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We are proud to present Hutt City Council's Annual Report for the 2013-14 financial year.







This Report outlines our ongoing work to deliver our vision of Hutt City as a great place to live, work and play. A key focus over the past 12 months has been on how we will deliver this vision, and we have developed four key strategies for this. We are developing our Infrastructure Strategy, which will cover a period of at least 30 years and provide us with the opportunity to look at significant issues, risks, opportunities and costs to utilities such as roads and water networks over time. In anticipation of this strong focus on network resilience, substantial background work has gone into developing our resilience related projects. This includes plans to complete our long term Bridge Strengthening Programme as well as the strengthening of retaining walls below Eastern Hutt Road through Taita Gorge.



The Urban Growth Strategy to 2032 outlines our plans for growth and development in the city. The Strategy was adopted in March and includes new ideas and bold proposals for at least doubling the current rate of housing growth in Hutt City. Our Economic Development Incentive policies support the Urban Growth Strategy by offering remittance of rates on particular developments. We saw an increase of 82% on the previous year in remitted rates for residential and commercial developments, showing that the desired growth is occurring.



The Environmental Sustainability Strategy is being reviewed with the aim of taking a longer-term approach to issues affecting the environment. Our Environmental Sustainability Strategy encompasses all our community outcomes, with corporate sustainability, waste management, recycling and environmental protection being primary subjects. A number of initiatives have been introduced that complement this Strategy with a key focus being on sustainable methods and approaches in schools. Hutt City is already home to 13 Enviroschools, supported by facilitators who work with each school to map out paths towards becoming more sustainable. This year this initiative was extended to kindergartens across the region.



"Our Annual Report demonstrates Council's continuing strength in financial management and the secure basis we have for continuing to develop and deliver our vision."

The Leisure and Wellbeing Strategy to 2032 encompasses safety, youth development, and recreation and culture,

with a particular focus on improving outcomes in the North East. Our Integrated Facilities Plan released in August highlights some key outcomes to be included in the Leisure and Wellbeing Strategy. This plan focuses on grouping together social and sporting clubs to create fit-for-purpose facilities of both regional and national significance. Fraser Park Sportsville is leading the way with Stage One now underway.

Another measure of success is members of our community participating in arts, cultural activities, and sports and recreation. Over 8,000 people attended Big Day Dowse in March: a record turnout for this free, familyfriendly event. The McKenzie Baths in Petone were upgraded and used by 5,000 swimmers in the first week of reopening in November.

We monitor our customers' satisfaction levels through our annual NRB Communitrak Survey and achieved our target of 90% customer satisfaction for the third consecutive year. These results are above the average of our peer councils and we are committed to sustaining this high level of satisfaction.

Our Annual Report demonstrates Council's continuing strength in financial management and the secure basis we have for continuing to develop and deliver our vision. Financial services company Standard & Poor's reaffirmed Council's AA credit rating in their most recent evaluation. This is something we are very proud of and a success not many local bodies achieve.

We achieved a net surplus of \$758,000, which was \$4 million better than budget, and Council's net debt reduced by over \$3 million during the year.

The decision to preserve an important heritage building in our Civic Centre Precinct and develop a fantastic centre that will meet current and future community needs was a major decision of 2014. This was one of 30 significant projects to be decided on in the 2014-15 Annual Plan process between April and July.

We are very proud of our achievements this year and are determined to continue delivering on our plans to rejuvenate Hutt City and make it a great place to live, work and play.

Ray Wallace. Ray Wallace

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Tony Stallinger Chief Executive

OUR VISION FOR HUTT CITY

Our vision is to make Hutt City a great place to live, work and play. In our 2012-2022 Long Term Plan we signalled that we would develop four key strategic areas to deliver this vision.

In particular we're focussing on providing a healthy environment with quality infrastructure, growth and development in the local economy, and a wide range of activities and initiatives for our residents' leisure and overall wellbeing. These include:

Infrastructure Contributing to a great place to live

Growth and Development Contributing to a great place to work

Leisure and Wellbeing Contributing to a great place to play

Environmental Sustainability Contributing to a great place to live, work and play.

OUR COMMUNITY GOALS

The high level goals residents have identified as important to them for achieving our vision are primary outcomes of our four strategic areas:

A safe community

We live in a safe city, free from crime and injury. Our city is prepared for emergencies.

A strong and diverse economy

A city that grows existing businesses and attracts new business activity, with a focus on the research and development sector. All members of our community benefit from a strong economy, and we attract increasing numbers of visitors.

An accessible and connected city

A city that is easy to move about with welldesigned roads, cycleways and footpaths. Members of our community are connected to the digital world.

Healthy people

We live healthy lives, and our city's services help to protect our health and our environment.

A healthy natural environment

We value and protect the natural environment and promote a sustainable city. Resources are used efficiently and there is minimal waste and pollution.

Actively engaged in community activities

Members of our community participate in arts, cultural, sports and other recreational and leisure activities. The city provides for and encourages participation in these activities.

Strong and inclusive communities

People feel a sense of belonging and are included in the community. Our city is built on strong communities that value diversity and support newcomers.

A healthy and attractive built environment

Our built environment enhances our quality of life. Our city is vibrant, attractive, healthy and well-designed. We promote development that is sustainable, and that values and protects our built heritage and the natural environment.

A well-governed city

All members of our community are empowered to participate in decision-making and to contribute to society. Their values and ideas are reflected.

HUTT CITY COUNCIL

Hutt City Council was established in 1989 through the amalgamation of the former Lower Hutt City, Eastbourne Borough, Petone Borough and Wainuiomata District Councils, and the Hutt Valley Drainage Board. Its jurisdiction covers the city of Lower Hutt. Its purpose is:

- (a) to enable democratic local decisionmaking and action by, and on behalf of, communities; and
- (b) to meet the current and future needs of communities for good-quality local infrastructure, local public services, and performance of regulatory functions in a way that is most cost-effective for households and businesses.

Its role is to have particular regard to the contribution that the following core services make to its communities:

- (a) network infrastructure
- (b) public transport services
- (c) solid waste collection and disposal
- (d) the avoidance or mitigation of natural hazards
- (e) libraries, museums, reserves, recreational facilities, and other community infrastructure.

Council governance

Hutt City Council is governed by a mayor and 12 councillors, with the mayor elected on a city-wide basis and the councillors elected to represent their respective wards, though also required to exercise their powers in the best interests of the city as a whole. There are six wards - Northern, Eastern, Central, Western, Harbour and Wainuiomata – each with two councillors.

Community boards and community committees

Council also works with three community boards covering Eastbourne, Petone and Wainuiomata, and four community committees covering the Northern, Eastern, Central and Western wards.

Each community board has six members elected by the community, plus two councillors from that ward appointed by Council. The only exception is Eastbourne Community Board, which has agreed to have only five elected members.

The role of a community board is to:

- Represent and act as an advocate for the interests of its community
- Consider and report on any matter referred by Council and any issues of interest
- Make an annual submission to Council on projects and expenditure in the community
- Maintain an overview of services provided by Council within the local community
- Be a channel of communication between the community and Council
- Undertake any other responsibilities delegated by Council.

The community committees appointed by Council are non-statutory bodies with similar roles to those of community boards. Each committee has four members appointed from the community plus the two ward councillors. Members are appointed according to their skills and experience, including their ability to support existing residents' associations and similar community groups in their areas and engage positively with Council.

Council's management structure

The elected members of Council set the broad strategic direction and policies for the chief executive and staff to implement, and audit the results.

The chief executive is the sole employee of the elected members of Council, and in turn is the employer of all other Council staff members.

He is responsible to Council for:

- Implementing its decisions
- Advising Council, community board and community committee members
- Ensuring all functions delegated to staff are carried out.

Council monitors the chief executive's performance through a series of performance measures and the chief executive is accountable to Council through a quarterly reporting process. In the past year, Council's Strategic Leadership Team focused on three priority areas:

PRIORITY AREA	ORGANISATIONAL OBJECTIVES
Services – deliver great customer	Making it easier to do business, through fresh solutions and use of technology
experiences	Delivering excellent and innovative services that provide value for money
Lead a future focused city	Leading the city's growth and development to ensure a vibrant and thriving Hutt City
	Taking action in response to the communities' changing economic, environmental, social and cultural needs
Staff – achieve through our great people	Providing staff with the environment, skills, information and tools they need to do their jobs

Customer services

Customer service continues to be a priority with ongoing initiatives to enhance the quality and cost-effectiveness of how our customers deal with us. Council's Strategic Customer Experience Refresh Programme involved all staff and looked at ways in which Council could deliver consistently high standards of service across the organisation. This included three big customer commitments Councilwide which help staff focus on continuous improvement:

- Work with by making it happen and keeping our promises
- **Take accountability** by owning our enquiries and continuously improving
- Make it easy by giving you choices and keeping things simple.

We have introduced more online services and new payment options in line with these three customer commitments in order to give our customers more choice. We have combined our two front counters at our temporary premises on High Street resulting in more requests being dealt with at first point of contact. The drive to enhance the service we deliver extends even to how we cope with emergencies. Business continuity plans have been updated and processes are in place for any emergencies such as storms or earthquakes. Our after-hour's service provider, Palmerston North City Council, is available for us to switch to in such cases.

Requests for service

Our Customer Call Centre received 25,035 enquiries. Requests for service during the year are broken down as follows:

After hours	7,408
Animal services	4,271
Building/plumbing and drainage inspections	98
Environmental inspections	404
Hazardous substances	88
Health	348
Noise complaints	4,506
Parking control	421
Parks services	1,722
Planning and resource management	226
Property maintenance	1,714
Road maintenance and construction	4,548
Stormwater	643
Traffic lights, signs, road markings	1,348
Wastewater	1,012
Water supply	3,686
Total	25,035

KEY PERFORMANCE INDICATORS

There are five key performance indicators for these areas, which are in addition to the performance measures and targets for each of the 17 core activities.

Budget management

This key performance indicator compares results with budget targets. All activities are expected to operate within net capital and operating budgets. Despite budgeting for a deficit Council has managed to produce an operating surplus for 2014 mainly due to higher revenues and the deferral of some projects. The performance this year contributes positively towards the achievement of Council's Financial Strategy.



Customer satisfaction

Council monitors customer satisfaction levels through an independent annual survey, and the target of achieving 90.2% satisfaction was achieved for the first time in 2011 and has been maintained for three consecutive years. The results are above the average of our peer councils (86.9%), and we are committed to sustaining this high level of satisfaction.

See the reports of each activity for a breakdown of customer satisfaction results.



Compliance

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It is vital for staff, contractors and other businesses associated with Council to comply with the law, contracts, consents, employment agreements, health and safety requirements and Council policy.

Council monitors this compliance on a monthly basis, and has a target of no significant cases of non-compliance. This has been achieved every year since 2004. While there has been one minor breach, this has been fixed with no significant impact on Council operations.

	NON-COMPLIANCE IN	NON-COMPLIANCE INSTANCES			
YEAR	INSIGNIFICANT	SI	GNIFICANT		
2005		6			
2006		1			
2007		3			
2008		1			
2009		1			
2010		1			
2011		2			
2012		4			
2013		1			
2014		1			

Staff perceptions

Council measures staff perceptions using Kenexa Best Workplaces Survey. The graph depicts Council's overall performance index score (67.1%) compared with the overall local government performance index score (66.6%). Current initiatives to support staff include a strong internal communications strategy, learning and development opportunities, and health and wellbeing initiatives.



Project completion

Every year Council commits to as many as 300 projects through the Annual Plan. Inevitably some projects cannot be completed in time and are usually carried over to the next financial year for completion. For this reason, the completion target is at least 90% of projects scheduled for the financial year.

In 2013-14 a number of projects were not completed mainly due to delays. Some were deferred until 2014-15, the most significant being the Taita Community and Sports Centre, Fraser Park Sportsville Stage One, the Wainuiomata Hill Summit Bridge, Kelson/Fairway Drive Link Water Main, Trunk DBO Network Cyclic Replacement, Vista Grove Sewer Replacement, Strategic Property Purchases, IT System Maintenance, and the Development Stimulus Package.

Some projects involving improvements and maintenance of buildings were not completed. These included the Little Theatre, and various community halls, pending the outcome of proposals for the development of community hubs.

The McKenzie Pool Redevelopment was completed and work started on the strengthening of Council's Administration Building.



GROUP Organisation

Contributing to all community outcomes for Hutt City:

GROUP ORGANISATION PERFORMANCE SUMMARY

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Elected Members	Residents' satisfaction with public consultation and engagement was down slightly this year at 86% compared to the previous year of 91%. All other performance measures were achieved covering satisfaction with the Mayor's and Councillors' performance, and satisfaction with the way rates were spent.
Advice and Support	All performance measures were achieved this year, covering Councillors' and community board and committee members' satisfaction with the formal advice and responses to requests they received from officers.
Managing Services	All three performance measures were achieved covering staff turnover, compliance with legal and policy requirements, and work-related accidents.

GROUP ORGANISATION FINANCIAL SUMMARY

		(DEFICIT/SURPLUS BEFORE TAX)**		
	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	ACTUAL 30 June 2013 \$000	ACTUAL 30 JUNE 2014 \$000
Elected Members	(1,902)	(2,029)	(1,888)	18.48
Advice and Support	(4,364)	(4,366)	(3,821)	42.41
Managing Services*	3,768	3,315	3,443	(36.62)
*The rate requirement figures are shown excluding total rate	** The (Deficit)/Surplus before tax sh	nows the net cost of the Council's	***The rate per resident shows the	average costs to each individual

*The rate requirement figures are shown excluding total income. * The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2013-1014 Annual Plan and the previous year. *The rate per resident shows the average costs to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

GROUP ORGANISATION FUNDING IMPACT STATEMENT For year ended 30 June 2014

	ACTUAL	BUDGET	LTP	ACTUAL	BUDGET
	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2013 \$000	30 JUNE 2013 \$000
Sources of operating funding					
General rates, uniform annual general charges, rates penalties	2,089	(2,379)	6,318	3,085	2,598
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	15	-	-	-	-
Fees, charges and targeted rates for water supply	1,124	951	1,199	1,077	1,171
Internal charges and overheads recovered	16,515	16,512	15,893	14,318	16,382
Local authorities fuel tax, fines, infringement fees, and other receipts	1,089	1,112	586	377	425
Total operating funding (A)	20,832	16,196	23,996	18,857	20,576
Applications of operating funding					
Payments to staff and suppliers	14,199	14,227	13,548	11,756	12,959
Finance costs	588	682	77	33	79
Internal charges and overheads applied	4,946	4,946	4,641	4,398	4,783
Other operating funding applications	3,302	3,210	3,312	3,222	3,210
Total applications of operating funding (B)	23,035	23,065	21,578	19,409	21,031
Surplus (deficit) of operating funding (A-B)	(2,203)	(6,869)	2,418	(552)	(455)
Sources of capital funding					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	6,429	8,760	(156)	2,927	(672)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	6,429	8,760	(156)	2,927	(672)
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	-
- to improve level of service	3,299	2,724	1,145	1,208	(560)
- to replace existing assets	927	(833)	1,117	1,167	(567)
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	4,226	1,891	2,262	2,375	(1,127)
Surplus (deficit) of capital funding (C-D)	2,203	6,869	(2,418)	552	455
Funding balance ((A-B)+(C-D))	-	-	-	-	-

ELECTED MEMBERS

What we do

Elected members of Hutt City Council have an important role in the community. They:

- provide a governance role for the city
- set Council's strategic direction, including determining the activities we undertake (within legal parameters)
- monitor our performance on behalf of the city's residents and ratepayers.

Our governance structure includes community boards and community committees, which provide local input into our decision-making.

Why we do it

The Elected Members activity ensures sound governance and robust decision-making within Hutt City.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Residents' satisfaction with the Mayor's and Councillors' performance: ≥ 90% of those expressing an opinion	97%	97%	84%	95% of those expressing an opinion. 7% of residents did not express an opinion	NRB Communitrak Survey
Residents' satisfaction with the way we spend their rates: \geq 83% of those expressing an opinion	89%	86%	73%	89% of those expressing an opinion. 4% of residents did not express an opinion	NRB Communitrak Survey
Residents' satisfaction with our public consultation: Improvement	89%	91%	N/A	86% of those expressing an opinion. 4% of residents did not express an opinion	NRB Communitrak Survey

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded and may not equal 100.

Statement of Comprehensive Income

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	9	-	9	6
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	-
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	9	-	9	6
EXPENDITURE				
Employee Costs	18	-	(18)	-
Support Costs	776	776	-	644
Operating Costs	1,113	1,249	136	1,246
Loss on Property Disposals	-	-	-	-
Finance Cost	-	-	-	-
Depreciation	4	4	-	4
Total Expenditure	1,911	2,029	118	1,894
DEFICIT BEFORE TAX	(1,902)	(2,029)	127	(1,888)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(1,902)	(2,029)	127	(1,888)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(1,902)	(2,029)	127	(1,888)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	-
Capital Expenditure - to improve level of service	-	-	-	-
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	4	4	-	4
Total Loan Funding Requirement	4	4	-	4
TOTAL FUNDING REQUIREMENT	(1 <i>,</i> 898)	(2,025)	127	(1,884)

Operating Projects

	ACTUAL	PLAN	VARIANCE
	30 June 2014	30 JUNE 2014	30 June 2014
	\$000	\$000	\$000
Regional Governance Review	30	30	-

Significant Operating Variations from the 2013-14 Annual Plan

Operating expenditure was under budget mainly due to savings in specialist services costs, elected members meeting fees and training costs.

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

There were no significant asset acquisitions, replacements or variations from the Annual Plan.

ADVICE AND SUPPORT

What we do

This activity comprises of the processes that support our decision-making, such as strategic planning, policy development and monitoring and reporting.

Why we do it

Professional advice and support are necessary to help us and community boards and committees to make informed decisions on behalf of our community.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF INFORMATION
Councillors' are satisfied or more than satisfied with the formal advice they received from officers: ≥ 80% of those expressing an opinion	100%	Too few Councillors' responded to the survey to be able to make a sound judgement on levels of satisfaction	N/A	91% of those expressing an opinion. One Councillor did not express an opinion	Survey of Elected and Appointed Members
Councillors' are satisfied or more than satisfied with responses to requests for help from officers: ≥ 80% of those expressing an opinion	100%	Too few Councillors' responded to the survey to be able to make a sound judgement on levels of satisfaction	N/A	82% of those expressing an opinion. One Councillor did not express an opinion	Survey of Elected and Appointed Members
Community board and community committee members' are satisfied or more than satisfied with the formal advice they received from officers:	90%	95%	N/A	95% of those expressing an opinion. One member did not express an opinion	Survey of Elected and Appointed Members
≥ 80% of those expressing an opinion Community board and community	80%	95%	N/A	97% of those	Survey of Elected and
committee members are satisfied or more than satisfied with responses to requests for help from officers:	0070			expressing an opinion. One member did not express an opinion	Appointed Members
\geq 80% of those expressing an opinion					

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded and may not equal 100.

Significant Operating Variations from the 2013-14 Annual Plan

There were no significant variations from the Annual Plan.

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

There were no significant asset acquisitions, replacements or variations from the Annual Plan.

Statement of Comprehensive Income

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 June 2014 \$000	VARIANCE 30 JUNE 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	-	-	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	187	170	17	-
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	187	170	17	-
EXPENDITURE				
Employee Costs	19	22	3	2
Support Costs	4,170	4,170	-	3,754
Operating Costs	362	344	(18)	65
Loss on Property Disposals	-	-	-	-
Finance Cost	-	-	-	-
Depreciation	-	-	-	-
Total Expenditure	4,551	4,536	(15)	3,821
DEFICIT BEFORE TAX	(4,364)	(4,366)	2	(3,821)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(4,364)	(4,366)	2	(3,821)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(4,364)	(4,366)	2	(3,821)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	-
Capital Expenditure - to improve level of service	-	-	-	-
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	-	-	-	-
Total Loan Funding Requirement	-	-	-	
TOTAL FUNDING REQUIREMENT	(4,364)	(4,366)	2	(3,821)

MANAGING SERVICES

What we do

Managing Services incorporates the organisational support functions that help us to provide our other activities efficiently and effectively.

Why we do it

The Managing Services activity supports all our activities by providing business, legal and support services and tools.

How we measure the success of our services

MEASURE				ACHIEVED 2013-14	SOURCE OF INFORMATION
Staff turnover:	9.58%	9.42%	N/A	8.73%	Monthly Management Reports
Less than 12%					
Legal and policy requirements:	No significant	No significant	N/A	No significant	Monthly Management Reports
No significant instances of non-compliance	instances	instances		instances	
Work-related accidents:	Four	Four	N/A	Two	Monthly Management Reports
No more than four resulting in time off work					

Statement of Comprehensive Income

For the year ended 30 June 2014

	ACTUAL	PLAN	VARIANCE	ACTUAL
	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2013 \$000
REVENUE				
Rates Income	90,056	89,789	267	88,325
User Charges	1,115	950	165	1,071
Operating Subsidies and Grants	15	-	15	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	677	760	(83)	244
Dividends	6	-	6	-
Vested Assets	-	-	-	-
Other Revenue	216	182	34	133
Gain/(Loss) on Property Disposals	3	-	3	-
Total Revenue	92,088	91,681	407	89,773
EXPENDITURE				
Employee Costs	8,982	8,927	(55)	8,362
Support Costs	(16,512)	(16,512)	-	(14,318)
Operating Costs	3,702	3,686	(16)	2,132
Loss on Property Disposals	-	-	-	(51)
Finance Cost	588	682	94	33
Depreciation	1,504	1,794	290	1,847
Total Expenditure	(1,736)	(1,423)	313	(1,995)
SURPLUS BEFORE TAX	93,824	93,104	720	91,768
Gain/(Loss) on Revaluation of Financial Instruments	973	-	973	1,485
RATES FUNDING REQUIREMENT				
Surplus Before Tax	93,824	93,104	720	91,768
Add Capital Contributions	-	-	-	-
Rate Funded Debt Repayment	3,976	8,667	(4,691)	-
Total Rates Funding Requirement	97,800	101,771	(3,971)	91,768
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(927)	(1,167)	240	(1,167)
Capital Expenditure - to improve level of service	(3,299)	(4,053)	754	(1,208)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	1,507	1,794	(287)	1,848
Less Rate Funded Debt Repayment	(3,976)	(8,667)	4,691	-
Total Loan Funding Requirement	(6,695)	(12,093)	5,398	(527)
TOTAL FUNDING REQUIREMENT	91,105	89,678	1,427	91,241

Operating Projects

	ACTUAL 30 June 2014 \$000	PLAN 30 June 2014 \$000	VARIANCE 30 June 2014 \$000
Research - Monitoring and Evaluation of Outcome	46	50	4
Internet Design	5	61	56
Development Stimulus Marketing	22	25	3
Regional Governance Review	510	-	(510)
Admin Building Temporary Accommodation	504	939	435
Administration Building Upgrade Non Capital Costs	204	526	322
Horticultural and Town Hall Upgrade Non Capital	137	-	(137)

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was over budget mainly due to higher rates from new properties and unbudgeted rental income from temporary accommodation. Operating costs were under budget mainly due to savings in insurance costs and bank charges. There were also savings in internet design costs due to completing many tasks internally without the need for external costly resources and also by managing the amount of planned change, against what was deemed essential. There were also savings resulting from delays in the Administration Building Upgrade.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 June 2014 \$000	PLAN 30 June 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Network Storage/Server Hardware and PC Replacement Programme	344	295	(49)
Pavilion Maintenance	-	15	15
System Maintenance	254	612	358
System Upgrades	294	220	(74)
Telecommunications	17	25	8
Capital to Improve Level of Service			
Vehicle Purchase	17	-	(17)
Admin Building Strengthening	2,863	3,460	597
Mobile Devices	20	123	103
Other (IT) Projects	314	375	61
Internet Online Services	101	95	(6)

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

A saving of \$58,000 and a carryover of \$300,000 was applied to System Maintenance. Some work had to be delayed due to other higher priorities and the savings were achieved due to careful choices made in terms of core systems maintenance versus extending the lifespan of some systems.

Overspending against computer hardware items and some upgrades were offset against savings resulting from other projects with the net affect leading to an overall saving of \$101,000 for IT Systems Capital.

Construction commenced on the Civic Centre Redevelopment in the 2013-14 financial year. Some of the planned work was rescheduled to dates later than originally anticipated which resulted in an underspend for the period.

COUNCIL-CONTROLLED ORGANISATIONS

Council operates four Council-Controlled Organisations:

- Seaview Marina Ltd
- Urbanplus Ltd
- Capacity Infrastructure Services Ltd (trading as Capacity)
- Hutt City Community Facilities Trust (CFT).

These organisations help Council achieve community outcomes by independently managing facilities, delivering services and undertaking developments.

Seaview Marina Ltd (SML)

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

Council's objective for this company is for it to own and operate Seaview Marina. The company has operated successfully in this capacity during the year.

Nature and scope of its activities:

Council expects the company to own and operate Seaview Marina as a facility for the enjoyment of the Hutt City community without compromising its commercial objectives and environmental responsibilities.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Maintain asset management plans annually as detailed in the Operational Plan 2013-14	Achieved
Develop and complete asset management plans annually as detailed in the Operational Plan 2013-14	Achieved – the Asset Management Plan was updated and contractors hired to begin a major refurbishment to replace metal componentry identified for upgrading. This project will be spread over two years. Other maintenance work programmed over the year was completed
Management rating	Achieved – 92% positive response rate
Boatyard rating	Achieved – 89% positive response rate
Recommend Seaview Marina to others	Achieved – 89% positive response rate
Construct and lease a café as an economic rental on the Marina site	Not Achieved – this project was reviewed in light of an approach from the LBYC for SML to purchase their clubrooms, with the view of using part of the structure for a café. Unfortunately the club members voted against this proposal, which meant no action was possible on developing a café on site. The project is on hold for 12 months
Upgrade the old toilet block at the end of the central causeway	Achieved – the upgrade was completed on time and within budget and provides the licensees on D and E pier with two superior unisex shower and toilet facilities
Purchase and develop an additional hardstand area	Not Achieved – the proposal was developed by SML management and put to Council. It did not receive the support from Council and so the project was not able to proceed
Construct the second stage of the walkway within the Marina to eventually join up with the Greater Wellington Walkway	Achieved – this project was completed on budget and on time by the end of 2013. It has been an extremely successful addition to the Marina landscape and is encouraging the general public to utilise the Marina for recreational purposes
Construct rubbish bin compounds	Partially Achieved – the purchase of the containers and the rationalisation of the waste bins was arranged at the end of the financial year but the changes did not get implemented until the beginning of the 2014-15 financial year
Install pier gate structures	Not Achieved – the newly formed Marina Users Association lobbied the Council and the Board on this development with the consequence that the two gate structures have been put on hold. A change in the design has been approved by the Board, which will be cheaper but still functional. These will be constructed when the F and G pier development goes ahead in 2014-15
Work with the Council to develop a strategy that will encourage the public to use the Marina	Achieved – the stage two pathway has been installed and is now operational. Good feedback has been received from the general public and Marina clients. There is now only one section to be completed and this will form the completed link between the Eastern Bays Walkway and the Hutt River Walkway
Maintain staffing at agreed levels with suitably qualified personnel	Achieved – staffing levels were maintained but an additional part time employee was taken to handle the upgrade work necessary after the June 2013 storm
Full compliance with financial, technical and regulatory standards	Achieved

Urbanplus Ltd

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

Council's objective for this company is for it to own and operate a portfolio of rental housing, develop property in preparation for sale or lease and manage Council property and building assets. The company has operated successfully in this capacity during the year.

Nature and scope of its activities:

Activities include property development, rental property management, facilities management of Council property, provision of strategic property advice to Council and the purchase of surplus property from Council.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Facilities Management	
Capital and operational expenditure within budget	Not Achieved – \$365,980 due to June 2013 storm damage
Achieve a gross return of 20% on expense	Achieved – 48%
Residents' satisfaction with public halls greater than or equal to peer average, subject to Council funding	Achieved – 93% of residents' who expressed an opinion. Peer average is 83%
Residents' satisfaction with public toilets greater than or equal to peer average within five years, subject to Council funding	Achieved – 81% of residents' who expressed an opinion. Peer average is 78%
Tenant satisfaction with Council-owned community buildings greater than or equal to 90%	Not Achieved – 83% of residents' who expressed an opinion. Peer average is 93%
Council satisfaction with building management greater than or equal to 90%	Achieved – 93%
Rental Housing	
Capital and operational expenditure within budget	Partially Achieved – operational costs of \$1,159,304 and capital costs of \$1,493,418. Capital expenditure was not within budget due to property acquisitions and selected losses on sale
A return on equity before depreciation and after interest and tax greater than or equal to 3.5%	Achieved – 4.25%
Tenant satisfaction with the provision of the company's rental housing greater than or equal to 90%	Achieved – 91%
Percentage of total housing units occupied by elderly/ socially disadvantaged greater than or equal to 85%	Achieved – 98% due to the sale of 990 High Street where a number of tenants were 'market' and/or sickness beneficiaries
Property Development	
Capital and operational expenditure within budget	Partially Achieved – operational costs of \$627,237 and capital costs of \$1,556,985. Operational expenditure was over budget due to pre-project due-diligence costs associated with projects that we did not proceed with
A return of 10% after interest and tax	Not Achieved – 23.5% due to pre-project due-diligence costs associated with projects that we did not proceed with

Capacity Infrastructure Services Ltd

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

Council's objective for this company is for it to manage the provision of water services to Hutt City and other shareholding councils. The company has operated successfully in this capacity during the year.

Nature and scope of its activities:

Council expects the company to manage, for the long term, the water, wastewater and stormwater assets of the shareholding councils and to operate as a successful business, managed on a non-profit basis.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Measures included in water supply, wastewater and stormwater activities (see pages 36 to 44)	Achieved 13 of the 14 measures. Water quality at main recreational beaches target 90% not achieved (average 83% of sampling days achieved standard)
Number of dwelling flood notifications received as a result of a 1:50 year flood (or less)	Mainly Achieved
Achievement of key milestones in asset management plan improvement project, planning and production	Mainly Achieved
Trend of the operating cost of delivering water supply, wastewater and stormwater services relative to a national average	Achieved as part of WaterNZ
Deliver operating projects within budget and timeframes	Achieved
Deliver capital projects within budget and timeframes	Mainly Achieved
Manage Capacity within budget	Achieved
Full compliance with relevant standards, resource consents and legislation	Full compliance with all relevant legislation including Health and Safety in the Employment Act 1992

Hutt City Community Facilities Trust (CFT)

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

On 13 March 2012 Council agreed to a proposal to establish a Charitable Trust to manage and develop its leisure and community facilities.

Council's objective for this Trust is for it to enhance the health and wellbeing of the city's communities through the effective and efficient provision, development and operation of leisure and community facilities throughout Hutt City.

Hutt City Council's Integrated Community Facilities Plan will see a series of 'community hubs' cluster civic and sporting facilities into more user-friendly, efficient and wellutilised centres which fit the needs of the communities that make up Hutt City now and into the future. The Hutt City Community Facilities Trust has been entrusted to help Council deliver on this plan. Council has established the Hutt City Community Facilities Trust, a team of dedicated and experienced local businesspeople, to lead the rejuvenation of key community facilities, including the development of the Taita Community and Sports Centre, Fraser Park Sportsville, the Wellington Regional Bowls Centre and other projects.

Nature and scope of its activities:

Council expects the company to: establish a development fund to enable investment and improvement of community facilities, develop new or enhance existing facilities, administer any facilities vested in the Trust, and provide strategic direction, expert advice and champion ongoing investment and development.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Governance	
100% of CCO accountability requirements met	Achieved
Financial	
CFT operational budget is not exceeded	Achieved
Administration	
General Manager appointed, staff contracted and office systems established	Achieved
Fundraising	
Taita Community and Sports Centre – target \$3 million	\$2 million raised to date
Fraser Park Sportsville Stage One – target \$500,000	Fundraising commences 2014-15
Wellington Regional Bowls Centre – target \$50,000	\$51,000 raised to date
Planning	
Strategic Plan established by November 2014	On track. Work commenced during early 2014 and draft plan circulated in July 2014
Reporting	
Annual Report, six-monthly report and Statement of Intent completed within required timeframes	Achieved
Project Delivery	
Taita Community and Sports Centre – budget \$12 million – tender approved by 30 June 2014	Contractor appointed 26 June 2014, agreed contract sum within budgeted estimate
Fraser Park Sportsville Stage One – budget \$3 million – tender approved by 30 June 2014	Contractor appointed 7 July 2014. Contract sum within 2% of budget estimate
Wellington Regional Bowls Centre – concept and preliminary design completed by 30 June 2014. Club partnership confirmed	Preliminary design completed May 2014. Stakeholding clubs agreed to concept. \$2.25 million capital expenditure included in the Hutt City Council Annual Plan 2014-15

PARTNERSHIPS WITH MAORI

Waiho i te toipoto, kaua i te toiroa Let us keep close, not far apart

Council has an obligation to take into account the principles of Te Tiriti o Waitangi and to recognise and provide for the special relationships between Māori and their culture, traditions, land and taonga.

The Local Government Act 2002 acknowledges the Crown's responsibilities under the Treaty of Waitangi and the responsibility to maintain and improve opportunities for Māori to contribute to local government decision-making processes.The obligation to consult includes recognising those who have mana whenua status. Within Hutt City, this rests with Taranaki Whānui, represented by the Port Nicholson Block Settlement Trust.

Council will consult with Te Rānanganui o Taranaki Whānui ki te Upoko o te Ika a Maui as a mana whenua organisation.

In fulfilling its obligations, Council will also consult other Māori within Hutt City, including the city's seven marae – Koraunui Marae, Te Mangungu Marae, Wainuiomata Marae, Te Kakano o te Aroha Marae, Waiwhetu Marae (also known as Arohanui ki te tangata), Te Tatau o te Po Marae and Keriana Olsen-Kākiri Marae. Council has a memorandum of understanding with the Port Nicholson Block Settlement Trust. This memorandum confirms the strategic relationship between the parties and the opportunity for the Trust to contribute to Council's decision-making and be a provider of leadership with Council for the city.

The memorandum provides the following guiding principles for the Trust and Hutt City Council:

- The parties work together in partnership to ensure the mutual benefit and success of the relationship
- The sustainable prosperity of Hutt City is important to both parties
- Each party recognises the autonomy, authority and responsibilities of the other to represent its communities' interests
- The Trust acknowledges the autonomy, authority and responsibilities of Council when acting in its regulatory capacity and when discharging its legislative obligations
- The principles embodied in the Treaty of Waitangi will guide this relationship. In practical terms this means:

Partnership - acting reasonably, honourably and in good faith to ensure the strategic relationship has integrity and respect, in the present and for the future of Hutt City

Participation - recognising that both parties can contribute, for mutual benefit, in deciding the future of the city – working towards and achieving the parties' visions, and

Protection - actively protecting the taonga of Taranaki Whānui and safeguarding cultural concepts, values and practices to be celebrated and enjoyed for all Hutt City residents.

The memorandum also provides specifically for engagement between the Trust and Hutt City Council on:

Council planning and policy processes

- The Trust will have input into the various planning processes of Council, in particular the Annual Plan and Long Term Plan. The Trust will make significant contributions to reviewing the District Plan of Council. This will include commentary on all matters relating to mana whenua representation, sites of significance and rules, protocols, objectives and measures that are required.

Resource Management Act 1991 and other

legislation – The parties will work together to achieve the purpose of legislation in relation to local government decision-making. Council will ensure matters are presented to the Trust in a timely and informative manner, which in turn will assist the Trust in the exercise of its Kaitiakitanga for Hutt City.

Culture and heritage – Council will ensure ceremonial, interpretation and naming opportunities are presented to the Trust so as to retain and protect Māori culture and heritage throughout Hutt City, as deemed by the Trust to be of significance.

The Trust, as the mana whenua representative, will provide cultural support to the mayor, councillors, chief executive and other staff as mutually agreed.

While Council will take special care in its relationship with mana whenua, it must also reach out to the wider Māori community and provide opportunities for Māori to contribute to Council's decision-making.

The key to this will be to foster and maintain strong relationships with Māori organisations within the city – in particular, Te Rānanganui o Taranaki Whānui ki te Upoko o te Ika a Maui and the city's seven marae. The foundation of these relationships will be built on:

- Open and honest communication between Council and Māori
- Promoting tikanga Māori (Te Atiawa protocol) throughout Council
- Providing opportunities for Māori to contribute to Council's decision-making
- Providing quality advice and support for capacity and capability strengthening
- Maintaining the right of tangata whenua to be represented and vote at meetings of Council committees and subcommittees

There are three priority areas for improving engagement with Māori in the next five years:

- Fully engaging with and fostering Council's new strategic relationship with the Port Nicholson Block Settlement Trust
- Involving mana whenua and local Māori organisations earlier in the decision making process. For example, engaging mana whenua on Council's Annual Plan before finalisation for public consultation and engaging local marae early on issues into which they have insight and on which they can help Council determine solutions
- Getting Māori in general involved in the decision-making process, including looking at ways of engaging that make it easier and more appealing for Māori to have their say.

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GROUP UTILITY SERVICES

Contributing to Infrastructure and making Hutt City a great place to live.

The activities in Group Utility Services are key areas of focus in our Infrastructure Strategy that is currently being developed.



RESILIENCY IN INFRASTRUCTURE

In anticipation of a strong focus on network resilience in the upcoming three year (2015-18) funding round, substantial background work has gone into developing our funding applications to the New Zealand Transport Agency (NZTA) for resilience related projects.

We are planning to complete the seismic strengthening of the three remaining bridges from our long term Bridge Strengthening Programme. Work to an estimated value of \$680,000 is programmed for 2015-16 and includes the Wingate Overbridge along with two smaller bridges across the Waiwhetu Stream on Wainui Road and Seaview Road. These bridges are essential for securing access to the regionally critical Seaview industrial area.

A network resilience study has also identified the need to strengthen retaining walls below the Eastern Hutt Road through Taita Gorge to secure the links between the upper and lower Hutt Valley. It needs to be noted that State Highway 2 (SH2) has also proved to be vulnerable over this section and there is no viable alternative route. The physical work of approximately \$3 million is programmed for 2020-21.

In addition, with climate change on our mind, the new emphasis on network resilience will strengthen our bid for NZTA funding for the Eastern Bays Walkway. Although this project had previously gained subsidy, our application was declined in the current three year funding round primarily due to strong competition for a limited national cycleway pool exacerbated by the fact our project had a relatively high cost per kilometre. This cost is attributable to the value of the seawall required to support the shared path. There is a strong case for separating this seawall component of the project and applying for funding under a new resilience work category on the basis a new wall will result in less road closures.



HIGHLIGHTS

Capital Improvements

All capital roading projects were completed other than the Wainuiomata Hill Summit Cyclist Overbridge. This project was deferred in anticipation of gaining NZTA funding in 2014-15. Our road resealing contractors performed particularly well as they cleared a backlog of \$1 million taking the total value of resealing work completed in the year to almost \$7 million.

Although all clean-up work relating to the major 20th June 2013 wind storm event was completed in the 2012-13 year, subsequent physical repair work on damaged assets amounting to \$300,000 was undertaken in 2013-14 including work to seawalls around the Eastern Bays.

\$370,000 was spent on our cycle network with new bike lanes, bike crossings, and other safety provisions to improve cyclist's visibility on the road completed in targeted areas across the city.

Our earthquake resiliency programme for water networks across Hutt City continued. Both Konini and Kingsley Reservoirs were strengthened and the major water main that travels beneath the Kennedy Good Bridge was renewed.

Work continued on our major renewal programme of wastewater pipes in Wainuiomata, Naenae, Alicetown and Point Howard. Stormwater pumps were installed at the Kelson Pump Station and both wastewater and stormwater mains were renewed in Stokes Valley.

New Funding Stream

The introduction of a new funding stream targeting the construction of footpaths in hill road areas saw the completion of both Howard Road and Wairere Road. Previously our focus has been on upgrading substandard roads to meet the full District Plan standard. While work remains on key routes under the ongoing substandard road upgrade programme we acknowledge it is not appropriate to strive for these standards in some of the quieter, low trafficked roads. Through the new substandard road footpath programme we aim to improve pedestrian safety while maintaining low traffic speeds and minimising the visual impact of extensive road widening works.

Education on Water-Use

Council continues to raise awareness in the community on issues affecting water networks. A number of water conservation resources are now available to schools via the internet and visits have been made to major water users in the city to learn more about their water use.

New Framework

A 'criticality' framework was developed which considers the consequences of a utility such as a pipe or pump station failing. This will be used in conjunction with the models used for asset condition, to improve our decisionmaking for renewal investment. The model will also be used to prioritise maintenance activities based on how critical the asset is; this means we will be able to target our inspections or data collection to get the most benefit from the funding available.

Graffiti Removal and Prevention

Approximately 16,000 square metres of graffiti was removed from across the city by contractors, 93% of which was removed within 48 hours of it being reported. The number of graffiti-related jobs increased by 29% this year with 2,403 jobs despatched from the Council Call Centre. The balance was proactive work on behalf of the contractors. Community groups continue to be supportive and are taking responsibility for a large number of alleyways across the city. Additional funding was gained from the Ministry of Justice to support schools to educate children about graffiti. It will also facilitate the design and painting of their own murals that will be erected along alleyways near their school

You can report graffiti in your area between working hours to the hotline at the Council Call Centre on 570 6666 or alternatively text 'TAG' followed by the address to 3143.

Safety Improvements at Crossings

Sensors were installed at two major crossings, one on Hutt Road, beneath the Dowse overbridge, and the other on High Street, near the Park Avenue shops. The sensors detect the presence of pedestrians and automatically activate the usual polemounted lights resulting in greater pedestrian visibility and a safer crossing. Additionally, 40 kilometres per hour variable speed limits were set around school zones on Hutt Road, Railway Avenue, Waiwhetu Road, and Knights Road.

Pomare Development

The Pomare residential development of 150 homes is making progress with civil engineering well underway. The first new home was officially opened by Minister of Conservation, Housing, Building and Construction Nick Smith in April, one of the 40 homes to be built in the first stage. The developers, City Living Group, are providing a mixture of housing including social housing and homes for private ownership aimed at first home buyers and growing families.

Group Utility Services Performance Summary

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Roading and Traffic	Seven out of nine performance measures were achieved covering satisfaction with footpaths, roads and parking and roads and gutters being litter free as well as the Road Condition Index, 'Quality of Ride', and accident trend. We were 2% behind the national average of resident satisfaction for street lighting at 90%, and dipped slightly lower than our traffic control satisfaction historical average.
Water Supply	All six performance measures were achieved covering satisfaction with the city water supply, compliance with national drinking water standards, water quality, reliability of water supply, response to disruptions and average unmetered water consumption.
Wastewater	All four performance measures were achieved covering satisfaction with the city wastewater service, resource consent compliance, reliability and prompt response to wastewater disruptions.
Stormwater	Three out of four performance measures were achieved covering satisfaction with stormwater services, reliability of the service and response to disruptions. The target of 90% for water quality at main recreational beaches was not achieved, falling short by 7%. The lower than expected result was due to a number of 'wet samples' undertaken during or shortly after heavy rainfall, when the 'first flush' effects are recorded. Follow up testing after the rainfall recorded low achieving results.
Solid Waste	Three out of four performance measures were achieved covering satisfaction with rubbish collection, recycling and compliance with resource consents. Satisfaction with refuse disposal was 8% below target at 83%.

Group Utility Services Financial Summary

	(DEFICIT)/SURPI	LUS BEFORE TAX	RATE REQUIREMENT PER RESIDENTS		
	ACTUAL 30 June 2014 \$000	PLAN 30 June 2014 \$000	ACTUAL 30 June 2013 \$000	ACTUAL 30 JUNE 2014 \$	
Roading and Traffic	(13,312)	(13,295)	(13,838)	129.37	
Water Supply	(11,786)	(12,017)	(11,806)	114.54	
Wastewater	(16,009)	(16,410)	(16,300)	155.58	
Stormwater	(6,806)	(6,960)	(6,973)	66.14	
Solid Waste	4,792	4,804	4,551	(46.57)	

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2013-2014 Annual Plan and the previous year. Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

ROADING AND TRAFFIC

What we do

Our Roading and Traffic activity includes:

- the professional and technical work involved in managing the city's roading network
- the improvement and day-to-day operation and maintenance of footpaths, road pavement/reconstruction/upgrades, traffic signals, signs, street lighting, parking services, bridge maintenance and various road safety activities.

We support this work through policy development, forward planning, road safety coordination and various quality and safety management systems.

Why we do it

Having the road corridor in public ownership ensures that all our residents have appropriate access to property and freedom of travel throughout Hutt City. We provide sealed roads, footpaths and streetlights so that motor vehicles, bicycles and pedestrians can travel efficiently and safely.

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF INFORMATION
Residents' satisfaction with:					NRB Communitrak
- street lighting	90%	91%	92%	90%	Survey
- roads and gutters being free of litter	94%	89%	87%	89%	
- traffic control	92%	90%	N/A	89%	
- footpaths	87%	86%	79%	81%	
- roads	87%	86%	80%	83%	
- parking in and around Hutt City	85%	81%	61%	83%	
Better than our historical average or the average of our peer councils, whichever is the higher, for each of these measures					
'Road Condition Index', which measures the condition of the road surface: Hold or improve rating Note: A lower number indicates an improved rating	1.7	1.2	N/A	1.5 Note: As half the city is surveyed in alternate years, the 2013-14 figure needs to be compared with 2011-12	Data from the Road Assessment and Maintenance Management System (RAMM)
'Quality of Ride' measured by the road network with roughness less than 150 NAASRA (National Association of Australian State Roading Authorities) counts. Hold or improve rating Note: A higher percentage indicates an improved rating	79.1%	79.6%	N/A	79.5% Note: As half the city is surveyed in alternate years, the 2013-14 figure needs to be compared with 2011-12	Data from RAMM
Accident trend: Contribute to a reducing trend over 10 years	130	146	N/A	116	Data from NZTA

Note: Survey percentages quoted exclude those who responded 'don't know'. Some percentages have been rounded and may not equal 100. We work to meet these measures through Capacity.

How we measure the success of our services

Statement of Comprehensive Income

For year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 June 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	4,214	4,221	(7)	4,258
Operating Subsidies and Grants	3,389	3,312	77	3,333
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	4,210	4,740	(530)	3,529
Development Contributions	11	70	(59)	26
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	558	273	285	242
Other Revenue	519	450	69	476
Gain/(Loss) on Property Disposals	10	-	10	-
Total Revenue	12,911	13,066	(155)	11,864
EXPENDITURE				
Employee Costs	1,220	1,215	(5)	1,133
Support Costs	2,475	2,475	-	1,970
Operating Costs	11,093	11,023	(70)	11,079
Loss on Property Disposals	-	-	-	206
Finance Cost	1,495	1,495	-	1,575
Depreciation	9,940	10,153	213	9,739
Total Expenditure	26,223	26,361	138	25,702
DEFICIT BEFORE TAX	(13,312)	(13,295)	(17)	(13,838)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(13,312)	(13,295)	(17)	(13,838)
Add Capital Contributions	(4,221)	(4,810)	589	(3,555)
Total Rates Funding Requirement	(17,533)	(18,105)	572	(17,393)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(7,661)	(7,333)	(328)	(5,523)
Capital Expenditure - to improve level of service	(1,239)	(2,501)	1,262	(1,509)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	4,221	4,810	(589)	3,555
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	9,940	10,153	(213)	9,739
Total Loan Funding Requirement	5,261	5,129	132	6,262
TOTAL FUNDING REQUIREMENT	(12,272)	(12,976)	704	(11,131)

Funding Impact Statement

For year ended 30 June 2014

	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014	LTP 30 JUNE 2014	ACTUAL 30 JUNE 2013	BUDGET 30 JUNE 2013
	\$000	\$000	\$000	\$000	\$000
Sources of operating funding					
General rates, uniform annual general charges,					
rates penalties	18,091	18,378	17,677	17,393	17,861
Targeted rates (other than a targeted rate for water supply)	_	-	-	-	-
Subsidies and grants for operating purposes	3,389	3,312	3,539	3,333	3,504
Fees, charges and targeted rates for water supply	4,214	4,221	3,764	4,258	3,676
Internal charges and overheads recovered			-	-	
Local authorities fuel tax, fines, infringement					
fees, and other receipts	529	450	527	476	515
Total operating funding (A)	26,223	26,361	25,507	25,460	25,556
Applications of operating funding					
Payments to staff and suppliers	12,313	12,238	12,261	12,418	12,074
Finance costs	1,495	1,495	1,528	1,575	1,575
Internal charges and overheads applied	2,475	2,475	2,072	1,970	2,136
Other operating funding applications			-	-	
Total applications of operating funding (B)	16,283	16,208	15,861	15,963	15,785
Surplus (deficit) of operating funding (A-B)	9,940	10,153	9,646	9,497	9,771
Sources of capital funding					
Subsidies and grants for capital expenditure	4,210	4,740	4,214	3,529	4,112
Development and financial contributions	11	70	82	26	80
Increase (decrease) in debt	(5,261)	(5,129)	(5,261)	(6,262)	(5,344
Gross proceeds from sale of assets	-	-	-	-	
Lump sum contributions	-	-	-	-	
Other dedicated capital funding	-	-	-	-	
Total sources of capital funding (C)	(1,040)	(319)	(965)	(2,707)	(1,152
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	
- to improve level of service	1,239	2,501	1,942	1,509	2,046
- to replace existing assets	7,661	7,333	6,739	5,523	6,573
Increase (decrease) in reserves	-	-	-	-	
Increase (decrease) of investments	-	-	-	-	
Total applications of capital funding (D)	8,900	9,834	8,681	7,032	8,619
Surplus (deficit) of capital funding (C-D)	(9,940)	(10,153)	(9,646)	(9,739)	(9,771
Funding balance ((A-B)+(C-D))	(-,)	(,	(=,= !•)	(242)	

Operating Projects

	ACTUAL	PLAN	VARIANCE
	30 JUNE 2014	30 JUNE 2014	30 JUNE 2014
	\$000	\$000	\$000
Roading and Traffic Transport Studies	77	100	23

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was under budget due to the non-approval of the anticipated NZTA subsidy on the Wainuiomata Hill Summit Bridge. This was offset to some extent by greater than anticipated receipts of vested assets through an increase in land subdivision activity along with a significant increase in associated subdivisional engineering fee revenue. Excluding a \$200,000 favourable variance in depreciation there was an unfavourable variance of \$70,000 in operating costs. This over expenditure representing less than 1% of the \$11 million operating cost budget was directly attributable to repairs of damage caused by the major wind storm of 20th June 2013.

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Council had a capital maintenance budget of \$7.7 million of which almost \$7 million was targeted at NZTA subsidised carriageway resealing and repair work across the 480 kilometres of road network. The roading contractors performed well to complete a larger than normal works programme as this figure included \$1 million carried over from the previous year. The \$2.1 million capital improvements budget was underspent by \$979,000 primarily due to the deferral of the Wainuiomata Hill Summit Bridge project due to lack of NZTA funding as mentioned above. It should be noted that this subsidy has subsequently been approved in the 2014-15 year.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Area Wide Pavement Treatment	1,905	1,893	(12)
Carpark Resurfacing	52	51	(1)
Footpath Resurfacing and Replacement	201	205	4
Pavement Surfacing	3,454	3,680	226
Minor Safety Works	48	51	3
Minor Road and Footpath Construction	81	74	(7)
Pedestrian Crossing Maintenance	32	31	(1)
Road Smoothing	300	302	2
Streetlight Lantern Replacement Programme	50	51	1
Streetlight Standard Replacement	100	100	-
Street Name Sign Replacement	20	20	-
Traffic Signal Replacement	161	165	4
Wainuiomata Hill Road Safety Seal	1,256	1,075	(181)
Capital to Improve Level of Service			
Roads Broad Band Ducting	21	21	-
Cycleways Continued Development	371	351	(20)
Local Area Traffic Management	53	51	(2)
Land Purchase for Roads	-	20	20
Pedestrian Crossings New	51	53	2
Substandard Roads Upgrade	351	360	9
School Speed Zone Programme	60	60	-
Traffic Safety Improvements	331	400	69
Wainuiomata Hill Summit Bridge	-	820	820

WATER SUPPLY

What we do

We provide a sustainable and high-quality water supply to our community for domestic and commercial use. We buy bulk water from Greater Wellington Regional Council (GWRC), then distribute it to the community through our water supply system. We regularly monitor the water quality and plan for the city's future water supply, including any maintenance and upgrades needed to maintain the required service.

Why we do it

In supplying high-quality, affordable water, we contribute to:

- our community's health
- community safety (through the water supply system's fire-fighting capability)
- industrial and residential development.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Residents' satisfaction with the city water supply: ≥95% of those expressing an opinion	96%	98%	88%	96% of those expressing an opinion. 2% of residents did not express an opinion	NRB Communitrak Survey
Compliance with New Zealand Drinking Water Standards: Full compliance	Achieved full compliance	Achieved full compliance	N/A	Achieved full compliance	Portable Water Testing Contract Reports
Quality of water: Achieve 'b' grading from the Ministry of Health for the Hutt City water supply Note: 'b' grading means a satisfactory, low level of risk. Most of Hutt City water supply is un-chlorinated. Chlorination of the water supply would be required to achieve an 'a' grading	Achieved a 'b' grading	Achieved a 'b' grading	N/A	Achieved a 'b' grading	Ministry of Health Register of Community Drinking Water Suppliers Grading Report
Provide a reliable water supply service: Fewer than four unplanned supply cuts per 1000 connections	2.9	2.7	N/A	1.9	Operations and Maintenance Contract Monthly Report
Respond promptly to water supply disruptions: ≥97% of requests responded to within one hour of notification	100%	98.8%	N/A	97.2%	Operations and Maintenance Contract Monthly Report
Maintain the average unmetered water consumption in Hutt City: Less than 350 litres per head per day	308 litres	290 litres	N/A	280 litres	Monthly Management Report – sourced from the Metered Water Consumption Data Report and Greater Wellington Regional Council Consumption Report

Note: Survey percentages quoted exclude those who responded 'don't know'. Some percentages have been rounded and may not equal 100. We work to meet these measures through Capacity.
For year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	2,118	2,310	(192)	2,156
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	4	35	(31)	9
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	213	114	99	60
Other Revenue	-	-	-	-
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	2,335	2,459	(124)	2,225
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	357	357	-	319
Operating Costs	10,174	10,586	412	10,133
Loss on Property Disposals	-	-	-	-
Finance Cost	313	313	-	331
Depreciation	3,277	3,220	(57)	3,248
Total Expenditure	14,121	14,476	355	14,031
DEFICIT BEFORE TAX	(11,786)	(12,017)	231	(11,806)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(11,786)	(12,017)	231	(11,806)
Add Capital Contributions	(4)	(35)	31	(9)
Total Rates Funding Requirement	(11,790)	(12,052)	262	(11,815)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(2,313)	(2,489)	176	(1,793)
Capital Expenditure - to improve level of service	(241)	(476)	235	(92)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	4	35	(31)	9
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	3,277	3,220	57	3,248
Total Loan Funding Requirement	727	290	437	1,372
TOTAL FUNDING REQUIREMENT	(11,063)	(11,762)	699	(10,443)

Funding Impact Statement

For the year ended 30 June 2014

	ACTUAL	BUDGET	LTP	ACTUAL	BUDGET
	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2013 \$000	30 JUNE 2013 \$000
Sources of operating funding					
General rates, uniform annual general charges, rates penalties	-	-	-	-	-
Targeted rates (other than a targeted rate for water supply)	-	-	12,387	11,815	12,010
Subsidies and grants for operating purposes	-	-	-	-	-
Fees, charges and targeted rates for water supply	14,121	14,476	2,365	2,156	2,310
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-	-	-
Total operating funding (A)	14,121	14,476	14,752	13,971	14,320
Applications of operating funding					
Payments to staff and suppliers	10,174	10,586	10,874	10,133	10,360
Finance costs	313	313	321	331	330
Internal charges and overheads applied	357	357	361	319	372
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	10,844	11,256	11,556	10,783	11,062
Surplus (deficit) of operating funding (A-B)	3,277	3,220	3,196	3,188	3,258
Sources of capital funding					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	4	35	41	9	40
Increase (decrease) in debt	(727)	(290)	(824)	(1,372)	(860)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(723)	(255)	(783)	(1,363)	(820)
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	-
- to improve level of service	241	476	154	92	440
- to replace existing assets	2,313	2,489	2,259	1,793	1,998
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	2,554	2,965	2,413	1,885	2,438
Surplus (deficit) of capital funding (C-D)	(3,277)	(3,220)	(3,196)	(3,248)	(3,258)
Funding balance ((A-B)+(C-D))	-	-	-	(60)	-

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was under budget mainly due to less income from metered water consumers and Development Contributions. There was increased income from vested assets. Expenditure was under budget mainly due to reduced bulk water charges.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Hawthorn Crescent - Main/Rider/Services Renewals	225	200	(25)
Kelson PS Renewal	491	468	(23)
Kingsley Street Reservoir Outlet Main Renewal Stage 2	282	315	33
Konini Road Reservoir Outlet Main - Main/Services Renewals	99	127	28
Minor Works (Water Supply)	83	150	67
Pump Station Minor Works	120	100	(20)
Reservoir Minor Work	69	51	(18)
SCADA Renewals Water Supply	44	100	56
Kelson/Fairway Drive Link Main Renewal Stage 2	516	405	(111)
Konini Road Reservoir Outlet Main Renewal Stage 2	117	250	133
Stokes Valley Road - Main/Rider/Services Renewals Stage 2	267	323	56
Capital to Improve Level of Service			
Emergency Water Supply Earthquake Mitigation	149	154	5
Kelson/Fairway Drive Link Main	92	322	230

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Approximately \$2.6 million was spent on upgrading and maintaining the water main network and pumping stations in the city. Significant projects included renewal of the Kelson Pump Station, Kingsley Street Reservoir Outlet Main, Konini Road Reservoir Outlet Main, Kelson/Fairway Drive Link Main, Stokes Valley Road Water Main and Hawthorn Crescent Water Main.

Four projects weren't completed due to delays in the resource consent process, withdrawal of preferred tender, project scope change and construction delays due to risks associated with wet weather working on steep slopes. The funding to complete these projects has been carried forward into 2014-15.

WASTEWATER

What we do

We provide a piping network that takes household and commercial effluent to the Seaview Wastewater Treatment Plant, which treats it to public health and environmental standards. Opened in November 2001, the resource consents under which the treatment plant now operates ensure that all relevant standards are adhered to, and that full compliance with the Resource Management Act 1991 is achieved. The plant's operation has led to a significant improvement in the environment. We regularly undertake maintenance and upgrades to maintain the required service levels.

Why we do it

By collecting, treating and disposing of wastewater, we provide a service to residents and businesses that supports development in the city and protects the physical environment and our community's health.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF INFORMATION
Residents' satisfaction with the city wastewater service:	99%	99%	90%	96% of those expressing an opinion. 4% of residents did not	NRB Communitrak Survey
\geq 95% of those expressing an opinion				express an opinion	
No resource consent-related infringement notices received from Greater Wellington Regional Council (GWRC):	100% compliance	100% compliance	N/A	100% compliance	Compliance reports from GWRC
100% compliance					
Provide a reliable wastewater service:	0.9	0.74	N/A	0.68	Operations and
Fewer than 1.2 wastewater incidents reported per kilometre of wastewater reticulation pipeline					Maintenance Contract Monthly Report
Respond promptly to wastewater disruptions:	100%	97.7%	N/A	98.8%	Operations and Maintenance Contract
≥ 97% of requests responded to within one hour of notification					Monthly Report

Note: Survey percentages quoted exclude those who responded 'don't know'. Some percentages have been rounded and may not equal 100. We work to meet these measures through Capacity.

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	1,067	1,091	(24)	963
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	2,397	2,530	(133)	2,580
Capital Subsidies	-	-	-	-
Development Contributions	244	350	(106)	460
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	341	114	227	46
Other Revenue	-	-	-	-
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	4,049	4,085	(36)	4,049
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	790	790	-	766
Operating Costs	11,604	12,086	482	11,956
Loss on Property Disposals	-	-	-	-
Finance Cost	766	766	-	808
Depreciation	6,898	6,853	(45)	6,819
Total Expenditure	20,058	20,495	437	20,349
DEFICIT BEFORE TAX	(16,009)	(16,410)	401	(16,300)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(16,009)	(16,410)	401	(16,300)
Add Capital Contributions	(244)	(350)	106	(460)
Total Rates Funding Requirement	(16,253)	(16,760)	507	(16,760)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(4,101)	(5,048)	947	(4,409)
Capital Expenditure - to improve level of service	(332)	(400)	68	(915)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	244	350	(106)	460
Less UHCC Capital Contributions	377	627	(250)	-
Less Depreciation	6,898	6,853	45	6,819
Total Loan Funding Requirement	3,086	2,382	704	1,955
TOTAL FUNDING REQUIREMENT	(13,167)	(14,378)	1,211	(14,805)

Funding Impact Statement

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014	LTP 30 JUNE 2014	ACTUAL 30 JUNE 2013	BUDGET 30 JUNE 2013
	\$000	\$000	\$000	\$000	\$000
Sources of operating funding					
General rates, uniform annual general charges, rates penalties	-	-	-	-	-
Targeted rates (other than a targeted rate for water supply)	16,594	16,874	15,827	16,760	16,173
Subsidies and grants for operating purposes	2,397	2,530	2,391	2,580	2,420
Fees, charges and targeted rates for water supply	1,067	1,091	1,110	963	1,084
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-	-	-
Total operating funding (A)	20,058	20,495	19,328	20,303	19,677
Applications of operating funding					
Payments to staff and suppliers	11,604	12,086	11,182	11,956	11,374
Finance costs	766	766	784	808	808
Internal charges and overheads applied	790	790	808	766	833
Other operating funding applications			-	-	-
Total applications of operating funding (B)	13,160	13,642	12,774	13,530	13,015
Surplus (deficit) of operating funding (A-B)	6,898	6,853	6,554	6,773	6,662
Sources of capital funding					
Subsidies and grants for capital expenditure	-	627	696	-	666
Development and financial contributions	244	350	420	460	410
Increase (decrease) in debt	(2,709)	(2,382)	(2,723)	(1,955)	(2,359)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(2,465)	(1,405)	(1,607)	(1,495)	(1,283)
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	-
- to improve level of service	332	400	870	915	850
- to replace existing assets	4,101	5,048	4,077	4,409	4,529
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	4,433	5,448	4,947	5,324	5,379
Surplus (deficit) of capital funding (C-D)	(6,898)	(6,853)	(6,554)	(6,819)	(6,662)
Funding balance ((A-B)+(C-D))	-	-	-	(46)	-

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Operating Projects

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Wastewater Flow Management Wainuiomata	78	100	22
Rising Main Vulnerability Assessment	50	50	-

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was under budget mainly due to less income from user charges, operating subsidies and development contributions. The income from vested assets was higher than budget. Expenditure was below budget mainly due to reduced operating costs for trunk wastewater, including favourable insurance costs and a one-off tax change credit. The favourable operating costs resulted in a lower operating subsidy than budget.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Cheviot Road Sewer Renewals	89	90	1
Local Pumping Station Wastewater	97	82	(15)
Minor Asset Renewals	160	170	10
Naenae Sewer Renewal	382	300	(82)
Pressure Testing of Sewers	213	300	87
SCADA Renewals Wastewater	28	27	(1)
Trunk DBO Asset Replacement Fund	1,170	1,238	68
Trunk Non-DBO Minor Works	10	10	-
Trunk DBO Pipeline Cyclic Replacement	38	578	540
Tui Street Sewer Renewals	220	270	50
Vista Grove Sewer Replacement	7	290	283
Wainuiomata Catchment Sewer Renewals	1,441	1,323	(118)
Westhill/Howard Sewer Renewal	246	370	124
Capital to Improve Level of Service			
Trunk DBO Type A Network Development	142	200	58
Trunk DBO Type B Network Development	190	200	10

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Approximately \$1.5 million was spent on upgrades and maintenance to the trunk sewer network. Tenders for the Trunk DBO Pipeline Cyclic Replacement project were not accepted and the seasonal dependent project was deferred to 2014-15. Work continued on sewer renewals in local sewer networks with spending at approximately \$2.9 million. Significant projects included sewer renewals in Wainuiomata, Naenae, Tui Street and Westhill/Howard Roads.

The Vista Grove Sewer Replacement project was deferred to 2014-15 due to an access issue with the owner. Options are being investigated by Council. Year-end underspend is due to the two carryover projects, favourable contract prices and changes of scope to projects during the investigation phase.

STORMWATER

What we do

We provide a stormwater drainage system to manage the surface water run-off from urban catchments, providing flood protection and control. Our objective is to achieve the best possible balance between the level of protection and the cost to our community. This includes maintaining and upgrading assets to maintain the required service levels.

Why we do it

Most of the development in Hutt City is concentrated on flat valley plains with the potential for flooding. We need to control stormwater to protect our community's health and safety and minimise property damage. A comprehensive stormwater system is the most efficient way to do this.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF INFORMATION
Residents' satisfaction with the city stormwater service: ≥80% of those expressing an opinion	90%	87%	83%	84% of those who expressed an opinion. 2% of residents did not express an opinion	NRB Communitrak Survey
Provide a reliable stormwater service: Fewer than 0.5 stormwater incidents reported per kilometre of stormwater pipeline	0.0595	0.09	N/A	0.09	Operations and Maintenance Contract Monthly Report
Achieve water quality at main recreational beaches: 90% of sampling days when water quality meets Ministry for the Environment guidelines	92%	89%	N/A	83%	Operations and Maintenance Contract Monthly Report
Respond promptly to stormwater disruptions: ≥ 97% of requests responded to within one hour of notification	100%	98.4%	N/A	97.2%	Operations and Maintenance Contract Monthly Report

Note: Survey percentages quoted exclude those who responded 'don't know'. Some percentages have been rounded and may not equal 100. We work to meet these measures through Capacity.

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 June 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 June 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	5	3	2	3
Operating Subsidies and Grants	17	9	8	8
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	5	150	(145)	22
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	321	114	207	56
Other Revenue	-	-	-	-
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	348	276	72	89
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	339	339	-	323
Operating Costs	3,373	3,509	136	3,306
Loss on Property Disposals	-	-	-	-
Finance Cost	472	472	-	498
Depreciation	2,970	2,916	(54)	2,935
Total Expenditure	7,154	7,236	82	7,062
DEFICIT BEFORE TAX	(6,806)	(6,960)	154	(6,973)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(6,806)	(6,960)	154	(6,973)
Add Capital Contributions	(5)	(150)	145	(22)
Total Rates Funding Requirement	(6,811)	(7,110)	299	(6,995)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(259)	(351)	92	(792)
Capital Expenditure - to improve level of service	(699)	(711)	12	(1,774)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	5	150	(145)	22
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	2,970	2,916	54	2,935
Total Loan Funding Requirement	2,017	2,004	13	391
TOTAL FUNDING REQUIREMENT	(4,794)	(5,106)	312	(6,604)

Funding Impact Statement

For the year ended 30 June 2014

Funding balance ((A-B)+(C-D))	-	-	-	(56)	-
Surplus (deficit) of capital funding (C-D)	(2,970)	(2,916)	(2,911)	(2,935)	(2,943)
Total applications of capital funding (D)	958	1,062	1,923	2,566	2,340
Increase (decrease) of investments	-	-	-	-	-
Increase (decrease) in reserves	-	-	-	-	-
- to replace existing assets	259	351	751	792	750
- to improve level of service	699	711	1,172	1,774	1,590
- to meet additional demand			-	-	-
Capital expenditure					
Application of capital funding					
Total sources of capital funding (C)	(2,012)	(1,854)	(988)	(369)	(603)
Other dedicated capital funding	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Gross proceeds from sale of assets	-			-	-
Increase (decrease) in debt	(2,017)	(2,004)	(1,162)	(391)	(773)
Development and financial contributions	5	150	174	22	170
Subsidies and grants for capital expenditure	_	-	-	-	-
Sources of capital funding	_,	_,	_,	_,	_,
Surplus (deficit) of operating funding (A-B)	2,970	2,916	2,911	2,879	2,943
Total applications of operating funding (B)	4,184	4,320	4,172	4,127	4,170
Other operating funding applications	000	000		- 020	
Internal charges and overheads applied	339	339	348	323	359
Finance costs	472	472	483	498	498
Payments to staff and suppliers	3,373	3,509	3,341	3,306	3,313
Applications of operating funding	7,134	1,230	7,005	7,000	7,113
fees, and other receipts Total operating funding (A)	7,154	7,236	7,083	7,006	7,113
Local authorities fuel tax, fines, infringement					
Internal charges and overheads recovered	-	-	-	-	-
Fees, charges and targeted rates for water supply	5	3	3	3	3
Subsidies and grants for operating purposes	17	9	7	8	7
Targeted rates (other than a targeted rate for water supply)	_	-	_	_	-
General rates, uniform annual general charges, rates penalties	7,132	7,224	7,073	6,995	7,103
Sources of operating funding					
	\$000	\$000	\$000	\$000	\$000
	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014	LTP 30 JUNE 2014	ACTUAL 30 JUNE 2013	BUDGET 30 JUNE 2013

Operating Projects

	ACTUAL	PLAN	VARIANCE
	30 JUNE 2014	30 JUNE 2014	30 June 2014
	\$000	\$000	\$000
Waiwhetu Stream Flood Management Plan	2	50	48

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was higher than budget mainly due to more income from vested assets. We did however receive less income from development contributions. Expenditure was under budget mainly due to reduced operating costs.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Minor Works Stormwater	79	120	41
SCADA Renewals Stormwater	42	26	(16)
Tawhai Street Stormwater Renewal	56	128	72
Total Renewals Utilities Stormwater	82	77	(5)
Capital to Improve Level of Service			
Awamutu Stream	248	250	2
Hutt River Backflow Electrical	193	205	12
Hutt River Floodplain	258	256	(2)

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Approximately \$1 million was spent on stormwater upgrades and renewals across the city. This work included channel upgrade works within the lower reaches of the Awamutu Stream and stormwater outlet upgrading works as part of Hutt River flood protection work being undertaken by GWRC.

SOLID WASTE

What we do

We manage contracts for the collection of the city's refuse and recycling, and own and operate a landfill and a cleanfill where people and businesses can dispose of residual waste.

Why we do it

Solid waste management is necessary for the health and quality of life of the community, the local economy and the environment.

How we measure the success of our services

MEASURE		Achieved 2012-13		ACHIEVED 2013-14	SOURCE OF Information
Residents' satisfaction with: - rubbish collection ≥93% of those expressing an opinion	92%	95%	93%	93% of residents expressing an opinion. 10% of residents did not express an opinion	NRB Communitrak Survey
 refuse disposal ≥ 91% of those expressing an opinion 	91%	81%	85%	83% of residents expressing an opinion.18% of residents did not express an opinion	
 recycling ≥ 86% of those expressing an opinion 	94%	93%	90%	93% of residents expressing an opinion. 4% of residents did not express an opinion	
No resource consent-related infringement notices received from GWRC:	100% compliance	100% compliance	N/A	100% compliance	Compliance reports from
100% compliance					GWRC

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded and may not equal 100. We work to meet these measures through Capacity.

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	12,911	10,652	2,259	10,949
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	(3)	1	(4)	78
Gain/(Loss) on Property Disposals	8	-	8	-
Total Revenue	12,916	10,653	2,263	11,027
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	182	182	-	164
Operating Costs	7,091	5,105	(1,986)	5,721
Loss on Property Disposals	-	-	-	(231)
Finance Cost	305	-	(305)	315
Depreciation	546	562	16	507
Total Expenditure	8,124	5,849	(2,275)	6,476
SURPLUS BEFORE TAX	4,792	4,804	(12)	4,551
RATES FUNDING REQUIREMENT				
Surplus Before Tax	4,792	4,804	(12)	4,551
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	4,792	4,804	(12)	4,551
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	-
Capital Expenditure - to improve level of service	(1,100)	(722)	(378)	(2,470)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	546	562	(16)	507
Total Loan Funding Requirement	(554)	(160)	(394)	(1,963)
TOTAL FUNDING REQUIREMENT	4,238	4,644	(406)	2,588

Funding Impact Statement

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014	LTP 30 JUNE 2014	ACTUAL 30 JUNE 2013	BUDGET 30 JUNE 2013
	\$000	\$000	\$000	\$000	\$000
Sources of operating funding					
General rates, uniform annual general charges,			(
rates penalties	(5,992)	(6,004)	(7,016)	(5,751)	(6,831)
Targeted rates (other than a targeted rate for water supply)	1,200	1,200	1,229	1,200	1,200
Subsidies and grants for operating purposes	-	-	-	-	-
Fees, charges and targeted rates for water supply	12,911	10,652	12,162	10,949	11,877
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement					
fees, and other receipts	5	1	10	78	10
Total operating funding (A)	8,124	5,849	6,385	6,476	6,256
Applications of operating funding					
Payments to staff and suppliers	7,091	5,105	5,747	5,490	5,612
Finance costs	305	-	-	315	-
Internal charges and overheads applied	182	182	174	164	179
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	7,578	5,287	5,921	5,969	5,791
Surplus (deficit) of operating funding (A-B)	546	562	464	507	465
Sources of capital funding					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	554	160	258	1,963	1,730
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	554	160	258	1,963	1,730
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	-
- to improve level of service	1,100	722	722	2,470	2,195
- to replace existing assets	-	-	-	-	-
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	1,100	722	722	2,470	2,195
Surplus (deficit) of capital funding (C-D)	(546)	(562)	(464)	(507)	(465)
Funding balance ((A-B)+(C-D))	-	-	-	-	-

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was over budget at year end due to higher volumes at the landfills. About \$1 million of the revenue relates to treatment of the Ministry for the Environment levy which is offset by a similar overspend in operating costs. The finance costs variance relates to landfills aftercare costs.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Cleanfill Site Development	-	10	10
Silverstream Landfill Stage 2, Design and Construction	1,092	712	(380)
Wainuomata Landfill - Closure Costs	8	-	(8)

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

The development of the Silverstream Landfill is an ongoing project to provide for future solid waste disposal in the Hutt Valley. The overspend was due to bringing forward planned development work to cater for higher volumes which will be offset by savings in the next financial year. No further development of the Cleanfill Site was carried out.



GROUP ENVIRONMENT

Contributing to Environmental Sustainability and making Hutt City a great place to live, work and play.

The activities undertaken in Group Environment contribute to our Environmental Sustainability Strategy.

SUSTAINABILITY AT HUTT CITY SCHOOLS

This year, Hutt City Enviroschools was extended to kindergartens across the region. Extending support for sustainability action to the early childhood sector in partnership with the Hutt Kindergarten Association marks a significant milestone for Hutt City Council as it responds to demand in the community for support in this area.

Hutt City Enviroschools are supported through regional and local facilitators who work with each school individually to map out paths towards becoming more sustainable. Implementing actions around recycling systems, composting, gardening, water and energy conservation can all be part of the journey.

Hutt City is home to 13 Enviroschools, three of which have now reached 'Green Gold' achievement level, the highest achievement level within Enviroschools. Initially five Hutt City kindergartens have committed to an ongoing sustainability journey through the Enviroschools Programme: Naenae, Boulcott, Kelson, Waiwhetu, and Arakura. Once the programme is progressing well with the original five kindergartens, the intention is to develop this model to include more kindergartens with support from the "foundation" group of five. "Enviroschools offers Hutt City Council a dynamic and effective vehicle to implement our sustainability strategy. It gives schools access to Council and enables us to deliver effective sustainability messages to schools."

Mayor Ray Wallace, Hutt City Council



HIGHLIGHTS

Sustainable Fleet Vehicle Policy

The Sustainable Fleet Vehicle Policy has now been implemented at Council with GPS systems fitted to all fleet cars. As a result, fuel efficiency and driver behaviour has improved. The workplace travel plan continues to offer subsidies to encourage staff to use public transport and to cycle to work, and Council now provides one electric bike and three pedal bikes for staff to use for site visits and lunchtime exercise.

Business Sustainability

Our Sustainability Team works closely with the Hutt Valley Chamber of Commerce to deliver events such as Sustainable Business Network meetings. Business sustainability presentations were delivered through a series of breakfast events and will reoccur in the 2014-15 financial year.

Sustainable Living Centre

A temporary Sustainable Living Centre is now up and running which was created through the About Space programme, situated at 151 High Street in an empty shop. Hutt City Transition Towns and our sustainability officers have helped to develop the interactive education and information hub. A coordinator role has now been established, which is partly funded by Council. It is hoped that the Centre will become a permanent CBD fixture in the near future.

Community Unity Project

Council now provide funding assistance to the Epuni School Community Unity Project which brings together the local community and the school to teach children how to grow, cook food and make healthy food choices. The project also provides for bike repair and sewing lessons.

Eco Fashion Show

Our inaugural Eco Fashion Show took place in September with two evenings of catwalk shows displaying a number of national and international designers' creations. This is now an annual event that has been enthusiastically supported by local businesses.

World of Waste

World of Waste tours have been successfully running for several years now, and are aimed at Hutt City primary and intermediate schools. The World of Waste is a full day field trip that includes tours of Waste Management's recycling sorting depot, Silverstream Landfill and Earthlink's recycling shop and operations. The tour and associated teacher support is designed to enhance students' understanding about the nature and volume of waste that households and schools generate, and to offer alternative ideas to landfill disposal.

Waste Diversion from Silverstream Landfill

Council contract Earthlink to maintain a presence at the landfill to encourage users to recycle items such as waste electronics, bikes, ovens, beds, mowers and furniture, and some reusable items are dismantled at the landfill. Earthlink also provides a free recycling service for e-waste for all Hutt City residents, and maintains a curtain bank for Community Card holders.

Keep Hutt City Beautiful

The annual Keep Hutt City Beautiful Week campaign included both a Petone clean-up and a Wainuiomata clean-up. There were 40 volunteers in total, including 10 divers, who took to the water around Petone Wharf. The divers collected 138 kilograms of rubbish, with the surface volunteers collecting a further 38 kilograms. The volunteers in Waiunuiomata collected over 10 bags of rubbish at Hugh Sinclair Park and surrounding areas.

Eco Design Advisor

Council now has a free Eco Design Advisor service for all Hutt City residents. The advisor offers independent advice to the public on how to make their homes warmer, drier and healthier. Advice is also given on suggested changes to house plans in order to take advantage of solar gain, thermal efficiency, types of insulation, and so on; with an emphasis on making houses more efficient at no additional cost.

Silver Lining

Council contracts WelTec to deliver the Silver Lining programme which aims to help businesses reduce waste to landfills by funding waste audits and finding solutions for difficult waste streams. The Earthlink contract was renewed and aims to divert waste from landfill and e-waste collection through education and awareness raising. One of the most successful projects has been a project to upcycle old uniforms into children's clothes, which has become an exciting new business.

Friends of Waiwhetu Stream

Council provided Friends of Waiwhetu Stream with over 1,500 eco-sourced native plants along Riverside Drive South in order to protect two small clumps of the native aquatic species schoenoplectus validus (lake clubrush). Planting was continuous from July, including native ferns along the stream edge, and 23 small plantings from Bell Road to Waddington Drive.

Group Environment Performance Summary

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Environmental Management	16 out of 18 performance measures were achieved this year covering satisfaction with Animal Services, parking, and environmental health services; compliance with processing times for LIMs, building consents, PIMs, resource consents, solar panel applications, premise and code compliance certificates; monitoring of resource consents; Animal Services opening hours; and response to dog attacks, but were 4% behind target for our response to other dog complaints at 91%. Our aim is to have 100% of fireplace applications processed within five days however we had two processed within six days resulting in being 7% below target at 93%.
Emergency Management	All three performance measures were achieved covering household preparedness for civil defence emergencies and response to emergencies and rural fires.

Group Environment Financial Summary

		RATE REQUIREMENT PER RESIDENTS		
	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	ACTUAL 30 JUNE 2013 \$000	ACTUAL 30 JUNE 2014 \$
Environmental Management	(6,738)	(6,070)	(5,690)	65.48
Emergency Management	(731)	(796)	(736)	7.10

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2013-2014 Annual Plan and the previous year.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

Group Environment Funding Impact Statement

For year ended 30 June 2014

	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014	LTP 30 JUNE 2014	ACTUAL 30 JUNE 2013	BUDGET 30 JUNE 2013
	\$000	\$000	\$000	\$000	\$000
Sources of operating funding					
General rates, uniform annual general charges, rates penalties	7,469	6,866	6,492	6,426	6,612
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	9	-	350	341	341
Fees, charges and targeted rates for water supply	3,620	3,030	3,440	3,149	3,359
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	1,061	1,021	194	789	190
Total operating funding (A)	12,159	10,917	10,476	10,705	10,502
Applications of operating funding					
Payments to staff and suppliers	9,604	8,369	7,835	8,576	7,781
Finance costs	-	-	-	-	-
Internal charges and overheads applied	2,508	2,505	2,610	2,091	2,690
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	12,112	10,874	10,445	10,667	10,471
Surplus (deficit) of operating funding (A-B)	47	43	31	38	31
Sources of capital funding					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	(47)	(43)	(31)	565	(31)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(47)	(43)	(31)	565	(31)
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	-
- to improve level of service	-	-	-	515	-
- to replace existing assets	-	-	-	88	-
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	-	-	-	603	-
Surplus (deficit) of capital funding (C-D)	(47)	(43)	(31)	(38)	(31)
Funding balance ((A-B)+(C-D))	-	-	-	-	-

ENVIRONMENTAL MANAGEMENT

What we do

This activity includes:

- developing, implementing and monitoring the District Plan, relevant bylaws and other environmental policies and plans for Hutt City's sustainable development
- providing resource management and building consents and inspections, and environmental health and animal services
- regular monitoring to ensure compliance with legislative requirements, the District Plan, resource and building consent conditions and bylaw requirements
- inspections of business and food premises, certifications, liquor licensing law compliance and pollution and trade waste control, and monitoring beaches to promote and protect public health and safety
- monitoring and controlling noise and hazardous substances.

Why we do it

This activity is fundamental to achieving a clean, healthy, attractive and sustainable environment. It's also a legal requirement for Hutt City Council.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Residents' satisfaction with:					
 animal services ≥ 82% of those expressing an opinion 	89%	87%	81%	82% of those expressing an opinion. 8% of residents did not express an opinion	
 parking services ≥ 65% of those expressing an opinion environmental health services 	78%	69%	69%	83% of thoseexpressing an opinion.2% of residents didnot express an opinion	,
≥ 75%	100%	100%	N/A	90%	Independent Customer Survey
Land Information Memoranda's (LIMs) processed to comply with statutory requirements:	98%	100%	N/A	98%	Independent Customer Survey
≥90% processed within nine working days					
Building consent/project information and resource consents processed to comply with the Building Code, Resource Management Act 1991 (RMA) and District Plan requirements:	100% of building consents and 99% of non-notified land use consents	99% of building consents and 96% of non-notified land use consents	N/A	85% of building consents and 99% of non-notified land use consents	Monthly Management Reports
≥ 80% of building and non-notified land use consents processed within 18 working days					
Resource consents are monitored within five working days of being notified that development is commencing or within six months of the consent being granted, whichever is the sooner: ≥ 90% of resource consents monitored within these timeframes	99% of resource consents monitored within 5 working days 100% of resource consents monitored within six months of	99% of resource consents monitored within 5 working days 100% of resource consents monitored within six months of	N/A	100% of resource consents monitored within 5 working days 100% of resource consents monitored within six months of	Computer Database Records
	the consent being granted	the consent being granted		the consent being granted	
Requests for service referred to RMA monitoring and enforcement team responded to within required timeframes:	99%	100%	N/A	100%	Computer Database Reports
100% acknowledged within 24 hours					
Building consents for fireplaces processed in a timely manner:	100%	100%	N/A	93%	Computer Database Reports
100% processed within five working days					

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Building consents for solar panels processed in a timely manner:	100%	100%	N/A	100%	Computer Database Reports
100% processed within five working days					
Food premises operating under the Food Hygiene Regulations 1974: \geq 90% registered or licensed within 30 days of application	100%	100%	N/A	99%	Computer Database Reports
Food premises with a Food Control Plan operating under the Food Act 1981: ≥ 90% registered or licensed within three months			N/A	95%	
Code compliance certificates issued within 20 working days to comply with statutory	100% issued within 20 working days	100% issued within 20 working days	N/A	99% issued within 20 working days	Computer Database Records
requirements in the Building Act 2004: 100% issued within 20 working days; 80% issued within 18 working days	100% issued within 18 working days	100% issued within 18 working days		95% issued within 18 working days	
Animal Service Centre open 300 days per year: 100%	100%	100%	N/A	100%	Monthly Management Reports
Dog complaints are responded to:					Monthly
 within 30 minutes for dog attacks ≥ 95% 	99%	96%	N/A	100%	Management Reports
 within 24 hours for other complaints ≥ 95% 	98%	97%	N/A	91%	
Noise complaints responded to within 45 minutes:	97.5%	97%	N/A	92%	Computer Database Records
≥85%					

Note: Survey percentages quoted exclude those who responded 'don't know'. Some percentages have been rounded and may not equal 100.

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	3,618	3,018	600	3,140
Operating Subsidies and Grants	9	-	9	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	1,061	1,021	40	756
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	4,688	4,039	649	3,896
EXPENDITURE				
Employee Costs	5,511	5,399	(112)	5,232
Support Costs	2,330	2,327	(3)	1,832
Operating Costs	3,573	2,365	(1,208)	2,514
Loss on Property Disposals	-	-	-	-
Finance Cost	-	-	-	-
Depreciation	12	18	6	8
Total Expenditure	11,426	10,109	(1,317)	9,586
DEFICIT BEFORE TAX	(6,738)	(6,070)	(668)	(5,690)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(6,738)	(6,070)	(668)	(5,690)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(6,738)	(6,070)	(668)	(5,690)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	-
Capital Expenditure - to improve level of service	-	-	-	(515)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	12	18	(6)	8
Total Loan Funding Requirement	12	18	(6)	(507)
TOTAL FUNDING REQUIREMENT	(6,726)	(6,052)	(674)	(6,197)

Significant Operating Variations from the 2013-14 Annual Plan

Revenue is over budget due to higher consent fees offset by additional salaries to cater for additional consent activity and unbudgeted costs related to weathertightness home claims.

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

There were no significant asset acquisitions, replacements or variations from the Annual Plan.

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EMERGENCY MANAGEMENT

What we do

Civil Defence Emergency Management (CDEM) within Hutt City is managed by the Wellington Region Emergency Management Office (WREMO). WREMO is a semiautonomous team supporting all nine councils of the region. This new organisation, created on 2 July 2012, presents an opportunity to deliver more from existing resources by taking a coordinated, integrated, holistic and functional approach to the design and delivery of CDEM services, building on established relationships within and between councils, within the community, and with traditional emergency service partners such as Police, Fire, District Health Boards etc.

WREMO has two primary missions:

- Building resilience in the community

 resilient households, businesses, neighbourhoods, and therefore communities are better able to withstand the effects of, respond to, and recover from a disaster
- 2. Building and maintaining operational readiness capability ensuring emergency management facilities, systems and partners are capable of responding effectively in the event of a disaster.

Pending the establishment of an Enlarged Rural Fire District (ERFD) which will manage our obligations under the Forest and Rural Fires Act 1975, WREMO staff will continue to manage the city's rural fire obligations. From 1 October 2013, the new ERFD team based out of Porirua will manage the current rural fire operational responsibilities of Upper Hutt, Hutt City, Wellington, Porirua and Kapiti Coast councils.

Why we do it

The Wellington region has a well-established risk profile of hazards. These include earthquakes, tsunami, flooding, storms, landslides, utility failures, drought, fire, biological, chemical and terrorism threats. There is much, however, that we can do to reduce the impact and consequences of these hazards on our community. Our approach to emergency management and rural fire is therefore based on the established principles of reduction of risk, readiness, response and recovery.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER Average 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Percentage of households that are prepared for a civil defence emergency: ≥ 60% of those expressing an opinion	80%	78%	N/A	83% of those expressing an opinion. 1% of residents did not express an opinion	NRB Communitrak Survey
We respond to emergencies in accordance with the Wellington Region Civil Defence Emergency Management Group Plan and the Civil Defence Emergency Management Act 2002: 100%	100%	100%	N/A	100%	Monthly Management Reports and Debrief Notes
We respond to rural fires in accordance with the Hutt City Rural Fire Plan and the Forest and Rural Fires Act 1977 and the Forest and Rural Fires Regulations 2005: 100%	100%	100%	N/A	100%	Wellington Regional Rural Fire Committee

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded and may not equal 100.

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 June 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 June 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	2	12	(10)	9
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	341
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	33
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	2	12	(10)	383
EXPENDITURE				
Employee Costs	-	-	-	(6)
Support Costs	178	178	-	259
Operating Costs	520	605	85	836
Loss on Property Disposals	-	-	-	-
Finance Cost	-	-	-	-
Depreciation	35	25	(10)	30
Total Expenditure	733	808	75	1,119
DEFICIT BEFORE TAX	(731)	(796)	65	(736)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(731)	(796)	65	(736)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(731)	(796)	65	(736)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	(88)
Capital Expenditure - to improve level of service	-	-	-	-
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	35	25	10	30
Total Loan Funding Requirement	35	25	10	(58)
TOTAL FUNDING REQUIREMENT	(696)	(771)	75	(794)

Significant Operating Variations from the 2013-14 Annual Plan

Expenditure was under budget mainly due to savings in specialist services costs.

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

There were no significant asset acquisitions, replacements or variations from the Annual Plan.

GROWING

GROUP ECONOMY

Contributing to growth and development and making Hutt City a great place to work.

The activities undertaken by Group Economy contribute to our long term strategy for growth and development in our city, and includes the Urban Growth Strategy 2012-2032.

A NEW VISION For our CBD

Following on from the Council decision to retain and strengthen the main Administration Building, budget allowance was made to upgrade the Town and Horticultural Halls. Council's seismic strengthening working group spent time with an expert team of engineers and architects exploring options to develop a new multipurpose Civic Centre.

After careful consideration of around 15 options, Council decided on option 3E+ with budget initially provided between the 2015-17 financial years. This option was to involve the demolition of both halls.

Council's seismic strengthening working group commissioned an independent survey in the New Year to gauge opinion on a new option for the Civic Centre. Option 3F would retain and upgrade the heritage of the Town Hall while replacing the Horticultural Hall with a modern, flexible space for community, conference, event and exhibition use. Following a positive response from the public, option 3F was included in the Draft Annual Plan 2014-15 public consultation. Option 3F was chosen and the budget was brought forward to the 2014-16 financial years allowing for the earliest possible start and completion.

Staff were relocated to 531 High Street in early April so that work could commence on the partial demolition of the Administration Building prior to its seismic strengthening. Demolition specialists have carefully removed internal walls and fixtures to make way for big machinery for the major aspect of the demolition, the west wing. Detailed design work is currently underway with the replacement of the Horticultural Hall and upgrade of the Town Hall expected to commence early in 2015, with the new building opening in 2016. "The facility will enable us to host events and conferences that will greatly boost the vibrancy of the central Hutt and play a big part in driving our local economy forward."

Mayor Ray Wallace, Hutt City Council



Artist's impression of option 3F

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HIGHLIGHTS

Economic Development Incentive Policies

Our Economic Development Incentives policies are in place to encourage businesses to establish themselves long term in the CBD. There is also the additional incentive that if certain criteria is met the development will also be eligible for 100% rates remission for up to five years. As a direct result there were 35 commercial and residential developments across the Hutt Valley that had fees remitted, totalling \$873,000. This is \$714,000 more than the year previous, an increase of 82%.

Dowse Square Award

The Dowse Square, at the heart of our Civic Centre precinct, won an award in the Planning and Urban Design category at the annual New Zealand Institute of Architects (NZIA) awards. Described as a 'refreshing and sustaining community asset' and a 'catalyst for future local development' by NZIA, the Dowse Square will serve as a focal point for the remaining work to be completed in and around the precinct.

WelTec Scholarships for Engineering

Council joined engineering companies KiwiRail, Fraser Engineering, Beca, Spencer Holmes, Opus and others to provide scholarships for students to study diplomas and degrees in engineering at WelTec in Petone. At \$25,000 per annum, Council views the investment in young people who wish to study engineering at an advanced level as critical to ensuring our innovation-led companies can continue to grow.

About Space

About Space had another successful year hosting pop-up stores across the city. To name a few; Rudolph Steiner School set up a Performing Arts Showcase which included a Shakespearian play and a pop-up cinema. The Learning Connexion provided a free one-day art class for students during their lunch break as well as a separate store displaying and selling 12 students' artwork. Discover Your Creativity's display at 151 High Street showcased 100 local artists who exhibited more than 200 items over a range of mediums. The aim of this campaign is to reinvigorate vacant shop spaces in order to aid existing shop owners as well as attract new ones.

huttcity.govt.nz

Council's website went responsive this year and is now more user friendly for smart phones and tablet devices. The Association of Local Government Information Management (ALGIM) has since rated huttcity.govt.nz the 17th best Council website in New Zealand in 2014, up from 61st in 2013.

GIS Viewer

A new GIS application for our GIS Viewer was introduced combining existing maps, property, rates and Land Information Memorandum (LIM) requests. New features include District Plan maps, wind zones, sewer, stormwater and water main details. New historic aerial images have also been made available online through our GIS Viewer. The images are on a slider so that users can slide their way from 1939 to 2010 and see how the land has changed.

Mural Art Competition

In January Naylor Love and Council coordinated the Mural Art Competition. Children from primary and intermediate schools across Hutt City were invited to take part, depicting what they love about living in Hutt City on hoarding boards. The materials were donated by Carters and Resene Paints and, following the judging, were given a protective coat and now surround the building site, to remain for the duration of the project.

Science Education in Hutt City

A report was commissioned by Council that looks at the current state of science education in secondary schools in Hutt City. This report puts forward recommended actions for making strong connections between schools and industry. We will now work with school students, teachers and principals as well as local businesses and tertiary education providers to ensure all the links are being made.

The Hutt Valley Primary Science Education Network was launched by Education Minister Hekia Parata in February at an event jointly hosted by Council and the Open Polytechnic. The collaborative network will provide a platform to build a strong collegial leadership base in science teaching in Hutt City primary schools with principals and teachers sharing their experiences to encourage more young people to study science.

Stopbank Upgrades

We have been working with GWRC and the NZTA to maximise the potential of planned stopbank upgrades and SH2 improvements at Melling. It is hoped that a strong connection can be created between the CBD and river, that future building development can open directly onto a riverside promenade, that high levels of amenity can be designed into redeveloped floodplains, and that traffic benefits will result for vehicles, cyclists, public transport, and pedestrians. The construction of new stopbanks is expected to start in 2017.

Bus Shelter Improvements in CBD

We have been focusing on improving bus waiting facilities in the CBD. Issues being addressed include the grouping of waiting facilities, public safety, good quality public space, walking connections, and future retail opportunities. Short term improvements have been carried out at Bunny Street to alleviate immediate public safety concerns. Design of the long term improvements is expected to be agreed during 2014-15.

Technology and Minoh

In March, NEC New Zealand partnered with Council to install Live Skype Windows with our Sister City in Minoh, Japan that allows for real time cultural exchanges. The conferencing links were established at Epuni Primary School and Todoromi No Mori Gakuen, Tui Glen School and Saito No Oka Gakuen, and our War Memorial Library and the Multicultural Centre in Minoh.

LITTLE Café

LITTLE Café opened next to the War Memorial Library in February to positive acclaim in the Dominion Post. Fitted out by award-winning architect Mary Daish, the modern space focuses on using locallysourced ingredients like organic milk, yoghurt and cheese, cordials and beverages.

Petone Town Clock Centennial

The centennial of the Petone Town Clock was marked in July. Organised by the Jackson Street Programme, there was a parade of vintage cars, a Town Crier, a colouring-in competition, performances by local talents, and cake for 300. Mayor Ray Wallace and Mayoress Linda Goss-Wallace dressed in period costume to cut the ribbon to formally mark the occasion.

Sculpture for Seaview

Council facilitated a partnership between the E Tu Te Awakairangi Hutt Public Arts Trust and the Seaview Gracefield Working Group to commission a significant public sculpture in Seaview Gracefield. This will be a signifier of this important industrial region. Advanced planning is currently underway with the expectation of construction and completion over the next 12 months.

Rimutaka Cycle Trail

The Rimutaka Cycle Trail was officially opened in October by the Prime Minister at the start of the regional trail in Petone. It runs up the Hutt River Trail, over the Rimutaka Rail Trail and beside Lake Wairarapa. The Ocean Beach to Orongorongo coastal section of the Rimutaka Cycle Trail became operational in February 2014 with Council securing land access for the trail and the installation of a new car park at Orongorongo River.

Building Consent Figures on Rise

Building consent figures to March 2014 show a shift in building confidence in the city. Consent values rose from \$69 million for the nine month period to March 2012 to \$114 million for the nine month period to March 2014. This is an increase of 61%.

District Plan Changes

The District Plan is subject to ongoing monitoring and review throughout its lifetime. Plan changes to update the District Plan may be initiated by Council or by individuals and may be required because of new information, because of research, or to respond to the changing needs and values of the community.

District Plan Change 25 – a framework was established that provides for the activities of WelTec while maintaining the amenity of the surrounding areas.

District Plan Changes 26 and 27 – these Plan Changes provide for residential development on surplus recreation land in Stokes Valley.

Group Economy Performance Summary

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Local Urban Environment	Five out of seven performance measures were achieved covering overall look and feel of the city and satisfaction with litter control and recycling, and access to recycling facilities. Use of recycling services was 1% below target at 85% and 8% lower than our previous year. As a result, we had 75 tonnes less recycled per annum than our previous year.
Economic Development	All performance measures were achieved covering satisfaction with the i-SITE Visitor Information Centre and Hutt City's economic performance.

Group Economy Financial Summary

	(DEFICIT)/SURPLUS BEFORE TAX			RATE REQUIREMENT PER RESIDENTS
	ACTUAL 30 JUNE 2014 \$000	PLAN 30 June 2014 \$000	ACTUAL 30 June 2013 \$000	ACTUAL 30 JUNE 2014 \$
Local Urban Environment	(983)	(1,055)	(1,310)	9.55
Economic Development	(2,904)	(3,830)	(1,942)	28.22

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2013-2014 Annual Plan and the previous year.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

Group Economy Funding Impact Statement

For year ended 30 June 2014

	ACTUAL	BUDGET	LTP	ACTUAL	BUDGET
	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2014 \$000	30 JUNE 2013 \$000	30 JUNE 2013 \$000
Sources of operating funding	\$000	\$000	\$000	\$000	ŞUUU
General rates, uniform annual general charges, rates penalties	3.774	4.781	3.859	3.147	4.066
Targeted rates (other than a targeted rate for water supply)	3,774	4,781	3,859	3,147	4,000
Subsidies and grants for operating purposes	114	114	110	110	110
Fees, charges and targeted rates for water supply	-	2	-	2	- 1
Internal charges and overheads recovered	-	۷۲	I	۷	·····!
Local authorities fuel tax, fines, infringement fees, and other receipts	- 933	- 881	- 877	- 727	- 857
Total operating funding (A)	4,821	5,778	4,847	3,986	5,034
Applications of operating funding	0.000	4 700	0.007	0.000	0.000
Payments to staff and suppliers	3,980	4,799	3,807	3,026	3,963
Finance costs	45	45	16	16	16
Internal charges and overheads applied	682	682	706	693	728
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	4,707	5,526	4,529	3,735	4,707
Surplus (deficit) of operating funding (A-B)	114	252	318	251	327
Sources of capital funding					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	1	10	8	5	8
Increase (decrease) in debt	167	1,056	(62)	165	225
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	168	1,066	(54)	170	233
Application of capital funding					
Capital expenditure					
- to meet additional demand			-	-	-
- to improve level of service	271	1,286	231	404	528
- to replace existing assets	11	32	33	17	32
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	282	1,318	264	421	560
Surplus (deficit) of capital funding (C-D)	(114)	(252)	(318)	(251)	(327)
Funding balance ((A-B)+(C-D))		_	_	_	-

LOCAL URBAN ENVIRONMENT

What we do

We work to develop an urban environment that will enhance the city's image, attracting people, businesses and investment, and meet our community's needs and aspirations, while recognising the important role of our heritage and features.

We:

- implement environmental policies and plans for Hutt City's sustainable development, including environmental education and promotion
- run an annual waste minimisation programme to promote the concept of 'reduce, reuse, recycle' to businesses and residents.

Why we do it

We recognise that our urban design and infrastructure must support our changing business and community environment. We manage and develop Hutt City's public spaces and preserve our heritage buildings because this benefits both businesses and our community. It contributes to our point of difference from other cities, supporting local cultures and enhancing how we identify ourselves. We manage our waste (through promoting recycling and waste reduction) to maintain our community's health and quality of life.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Residents feel a sense of pride in the way the city looks and feels:	90%	87%	N/A	87%	NRB Communitrak Survey
≥ previous results					
Businesses feel a sense of pride in the way the city looks and feels:	N/A: measured every 2nd year	49%	N/A	N/A: measured every 2nd year	Biennial Business Survey
≥ previous results					
Residents' satisfaction with:					NRB Communitrak
 litter control: ≥ 86% of those expressing an opinion recycling: 	94%	89%	87%	89% of those expressing an opinion. 1% of residents did not express an opinion	Survey
≥ 86% of those expressing an opinion	93%	97%	90%	93% of those expressing an opinion. 4% of residents did not express an opinion	
Percentage of households that have used the recycling service in the previous 12 months: ≥ 86%	86%	93%	N/A	85%	NRB Communitrak Survey
All residents have access to community recycling facilities:	100%	100%	N/A	100%	Monthly Management Reports
100%					
Tonnes of recycling per annum:	7,858	7,853	N/A	7,778	Monthly Management
Increasing					Reports

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded and may not equal 100.

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Statement of Comprehensive Income

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 June 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	-	-	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	1	10	(9)	5
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	315	300	15	299
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	316	310	6	304
EXPENDITURE				
Employee Costs	445	414	(31)	423
Support Costs	271	271	-	260
Operating Costs	445	418	(27)	700
Loss on Property Disposals	-	-	-	-
Finance Cost	34	34	-	4
Depreciation	104	228	124	227
Total Expenditure	1,299	1,365	66	1,614
DEFICIT BEFORE TAX	(983)	(1,055)	72	(1,310)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(983)	(1,055)	72	(1,310)
Add Capital Contributions	(1)	(10)	9	(5)
Total Rates Funding Requirement	(984)	(1,065)	81	(1,315)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(11)	(32)	21	(17)
Capital Expenditure - to improve level of service	(240)	(1,286)	1,046	(404)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	1	10	(9)	5
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	104	228	(124)	227
Total Loan Funding Requirement	(146)	(1,080)	934	(189)
TOTAL FUNDING REQUIREMENT	(1,130)	(2,145)	1,015	(1,504)

Operating Projects

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000
Heritage Incentives	6	52	46
School Programmes	54	45	(9)
Business Programmes	63	61	(2)
Waste Minimisation Projects	129	113	(16)
Environmental Sustainability Projects	116	115	(1)

Significant Operating Variations from the 2013-14 Annual Plan

There were no significant operating variations. There was a low uptake on Heritage Incentive Grants. Waste minimisation projects and programmes continue to improve which help to support the city's focus on environmental sustainability. Programmes such as waste diversion at the landfill, annual hazardous waste collection, public recycling bins, Keep Hutt City Beautiful, education in schools, and assistance with business recycling and waste diversion continue to be supported. New programmes such as free electronic waste recycling, the Eco Fashion Show, support for Earthlink's Curtain Bank, additional public recycling bins, have necessitated slight spending increases during this period.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Seaview/Gracefield Banners	11	32	21
Capital to Improve Level of Service			
Making Places Projects	194	205	11
Seaview/Gracefield Development	29	81	52
Strategic Property Purchases	15	1,000	985

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

The Making Places project has continued from last year. Projects this year included Riddiford Garden's Upgrade (design development), CBD Bus Stops (design development), Riverside Promenade (design development partnered with GWRC and NZTA), Hotel Study (business case analysis), and CBD Traffic Modelling. Seaview Gracefield projects included Seaview Gracefield New Banners (design and installation) and park bench and picnic table installations. There was no significant spend on the Strategic Property Purchases as no specific property was identified for this purpose.

ECONOMIC DEVELOPMENT

What we do

We take a lead role in encouraging Hutt City's growth through:

- creating a business-friendly environment
- facilitating the expansion and creation of local businesses and employment
- increasing tourism and events in Hutt City
- contributing to regional growth through regional economic development.

Why we do it

We know that individual businesses generally lack incentives to explore opportunities that benefit Hutt City as a whole, as well as themselves. By supporting the business sector and promoting Hutt City as a business location and vibrant city, we generate benefits for local enterprises and our residents.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Businesses' satisfaction with economic development programmes:	N/A: measured every 2nd year	78.3%	N/A	N/A: measured every 2nd year	Biennial Business Survey
$\ge 95\%$ of those expressing an opinion					
Residents' satisfaction with the i-SITE Visitor Information Centre:	98%	98%	N/A	98% of those expressing an opinion. 54% of residents did	NRB Communitrak
\geq 91% of those expressing an opinion				not express an opinion	Survey
Hutt City's economic performance according to the annual Economic Development Strategy report to Council, which includes measures such as:					
Improvement in relative ranking with other cities					
- number of businesses	- 0.6	-1.0%	N/A	0.4%	Informetrics
 number of full-time equivalents (FTEs) in the workforce 	- 0.7%	- 0.7%	N/A	- 0.8%	Informetrics
- Gross Domestic Product (GDP)	2.2%	1.4%	N/A	1.0%	Informetrics
- GDP per capita	1.9%	3.3%	N/A	0.8%	Informetrics
- export sector as proportion of GDP	1.6%	-1.0%	N/A	This information is no longer collected	Informetrics
 high value sectors as percentage of all sectors (by GDP) 	0.55%	3.3%	N/A	- 0.7%	Informetrics

Note: Survey percentages quoted exclude those who responded 'don't know'. Some percentages have been rounded and may not equal 100.

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	PLAN 30 JUNE 2014	VARIANCE 30 JUNE 2014	ACTUAL 30 JUNE 2013
	\$000	\$000	\$000	\$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	2	(2)	2
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	618	581	37	428
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	618	583	35	430
EXPENDITURE				
Employee Costs	546	545	(1)	480
Support Costs	411	411	-	433
Operating Costs	2,544	3,422	878	1,423
Loss on Property Disposals	-	-	-	-
Finance Cost	11	11	-	12
Depreciation	10	24	14	24
Total Expenditure	3,522	4,413	891	2,372
DEFICIT BEFORE TAX	(2,904)	(3,830)	926	(1,942)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(2,904)	(3,830)	926	(1,942)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(2,904)	(3,830)	926	(1,942)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	-
Capital Expenditure - to improve level of service	(31)	-	(31)	-
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	10	24	(14)	24
Total Loan Funding Requirement	(21)	24	(45)	24
TOTAL FUNDING REQUIREMENT	(2,925)	(3,806)	881	(1,918)

Operating Projects

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000
Jackson Street Programme	116	116	-
International Co-operating Cities	22	30	8
Economic Development Strategy	115	140	25
Hutt Valley Chamber Of Commerce	200	200	-
Economic Development Contestable Fund	44	44	-
Science and Technology	63	100	37
Development Stimulus Package	873	1,708	835
CBD Place Maker	175	100	(75)
Regional Amenities Fund	200	200	-
Urban Growth Strategy	121	100	(21)

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was higher than budget, despite reduced revenues from i-SITE sales, due to significantly higher rental income from the Riverbank Market. Expenditure was under budget due to reduced operating costs mainly from an underspend on the Development Stimulus Package which has been carried over to 2014-15.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Improve Level of Service			
Riverbank Market Equipment Purchase	31	-	(31)

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Capital expenditure was over budget due to the purchase of fixed assets relating to the Riverbank Market.

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GROUP PEOPLE

Contributing to Leisure and Wellbeing and making Hutt City a great place to play.

The activities undertaken in Group People contribute to our long term Leisure and Wellbeing Strategy to 2032. Safety in communities and youth development are important aspects of this, as well as recreation, culture, and improving outcomes in the North East.

FRASER PARK SPORTS CLUBS WORKING TOGETHER

The Sportsville Hutt City project was launched in 2009 as a modern initiative to cluster sports groups across the Hutt region.

Fraser Park Sportsville (FPS) was the first of three Sportsvilles in Hutt City to get off the ground and has eight founding clubs and associations including Avalon Rugby Football Club, Hutt Valley Softball Association, Hutt Valley Dodgers Softball, Naenae Hockey Club, Taita District Cricket, Lower Hutt City AFC, Fraser Park Squash and the National Hockey Stadium Trust. Council recognised the changing preferences in the community for recreation, leisure, and community services and established the Hutt City Community Facilities Trust (CFT) in August 2012. The CFT were tasked to manage the integrated facilities model across the region, promoting strong and inclusive communities.

The 2013-14 financial year has been a very successful one for FPS. Following consultation on the Draft Annual Plan 2014-15 and the overwhelming amount of support received from the public, a further \$6 million of funding was allocated to the project between 2014-16 in addition to the \$6 million already earmarked. An agreement was reached between all FPS member clubs on what they wanted from the grounds and facility, allowing it to go out to tender for both Stage One and the facility design for Stage Two. The tender for Stage One was awarded in May, with work to commence in September 2014. A design brief was sent out to architects for Stage Two for their proposals in June, with construction planned for 2015-16. A key outcome for the Sportsville model is to protect and foster clubs through fit-forpurpose facilities and programmes in one location and FPS is at the forefront of this.

"We've found synergies when working with the other clubs and find that we work much better together now. We share many of the same problems and it's great that we can work together to resolve them."

Gary Gosper, Chairman, Taita District Cricket Club, Life Member Avalon Football Club


HIGHLIGHTS

Hutt Safe City

The Hutt Safe City Trust continues to develop and streamline their safety initiatives across the Hutt Valley. Hutt Safe City patrollers covered 16,787 kilometres and were active for 2,216 hours across the region. A Safe City Passport was released providing information on safety in the community and the support groups available. The Good Neighbour Award was also introduced which recognises individuals for going above and beyond in their neighbourhood.

McKenzie Baths

Petone's McKenzie Baths reopened in November following a major \$2.3 million redevelopment. The Baths have a new interactive water play splash pad and the main pool and learner pools' are now both heated. The opening week was a great success, with over 5,000 swimmers hitting the water.

Big Day Dowse

The Big Day Dowse was a huge success this year. With a local all-star musical line-up, the free event attracted more than 8,000 people. There was something for everyone including the Wellington Youth Circus, digital installations, clay sculpture making, food stalls and various craft activities.

Mayor's Taskforce for Jobs

The Mayor's Taskforce for Jobs scheme was officially launched in March. Youth Inspire are the administrators of the pilot programme and have been working with local school-leavers in Wainuiomata, moving them into further education, training or employment. So far, 12 young people have gained employment and a further four have been enrolled in study or training. It is an ambition of Youth Inspire to extend to other parts of Hutt City if the scheme in Wainuiomata continues to be successful.

KiwiSport

In 2010, only 1% of year one to five children in the North East could swim 200 metres. Thanks to perseverance and dedication of KiwiSport 51% now can with the expectation that this will continue to rise. In recognising the importance of youth learning to swim, \$6 million has been allocated by Council over the next two years for a new dedicated learn to swim facility at Huia Pool that will also include hydrotherapy and rehabilitation provisions.

Reading Reboot

During the Christmas holidays, the Reading Reboot programme operated across all eight Hutt City libraries. This year was our biggest Summer Reading Challenge yet, with over 4,000 books read by children taking part in the programme.

Dress for Success

The Dress for Success Breakfast Club for job seekers was successfully piloted between April and May. Many of the participants had never been into a Hutt City Library before and after six weeks of intensive job hunting, coaching and assistance with clothing, four of the 10 attendees who started the course gained employment.

<tek ctrl/>

A six week technology programme titled <tek ctrl/> was piloted for teens in conjunction with Victoria University's School of Engineering. Year 10 to 13 students could come and learn coding, application design, robotics, and game making and averaged six attendees per session.

Business Research Services Launch

Libraries launched Business Research Services in conjunction with the company Research Services in June. The initiative to offer better services to local businesses had clinics once a week at our War Memorial Library and has a dedicated webpage with links to business databases, books and journals. We have been promoting the service with visits to Grow Wellington, Hutt Valley Chamber of Commerce, and Council directorates.

Law for Lunch

A series of lunchtime seminars were run by the Community Law Centre at Naenae and War Memorial libraries on reforms, tenancy issues, relationship property, and wills. 85 people attended these seminars.

Free Bus Campaign

The Dowse Art Museum in partnership with the Learning Connexion launched the Free Bus Campaign, providing free transport for schools visiting The Dowse Art Museum and Petone Settlers Museum.

CarFit

CarFit, the joint project between Council, Hutt Valley District Health Board (HVDHB), Automobile Association (AA) and Community Police was held at Petone Working Men's Club. Designed for older drivers and carried out by volunteers, the programme involved a free 12-point car check.

War Memorial Library Upgrade

The War Memorial Library was reconfigured and upgraded between late November and December. This included a change to the layout, a computer system upgrade and an interior repaint of some sections.

Steinway & Sons

The Little Theatre purchased a new Steinway & Sons piano in May, thanks to fundraising and a grant from Hutt City Council. The \$170,000 piano from Hamburg replaced the former 60 year-old piano. To mark the occasion, Hutt City residents were invited to hear the new piano by local pianist Deirde Irons who performed Vesa Matti-Leppanen.

Naenae Pool Retile

Naenae Olympic Pool was closed in May in order to have the floor resealed and new tiles installed. It reopened in July to a pool party and free fitness sessions for all to enjoy.

Huia Pool Maintenance

Maintenance was undertaken at Huia Pool between July and August including replacement of the hydraulic rams on the removable floor, refurbishment of the women's showers, painting of the changing rooms and installation of automatic doors at the entrance.

Taita Netball Courts and Taita Community and Sport Centre

The Taita Netball Courts were upgraded between January and March for the 4,600 players that use the facility during the netball season. The project included a 25 millimetre asphalt overlay of nine courts, kerb and channel reconstruction, sump and lead and manhole installation, and lighting and towers.

Detailed design for the Taita Community and Sport Centre at the same site were completed by architects Warren and Mahoney and subsequently tendered. Following the allocation of an additional \$1 million in the Annual Plan 2014-15, the contract was awarded to Hawkins Construction, and is now underway. The Centre will include five indoor sports courts, 11 outdoor netball courts, a library, a fitness centre, community space and leasable offices and is due for completion in August 2015.

Petone Sportsville

Petone Sportsville continues to develop their model across Petone Recreation Ground and North Park with the Petone Rugby Football Club joining the fold in December. \$50,000 was allocated in the Annual Plan 2014-15 for a detailed feasibility study into combining facilities for all home codes.

Mildenhall Park

Led by the CFT, the Wellington Regional Bowls Centre proposal gained real traction following the \$2 million financial contribution from the Council for the 2015-16 financial year. The facility will be built at Mildenhall Park and bring together Park Avenue and Naenae Bowling Clubs' as well as the RSA, with room for possible other users in the modern, flexible facility.

Stokes Valley Community Hub

The \$2 million allocated to the Stokes Valley Community Hub as a capital grant to the CFT was brought forward to the 2015-16 financial year to allow work to progress sooner. The community is currently being engaged to ascertain community needs and aspirations for the hub.

Memorial Park

The Memorial Park changing rooms were refurbished for use during the football season and otherwise. This included the upgrading of the toilets and shower facilities and was completed between January and March.

New Playgrounds

The playground in Antrim Crescent, Wainuiomata, was replaced in September and now features three sections of modern play equipment in hard-wearing silver metal. It also includes a mesh climbing wall and overhead rotating climbers as well as 'The Supernova', a rotating disk to test balance and motor skills. The playground in Holly Grove, Maungaraki, was also replaced with a similar scope.

Wainuiomata Mountain Bike Park

Work continued on developing tracks and facilities at the Wainuiomata Mountain Bike Park for the many riders, both local and regional, who visit this exciting park. It is 20 minutes from the CBD and features a wide range of trails for all skill levels, including the family-friendly Wetlands Loop.

Hugh Sinclair Park

New public toilets were established on Hugh Sinclair Park in Wainuiomata at the front of the skate park for the convenience of park users and the wider public.

Whiorau Reserve

Funding for the Whiorau Reserve redevelopment was brought forward from 2019 and will now be completed within the next 12 months. The car park will be reconfigured and new seating installed that will be made out of recycled Point Howard Wharf timber.

Lion's Park

The amenities and landscape surrounding Lion's Park at the eastern end of Petone Esplanade were refurbished. A visual feature was included by Greytown-based sculptor and artist Roger Thompson, who installed 11 steel panels depicting a variety of scenes from Wellington Harbour. The courtyard was also revamped with the addition of a pergola, ramps, pathways, plantings and lawns with recycled Point Howard Wharf timber as a key feature leading to the steel panels.

Days Bay Wharf

The Days Bay Wharf was upgraded following the 20th June 2013 storm, and now features an exposed aggregate entrance, new paths, decks and seats made from recycled Point Howard Wharf timber, and landscaping. An event was organised in November by the Days Bay Residents Association and funded by Council which included a free sausage sizzle, ice blocks, lollies, balloons and music by two-piece band The Hypnotics and was attended by over 200 people.

All Blacks at Hutt Recreation Ground

In an historic day for Hutt City, the All Blacks played both the Canterbury XV and the Wellington Lions at Hutt Recreation Ground on 9 August. A temporary grandstand was set up and 6,000 tickets went on sale that were snapped up in 20 minutes. It was a match of three halves with each team playing each other for 40 minutes.

Banks Shoes Shapeshifter

Shapeshifter, the annual outdoor sculpture exhibition organised by the Rotary Club of Hutt City in association with several divisions of Council, including The Dowse Art Museum and Parks and Gardens, attracted 10,000 visitors over three weeks in summer. A wide range of sculptures selected by Museum Director Courtney Johnston were on display, including a piece from Guy Ngan – Eliza and Polynesian Pagoda.

Wunderruma

In March Dowse Art Museum toured 'Wunderruma' – the biggest ever show of contemporary New Zealand jewellery – to Munich, putting more than 75 New Zealand jewellers on the map at the world's largest jewellery festival. The exhibition returned to critical acclaim at The Dowse Art Museum in June.

Films by Starlight

Films by Starlight featured on Hutt City's summer calendar again this year. Tin Tin was shown at William's Park in Days Bay and the documentary Beyond the Edge shown at the Dowse Square the following month.

King of the Hill

The King of the Hill all-ages event was held in June and saw 318 people gather to walk or run from Queens Street Reserve to Wainuiomata Hill summit and back. There were great prizes up for grabs, including \$400 for first male and female home and \$50 Westfield vouchers for best dressed.

Charity Golf Tournament

In February the DLA Phillips Fox and Hutt City Council Charity Golf Tournament raised \$11,400 for Naenae Primary School. This money was used to install solar panels to reduce their electricity costs and the money saved from this went towards new computers for the school.

Fringe Festival

The community-based open access Fringe Festival was hosted in Hutt City between February and March. The grassroots festival provides a stage for emerging artists from a variety of art forms which this year included interactive sound experiences, pop-up art, drama, and circus arts.

Group People Performance Summary

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Libraries	Three out of six performance measures were achieved. The target of 1.2 million physical visits for the year fell slightly short at 1.1 million, and 71,994 pay sessions on Connect was short of the target 85,000 and the percentage of residents that use our library services was 1% below target at 79%; however there were 301,037 online visits compared with a target of 200,000.
Museums	All five performance measures were achieved covering number of visits and satisfaction of both The Dowse Art Museum and Petone Settlers Museum. We went well over our 11,000 target for public education programmes with 12,075 and received 100% satisfaction rating for delivery.
Aquatics and Recreation	All performance measures were achieved covering satisfaction with and use of pools and Leisure Active programmes and events, POOLSAFE accreditation, and cost per visit.
Parks and Reserves	Six out of seven performance measures were achieved. Maintenance and development of playgrounds, parks, reserves, gardens and cemeteries fell slightly short, meeting 90% of contract and asset management plan requirements with the expectation being 95% or greater.
Community Development	All performance measures were achieved covering resident perceptions of safety in the neighbourhood during the day and after dark, and in the city centre during the day; and satisfaction with graffiti removal. Too few community organisations' responded to our survey to make a statistically sound judgement on the availability and quality of support, advice and funding, and new settlers' information is now offered through the Department of Internal Affairs.

Group People Financial Summary

		(DEFICIT)/SURPLUS BEFORE TAX			
	ACTUAL 30 June 2014 \$000	PLAN 30 June 2014 \$000	ACTUAL 30 June 2013 \$000	ACTUAL 30 JUNE 2014 \$	
Libraries	(8,278)	(7,975)	(7,357)	80.45	
Museums	(3,069)	(3,113)	(3,007)	29.83	
Aquatics and Recreation	(6,165)	(5,820)	(5,448)	59.91	
Parks and Reserves	(11,439)	(10,649)	(10,970)	111.17	
Community Development	(3,081)	(3,312)	(3,585)	29.94	
Community Facilities Development	(285)	(3,525)	(2)	2.77	

Note: The (Deficitl/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2013-2014 Annual Plan and the previous year.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

Group People Funding Impact Statement

For year ended 30 June 2014

	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014	LTP 30 JUNE 2014	ACTUAL 30 JUNE 2013	BUDGET 30 JUNE 2013
	\$000	\$000	\$000	\$000	\$000
Sources of operating funding					
General rates, uniform annual general charges, rates penalties	32,321	34,394	30,359	30,602	30,503
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	377	322	-	-	-
Fees, charges and targeted rates for water supply	6,007	5,935	6,180	5,716	5,989
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	1,826	1,737	1,980	2,900	1,934
Total operating funding (A)	40,531	42,388	38,519	39,218	38,426
Applications of operating funding					
Payments to staff and suppliers	30,888	32,369	28,457	30,148	28,151
Finance costs	657	657	671	694	694
Internal charges and overheads applied	4,236	4,236	4,173	3,594	4,301
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	35,781	37,262	33,301	34,436	33,146
Surplus (deficit) of operating funding (A-B)	4,750	5,126	5,218	4,782	5,280
Sources of capital funding					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	(1,398)	(898)	764	(444)	1,997
Gross proceeds from sale of assets	1,110	2,500	2,560	-	1,500
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(288)	1,602	3,324	(444)	3,497
Application of capital funding					
Capital expenditure					
- to meet additional demand					
- to improve level of service	1,787	3,144	6,027	2,238	5,192
- to replace existing assets	2,675	3,584	2,515	2,100	3,585
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	4,462	6,728	8,542	4,338	8,777
Surplus (deficit) of capital funding (C-D)	(4,750)	(5,126)	(5,218)	(4,782)	(5,280)
Funding balance ((A-B)+(C-D))	-	-	-	-	-

LIBRARIES

What we do

We provide a collective resource that is greater than any individual or family could afford or accommodate.

Why we do it

Providing library services enables all citizens to access information, knowledge and learning opportunities that support and strengthen individuals and the community.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Percentage of residents who have used library services during the year: ≥80%	84%	82%	N/A	79%	NRB Communitrak Survey
Residents' satisfaction with library services: ≥97% of those expressing an opinion	97%	99%	97%	100% of those expressing an opinion. 11% of residents did not express an opinion	NRB Communitrak Survey
Number of physical visits per year: ≥ 1,200,000	1,186,034	1,088,636	N/A	1,088,902	Monthly Management Reports
Number of visits via the internet per year: ≥ 200,000 Libraries Online visits ≥ 85,000 pay sessions on Connect	356,975 Libraries Online visits 91,349 pay sessions on Connect	312,531 Libraries Online visits 77,542 pay sessions on Connect	N/A	301,037 Libraries Online visits 71, 994 pay sessions on Connect	Monthly Management Reports
Library stock turnover: ≥ national mean Note: a number greater than or equal to the national mean shows that our library stock turnover is at least equal to or better than is achieved nationally	7.02	6.0	National mean 3.50 average annual circulation per item	5.66	New Zealand Library Statistics

Statement of Comprehensive Income

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	PLAN 30 JUNE 2014	VARIANCE 30 JUNE 2014	ACTUAL 30 JUNE 2013
	\$000	\$000	\$000	\$000
REVENUE				
Rates Income	-	-	-	-
User Charges	526	605	(79)	555
Operating Subsidies and Grants	2	-	2	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	37	36	1	138
Gain/(Loss) on Property Disposals	(173)	-	(173)	-
Total Revenue	392	641	(249)	693
EXPENDITURE				
Employee Costs	4,245	4,124	(121)	3,832
Support Costs	1,406	1,413	7	1,312
Operating Costs	1,595	1,619	24	1,521
Loss on Property Disposals	-	-	-	-
Finance Cost	36	36	-	38
Depreciation	1,388	1,424	36	1,347
Total Expenditure	8,670	8,616	(54)	8,050
DEFICIT BEFORE TAX	(8,278)	(7,975)	(303)	(7,357)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(8,278)	(7,975)	(303)	(7,357)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(8,278)	(7,975)	(303)	(7,357)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(950)	(989)	39	(909)
Capital Expenditure - to improve level of service	(88)	(205)	117	(128)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	1,393	1,424	(31)	1,347
Total Loan Funding Requirement	355	230	125	310
TOTAL FUNDING REQUIREMENT	(7,923)	(7,745)	(178)	(7,047)

Significant Operating Variations from the 2013-14 Annual Plan

Revenue under budget was due to less income from book rentals, internet usage, and overdue charges. Employee costs were over budget due to new positions following the restructuring of Community Development. Loss on sale relates to transfer of Libraries buildings from Hutt City Council to the Hutt City Community Facilities Trust.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Libraries Replace Furniture and Equipment	100	71	(29)
Libraries Exterior and Interior Maintenance	9	80	71
Replace Library Shelving	18	20	2
Libraries Security Maintenance	28	28	-
Libraries Stock Replacement	794	790	(4)
Capital to Improve Level of Service			
Libraries Digitisation	6	10	4
Library Buildings Improvements	25	80	55
Libraries Radio Frequency Identification	57	115	58

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

The most significant project was the Library Stock Replacement which is an ongoing project to update and replace books held in the Libraries. The other significant project was continuation of the radio frequency identification of books although some costs were treated as operating.

The replacement of furniture and equipment was slightly overspent due to a review and significant office expansion.

The Libraries Buildings Maintenance and Improvement work has been delayed pending a strategic review of all community facilities. Physical works for the Customers 2.0 project was delayed which caused an underspend on Libraries Building Improvements.

MUSEUMS

What we do

We operate two museums, which are open to the public at no charge other than for special exhibitions:

- The Dowse Art Museum collects and displays fine art as well as decorative and applied arts, and is a conduit for community engagement and participation in the creative arts, underpinned by innovative exhibitions, education and associated community programmes.
- The Petone Settlers Museum specialises in showcasing the social history of the early Māori and European settlement of the lower Hutt Valley and Petone area.

Why we do it

By providing museums we enable people to access freely arts and cultural facilities that enrich, inspire and offer a range of lifelong learning opportunities. The museums act as a focal point for the community, enhance cultural life and diversity, and promote civic pride and community values.

How we measure the success of our services

ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2012-13	ACHIEVED 2013-14	SOURCE OF Information
203,398	217,152	N/A	205,874 (Dowse: 194,247 Petone Settlers: 11,627)	Monthly management Reports
95%	95%	97%	95% of those expressing an opinion.16% of residents did not express an opinion	NRB Communitrak Survey
97%	96%	97%	97% of those expressing an opinion. 34% of residents did not express an opinion	NRB Communitrak Survey
17,928 students 99%	9,100 students 100%	N/A	12,075 students 100% satisfaction	Management Reports and Participant Evaluation Forms
satisfaction	satisfaction			
	2011-12 203,398 95% 97% 17,928 students 99%	2011-12 2012-13 203,398 217,152 95% 95% 97% 96% 17,928 9,100 students students 99% 100%	2011-12 2012-13 2012-13 203,398 217,152 N/A 95% 95% 97% 97% 96% 97% 17,928 9,100 N/A students students 99%	201-12 2012-13 2012-13 2013-14 203,398 217,152 N/A 205,874 (Dowse: 194,247 Petone Settlers: 11,627) 95% 95% 97% 95% of those expressing an opinion. 16% of residents did not express an opinion 97% 96% 97% 97% of those expressing an opinion. 34% of residents did not express an opinion 17,928 9,100 students N/A 12,075 students 100% satisfaction

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	PLAN 30 JUNE 2014	VARIANCE 30 JUNE 2014	ACTUAL 30 JUNE 2013
	\$000	\$000	\$000	\$000
REVENUE				
Rates Income	-	-	-	-
User Charges	241	275	(34)	227
Operating Subsidies and Grants	16	40	(24)	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	312	460	(148)	323
Gain/(Loss) on Property Disposals	30	-	30	-
Total Revenue	599	775	(176)	550
EXPENDITURE				
Employee Costs	1,318	1,310	(8)	1,185
Support Costs	640	633	(7)	542
Operating Costs	1,152	1,357	205	1,284
Loss on Property Disposals	-	-	-	-
Finance Cost	71	71	-	75
Depreciation	487	517	30	471
Total Expenditure	3,668	3,888	220	3,557
DEFICIT BEFORE TAX	(3,069)	(3,113)	44	(3,007)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(3,069)	(3,113)	44	(3,007)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(3,069)	(3,113)	44	(3,007)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(113)	(196)	83	(79)
Capital Expenditure - to improve level of service	(198)	(237)	39	(38)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	487	517	(30)	471
Total Loan Funding Requirement	176	84	92	354
TOTAL FUNDING REQUIREMENT	(2,893)	(3,029)	136	(2,653)

Operating Projects

	ACTUAL	PLAN	VARIANCE
	30 June 2014	30 JUNE 2014	30 JUNE 2014
	\$000	\$000	\$000
Events Funding	29	36	7

Significant Operating Variations from the 2013-14 Annual Plan

Revenue was under budget due to the delayed opening of the LITTLE Café and reduced venue hire. Expenditure was under budget due to savings in operating costs.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Dowse Carpets and Soft Furnishings Gallery and Office	27	40	13
Dowse Office Furniture and Equipment	13	10	(3)
Dowse Gallery Lighting	10	10	-
Dowse Building and Plant Maintenance	25	30	5
Little Theatre Maintenance	37	80	43
Petone Settlers Museum Building and Plant Maintenance	-	26	26
Capital to Improve Level of Service			
Dowse New Artworks	22	22	-
Little Theatre Improvements	175	80	(95)
Little Theatre Development Needs Analysis	1	25	24
Little Theatre Sound and Lighting Improvements	-	110	110

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

A number of capital projects were underspent. Variance in Little Theatre Improvements pertains to the Piano Replacement project. Allocation for an acoustic upgrade to the Little Theatre was carried forward to allow for planning in conjunction with the Civic Centre Redevelopment project to ensure complementary services.

AQUATICS AND RECREATION

What we do

We provide six swimming pools and two gyms in Hutt City, and offer quality and accessible tuition in essential water safety and life skills. Our recreational programmes are community based and designed to encourage residents to engage in a range of recreational activities. Our events help to make Hutt City a vibrant and festive place to be.

Hutt City Community Facilities Trust, a Council-Controlled Organisation, develops and owns some of the city's facilities in partnership with Council. For example, the Trust is expected to undertake the upgrade of the Walter Nash Stadium, expanding the number of courts and housing other council facilities within the one site.

Why we do it

People's lives are positively affected by participation in recreation, sports, fitness and cultural activities – and providing these high-quality services at a low user cost makes them available to the whole community. Aquatics and recreational programmes and events also make an important contribution to creating an attractive area for people and businesses considering moving to Hutt City.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Residents' satisfaction with pools: ≥93% of those expressing an opinion	93%	95%	88%	96% of those expressing an opinion. 18% of residents did not express an opinion	NRB Communitrak Survey
Residents' use of pools: $\geq 65\%$	69%	70%	N/A	69%	NRB Communitrak Survey
POOLSAFE accreditation for swimming pool operation, including quality standards for health and safety, water quality, supervision, pool building and operation, signage and other standards:	Accreditation maintained	Accreditation maintained	N/A	Accreditation maintained	Annual MSD Audit
Accreditation maintained					
Cost per visit to Council of aquatic services provided:	\$3.81	\$3.67	N/A	\$3.71	Net cost of pool service per user
Maintain the cost per visit at or below the target \$4.41					from financial management systems
User satisfaction with Leisure Active programmes and events: ≥ 92% of those expressing an opinion	98%	97%	N/A	98% of those expressing an opinion. 20% of users did not express an opinion	NRB Communitrak Survey
Residents' use of Leisure Active programmes and events:	34%	49%	N/A	44%	NRB Communitrak Survey
≥ 30%					

Statement of Comprehensive Income

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	PLAN 30 JUNE 2014	VARIANCE 30 JUNE 2014	ACTUAL 30 JUNE 2013
	\$000	\$000	\$000	\$000
REVENUE				
Rates Income	-	-	-	-
User Charges	3,203	3,168	35	3,151
Operating Subsidies and Grants	204	157	47	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	1,015	1,234	(219)	1,379
Gain/(Loss) on Property Disposals	(261)	-	(261)	-
Total Revenue	4,161	4,559	(398)	4,530
EXPENDITURE				
Employee Costs	3,714	3,477	(237)	3,376
Support Costs	940	940	-	784
Operating Costs	4,273	4,416	143	4,395
Loss on Property Disposals	-	-	-	-
Finance Cost	108	108	-	114
Depreciation	1,291	1,438	147	1,309
Total Expenditure	10,326	10,379	53	9,978
DEFICIT BEFORE TAX	(6,165)	(5,820)	(345)	(5,448)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(6,165)	(5,820)	(345)	(5,448)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(6,165)	(5,820)	(345)	(5,448)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(1,041)	(1,076)	35	(369)
Capital Expenditure - to improve level of service	(1,206)	(1,609)	403	(1,549)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	1,286	1,438	(152)	1,309
Total Loan Funding Requirement	(961)	(1,247)	286	(609)
TOTAL FUNDING REQUIREMENT	(7,126)	(7,067)	(59)	(6,057)

Operating Projects

	ACTUAL	PLAN	VARIANCE
	30 June 2014	30 JUNE 2014	30 June 2014
	\$000	\$000	\$000
Events Funding	243	255	12

Significant Operating Variations from the 2013-14 Annual Plan

The unfavourable revenue variance relates to the timing of central government grant funding for Connex and Kiwisport programmes. The unfavourable employee costs variance is largely attributable to increased life guarding requirements to respond to increased patronage of swimming pools. The loss on disposable is a result of the sale of the Walter Nash Stadium to the Hutt City Community Facilities Trust.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Community Halls Exterior and Interior Maintenance	102	205	103
Horticultural Hall Maintenance	-	15	15
Naenae Main Pool Tile Replacement	195	-	(195)
Other Projects	500	461	(39)
Walter Nash Stadium Maintenance	19	145	126
Wainuiomata Pool Filter Replacement	225	250	25
Capital to Improve Level of Service			
Community Halls Improvements	3	250	247
McKenzie Pool Replacement	1,382	1,100	(282)
Pools Other Improvement Projects	156	184	28
Sports House Computer Servers	75	-	(75)
Making Places Town Hall Upgrade	12	75	63
Walter Nash Stadium Upgrade	(421)	-	421

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

The planned maintenance on community halls has been delayed pending decisions on the development of community hubs. The unplanned capital replacement of tiles at Naenae Pool was due to a major tile failure while refilling the pool. Tiles were originally laid in 1956 and planned for replacement over the next five years. The McKenzie Baths project spanned two financial years with over expenditure this year balanced by under expenditure last year. The Sportshouse Computer Server Replacement was funded by a grant from the Pelorus Trust.

PARKS AND RESERVES

What we do

We provide and maintain active and passive recreational facilities in Hutt City for public enjoyment and wellbeing. With access largely free of charge, our recreation areas are both natural and developed. Most of our work is targeted at maintaining developed areas and retaining bush land in its natural state. 'Parks and Reserves' also includes Council cemeteries.

Why we do it

In providing and maintaining parks, reserves, sportsgrounds, street gardens and street trees, we help to create a pleasant environment in which people can live, work and play. Providing and maintaining these areas at high quality and low user cost makes them available to the whole community.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Residents' satisfaction with sports grounds: \geq 95% of those expressing an opinion	96%	99%	91%	98% of those expressing an opinion. 14% of residents did not express an opinion	NRB Communitrak Survey
Residents' satisfaction with parks, reserves and gardens: $\ge 95\%$ of those expressing an opinion	97%	96%	97%	97% of those expressing an opinion. 4% of residents did not express an opinion	NRB Communitrak Survey
Residents' satisfaction with cemeteries: ≥ 90% of those expressing an opinion	97%	98%	95%	96% of those expressing an opinion. 43% of residents did not express an opinion	NRB Communitrak Survey
Sports fields meet the standard agreed with sports codes: $\geq 95\%$	95%	95%	N/A	95%	Complaints from users during 2012/13 and sportsground audits
Area of parks and reserves per 1000 of population: ≥ 24.9 hectares	54 hectares	54 hectares	N/A	54 hectares	Reserves Strategy
Percentage of households that have used or visited parks, reserves or gardens in the previous 12 months:	90%	90%	N/A	92%	NRB Communitrak Survey
≥ 89% Maintain a high standard of maintenance and development of playgrounds, parks, reserves, gardens and cemeteries:	95%	90%	N/A	90%	Playground and Parks Audits
≥ 95% of contract and asset management plan requirements met					

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	1,969	1,800	169	1,688
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	4	-	4	235
Other Revenue	11	7	4	839
Gain/(Loss) on Property Disposals	808	-	808	-
Total Revenue	2,792	1,807	985	2,762
EXPENDITURE				
Employee Costs	751	750	(1)	794
Support Costs	661	661	-	522
Operating Costs	10,908	8,993	(1,915)	10,832
Loss on Property Disposals	-	-	-	(412)
Finance Cost	437	437	-	461
Depreciation	1,474	1,615	141	1,535
Total Expenditure	14,231	12,456	(1,775)	13,732
DEFICIT BEFORE TAX	(11,439)	(10,649)	(790)	(10,970)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(11,439)	(10,649)	(790)	(10,970)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(11,439)	(10,649)	(790)	(10,970)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(524)	(1,206)	682	(698)
Capital Expenditure - to improve level of service	(556)	(1,093)	537	(486)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Asset Sales (Proceeds)	1,460	2,500	1,040	1,286
Less Depreciation	1,474	1,615	(141)	1,535
Total Loan Funding Requirement	1,854	1,816	2,118	1,637
TOTAL FUNDING REQUIREMENT	(9,585)	(8,833)	1,328	(9,333)

Operating Projects

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Point Howard Wharf Laterals Demolition	532	-	(532)
Motorhome Waste Dump Station	23	4	(19)
Percy Reserve Ratanui Land Purchase	88	89	1
Petone Foreshore Clean Up	15	15	-
Taita Courts Contribution to Improvement	402	-	(402)

Significant Operating Variations from the 2013-14 Annual Plan

Revenue variance primarily relates to gain on property disposals. Expenditure variance relates to the unbudgeted Taita Court's Upgrade, storm damage clean-up, and costs transferred from capital projects related mainly to wharf demolition costs.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014	PLAN 30 JUNE 2014	VARIANCE 30 JUNE 2014
Conital to Doplace Eviating Accests	\$000	\$000	\$000
Capital to Replace Existing Assets			
Singles Houses (Reserves) Maintenance	26	30	4
Honiana Te Puni Reserve Landscape Renovation	-	100	100
Minoh House Chimney	-	10	10
Seats and Bins	26	28	2
Parks Hard Surfaces Maintenance	80	150	70
Parks Signage and Interpretation	19	23	4
Playgrounds	182	195	13
Sportsground Buildings Maintenance	139	150	11
Track Maintenance	29	30	1
Wharves Maintenance	-	450	450
Williams Jones Park Drainage	41	40	(1)
Capital to Improve Level of Service			
Avalon Park Imrpovements (Rotary Project)	50	100	50
Parks and Gardens Protection Bollards	4	5	1
Land Purchase Dowse Interchange	-	58	58
Memorial Park Synthetic Turf and Changing Rooms	39	300	261
Otonga School Site Development	-	100	100
Poto Road Reserve Development	47	50	3
Toilets Upgrade	385	400	15
Waimarie Croquet Relocation and Development	-	50	50
Wainuiomata Mountain Bike Facility	33	30	(3)

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Significant work was carried out with new toilets constructed at Hugh Sinclair Park, for the upgrade and replacement of playground equipment, for track and facility improvements at the Mountain Bike Park in Wainuiomata, and a variety of parks buildings and parking spaces.

The demolition of the head of the Point Howard Wharf along with other works undertaken on maintaining buildings and hard surfaces was transferred to operating expenditure.

Landscape work on Honiana Te Puni Reserve will not go ahead as decisions on the future development of this Reserve are still to be made.

COMMUNITY DEVELOPMENT

What we do

We support our community through services such as facilitation, advocacy and consultation and through providing grants to community organisations and groups. We work with all sectors of the community, providing services through our Community Development team. We have funding relationships with government agencies to provide essential services to our community, including settlement support and safety initiatives.

Why we do it

We've always been committed to identifying and understanding our communities so that we can respond appropriately to issues affecting them. Our support helps community groups to achieve their goals where they can't do it themselves because of a lack of resources.

How we measure the success of our services

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	PEER AVERAGE 2013-14	ACHIEVED 2013-14	SOURCE OF Information
Community organisations' satisfaction with the availability and quality of our support, advice and funding: ≥ 90% of those expressing an opinion	66.7%	94%	N/A	Too few organisations responded to the survey to be able to make a statistically sound judgement on levels of satisfaction	Independent Survey
Residents' perceptions of Hutt City in terms of their sense of safety in their local neighbourhood and in the city centre during the day and after dark: ≥ 81% of those expressing an opinion overall	85% overall	87% overall	N/A	85% overall (96% during the day, 84% after dark – local neighbourhood; 97% during the day, 62% at night – city centre)	NRB Communitrak Survery
Residents' satisfaction with the city overall being free of graffiti: ≥ 80% of those expressing an opinion	85%	89%	N/A	88% of those expressing an opinion. 2% of residents did not express an opinion	NRB Communitrak Survey
New settlers' satisfaction with the availability and quality of our support, advice and training: ≥ 90% of those expressing an opinion	100%	100%	N/A	Result not available. Settlement service now offered through Department of Internal Affairs	Independent Survey

For the year ended 30 June 2014

	ACTUAL 30 June 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 June 2014 \$000	ACTUAL 30 JUNE 2013 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	68	87	(19)	95
Operating Subsidies and Grants	155	125	30	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	47	-	47	221
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	270	212	58	316
EXPENDITURE				
Employee Costs	748	807	59	741
Support Costs	589	589	-	434
Operating Costs	1,899	1,991	92	1,996
Loss on Property Disposals	-	-	-	604
Finance Cost	5	5	-	6
Depreciation	110	132	22	120
Total Expenditure	3,351	3,524	173	3,901
DEFICIT BEFORE TAX	(3,081)	(3,312)	231	(3,585)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(3,081)	(3,312)	231	(3,585)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(3,081)	(3,312)	231	(3,585)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	(47)	(50)	3	(45)
Capital Expenditure - to improve level of service	(3)	(68)	65	(37)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	110	132	(22)	120
Total Loan Funding Requirement	60	14	46	38
TOTAL FUNDING REQUIREMENT	(3,021)	(3,298)	277	(3,547)

Operating Projects

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Community Development Fund	113	148	35
Heritage Fund	8	15	7
Community Houses Funding	255	255	-
Marae Funding	129	180	51
Arts and Culture Funding	41	40	(1)
CAB Funding	75	75	-
Scholarships	7	10	3
Youth Infusion	9	30	21
Youth Centre	158	158	-
Rapid Response Anti-Graffiti Service	222	220	(2)
Safety Initiatives	295	343	48
Social Development Projects	122	95	(27)
Hutt Valley Community Arts	35	35	-
Regional Grants	34	33	(1)
Tamaiti Whangai Grant	17	20	3
Waiwhetu Marae Scholarship	5	5	-
The Anchorage	30	30	-
Wellington Free Ambulance	16	16	-

Significant Operating Variations from the 2013-14 Annual Plan

The favourable revenue variance is due to unbudgeted government grants for community programmes and income from graffiti removal. The favourable expenditure variance relates to savings in employee costs and some operating costs following a restructure. All operating projects were completed close to budget.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
Community Houses Building Maintenance	31	50	19
CCTV Upgrades Central Area, and Installation Wainuiomata	3	68	65

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

Community Houses Building Maintenance work continued. CCTV Upgrade work was not completed and some costs were transferred to operating.

COMMUNITY FACILITIES DEVELOPMENT

This is a new Activity that is included in the 2014-15 Annual Plan as part of Group People.

What we do

Hutt City Council has a Long Term Integrated Facilities Plan which provides a clear guide for Council and community decision making regarding the future development of community facilities. The Hutt City Community Facilities Trust (a CCO established in August 2012) will play an integral role in assisting Council to implement this plan.

Why we do it

The Long Term Integrated Facilities Plan is very much in the early stages with significant progress expected over the next few years resulting in a series of 'integrated community hubs' combining civic, social and sporting facilities into more user friendly, efficient and well utilised centres. It will also see the development of several world-class regional and nationally significant sporting and community facilities.

For the year ended 30 June 2014

	ACTUAL 30 JUNE 2014	PLAN 30 JUNE 2014	VARIANCE 30 JUNE 2014	ACTUAL 30 JUNE 2013
	\$000	\$000	\$000	\$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	-	-	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	-
Gain/(Loss) on Property Disposals	-	-	-	-
Total Revenue	-	-	-	-
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	-	-	-	-
Operating Costs	285	3,525	3,240	2
Loss on Property Disposals	-	-	-	-
Finance Cost	-	-	-	-
Depreciation	-	-	-	-
Total Expenditure	285	3,525	3,240	2
DEFICIT BEFORE TAX	(285)	(3,525)	3,240	(2)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(285)	(3,525)	3,240	(2)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(285)	(3,525)	3,240	(2)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - to replace existing assets	-	-	-	-
Capital Expenditure - to improve level of service	264	-	264	(264)
Capital Expenditure - to meet additional demand	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Depreciation	-	-	-	-
Total Loan Funding Requirement	264	-	264	(264)
TOTAL FUNDING REQUIREMENT	(21)	(3,525)	3,504	(266)

Operating Projects

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
CFT Operating Grant	256	150	(106)
CFT Taita Community and Sports Centre	3	1,875	1,872
CFT Fraser Park Sportsville and Artificial Surfaces	26	1,500	1,474

Significant Operating Variations from the 2013-14 Annual Plan

The significant underspend is due to delays with the Taita Community and Sports Centre project and Fraser Park Sportsville and Artificial Surfaces project. The work that was planned and the budget provision has been carried over to be completed in 2014-15.

Capital Projects Acquisitions and Renewals

	ACTUAL 30 JUNE 2014 \$000	PLAN 30 JUNE 2014 \$000	VARIANCE 30 JUNE 2014 \$000
Capital to Replace Existing Assets			
CFT Taita Community and Sports Centre	(264)	-	264

Significant Asset Acquisitions or Replacements and Variations from the 2013-14 Annual Plan

There were no significant Asset Acquisitions. The variation relates to the transfer to the Hutt City Community Facilities Trust of earlier costs related to these projects.