

# Hutt City Council Quarterly Performance Report

Quarter 2 - 2024/25



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### Introduction

This quarterly performance report summarises Hutt City Council's progress on the Long Term Plan, Annual Plan, and the Chief Executive's KPIs/strategic focus areas for Quarter 2, 2024/2025.

The report aims to provide the Chief Executive, the Corporate Leadership Team, and staff with the necessary information to align their efforts across various groups and teams, ensuring the achievement of Council's strategic outcomes and maintaining a focus on performance and accountability.





# Highlights & Challenges

#### What's this section about?

This section summarises our performance, with a focus on things we achieved, key highlights, and challenges we're facing.



# Highlights

#### Long-Term Plan Consultation Document winners!

Council won the 2024 Great Long Term Plan Consultation Document competition run by Taituarā. Among 45 entries, we were the only metropolitan council to reach the finals. The judges provided outstanding feedback, highlighting the document's engaging and well-structured presentation, as well as its effective balance of past and present activities with key issues and decision-making considerations.

#### **Go Digital Team winners!**

Council's Go Digital Team took out the top prize in the Association of Local Government Information (ALGIM) Professional Excellence Information and Communications Technology (ICT) Team of the Year Award.

#### **2degrees Wellington Regional Business Excellence Awards**

Urban Plus Limited was recognised as a finalist in the Excellence in Construction, Trades, and Infrastructure category at the 2degrees Wellington Regional Business Excellence Awards.

Council proudly sponsored the Diversity, Inclusion, and Growing People Award, which was awarded to Empower Pacific Ltd.

#### **Opening of Te Ngaengae Pool and Fitness**

The pool was officially opened on 4 December 2024, after a blessing by Mana Whenua, with Mayor Campbell Barry, Councillors and local MPs. Over 2,000 people enjoyed free entry during a community celebration weekend held on 7-8 December 2024.

Notably, 80% of the demolition material from the old pool was recycled and reused, diverting over 13,000 tonnes of scrap metal and concrete from the landfill. The pool has also achieved a 5 Green Star rating in recognition of its environmentally sustainable design.

#### **Skate Park at Motutawa Avalon Park**

The new Skate Park was ready for use just in time for the Christmas holidays, offering an exciting new recreational space for the Hutt City community. This impressive facility is designed for both beginners and experienced users across a range of wheeled disciplines.

#### New CCTV set up completed

CCTV smartwall installation has been completed, and over 300 cameras are now available to be viewed and controlled from the CCTV control room at the police station. Camera expansion projects will continue in Q3 and Q4 with more cameras being added to the network.



# Highlights

#### Booking venues just got easier with Bookable

The new facilities management system Bookable went live on 27 November 2024. This modern, easy to use platform is designed to make booking community spaces simpler, faster and more accessible for everyone.

Our community can now:

- Explore a variety of venues across Lower Hutt
- Check availability in real time
- Book and pay for a space online

#### Envibe - the new pool and fitness booking system

The new pools and fitness system, Envibe, went live on 1 October 2024 and has been implemented in all summer pools and Te Ngaengae Pool and Fitness.

Our community can now book and change swimming lessons, see Swim City members' lessons progress and book Council's aquatics and gym facilities online.

#### Waiora Survey results

The Wairoa Pulse Survey was run in November 2024 and received a response rate of 89%. Overall engagement is at 58%, an increase of 3% on last time. There was a 7% increase in favourable responses recommending Council as a great place to work.

#### **Business Safety Support Fund**

Business Safety Support Fund is a Council initiative designed to help local businesses enhance their security and safety measures. So far, 80% of the fund has been paid out to 60 successful applicants. Of these, 50 have already had their equipment installed and are reporting an increase in both wellbeing and security. The remaining funds will be paid out in 2025.

#### **Progressing the District Plan**

The District Plan is one of our key documents and guides how our city develops. It sets out rules for housing and how and where businesses can operate. In December 2024 Council approved the notification of the Proposed District Plan, which will commence in February 2025

#### Sustainable Growth Strategy 2025-2055

This strategy involves looking at all the aspects of urban growth from housing and transport to water infrastructure, businesses, and community spaces. It also considers our natural environment, climate challenges, and cultural identity. The draft strategy was approved by Council in December 2024 for community engagement which will run from 7 February to 4 April 2025. The final strategy is expected to be adopted before the end of the financial year.

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# Highlights

#### Sport and recreation initiatives

As part of our work to invest in sport and recreation, we have supported and enabled community groups to pilot initiatives designed to be more accessible (kī-o-rahi, flag football & netball clinics). We are looking at how these can be grown in Q3 and Q4.

#### 77 community programmes successfully delivered in Q2, including:

- A Lunar New Year celebration showcasing Vietnamese traditions at Te Mako Naenae Community Centre
- A Multicultural Summer Fun Day at Anzac Lawn
- Recreation, Sport & Play Pilots (Netball clinic, Flag, Ki-o-Rahi) in Wainuiomata and Kōraunui
- Pasifika Night Market at Dowse Square
- Ura HIIT at Dowse Square
- Xtreme Hip Hop "Welly Step" at Dowse Square

#### City Summit update

The new City Strategy <u>website</u> is now live along, with a consultation platform where members of the public can register to continue to be involved in the development of the City Strategy and share their feedback.

Work is progressing to establish the City Leadership Group, which will drive the development of the City Strategy. The draft strategy will be shared for consultation in mid-2025.

#### Annual Report 2023/24

The Annual Report 2023/24 was signed off this quarter and published. You can view the summary and full report <u>here</u>.

#### Water leaks

The number of water leaks awaiting repair has been reduced to 92, meeting the target of 110 or less.

#### **Progress on Al**

Al-Volution, Council's initiative to advance Aldriven transformation across Council, has moved into the delivery phase. As part of this effort, 150 staff members have been provided with licences for one of Council's approved Al tools. This enhancement enhances productivity and empowers them to drive meaningful change for Te Awa Kairangi ki Tai Lower Hutt.

#### Te Wiki o Te Reo Māori | Māori Language Week

We celebrate Te Wiki o Te Reo Māori every year with events across all our sites. We share resources, tips and tricks, and advice on how to start incorporating more te reo Māori into everyday life.

Our goal is to enhance capability within hubs and libraries, empowering them to organise their events in alignment with Council's aspiration to become a Te Ao Māori-capable organisation. This year, hubs hosted a variety of activities, including Te Reo Māori storytime, Baby Bounce and Rhythm Te Reo sessions, and Mahi Toi (Arts and Crafts).



# Challenges

#### Te Wai Takamori Te Awa Kairangi (RiverLink)

At the end of November, Council agreed to remove the scope of the City Link Bridge from the Alliance delivery framework bringing this work in house.

The focus at a partnership level continues to be on new commercial arrangements based on the revised delivery plan and refinement of the coordinated delivery plan.

#### **Seaview Wastewater Treatment Plant**

A community meeting was held to address ongoing odour issues and outline the actions being taken to resolve them, including a trial of the Seaview odour neutraliser. Wellington Water, on behalf of Hutt City Council and Upper Hutt City Council, is upgrading the Seaview Wastewater Treatment Plant to tackle odour problems, minimise discharges of untreated or partially treated wastewater, and ensure the plant is equipped to meet future needs, with a primary focus on odour improvement.

#### **Ricoh Sports Centre**

Council unexpectedly had to take back management of the Ricoh Sports Centre in September and run on ROI and RFP process to find new operators. Negotiations of that contract are continuing. Work programmes have been reprioritised to assign staff to support the operation of the centre in the interim so it can continue to support community sport.

#### Housing market uncertainty

The Lower Hutt housing market continues to be a tough economic climate for developers. With high interest rates and the negative effect of public sector cutbacks in the region, we have seen a lower-than-normal number of subdivision consents and building consent applications. There are also building compliance and RMA legislative changes planned which could be causing some uncertainty.



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Q2 Performance Report

# Strategic Focus Areas

What's this section about?

This section provides a progress summary on Council's strategic focus areas





Building a stronger city and thriving community

#### Delivery of year one of the LTP 2024 - 2034

#### **Aquatics**

- The construction of Te Ngaengae Pool and Fitness was completed in November, with the facility officially opening on 4 December following a blessing by Mana Whenua.
- A community celebration weekend on 7–8 December welcomed over 2,000 visitors, who enjoyed free access to the new pool.
- The main and children's pools at Huia are closed from December 2024 until October 2025 for extensive maintenance.

#### Climate change and environmental sustainability

- Waste Management NZ's (WMNZ) resource recovery park/transfer hub at Manor Park resource consent application is on hold pending the outcome of a separate resource consent relating to works at Haywards Interchange.
- Engagement at the Silverstream Zero Waste Hub continues to improve, with over 600 discount vouchers now distributed each month. Further upgrades are planned for Q3 and Q4.
- As of the end of Q2, electric vehicles make up 70% of the fleet. Ute replacements scheduled for February 2025 will raise this figure to 78%.
- Of the contracts valued at \$1M or more, 70% (11 out of 16) reported their emissions, while 25% (4 out of 16) disclosed their emission reduction actions.
- The final Request for Proposal stage for the Food Organics and Green Organics (FOGO) collection and processing solution has been delayed to 2025 to align with the development of a new Long-Term Plan (LTP) for Wellington City Council.
- Efforts to reduce bin contamination rates made significant progress in Q2. Bins with hazardous contamination (e.g., needles, dead animals) can now be removed after the first offence. In November 2024 contamination levels dropped to a record low of 10.2%. HCC is collaborating with WMNZ to enhance resident engagement.



Building a stronger city and thriving community

#### Delivery of year one of the LTP 2024 - 2034

#### Strategic planning and city development

- The draft Sustainable Growth Strategy was approved by Council in December 2024 for community engagement which will run from 7 February to 4 April 2025. The final strategy is expected to be adopted before the end of the financial year.
- Development of the City Strategy will be led by a City Leadership Group (CLG). Mayor and Chairs have agreed membership of the CLG and invitations have been sent. The first meeting of the CLG is scheduled for early February 2025.
- Engagement with key stakeholders is underway. To date, meetings have been held with over 40 stakeholders, including an ethnic communities hui and workshop.

#### **Emergency preparedness and public safety**

- This quarter, 68 personnel from the Council, WREMO, and emergency services participated in Ex Ru Whenua, a training exercise focused on responding to a catastrophic Southern Alps earthquake impacting the Wellington Region. The event was a success, with an emphasis on leadership and strategic planning activities
- In 2012 councils in the Wellington region agreed that a number of their emergency management responsibilities would be combined and delivered through WREMO and a 10-year Joint Service Agreement was signed. Since 2022, councils have collaborated to refresh the agreement. Work progressed on this in Q2 and the agreement is due to be signed in Q3.
- Report of the Government Inquiry into the Response to the North Island Severe Weather Events was released and considered by Coordinating Executive Group (CEG). Five key findings have been incorporated into WREMO multi-year work programme.



Building a stronger city and thriving community

#### Delivery of year one of the LTP 2024 - 2034

#### **Developments on associated Water activities**

- For the Infrastructure Acceleration Fund (IAF), activities associated with wastewater and stormwater infrastructure have progressed:
  - The preferred supplier to deliver design, consenting and construction planning will be on board by March 2025.
  - Delivery Plan has been agreed upon with Kainga Ora to deliver Stage 2 by December 2026.
  - Private property engagement will commence on 27 January 2025.
- Work on the regional Water Supply Development Plan (WSDP) is progressing at pace:
  - The four Wellington Metro Councils and Greater Wellington Regional Council have confirmed their ongoing involvement in determining where a regional asset owning water Council Controlled Organisation (CCO) will be based.
  - Consultation on the new water organisation will be undertaken by Councils individually in March/April 2025 with centrally coordinated messaging and information.
- A review of Trade Waste has been completed. It was recommended that the Trade Waste function be transferred to Wellington Water Limited (WWL) by July 2025. We are working through a number of details; job descriptions and staff consultation, Upper Hutt City Council partnership funding, and IT system requirements.
- A decision has been made not to transfer the Development Engineering function to WWL due to uncertainty around the new entity and legislation.

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- CCTV smartwall installation has been completed. Over 300 cameras are now available to be viewed and controlled from the CCTV control room at the police station.
- Work will continue in Q3 and Q4 on an agreed list of camera expansion projects, adding new cameras to the network.



Building a stronger city and thriving community

#### Delivery of year one of the LTP 2024 - 2034

#### Customer service and digital transformation

- The Customer Relationship Management (CRM) project has completed the first two delivery stages. We delivered a proof of concept for the new online request for service form and how Council will track and transfer requests.
- The service catalogue design outlines the categories for requests and has been completed and tested with staff and external customers. This aims to improve how requests are categorised and makes it easier for the community to raise a request by reducing and uncomplicating the number of categories we currently have in our existing system.
- The new facilities management system, Bookable, went live on 27 November 2024. This modern, easy-to-use platform is designed to make booking community spaces simpler, faster and more accessible for everyone. Our community can now:
  - Explore a variety of venues across Lower Hutt
  - Check availability in real-time
  - Book and pay for a space online
- The new Pools and Fitness system, Envibe, went live on 1 October 2024 and has been implemented in all summer pools and Te Ngaengae Pool and Fitness. Our community can now book and change swimming lessons, see Swim City members' lessons progress and book Council's aquatics and gym facilities online. This has drastically reduced the amount of manual effort that was previously required by our staff and the community.

#### Legislation and policy

- Continued monitoring of the Going for Housing Growth Programme, Resource Management Act reforms, and changes to the Natural Resources Plan and Regional Policy Statement.
- In Q2, HCC submitted an appeal to the Environment Court on parts of the Wellington Regional Policy Statement (RPS). Proposed changes were focused on implementing and supporting national direction and addressing issues related to freshwater, urban development, climate change and indigenous biodiversity in the Wellington region. More information can be found in the agenda and minutes of the District Pan Review Committee held on 14 November 2024.
- In Q3 we will be submitting on the Resource Management Act (Consenting and Other System Changes) Amendment Bill.



### Pou Tuarongo

Doing the basics brilliantly

#### **Building compliance**

#### Building Consent Authority (BCA) Accreditation

- The BCA continued to deliver its core quality management processes, including internal auditing, competency, training and development, and specific improvement projects.
- All pre-assessment evidence has been provided to IANZ, and planning has been undertaken to ensure the assessment (scheduled for 18 February 2025) runs smoothly.

#### **Building Control**

- A downturn in consenting numbers against forecast (approximately 25% difference) has placed considerable pressure on revenue.
- The BCA has responded by cutting costs and increasing productivity.
- This work has offset much of the loss; however, we are currently forecasting a year-end deficit.

#### Compliance

- The BCAs performance continues to improve:
  - 82% of building consents were processed within timeframes in Q2 (77% YTD). This compares to 42% at the same time last year.
  - 97% of code of compliance certificates were processed within timeframes in Q2 (98% YTD). This compares to 56% in Q2 last year.

#### Systems and processes

- The Inspections Checklist Improvement Project and the IANZ accreditation programme have been completed.
- Work has been placed on hold for the project to improve the quality of consent applications until after the IANZ reassessment.
- The BCA has also commenced on 3 Al improvement projects.



### Pou Tuarongo

Doing the basics brilliantly

#### **Organisational innovation**

#### Artificial Intelligence (AI)

- Al-Volution, Council's leading-edge project to progress Al-related change across Council, formally entered delivery this quarter.
- As part of project work, a number of solutions have been implemented to date, including the delivery of 150 licences to members of staff for one of Council's approved tools. This innovative change will significantly boost the staff's overall productivity and enable them to deliver meaningful change for Te Awa Kairangi ki Tai Lower Hutt further.

#### **Local elections**

#### **Preparation and support**

• A project team has been established and met in December 2024. Planning activities have commenced.



### **Pou Whenua**

Our Mana Whenua partners, and their priorities are at the core of our policies and practices

#### Partnership with Mana Whenua to give effect to Te Tiriti o Waitangi

#### Te Herenga Kairangi

• Te Herenga Kairangi first six-month progress report was submitted to the Communities, Culture and Partnerships Committee on 13 November. The reporting timeframe now aligns with our standard performance timeframe.

#### **Engagement with Mana Whenua**

- We have a close working relationship with Mana Whenua, which is evident in the activation of Te Tiriti o Waitangi in our everyday work. Quarterly hui are professionally managed with high level involvement of Chairs, the Mayor, Deputy Mayor, Chair of Communities Culture and Partnership Committee alongside the Chief Executive and senior staff. Mana Whenua input and often direction is provided on new legislation and key government policies.
- A key focus area is water. Wellington Water Limited senior leaders participate as needed in the quarterly hui.
- The Kāhui Mana Whenua also meet every three weeks.



### Pou Tokomanawa

Our environment and culture provide a positive employee experience that enables our people to thrive

#### Improving systems and processes

#### Implementation of HRIS and payroll

• The Request for Proposal procurement stage has been completed, and we are on track to select a solution in Q3.

#### Hybrid Cloud

• Implementation of the last stage of the project is currently being planned and will deliver a comprehensive disaster recovery solution.

#### **Our people**

#### He Tangata Awards

• Our He Tangata Awards were a great success, with 136 nominations and approximately 320 staff members attending the event.

#### Staff engagement survey

- The Waiora Pulse Survey was run in November 2024, showing staff engagement at 58%, a 3% increase.
- There was a 7% increase in favourable responses recommending Council as a great place to work.
- There was an 89% response rate to the survey.

#### Development opportunities and leadership at Council

- A session with the Senior Leadership Group was held to support challenging conversations, and positive feedback was received.
- A workshop was held with the leadership working group in November 2024 to share the draft leadership framework and get feedback.

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# Projects & Programmes

#### What's this section about?

This section provides an overview of the major programmes and projects currently delivering services, assets or improvements across the organisation and wider community.



### **Major Projects updates**

		FINAN	ICIALS			PRC	DJECT	HEA	LTH			
PROJECT/PROGRAMME	PROGRAMME/ PROJECT MANAGER	Total overall cost (CAPEX & OPEX)	ACTUAL SPEND (to date)	OVERALL	Scope	Schedule	Budget	Risk	Issues	Benefits	H&S	Q2 SUMMARY
<b>Te Wai Takamori Te Awa Kairangi (RiverLink)</b> Business Owner: Jon Kingsbury	Orla Harkin	\$179.68m (Capex)	\$28.59m	R	G	A	A	A	A		A	The project remains RED in Q2. At the end of November, Council agreed to remove the scope of the City Link Bridge from the Alliance delivery framework bringing this work in house. The focus at a partnership level continues to be on new commercial arrangements based on the revised delivery plan and refinement of the coordinated delivery plan.
Infrastructure Acceleration Fund (IAF) Stormwater and Wastewater Business Owner: Jon Kingsbury	Eddie Anand	\$174.3m (Capex)	\$3.22m	G	A	G	G	A	G	G	G	The project continues to report GREEN at the end of Q2. In collaboration with Kainga Ora, the Stage 2 delivery plan has been updated, incorporating revised milestones, timelines, scope, and funding subsidy allocations to reflect the project's current requirements. The Early Contractor Involvement (ECI) procurement process is underway, and the Request for Tender closed in December 2024. Tender evaluations are planned for January, with final Council approval targeted for February 2025.
<b>Tupua Horo Nuku</b> Business Owner: Jon Kingsbury	Rona Lemalu	\$81.9m (Capex)	\$49.2m	G	G	A	A	A	G	G	G	As of the end of Q2, the project has achieved 52% completion in terms of cost, an increase from 43% in September. York and Sunshine Bays are nearing completion and are due to open at the start of Q3. Tupua Horo Nuku is tracking towards a forecast final cost of \$81.87M, representing an increase of \$1.92M on Long-Term Plan 2024-34. It is proposed that this be funded through a budget transfer from the Cross Valley Connections project.
<b>Te Kōhao o te Ngira /</b> <b>Go Digital</b> <b>Programme</b> Business Owner: Lyndon Allott	Megan Connew- Simmons	\$17.73m (Opex)	\$10.67m	G	G	A	G	G	G	G	G	The programme is now reporting GREEN at the end of Q2, with 26 projects completed. The schedule is reporting amber as a result of the potential CRM delays. The Bookings project successfully went live on 27 November 2024 and the new system Envibe is now live at all sites.
<b>Whakatupu Ngaengae</b> Business Owner: Andrea Blackshaw	Andrew Quinn	<b>P&amp;F:</b> \$68m (Capex) <b>Comm:</b> \$9m (Capex)	<b>P&amp;F:</b> \$65.13m <b>Comm:</b> \$6.78m	A	G	A	G	G	G	G	G	Te Ngaengae Pool and Fitness was completed in November and opened to the public on the 4 December after a blessing by mana whenua. A community celebration weekend on Dec 7 and 8 saw more than 2000 people given free entry to the new pool. In November the Pool received its green Star 5 certification. Overall Project RAG status as at the end of Q2 is AMBER as a result of some delays in the Walter Mildenhall Park project due to weather.
												10

RAG Status Key:

G = On track: minimal or no significant risk

monitor

A = Delayed/at risk: some challenges, actively

**R = Off track:** significant risk, escalation required

N/A: Update not provided 19



### **Major Projects updates**

	PROGRAMME/	FINAN	CIALS			PRO	OJEC	T HE	<b>ALTH</b>			
PROJECT/PROGRAMME	PROJECT MANAGER	Total overall cost (CAPEX & OPEX)	ACTUAL SPEND (to date)	OVERALL	Scope	Schedule	Budget	Risk	Issues	Benefits	H&S	Q2 SUMMARY
Moerā Neighbourhood Hub	Joann	Hub: \$1.2m (Capex)	Hub: \$0.9m (Capex)									As at the end of Q2, the overall health status of the project is reporting GREEN and on track. The old Moerā Library building was demolished, and the ground was prepared for the arrival of the new Moerā Neighbourhood Hub. The contractor installed the
Business Owner: Andrea Blackshaw	Ransom	Reserve phase 1: \$0.3m (Capex)	Reserve phase 1: \$0.02m (Capex)	G	G	G	G	G	G	G	G	new building in five sections, with Building Consent approval received in November 2024. The temporary library closed on 24 December 2024.
<b>Eastern Hutt Road Resilience Project</b> Business Owner: Jon Kingsbury	Casey Truman	*\$39.82m (Capex)	\$7.08m (Capex)	A	G	A	A	A	A		G	With the Government Policy Statement (GPS) now adopted, Council Officers are working with NZTA to progress a funding decision, which is expected in late January 2025. While awaiting a funding decision from NZTA, Council has committed funding to advance the investigation and detailed design of two sites due to the significant risks posed to road users. Status indicators reporting amber are due to funding uncertainties.
												*The HCC 2024–2034 Long-Term Plan (LTP) allocates \$39.82M (inflated) for the Eastern Hutt Road Resilience project. The preferred option includes Better Off Funding (BOF) and Funding Assistance Rate (FAR) from NZTA.
<b>Parks and Reserves</b> <b>Programme</b> Business Owner: Andrea Blackshaw	Arthur Nelson	\$18.7m (Capex)	\$3.24m (Capex)	G	G	G	G	G	G	G	G	The majority of projects are within the Reserves Investment budget. A likely underspend of \$3M is due to the deferral of a number of sub-projects, including Mitchell Park, the Naenae Park biodiversity enhancements and the rescoping of the Black Creek and James Grove track work.

RAG Status Key: A = Delayed/at risk: some challenges, actively monitor

**R = Off track:** significant risk, escalation required

N/A: Update not provided 20



Q2 Performance Report

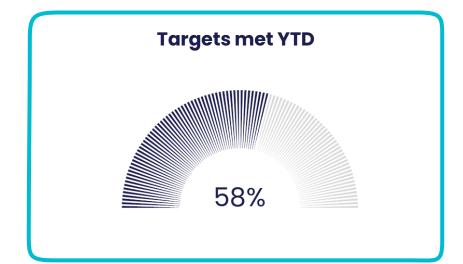
# Non-financial Key Performances Indicators

#### What's this section about?

A summary of our performance over the quarter according to our Annual Plan key performance measures



### **Hutt City Council**

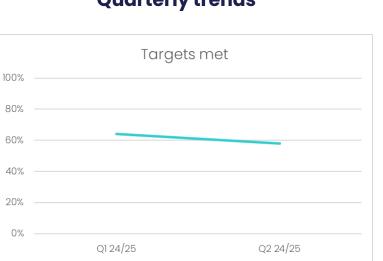


#### Highlights

- Process improvements have increased consents processed within statutory timeframes:
  - 77% for building consents (35% improvement on the same time last year).
  - 98% for code of compliance certificates (39% improvement on the same time last year).
  - 95% for resource consents (25% improvement on the same time last year).
- 48 households were provided with legal housing advice and advocacy, exceeding our target.
- The overall loans from hubs/libraries exceeded the target by 16%.

#### Summary

- There are 77 indicators in the Annual Plan/Long Term Plan.
- 53 of these are reported quarterly.
- 24 are reported annually and will be included in Year End (YE) figures in the Q4 and Annual Reports.
- 58% of targets were met as of Q2. This compares to 59% for the same period last year.



#### **Quarterly trends**



**3 Waters** 

# Water Supply

#### **Targets met YTD**

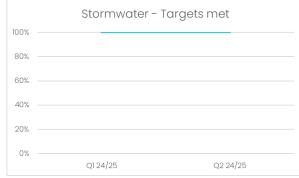




#### **Quarterly trends**









### Water Supply

Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
WS1	The extent to which the water supply will comply with part 4 of the New Zealand drinking water standards and the drinking water quality assurance rules (bacteria and protozoal compliance criteria)	100%	0%	×	100%	0%	×	Waterloo Water Treatment Plant remains non-compliant with the relevant Bacterial treatment rules due to insufficient contact time with chlorine for approximately 800 households.
WS2	Number of complaints received about water clarity, taste, odour, pressure, flow and continuity of supply per 1,000 connections	≤5	6.9	×	≤10	13.5	×	There are significant challenges with aging infrastructure. These challenges mean that we exceeded targets again this year as we work to address issues that impact our customers.
WS3	Attendance for urgent callouts: from the time the local authority received notification to the time service personnel reach the site	≤90 mins	51 mins	~	≤90 mins	52 mins	~	
WS4	Resolution time of urgent callouts: from the time the local authority receives notification to the time service personnel confirm resolution of the fault or interruption	≤8 hours	2.9 hours	~	≤8 hours	3 hours	~	
WS5	Attendance for non-urgent callouts: from the time the local authority received notification to the time service personnel reach the site	≤72 hours	48 hours	~	≤72 hours	69 hours	~	



### Water Supply

Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
WS6	Resolution of non-urgent callouts: from the time the local authority receives notification to the time service personnel confirm resolution of the fault or interruption	≤20 working days	5 working days	~	≤20 working days	6 working days	~	
WS7	Average drinking water consumption per resident per day	≤385 litres	403 litres	×	≤385 litres	407 litres	×	
WS8	Kilometers of renewals for 3 Water infrastructure	Baseline year*	0.9 km	Baseline year*	Baseline year*	3.8 km	Baseline year*	

\* Targets will be set for 25-26

🗸 Target met

🗴 Target not met

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### Wastewater

🗸 Target met

🗴 Target not met

Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
W1	Dry weather wastewater overflows per 1,000 connections	≤5	0.6	✓	≤10	0.6	✓	
W2	Number of complaints per 1,000 connections	≤7.5	8	×	≤15	16	×	
W3	Attendance time: from the time the territorial authority receives notification to the time service personnel reach the site	≤90 mins	91 mins	×	≤90 mins	137 mins	×	Issues with accurately reporting response and resolution jobs in Hutt City due to a significant portion of jobs being outsourced to subcontractors and issues with onboarding and uptake of reporting systems.
W4	Resolution time: from the time the territorial authorities receives notification to the time service personnel confirm resolution of the blockage or other fault	≤8 hours	16 hours	×	≤8 Hours	20 hours	×	Issues with accurately reporting response and resolution jobs in Hutt City due to a significant portion of jobs being outsourced to subcontractors and issues with onboarding and uptake of reporting systems.
W5	Compliance with resource consents measured by the number of abatement notices, infringement notices, enforcement orders, and convictions from wastewater system	0	2	×	0	3	×	Abatement Notice issued for Seaview Wastewater Treatment Plant (WWTP) to complete Stage 2 of Odour Treatment Project. This is in planning. We have completed work to replace the biofilter air distribution system. Infringement Notice issued for Seaview WWTP for missed deadline to provide updated Environmental Management Plan (EMP) for certification by the GWRC. This has now been submitted.



### **Stormwater**

✓ Target met

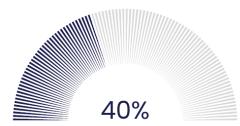
t	×	Target	not	met
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Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
S1	Number of flooding events (where stormwater enters a habitable floor)	≤0.5	0	✓	[ک	0	✓	
S2	Number of habitable floors affected by flooding events (per 1,000 connections)	≤0.06	0	✓	≤0.12	0	$\checkmark$	
S3	Number of complaints about stormwater system performance (per 1,000 connections)	≤5	2.36	~	≤10	6.26	~	
S4	Median response time to attend a flooding event, measured from the time the territorial authority receives notification to the time service personnel reach the site	≤8 hours	0 hours	~	≤8 hours	0 hours	~	
S5	Compliance with resource consents for discharges from stormwater system (number of abatement notices, infringement notices, enforcement orders, and convictions)	0 notices	0 notices	~	0 notices	0 notices	✓	



### Solid Waste

#### Targets met YTD



#### **Quarterly Trends**



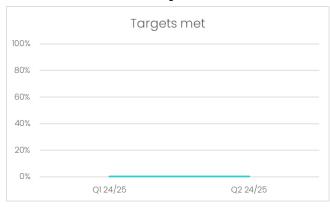
Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary				
SW1	Number of resource consent- related infringement notices received from Greater Wellington Regional Council	0 notices	0 notices	✓	0 notices	0 notices	✓					
SW2	Number of illegal dumping complaints	≤74	107	×	≤148	148	✓	Q2 target not met. Complaints are dependent on a range of factors and do not necessarily reflect the total number of illegal dumping incidents.				
SW3	Tonnes of kerbside waste to landfill (tonnes per person)	≤5,636 / 114,000 = 0.05	6,044 / 114,000 = 0.053	×	≤11,272 / 114,000 = 0.10	11,629 / 114,000 = 0.102	×					
SW4	Percentage of kerbside recycling that is contaminated and diverted to landfill	≤10%	13%	×	≤10%	14%	×	Target not met in Q2, however, reached an all time low of 10% in November.				
SW5	Tonnes of kerbside recycling collected	≥1,309	1,298	×	≥2,618	2,505	×					
	🗸 Target met 🔀 Target not met											



### Sustainability & resilience



#### **Quarterly Trends**



Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
SRI	Emissions from Council owned facilities (tCO2-e)	≤496.75	752	×	≤993	1,468	×	The old Huia pool closed in December 2024 for a scheduled heating plant replacement and emissions for Q3 and Q4 are expected to be lower. Council is working through discrepancies regarding gas invoices for Q1 and Q2, and results may be adjusted to reflect this once this has been resolved with the supplier. Emission factors for electricity are normally published after a quarter is completed and quarterly emissions data may need to be revised once the emission factor has been confirmed.
SR2	Emissions from Council owned fossil fuel vehicles (tCO2-e)	≤15.25	18	×	≤30	38.5	×	Emissions are tracking higher than targeted, as the delivery of replacement electric utes has been delayed until Q3. A further reduction in emissions is expected for Q4. The share of electric vehicles is 70% as at December 2024.



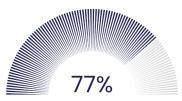
### **Regulatory Services**



#### **Quarterly Trends**



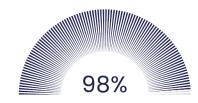
Building consents processed within timeframe (R1)



- Performance improving towards target following a previous spike in consent numbers.
- 35% improvement on the same time last year..

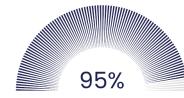
YTD

Code of compliance certificates processed within timeframe (R2)



- !00% target narrowly missed for the quarter.
- 39% improvement on the same time last year.

Resource consents processed within timeframe (R3)



- Consistent achievement of targets with a few complex subdivisions exceeding timeframes.
- 25% improvement on the same time last year.



### **Regulatory Services**

🗸 Target met 🛛 🗴 Target not met

Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
RI	Percentage of building consents processed within statutory timeframe	100% within 20 days	82%	×	100% within 20 days	77%	×	Performance improving towards target following a previous spike in consent numbers. Work is being undertaken to improve the quality of applications, which will reduce the number of RFIs and rework, speeding up the consenting process.
R2	Code of compliance certificates issued within the statutory timeframe	100% within 20 days	97%	×	100% within 20 days	98%	×	!00% target narrowly missed for the quarter.
R3	Percentage of non-notified resource consents processed within statutory timeframes	100% within 20 days	95%	×	100% within 20 days	95%	×	Consistent achievement of targets with a few complex subdivisions exceeding timeframes.
R4	Existing food premises verified within time frames (one month of due date)	85% by due date	100%	~	85% by due date	100%	~	
R5	Sale and supply of liquor (high risk premises) inspected	95% checked	104%	~	95% checked	105%	~	
R6	Noise control (excessive noise) complaints (%) investigated within 45 minutes	≥85%	94%	~	≥85%	94%	~	
R7	Number of animal management community education programmes carried out yearly	25	43	~	≥10	63	~	



### Transport



#### **Quarterly Trends**



Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
TI	Kilometers of shared pathways and cycle lanes added annually	Baseline year*	0 km	Baseline year*	Baseline year*	0 km	Baseline year*	
Т2	Kilometers of renewals for footpaths	Baseline year*	0.2 km	Baseline year*	Baseline year*	0.9 km	Baseline year*	
ТЗ	Audit of contracts – number of contracts audited	3 of 12	12 of 12	~	6 of 12	12 of 12	~	
Т4	Audit of contracts – percentage of audited contract specifications that met contractual obligations	≥90%	90%	~	≥90%	90%	~	
Τ5	The number of fatalities and serious injury crashes on the local road network	≤8.7	7	$\checkmark$	≤17.5	12	$\checkmark$	

\* Targets will be set for 25-26

✓ Target met x Target not met



### **Community partnering & support**





33



### Community partnering & support

✓ Target m

net

net 🗴 🗴 Target not	me
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Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
CPI	Number of Te Awa Kairangi ki Tai Lower Hutt households assisted into more settled accommodation	≥12.5	9	×	≥25	26	~	Q2 target not met due to variations in the number of people engaged during this period. YTD target is consistently achieved.
CP2	Number of households provided with legal housing advice and advocacy	≥20	48	$\checkmark$	≥40	89	~	
CP3	Number of households assisted by the homeless prevention programme	≥20	15	×	≥40	34	×	Target not met due to variations in the number of people engaged during this period.
CP4	Number of neighbourhood hubs that met visitor number targets	9 of 9	8 of 9	×	9 of 9	8 of 9	×	Walter Nash courts were closed for 9 days while re-surfacing of floors occurred, causing a drop in visitor numbers during this time. Visits YTD was 402,303 against target of 414,502.
CP5	Number of community wellbeing activities delivered by, or in partnership with, Council	≥750	1,907	$\checkmark$	≥1,500	3,966	~	
CP6	Number of overall loans from hubs/libraries	≥197,500	228,769	$\checkmark$	≥395,000	491,011	$\checkmark$	
CP7	Number of digital literacy programmes/activities delivered/enabled	≥25	59	$\checkmark$	≥50	148	~	
CP8	Number of early years literacy programmes/activities delivered/enabled	≥200	352	$\checkmark$	≥400	788	~	
CP9	Number of Neighbourhood Support member households	≥96	Data unavaila ble	×	≥96	141	~	Data issues mean we are unable to report specific Q2 result, however, YTD is ahead of target. 34



### **Open spaces, parks and reserves**

50%

**Targets met YTD** 

#### **Quarterly Trends**



Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
PR1	Number of days Council owned/maintained artificial turf sports fields are closed (due to maintenance issues)	≤5 days	0 days	✓	≤10 days	0 days	~	
PR2	Number of days Council owned/maintained grass sports fields are closed (due to maintenance or drainage issues)	≤2.5 days	1 day	$\checkmark$	≤5 days	9 days	×	YTD target not met due to drainage issues in Q1.



### Connectivity, creativity, learning & recreation



#### Quarterly and annual trends









### Connectivity, creativity, learning & recreation

Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
СІ	Number of pools that met visitor number targets	5 of 5	1 of 5	×	5 of 5	3 of 5	×	Wellington experienced its coldest start to summer in a decade, significantly reducing attendance. Huia main and children's pools are closed from December until October for extensive maintenance. Te Ngaengae pool target was based on assumption it would open in Oct 2024, opened Dec 4 – reporting will start at Q3.
C2	Number of fitness suite members	≥1,400	2,017	$\checkmark$	≥1,400	1,995	$\checkmark$	
C3	Number of museums that met visitor number targets	2 of 2	1 of 2	×	2 of 2	1 of 2	×	Target not met due to reduced marketing activity. Reviewing venue hire and events to increase foot traffic. Dowse visitation is up 12% on 23/24 and 27% on 22/23.
C4	Number of arts and culture programmes delivered at museums	≥50	77	~	≥100	189	~	

✓ Target met

🗴 Target not met



### Governance, strategy & partnerships

Code	Indicator	Q2 Target	Q2 Actual	Q2 Result	YTD Target	YTD Actual	YTD Result	Commentary
Gl	Percentage of Council agendas made available to the public within statutory timeframes (four clear working days under Council's standing orders)	100%	99%	×	100%	99%	×	100% target narrowly missed. One agenda was published one day late due to technical issues.

✓ Target met 🗴 Target not met

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Q2 Performance Report

7,7

# 5 Financial Summary

### What's this section about?

This section summarises our financial performance, including net operating and capital results for the quarter

# **Financial Performance Results**

#### As at 31 December 2024

### Operating Performance Results

Key:Favourable or minimal variance:Moderate variance:High unfavourable variance:

	YTD	YTD			Annual	Annual			Annual
\$million	Actual	Revised	Variance	%	Forecast	Revised	Variance	%	Plan
	Actual	Budget			rorocact	Budget			Budget
Operating Revenue	44.7	46.1	(1.4)	3.0%	89.7	91.1	(1.4)	1.5%	95.3
Operating Expenditure	(164.3)	(171.6)	7.3	4.3%	(349.2)	(350.1)	0.9	0.3%	(323.6)
Net Operating Before Rates Income	(119.6)	(125.5)	5.9	4.7%	(259.5)	(259.0)	(0.5)	0.2%	(228.4)
Rates Income	185.6	183.6	2.0	1.1%	184.0	183.6	0.4	0.2%	183.6
Net Operating	66.0	58.1	7.9	13.6%	(75.5)	(75.4)	(0.1)	0.1%	(44.8)
Capital Contributions	26.0	21.2	4.8	22.6%	44.1	42.0	2.1	5.0%	79.2
Net Surplus/(Deficit)	92.0	79.3	12.7	16.0%	(31.4)	(33.4)	2.0	6.0%	34.4

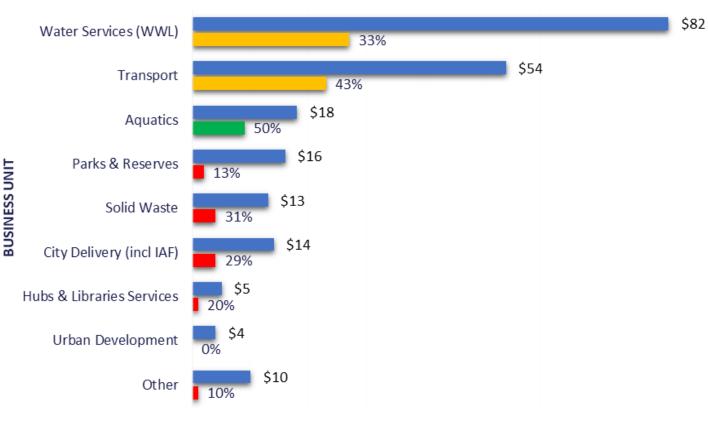
#### Capital Performance Results

	YTD YTD			Annual Annual				Annual	
\$millions	Actual	Revised Variance Budget	%	Forecast		Variance	%	Plan	
	Actual				Torecust	Budget			Budget
Total	70.9	97.6	26.7	27.4%	197.3	215.8	18.5	8.6%	247.9

# Capital investment delivery - some risks

#### As at 31 December 2024

### **Capex spend YTD vs Annual revised budget**



#### Capital delivery results

YTD capital delivery is 27% below budget. This is partly expected due to timing changes and in particular seasonal construction in areas like Transport. Overall, the year end forecast is showing delivery of \$197.3M against the revised budget of \$215.8M.

The YTD spend does highlight risks that the forecast spend for the full year may not be achieved.

# **Financial Performance Results**

#### As at 31 December 2024

Operating Performance Results

The year-end forecast is \$0.1M or 0.1% unfavourable against a revised budget deficit of \$75.4M.

#### Key year end unfavourable forecast variances are:

- \$1.8M mainly due to lower revenue for Solid Waste and Regulatory Services, largely driven from market conditions with officers working to minimise the impacts.
- \$0.2M Hubs & Libraries mainly due to higher employee costs.

#### Key year end favourable forecast variances are:

- \$0.7M in rates revenue mainly due to higher growth than assumed and higher rates penalty income.
- \$0.8M in Water services due to higher revenue and lower costs.

Included in the budget is a savings target of \$0.6M which is on track to be achieved.

#### Capital Investment Performance Results

Deferral of capex have resulted in LTP budget for 2024/25 of \$247.9M being reduced by \$32.1M to \$215.8M Year-end forecast is \$18.5M (8.6%) below the revised budget of \$215.8M. YTD actuals of \$71M is 27.4% below budget and largely reflects timing changes.

#### Key year end forecast underspend variances are:

- \$8.6M Transport and City Delivery due to various delays.
- \$5.1M across parks and reserves, hubs and libraries and Aquatics.
- \$2.6M Water Services mainly due to underspend in Water supply and Stormwater, partly offset by overspend in Wastewater.
- \$1.8M Facilities management is expected to be underspent due to delays in seismic strengthening of the War Memorial library
- \$0.5M Solid Waste mainly due to the delay in the Silverstream Transfer station.

(228.4)

Key:

(259.6)

(259.1)

(0.5)

0.2%

# **Net Operatina Results**

**\$Million** 

Total Council

Environmental

	<b>'</b> 9 '				F	avourable o	r minimal va	riance:	•			
						N	1oderate va	riance:				
Net operating results by ( (excludes Rates, Capital Contributions		t Costs)			High unfavourable variance:							
n	YTD Actual	YTD Revised Budget	Variance	%		Annual Forecast	Annual Revised Budget	Variance	%		Annual Plan Budget	
nmental Wellbeing												
Supply	(23.4)	(23.1)	(0.3)	1.3%		(46.0)	(46.5)	0.5	1.1%		(40.0)	
water	(22.1)	(22.0)	(0.1)	0.5%		(45.4)	(45.3)	(0.1)	0.2%		(34.7)	
water	(13.0)	(13.0)	-			(25.1)	(25.6)	0.5	2.0%		(13.0)	
Vaste	(0.3)	0.1	(0.5)	377.3%		(0.5)	0.2	(0.7)	350.0%		0.6	
nability & Resilience	(0.9)	(1.0)	0.1	9.9%		(2.1)	(2.0)	(0.1)	5.0%		(2.0)	
itory Services	0.0	0.3	(0.2)	74.3%		(1.5)	(0.4)	(1.1)	271.5%		(2.3)	
nmental Wellbeing Total	(59.7)	(58.8)	(0.9)	1.5%		(120.5)	(119.7)	(0.8)	0.7%		(91.5)	
mic Wellbeing												
port	(14.1)	(15.2)	1.1	7.2%		(30.8)	(30.9)	0.1	0.3%		(33.3)	
evelopment	(4.7)	(5.3)	0.6	11.3%		(14.7)	(15.2)	0.5	3.3%		(12.3)	
omic Wellbeing Total	(18.8)	(20.5)	1.7	8.3%		(45.5)	(46.1)	0.6	1.3%		(45.6)	
l & Cultural Wellbeing												
nunity Partnering & Support	(4.6)	(5.2)	0.6	11.6%		(10.6)	(10.3)	(0.3)	2.9%	$\bigcirc$	(9.8)	
Spaces, Parks & Reserves	(9.6)	(10.5)	0.9	8.6%		(21.3)	(21.2)	(0.1)	0.5%		(21.2)	
ectivity, Creativity, Learning & Recreation	(11.0)	(11.5)	0.5	4.4%		(23.5)	(23.6)	0.1	0.4%		(23.7)	

Water Supply	(23.4)	(23.1)	(0.3)	1.3%	$\bigcirc$	(46.0)	(46.5)	0.5	1.1%	(40.0)
Wastewater	(22.1)	(22.0)	(0.1)	0.5%		(45.4)	(45.3)	(0.1)	0.2%	(34.7)
Stormwater	(13.0)	(13.0)	-			(25.1)	(25.6)	0.5	2.0%	(13.0)
Solid Waste	(0.3)	0.1	(0.5)	377.3%		(0.5)	0.2	(0.7)	350.0%	0.6
Sustainability & Resilience	(0.9)	(1.0)	0.1	9.9%		(2.1)	(2.0)	(0.1)	5.0%	(2.0)
Regulatory Services	0.0	0.3	(0.2)	74.3%		(1.5)	(0.4)	(1.1)	271.5%	(2.3)
Environmental Wellbeing Total	(59.7)	(58.8)	(0.9)	1.5%		(120.5)	(119.7)	(0.8)	0.7%	(91.5)
Economic Wellbeing										
Transport	(14.1)	(15.2)	1.1	7.2%		(30.8)	(30.9)	0.1	0.3%	(33.3)
City Development	(4.7)	(5.3)	0.6	11.3%		(14.7)	(15.2)	0.5	3.3%	(12.3)
Economic Wellbeing Total	(18.8)	(20.5)	1.7	8.3%		(45.5)	(46.1)	0.6	1.3%	(45.6)
Social & Cultural Wellbeing										
Community Partnering & Support	(4.6)	(5.2)	0.6	11.6%		(10.6)	(10.3)	(0.3)	2.9%	(9.8)
Open Spaces, Parks & Reserves	(9.6)	(10.5)	0.9	8.6%		(21.3)	(21.2)	(0.1)	0.5%	(21.2)
Connectivity, Creativity, Learning & Recreation	(11.0)	(11.5)	0.5	4.4%		(23.5)	(23.6)	0.1	0.4%	(23.7)
Governance Strategy & Partnerships	(1.4)	(1.8)	0.4	22.3%		(3.6)	(3.6)	-		(3.6)
Corporate Services	(14.7)	(17.1)	2.5	14.6%		(34.6)	(34.6)	-		(33.0)
Social & Cultural Wellbeing Total	(41.2)	(46.1)	4.9	10.6%		(93.6)	(93.3)	(0.3)	0.3%	(91.3)

5.7

4.5%

(119.7)

(125.4)

# **Net Operating Results**

Overview

Year-end operating result is forecast to be in line with revised budget

Net operating results by activity (excludes Rates, Capital Contributions, & Support Costs)

Key unfavourable forecast variances are:

- \$0.7M in Solid Waste due reduced commercial volumes, partly offset by higher domestic revenue and lower MfE costs.
- \$1.1M in Regulatory Services mainly due to lower Resource Consents and Building Control revenue being below expectations because of economic climate affecting actual volume of consenting and compliance activity. This is partially offset by reduction of operating and employee costs aimed to be achieved through focus on improving productivity. Officers are working through ways to reduce this unfavourable position further.
- \$0.2M overspend against budget in social and cultural is driven predominantly by employee costs within Hubs & Libraries where the budget for these areas was based on the staff in place at the time, not the established/approved positions.

Key favourable forecast variances are:

• \$0.8M in Water services is favourable to budget due to projected lower operating costs from Wellington Water Ltd, higher operating subsidies, lower bulk water costs. These are partly offset by higher depreciation and Local Water Done Well costs.

# **Capital investment results**

### Capex results by activity

Category \$million	YTD	YTD Revised	Variance	%	Annual	Annual Revised	Variance	%	Annual Plan
	Actual	Budget	Vananoo	70	Forecast	Budget			Budget
Environmental Wellbeing									
Water Supply	14.1	18.0	3.9	21.6%	33.1	36.1	3.0	8.3%	22.6
Wastewater	12.3	20.8	8.5	40.9%	42.5	41.5	(1.0)	2.4%	50.3
Stormwater	0.8	2.4	1.7	69.5%	4.4	4.9	0.5	10.2%	6.6
Solid Waste	3.8	6.5	2.7	41.5%	12.5	13.0	0.5	3.8%	11.1
Sustainability & Resilience	-	0.1	(0.1)	77.4%	0.3	0.3	-		0.3
Regulatory Services	-	-	-		-	-	-		-
Environmental Wellbeing Total	30.9	47.9	17.0	35.5%	92.7	95.7	3.0	3.1%	90.9
Economic Wellbeing									
Transport	22.7	22.0	(0.7)	3.2%	51.7	53.9	2.3	4.3%	66.2
City Development	4.3	5.5	1.2	21.8%	13.4	19.6	6.2	31.6%	52.6
Economic Wellbeing Total	27.0	27.5	0.5	1.8%	65.0	73.6	8.6	11.7%	118.9
Social & Cultural Wellbeing									
Community Partnering & Support	0.1	0.7	0.6	86.5%	1.2	1.4	0.2	14.2%	0.5
Open Spaces, Parks & Reserves	1.8	6.9	5.2	75.3%	11.8	15.3	3.5	22.9%	15.0
Connectivity, Creativity, Learning & Recreation	10.4	13.5	3.1	23.0%	22.9	24.3	1.4	5.8%	18.3
Governance Strategy & Partnerships	-	-	-		-	-	-		-
Corporate Services	0.7	1.1	0.3	27.6%	3.6	5.5	1.9	34.4%	4.3
Social & Cultural Wellbeing Total	13.0	22.2	9.2	41.4%	39.6	46.5	6.9	14.8%	38.1
Total Council	70.9	97.6	26.7	27.4%	197.3	215.8	18.5	8.6%	247.9

#### Overview

Year-end capital spend is forecast to be less than revised budget by \$18.5M or 8.6%

Key Forecast Variances

Environmental wellbeing

- \$2.5M in Water Services mainly due to underspend in Water supply and Stormwater, partly offset by overspend in Wastewater.
- \$0.5M underspend in Solid Waste mainly due to the delay in the Silverstream Transfer station.

**Capital investment results** 

• \$0.5M for Wainuiomata town centre reserve development which is no longer required and will be returned to Parks reserve development for other projects.

#### Economic wellbeing

- \$2.2M for Micromobility which is forecast to be underspent at year end due to delays related to NZTA funding confirmation.
- \$4.7M for Te Wai Takamori o Te Awa Kairangi which is forecast to be underspent at year end mainly due to delayed procurement and negotiation activities
- \$1M for Naenae Town Centre which is forecast to be under budget due to delays with work expected to be completed in August 2025.

#### Social and cultural wellbeing

- \$3.5M for parks building renewals, reserves development and other parks projects due to a range of delays related to staffing, procurement and consenting activities.
- \$1.8M for Facilities Seismic Strengthening work which is forecast to be under budget at year end as this budget has been assigned to the War Memorial Library with work delayed due to work on Petone Library taking priority.

# **Balanced operating budget result**

The Long Term Plan 2024–2034(LTP) includes a financial strategy that outlines important principles that provide the foundation for prudent sustainable financial management. This Includes achieving a balanced operating budget over time and ensuring that everyday costs are paid for by everyday income. The LTP projected that a balanced budget would not be achieved until 2028–29.

With the year end forecast deficit of \$71M, the year end balanced budget position for 2024-25 is currently forecast to be \$0.2M unfavourable compared to the planned position, as reflected in the table below.

\$Million	YTD Actual	YTD Revised Budget	Variance	%	Annual Forecast	Annual Revised Budget	Variance	%	Annual Plan Budget
Net Operating	66.0	58.1	7.9	8.9%	(75.6)	(75.4)	(0.2)	1.0%	(44.8)
Plus Capital Renewal subsidies	1.9	1.7	0.1	5.8%	4.6	4.6	_		7.0
Total	67.9	59.8	8.1	3.1%	(71.0)	(70.8)	(0.2)	1.0%	(37.8)

Note: The Hutt City Council balanced operating budget target is defined as the Local Government (Financial Reporting and Prudence) Regulations 2014 definition, modified to exclude from the definition of revenue Waka Kotahi's capital improvement subsidies, Infrastructure Acceleration Fund grants and central government COVID-19 Response and Recovery co-funding for Naenae Pool and Tupua Horo Nuku.

#### Annual Plan v Revised Plan

The current Long Term Plan 2024-2034 (LTP) was approved by Council on 27 June 2024. The annual budgets included for 2024-25 were based on the best financial information and estimates available at the time of preparation of the LTP.

A revised budget for 2024-25 was created to reflect the budget updates required to improve the accuracy of budgets and the associated reporting of variances. The focus of performance monitoring is on financial results compared to the revised budget, as this is the most meaningful from a performance perspective.

The following table provides a summary view of the budget changes made to date and includes decisions made at Council meetings.

\$Million	Net Surplus/ (Deficit) 2024-25	Capital 2024-25	Change reference
Annual Plan 2024-25	34.4	247.9	
	Surplus		
2023-24 year end carryovers	(3.6)	22.1	Council meeting 26 August 2024
Micromobility budget changes	(4.4)	(2.8)	Council meeting 26 August 2024
Revised budget 2024-25 as at QI Reporting Date	26.4	267.2	
	Surplus		
National Land Transport Plan funding change (Option 2, 2a and 2b)	(5.7)	(8.7)	Council meeting 16 Dec approved
Tupua Horo Nuku budget change	-	1.2	changes are included in budgets
Cross Valley Link subsidy reduction	(1.7)	(2.0)	
Silverstream Landfill	-	2.0	
Depreciation change	(26.3)		
Wellington Water capital budget rephasing (with associated depreciation)	0.1	(2.9)	
Capital budget rephasing	(26.2)	(41.0)	
Revised budget 2024-25 as at Q2 Reporting Date	(33.4)	215.8	
	Deficit		



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# Treasury Management Summary

### What's this section about?

This section provides an overview of how Council is complying with Treasury Risk Management Policy limits and performance of treasury activities against plans



### **Treasury Report**

#### Our focus

The focus of treasury management activity has been on:

- managing interest rate risk and minimising funding costs,
- monitoring cash flow and liquidity,
- managing debt requirements and the maturity profile.

### Highlights Q2

- An average cost of funds of 4.7% has been achieved year to date, which is slightly below budget by 0.1%. This is mainly due to market conditions.
- Interest costs were slightly higher than budget by \$400k for the period.
- Interest earned on cash holdings was favourable to budget by \$1.09M, mainly due pre-funding activities and higher market interest rates. This will assist off-setting the higher interest costs noted above.
- The overall year-end financial outlook is expected to be within budget.

	Actual YTD	YTD Budget	Variance
Average cost of funds	4.74%	4.84%	(0.10%)
Interest expense – borrowings	(\$14.13M)	(\$13.73M)	(\$400k)
Interest earned	\$3.19M	\$2.10M	\$1.09M
Fair value loss on derivatives	(\$5.28M)	-	-



## **Debt Portfolio Performance**

- Net debt\* increased from \$445.7M (30 September 2024) to \$450.0M as at 31 December 2024, whilst gross debt remained the same at \$591.7M over the same period.
- We did not complete any debt issuance in the three months to 31 December 2024.
- No debt matured during the three-month period to 31 December 2024.
- Both revolving credit facilities, LGFA (\$35M) and Westpac (\$25M), remained undrawn as at 31 December 2024.

#### **Interest Rate Swaps**

Council has a range of interest rate swap agreements in place to manage interest rate risk and provide some certainty about future interest costs. Due to fluctuations in the interest rate market the overall mark-to-mark value of these agreements is constantly changing.

At 31 December 2024 a fair value loss of \$5.28M was recorded. This is an accounting adjustment required to be recorded and there are no cash flow implications.

\* Net debt is calculated from Gross Debt, *less* CCO investment, LGFA Borrower Notes, pre-funding Term Deposits and cash holdings.



# Policy compliance and risk controls

### **Policy compliance**

<u>Measures</u>	<u>Policy</u>	<u>Actual</u> <u>31 December 2024</u>	<u>Compliant</u>
Net external debt/total revenue	Maximum 250%	150.92%	Yes
Net interest on external debt/total revenue	Maximum 15%	4.52%	Yes
Net interest to annual rates income	Maximum 25%	5.88%	Yes
Liquidity ratio	Minimum 110%	118.16%	Yes

### **Funding risk control limits**

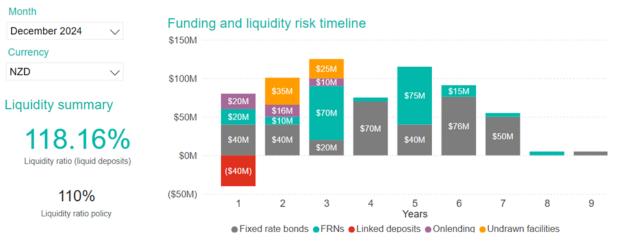
<u>Period</u>	<u>Minimum %</u>	Maximum %	<u>Actual gross debt</u> <u>Not including</u> <u>Revolving Credit</u> <u>Facility (\$60M)</u>	<u>Actual %</u> 31 December 2024	<u>Compliant</u>
0 to 3 years	15%	60%	\$245.7M	42%	Yes
3 to 7 years	25%	85%	\$336.0M	57%	Yes
7 years plus	0%	60%	\$10.0M	2%	Yes
		<u>Total</u>	<u>\$591.7M</u>	<u>100%</u>	

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# Funding maturity and interest rate risk

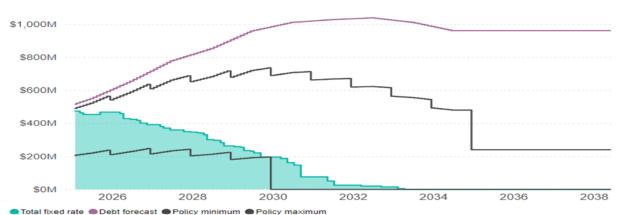
### Funding maturity profile



### Interest rate risk control limits

Interest rate risk is managed through the risk control limits. The graph that follows shows the level of fixed rate cover in place within the minimum and maximum limits of the treasury risk management policy.

#### Interest rate risk timeline



After overlaying interest rate swaps, the split between fixed and floating debt is as follows:

