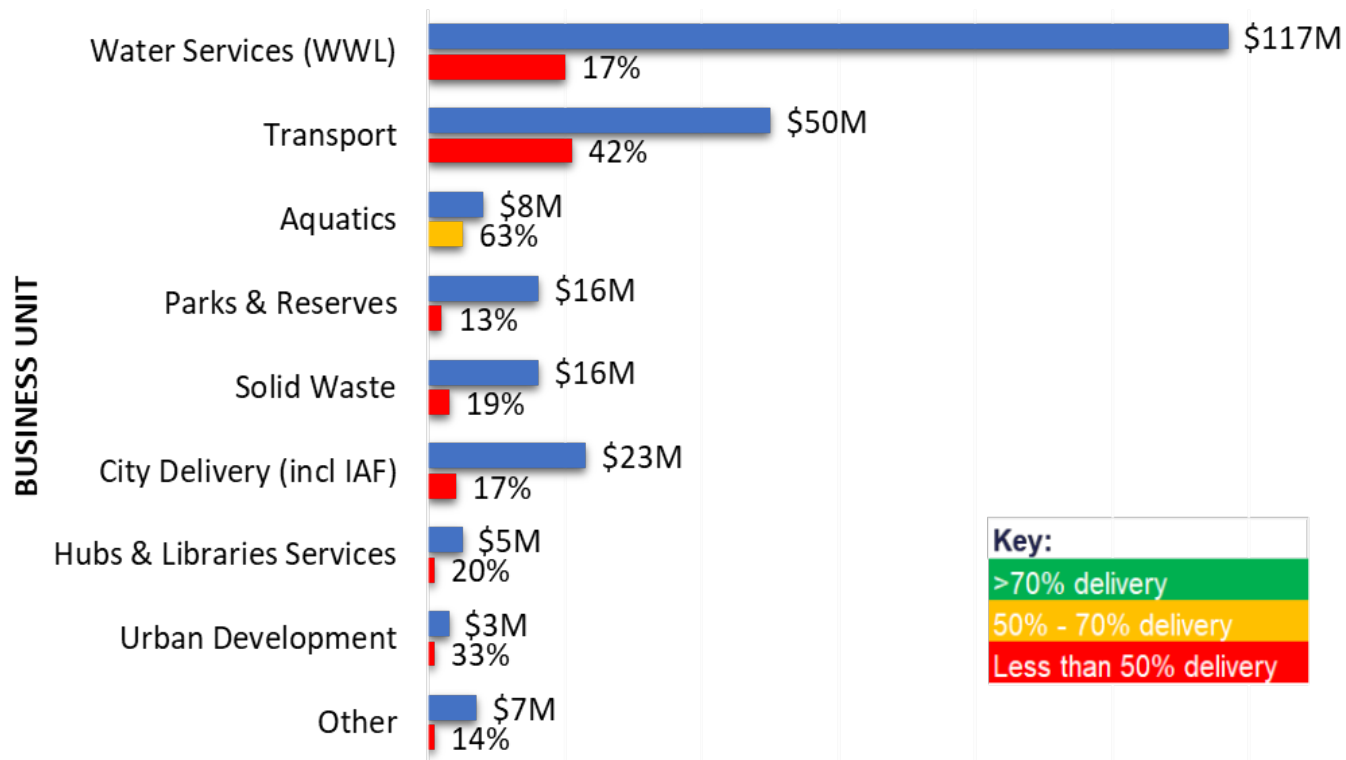
## Capital Performance Results

\$millions	YTD Actual	YTD Revised Budget	Variance	%		Annual Forecast	Annual Revised Budget	Variance	%		Annual Plan Budget
Total	58.4	88.4	30.0	33.9%		241.2	245.4	4.2	1.9%		255.6

# Te haumitanga ahumoni | Capital investment delivery – some risks

As at 31 December 2025

**Capex spend YTD vs Annual revised budget**



## Capital delivery results

YTD capital delivery to date is 34% below budget. This is partly due to the timing of projects, with a lot of projects expected to progress fully towards the end of quarter three.

Overall, the year end forecast is showing delivery of \$241M against the revised budget of \$245M.

The forecast reflects around 94% delivery against the original Annual Plan budget of \$256M and assumes budget carryover requests for 27 Feb are approved as per officer advice.

# Pūtea whakahaere | Net operating results

## Overview

Year-end operating result is forecast to be \$2.9m favourable against the revised budget

## Net operating results by activity (excludes Rates, Capital Contributions & Support Costs)

### Key favourable forecast variances are:

- \$4.2M in Wastewater mainly due to lower depreciation.
- \$3.5M in Water supply mainly due to lower reactive maintenance, leak detection and lower depreciation.
- \$0.3M in Governance, strategy and partnerships reflects savings across various operating expenses.

### Key unfavourable forecast variances are:

- \$2.3M in Solid Waste mainly due to higher landfill aftercare provision costs, reduced commercial revenue driven by volumes, partly offset by reduced costs.
- \$1.3M in Regulatory Services mainly due to higher provision for bad debts for animal services and parking infringements as well as higher court lodgment costs for infringements.
- \$1M in Connectivity, Creativity, Learning & Recreation mainly due to reduced revenue and higher utility costs in Aquatics.
- \$0.7M in Stormwater mainly due to higher insurance costs.
- \$0.5M in Corporate Services mainly due to CLT savings targets held in this activity for budgeting purposes as approved through Annual Plan 2025-26, while savings activities are being achieved elsewhere such as City Development.
- \$0.4M in Transport mainly due to shortfall in parking revenue as a result of delays in implementing changes to central area paid parking.

# Pūtea whakahaere | Net operating results

**Key:**






























Favourable or minimal variance =>1%: 

Moderate variance: 

High unfavourable variance >-5%: 

## Net operating results by activity

(excludes Rates, Capital Contributions & Support Costs)

\$Million	YTD Actual	YTD Revised Budget	Variance	%		Annual Forecast	Annual Revised Budget	Variance	%		Annual Plan Budget
<b>Environmental Wellbeing</b>											
Water Supply	(28.0)	(29.4)	1.4	4.8%		(55.3)	(58.8)	3.5	6.0%		(58.8)
Wastewater	(25.1)	(26.5)	1.4	5.3%		(49.4)	(53.7)	4.3	7.8%		(53.6)
Stormwater	(13.7)	(13.1)	(0.6)	4.6%		(26.3)	(25.6)	(0.7)	2.7%		(25.6)
Solid Waste	(0.8)	0.1	(0.9)	780.0%		(2.1)	0.2	(2.3)	1470.6%		0.2
Sustainability & Resilience	(0.8)	(0.8)	-	0.0%		(1.7)	(1.6)	(0.1)	6.3%		(1.6)
Regulatory Services	0.5	0.1	0.4	342.0%		(2.3)	(1.0)	(1.3)	129.3%		(1.0)
<b>Environmental Wellbeing Total</b>	<b>(67.9)</b>	<b>(69.5)</b>	<b>1.6</b>	<b>2.3%</b>		<b>(137.1)</b>	<b>(140.5)</b>	<b>3.4</b>	<b>2.4%</b>		<b>(140.5)</b>
<b>Economic Wellbeing</b>											
Transport	(16.1)	(16.0)	(0.1)	0.6%		(33.4)	(33.0)	(0.4)	1.2%		(32.6)
City Development	(3.4)	(5.6)	2.2	39.2%		(10.9)	(10.8)	(0.1)	0.9%		(10.6)
<b>Economic Wellbeing Total</b>	<b>(19.6)</b>	<b>(21.6)</b>	<b>2.0</b>	<b>9.3%</b>		<b>(44.3)</b>	<b>(43.8)</b>	<b>(0.5)</b>	<b>1.1%</b>		<b>(43.2)</b>
<b>Social &amp; Cultural Wellbeing</b>											
Community Partnering & Support	(5.4)	(5.2)	(0.2)	3.8%		(10.3)	(10.3)	-	0.0%		(9.8)
Open Spaces, Parks & Reserves	(8.4)	(9.8)	1.3	13.3%		(19.6)	(19.5)	(0.1)	0.0%		(18.6)
Connectivity, Creativity, Learning & Recreation	(12.7)	(13.1)	0.4	3.1%		(26.8)	(25.9)	(0.9)	3.9%		(25.7)
Governance Strategy & Partnerships	(2.2)	(2.1)	(0.2)	9.7%		(3.8)	(4.1)	0.3	7.3%		(4.1)
Corporate Services	(15.9)	(17.2)	1.3	7.6%		(34.7)	(34.2)	(0.5)	1.5%		(34.0)
<b>Social &amp; Cultural Wellbeing Total</b>	<b>(44.7)</b>	<b>(47.3)</b>	<b>2.6</b>	<b>5.5%</b>		<b>(95.2)</b>	<b>(94.0)</b>	<b>(1.2)</b>	<b>1.2%</b>		<b>(92.1)</b>
<b>Total Council</b>	<b>(132.2)</b>	<b>(138.4)</b>	<b>6.2</b>	<b>4.5%</b>		<b>(276.6)</b>	<b>(278.3)</b>	<b>1.7</b>	<b>0.6%</b>		<b>(275.8)</b>

# Ngā hua haumitanga | Capital investment results

## Overview

Year-end capital spend is forecast to be less than revised budget by \$4.5M or 1.8%

## Key forecast variances

### Environmental wellbeing

- \$4.5M underspend in Water Supply, which includes underspend on Network renewals and upgrades.
- \$9M overspend in Wastewater due to a revised programme with work brought forward for the Seaview Treatment plant renewal works.
- \$4.0M underspend in Stormwater, mainly due to delays with the Valley Floor Infrastructure project, \$2.7M, and the balance related to several Wellington Water delivered projects where the work schedules have been revised and updated.
- \$0.5M underspend in Solid Waste, mainly due to Manor Park affecting the Transfer station project.

### Economic wellbeing

- \$0.7M underspend in Transport, mainly due to delays with Traffic Safety Improvements, which will require a carryover to next year.

### Social and cultural wellbeing

- \$1M underspend in Community Partnering & Support is related to renewal projects across community halls, community houses and hubs. Some projects are tracking under budget, while others are delayed in 2025-26 due to resourcing constraints.
- \$1M underspend in Connectivity, Creativity, Learning & Recreation relates to the Heat Pump project being deferred to 2026-27 due to resourcing capacity.
- \$2M underspend in Corporate services due to delays to the War Memorial Library project, as well as lower vehicle purchase spend.
- The \$0.4M overspend in Open Spaces, Parks & Reserves is due to the timing changes in the Petone Wharf and Petone Grandstand projects.

# Ngā hua haumitanga | Capital investment results

Capex results by activity

Category \$million	YTD Actual	YTD Revised Budget	Variance	%	Annual Forecast	Annual Revised Budget	Variance	%	Annual Plan Budget
<b>Environmental Wellbeing</b>									
Water Supply	4.8	7.7	2.9	37.6%	20.8	25.3	4.5	17.8%	28.1
Wastewater	15.6	26.9	11.3	42.1%	101.7	92.6	(9.0)	9.7%	74.3
Stormwater	1.8	4.1	2.4	58.0%	6.4	10.5	4.0	38.3%	12.8
Solid Waste	2.9	8.0	5.1	64.1%	15.4	15.9	0.5	3.1%	15.0
Sustainability & Resilience	-	0.1	(0.1)	78.1%	0.3	0.3	-	0.0%	-
Regulatory Services	-	-	-		-	-	-		-
<b>Environmental Wellbeing Total</b>	<b>25.0</b>	<b>46.8</b>	<b>21.8</b>	<b>46.6%</b>	<b>144.5</b>	<b>144.5</b>	<b>-</b>	<b>0.0%</b>	<b>130.2</b>
<b>Economic Wellbeing</b>									
Transport	21.3	22.8	1.5	6.6%	50.1	50.8	0.7	1.4%	68.9
City Development	2.8	3.3	0.6	18.2%	13.7	13.7	-	0.0%	14.2
<b>Economic Wellbeing Total</b>	<b>24.1</b>	<b>26.1</b>	<b>2.0</b>	<b>7.7%</b>	<b>63.8</b>	<b>64.5</b>	<b>0.7</b>	<b>1.1%</b>	<b>83.1</b>
<b>Social &amp; Cultural Wellbeing</b>									
Community Partnering & Support	0.1	0.6	0.6	94.5%	0.5	1.5	1.0	68.2%	1.1
Open Spaces, Parks & Reserves	2.4	5.3	3.0	56.4%	16.3	15.9	(0.4)	2.5%	21.4
Connectivity, Creativity, Learning & Recreation	5.6	8.0	2.4	30.1%	13.1	14.1	1.0	7.1%	14.5
Governance Strategy & Partnerships	-	-	-		-	-	-		-
Corporate Services	1.3	1.6	0.3	19.1%	3.0	5.0	2.0	40.0%	5.3
<b>Social &amp; Cultural Wellbeing Total</b>	<b>9.3</b>	<b>15.5</b>	<b>6.2</b>	<b>40.0%</b>	<b>32.9</b>	<b>36.4</b>	<b>3.5</b>	<b>9.6%</b>	<b>42.3</b>
<b>Total Council</b>	<b>58.4</b>	<b>88.4</b>	<b>30.0</b>	<b>33.9%</b>	<b>241.2</b>	<b>245.4</b>	<b>4.2</b>	<b>1.7%</b>	<b>255.6</b>

# Tahua whakahaere taurite |

## Balanced operating budget result

The Long Term Plan 2024-2034 includes a financial strategy that outlines important principles that provide the foundation for prudent, sustainable financial management. This includes achieving a balanced operating budget over time and ensuring that everyday costs are paid for by everyday income. The Annual Plan 2025-26 projected that a balanced budget would not be achieved until 2027-28.

With the year end forecast deficit of \$61M, the year end balanced operating budget position for 2025-26 is currently forecast to be \$2.8M favourable compared to the planned position, as reflected in the table below.

\$Million	YTD Actual	YTD Revised Budget	Variance	%		Annual Forecast	Annual Revised Budget	Variance	%		Annual Plan Budget
Net Operating	79.2	70.8	8.4	11.9%	●	(65.3)	(68.2)	2.9	4.3%	●	(65.7)
Plus Capital Renewal subsidies	1.0	1.1	0.1	9.1%	●	4.6	4.7	0.1	2.1%	●	4.7
<b>Total</b>	<b>80.2</b>	<b>71.9</b>	<b>(8.3)</b>	<b>(0.1)</b>	●	<b>(60.7)</b>	<b>(63.5)</b>	<b>(2.8)</b>	<b>0.0</b>	●	<b>(61.0)</b>

Note: The Hutt City Council balanced operating budget target is defined as the Local Government (Financial Reporting and Prudence) Regulations 2014 definition, modified to exclude from the definition of revenue Waka Kotahi's capital improvement subsidies, National Infrastructure Acceleration Fund grants and central government COVID-19 Response and Recovery co-funding for Tupua Horo Nuku.

# Mahere ā-tau/Mahere hou | Annual Plan v Revised Plan

The current Annual Plan 2025–26 was approved by Council on 27 June 2025. The annual budgets included for 2025–26 were based on the best financial information and estimates available at the time of preparation.

A revised budget for 2025–26 was created to reflect the budget updates required to improve the accuracy of budgets and the associated reporting of variances. The focus of performance monitoring is on financial results compared to the revised budget, as this is most meaningful from a performance perspective.

The following table provides a summary view of the budget changes made to date and includes decisions made at Council meetings as well as upcoming decisions assumed to be approved as per officer advice.

\$Million	Net Surplus/ (Deficit)	Capital 2025–26	Change reference
Annual Plan 2025–26	(17.6)	255.6	
	Deficit		
2024–25 year end carryovers	(2.0)	15.6	Council meeting 7 October 2025
Draft Annual Plan 2026–27 changes	(2.1)	(12.4)	Council meeting 19 December 2025
Revised budget 2025–26 as at 30 October 2025	(21.7)	259.2	
Eastern Hutt Road	(5.3)	(13.0)	Council meeting 27 February 2026
Vehicle purchases		(0.38)	CLT decision
Revised budget 2025–26 as at 31 December 2025	(27.0)	245.4	
	Deficit		

# 7 Te Whakahaere Pūtea

## Treasury management summary

### **What this section covers:**

This section provides an overview of Council's treasury management performance for the quarter, focusing on how borrowing, liquidity, and interest rate risk are being managed within the limits set by the Treasury Risk Management Policy.

It outlines Council's compliance with key policy limits, the use of debt and financial instruments to support capital delivery, and the effectiveness of treasury activities in managing financial risk in a changing economic environment.

The section is intended as a high-level assurance view, helping decision-makers, elected members, and the community understand how treasury settings are supporting financial sustainability, maintaining liquidity, and managing exposure to interest rate and funding risks.

# Te Pūrongo takotoranga moni | Treasury report

## Our focus

The focus of treasury management activity has been on:

- preparing for the Tiaki Wai water services transition changes in July 2026
- managing interest rate risk and minimising funding costs
- monitoring cash flow and liquidity
- managing debt requirements and the maturity profile.

## Highlights

- Interest costs were favourable to the budget by \$0.1 million for the period, mainly due to slightly lower debt levels than anticipated.
- Interest earned on cash holdings was favourable to the budget by \$0.6 million for the period, mainly due to higher cash and term deposit holdings.
- An average cost of funds of 4.6% has been achieved year to date, which is 0.3% above budget.

	Actual YTD	YTD Budget	Variance
<b>Average cost of funds</b>	4.55%	4.27%	0.28%
<b>Interest expense – borrowings</b>	(\$14.6M)	(\$14.7M)	\$0.1M
<b>Interest earned</b>	\$2.1M	\$1.52M	\$0.6M
<b>Fair value loss on derivatives</b>	(\$0.45M)	-	-

# Moni tārewa | Debt portfolio performance

## Debt levels

- Net debt\* increased from \$491.3 million at 30 September 2025 to \$500.5 million at 31 December 2025. Gross debt remained unchanged at \$591.7 million.
- No new debt was issued, and no debt matured during the three months to 31 December 2025.
- Both revolving credit facilities, \$35 million with Local Government Funding Agency and \$25 million with Westpac, remain undrawn as at 31 December 2025.

\*Net debt is calculated from Gross Debt, less CCO investment, LGFA Borrower Notes, pre-funding Term Deposits and cash holdings

## Interest rate swaps

Council uses interest rate swap agreements totalling \$167 million to manage interest rate risk and provide greater certainty over future borrowing costs. The value of these agreements changes over time as market interest rates move.

As at 31 December 2025, an accounting fair value *loss* of \$0.45 million was recorded. This reflects market movements only and is a non-cash accounting adjustment. There are no cash flow impacts from this valuation change, and the swap agreements continue to perform their intended risk management role.

# Moni tārewa | Debt portfolio performance

## Preparation for Tiaki Wai water services changes in July 2026

Officers have been working with the Tiaki Wai Establishment team and treasury advisors to plan for the various treasury related transition aspects, including debt transfer and security arrangements.

Hutt City Council water services debt is projected to be ~\$295 million at transition. In December 2025, the Local Government Funding Agency announced a revised novation path for water services debt, transferring from councils to Water Council Controlled Organisations. After assessing this option, Hutt City Council has advised Tiaki Wai that Council's preferred way forward is to novate the water services debt in quarter 1 of FY27.

There is further work to do with Tiaki Wai to agree the way forward on the debt transfer, as with other treasury related matters. This uncertainty creates a range of risks in the interim, which Council officers are proactively managing.

# Kaupapa here me ngā ārai tūraru | Policy compliance and risk controls

## Policy Compliance

Measures	Policy	Actual 31 December 2025	Compliant
Net external debt/total revenue	Maximum 250%	152.5%	Yes
Net interest on external debt/total revenue	Maximum 15%	4.7%	Yes
Net interest to annual rates income	Maximum 25%	6.0%	Yes
Liquidity ratio	Minimum 110%	115.3%	Yes

## Funding Risk Control Limits

Period	Minimum %	Maximum %	Actual gross debt Not including Revolving Credit Facility (\$60M)	Actual % 31 December 2025	Compliant
0 to 3 years	15%	60%	\$300.7M	51%	Yes
3 to 7 years	25%	85%	\$286.0M	48%	Yes
7 years plus	0%	60%	\$5.0M	1%	Yes
		<u>Total</u>	<u>\$591.7M</u>	<u>100%</u>	

# Te maoatanga pūtea me te pāpātanga itareti | Funding maturity and interest rate risk

Funding maturity profile

## Funding and liquidity risk position

Month

December 2025

Currency

NZD

### Liquidity summary

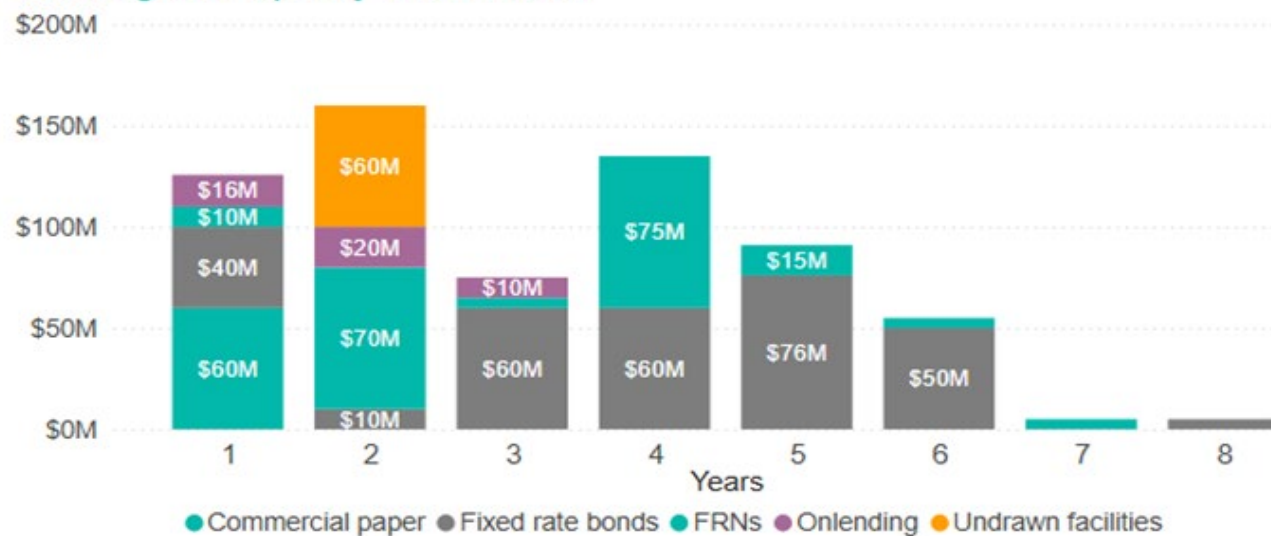
**115.28%**

Liquidity ratio (liquid deposits)

**110%**

Liquidity ratio policy

### Funding and liquidity risk timeline



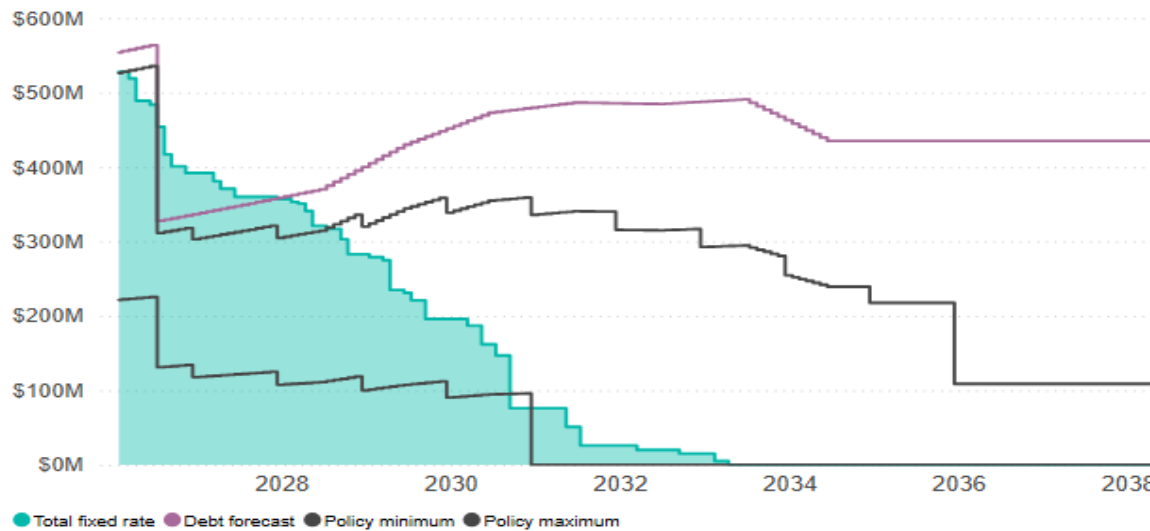
- Liquidity** – Cash available to meet commitments
- Commercial Paper** – Short term cash flow funding
- Fixed rate bonds** – Long term debt with stable interest costs
- Floating rate notes (FRNs)** – Debt with flexible interest rates
- Onlending** – Council borrowing on behalf of Council Controlled Organisations
- Undrawn facilities** – Standby funding if required

# Te maoatanga pūtea me te pāpātanga itareti | Funding maturity and interest rate risk

## Interest rate risk control limits

Interest rate risk is managed through the risk control limits. The graph that follows shows the level of fixed rate cover in place within the minimum and maximum limits of the treasury risk management policy.

Interest rate risk timeline



After overlaying interest rate swaps, the split between fixed and floating debt is as follows:

