# **KEY PERFORMANCE INDICATORS**

There are five key performance areas, which are in addition to the performance measures and targets for each of the 18 core activities.

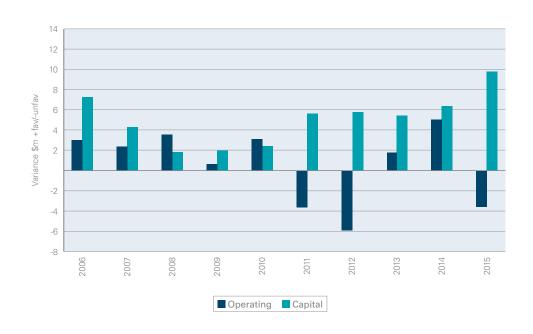
### **BUDGET MANAGEMENT**

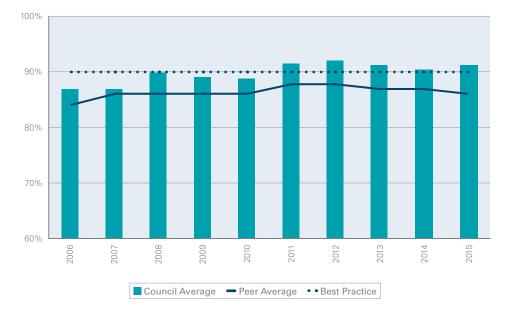
This key performance indicator compares results with budget targets. All activities are expected to operate within net capital and operating budgets. For 2014-15 Council budgeted for an operating deficit which was mainly due to the funding of the Community Facilities Trust projects. The actual deficit was higher than budget due to the early payment of grants to the CFT that were budgeted in 2015-16 and a loss on revaluation of financial instruments. Neither of these had any significant adverse effect on Council's debt. Capital expenditure was under budget mainly due to the delay in completing some projects.

### **CUSTOMER SATISFACTION**

Council monitors customer satisfaction levels through an independent annual survey, and the target of achieving 90.2% satisfaction was achieved for the first time in 2011 and has been maintained for four consecutive years. This year we achieved our highest average satisfaction rate yet, at 91%. The result is above the average of our peer councils (86%), and we are committed to sustaining this high level of satisfaction.

See the reports of each activity for a breakdown of customer satisfaction results.





### **COMPLIANCE**

It is vital for staff, contractors and other businesses associated with Council to comply with the law, contracts, consents, employment agreements, health and safety requirements and council policy. Council monitors this compliance on a monthly basis, and has a target of no significant cases of non-compliance. This has been achieved every year since 2004. This year we had one significant case of non-compliance. In January this year, a water supply pipe burst in Wood Grove and resulted in the discharge of sediment to

YEAR	NON-COMPLIANCE INSTANCES					
	INSIGNIFICANT	SIGNIFICANT				
2004	9	-				
2005	6	-				
2006	1	-				
2007	3	-				
2008	1	-				
2009	1	-				
2010	1	-				
2011	2	-				
2012	4	-				
2013	1	-				
2014	1	-				
2015	-	1				

the Waiwhetu Stream. Although minor in both quantity and effect, the Greater Wellington Regional Council believed more could and should have been done to limit the sediment load, and issued an infringement notice. Wellington Water Limited, who managed the incident on Council's behalf, are reviewing the contractor's, and their own procedures, to look for improvements.

### STAFF PERCEPTIONS

Council measures staff perceptions using the Kenexa Best Workplaces Survey. The graph depicts Council's overall performance index score (66.8%) compared with the overall local government performance index score (66.3%). Current initiatives to support staff include our On the Road to High Performance. This programme of work will continue over the next year and includes a focus on leadership, role purpose, competencies, job descriptions, development, coaching and high performance teams.



### PROJECT COMPLETION

This key performance indicator compares the number of completed projects to the number that were budgeted. Inevitably in each year some projects cannot be completed in time and are usually carried over to the next financial year for completion. For this reason the completion target is at least 90% of projects scheduled for the financial year.

In the 2014-15 Annual Plan Council committed to almost 200 projects. A number of projects were not completed mainly due to delays. Some were carried over and are due to be completed during the 2015-16 financial year with the most significant being the Huia Pool Programme Pool Development, Avalon Park Development, Cemetery Improvements, Manor Park River Trail, Substandard Roads Upgrades, Urban Growth Strategy Roading Improvements, Wainuiomata Hill Shared Path, Holburn Booster Pump Upgrade, Vista Grove Sewer Replacement, District Plan Work, Making Places - Civic Events Centre Upgrade, Suburban Shopping Centre Improvements, and the Development Stimulus Package.



# **GROUP PEOPLE**

### HIGHLIGHTS

- There were over 1 million visits to our eight libraries
- 1.22 million items issued
- Over 200,000 people visited The Dowse
- Over 800 primary and high school students took part in a Learning Experience Outside the Classroom at Petone Settlers or The Dowse
- 950,000 visited Hutt City swimming pools
- We issued 500 Magic Cards giving kids free access to pools and the internet

#### MAGIC CARD PILOT LAUNCHED

The Magic Card Pilot was launched by Community Services, in partnership with schools in Taita including Taita Central, Pomare School, St Michaels, Avalon Intermediate and in 2015, Year 9 of Taita College. The Magic Card Pilot breaks down one of the barriers that stop children from accessing our facilities – cost. It does this by providing free pool access to all Hutt City pools, and free access to all Hutt City Libraries which includes accessing collections, programmes, photocopying, scanning, printing and the internet.

#### 3D PRINTING REVOLUTION

We held a series of 3D printing workshops designed for beginners at four locations across the city during October. The workshops offered a general introduction to 3D printing as well as practical experience and the opportunity to produce a unique 3D object to take home. Each event either sold-out or was at capacity.

#### HOUR OF CODE

Hutt City Libraries, in conjunction with Victoria University and Sacred Heart College, ran an Hour of Code computer science session for children in December. The free, one-hour introduction to computer science was aimed at demystifying code and demonstrating that anybody can learn the basics.

#### TAITA AND NAENAE CLUBHOUSES

The opening of Taita Clubhouse in May was an exciting development for the young people of Taita. The free after school programme offers young people aged 10-18 years a place to work on technology projects including music, film, photography, design, robotics, electronics, game design, fashion, and manufacturing. Projects that members have worked on so far include art works with local artists, gardening by the moon, short documentary films, Taita Clubhouse waiata, and learning how to use foundational creative software such as Photoshop, Sketch-up, and Scratch (beginner's coding software).

Naenae Clubhouse received a new IT hardware fit out, to replicate the new Taita Clubhouse fit out. This included new desktop computers, and mobile technology such as tablets and laptops. Extra seating for the lounge area was also installed, so there is space to have all members seated, and not on the floor. Projects that members at Naenae have worked on this year include performing at the Naenae Festival, game design, fashion design, journalism, learning how to fix computer hardware, photography, upcycling recycled materials, and creating song demos. All of this work was showcased at a Matariki whanau night celebration.

#### NEXTSTAGE ATTHE LITTLETHEATRE

Hutt City Council welcomed the return of Geraldine Brophy and her theatre company Nextstage to the Little Theatre with a number of plays that began in May. Plays included a childrens theatre show, a professional production from Dunedin and a joint Brophy/Petone Settlers Museum production with an ANZAC theme.



### KING OFTHE HILL

The second annual King of the Hill event took place in June. The event is an allages walk or run from the Wainuiomata Township to the Wainuiomata Hill summit and back with cash prizes for first man and woman home as well as spot prizes for best dressed. Four hundred and sixteen people attended the event, up by 100 from the inaugural event.

### **HUTT CITY DISCOVERY DAY**

Over 650 people attended our Hutt City Discovery Day which saw 17 local community and leisure centres open their doors to the public for free or for a gold coin donation. A Discovery Day map was handed out to all participants to encourage them to go to each 'hot spot' and get it signed. Those who visited three or more locations went into the draw to win travel vouchers. There was also a free sausage sizzle at Dowse Square and a chance for the community to meet and talk to the Councillors.

### LES MILLS CHRISTMAS INTHE HUTT

Over 300 local artists performed at the 2014 Les Mills Christmas in the Hutt including the Roger Fox Wellington Jazz Orchestra as the headline act. There was also a medley of free children's rides and entertainment available including a majestic merry-go-round, bouncy castles and a gigantic inflatable slide.

#### **COMMON GROUND**

The inaugural Common Ground: Hutt Public Art Festival was held during late February and early March, offering free art workshops as well as a range of engaging and thoughtful artworks for young and old alike.

#### CREATIVE COMMUNITIES FUND

The annual Creative Communities Fund, totalling \$35,000, was dispersed to another deserving group of applicants in January. Groups to receive funding included Pomare Community House and Social Services, The Community Unity Project, Hutt Valley Disabled Resource Trust and the New Zealand Filifest Cultural Group.

#### **HEALTHY FAMILIES**

Hutt City Council was selected as a lead provider for the new government initiative Healthy Families aimed at improving people's lives and preventing chronic disease in Lower Hutt. A dedicated team has been formed who are working with schools, early childhood education centres, workplaces and sports clubs to encourage healthier choices across the Hutt Valley.

### ICC CRICKET WORLD CUP

Hutt City had the privilege of hosting the ICC Cricket World Cup trophy in November at the Petone Recreation Grounds. As well as the trophy, there was an interactive exhibition on the history of the tournament, cricket skills challenges, giveaways and the chance to get your free photo with the trophy.

### WELLINGTON LIONS FORTHE NORTH EAST

The CEO of Wellington Rugby Football Union delivered 1900 free tickets to children from low-decile schools in Lower Hutt to see the Wellington Lions play at the Westpac Stadium in October. For most this was a new experience and supports our ongoing commitment to improving outcomes in the North-East suburbs.

#### ANZAC MEMORIAL

An upgrade of the cenotaph and lawn area in front of the library was undertaken as the first stage of works for the redevelopment of Riddiford Gardens. This formal public space reflects the need to cater for the growing interest in commemorating our past.

#### **HUTT RECREATION GROUNDS**

A new artificial ¾ size sports turf has been established at the Hutt Recreation Grounds. This is in response to providing greater certainty for sport for children and training for seniors. Use this winter season has been prolific. Other works included drainage improvements, a sprint track and new cricket nets

#### MAUNGARAKI PLAYGROUND

An exciting new playground has been developed in the reserve adjacent to the Maungaraki School. It features a new style that includes large 'wobbly' pine poles that have a 'Flintstones' look to them. The playground has been designed to help develop young minds and bodies via physical exercise, exploration and imagination play. Climbing nets and walls, swings, slides and platforms link together to create a fun, durable and challenging environment.

### WAINUIOMATA MOUNTAIN BIKE PARK

Work continued on developing tracks and facilities at the Wainuiomata Mountain Bike Park for the many riders, both local and regional, who visit this exciting park. It is 20 minutes from the CBD and features a wide range of trails for all skill levels, including the family-friendly Wetlands Loop.

#### WHIORAU RESERVE

The long awaited redevelopment of Whiorau Reserve in Lowry Bay was undertaken. The car park has been reconfigured, new lawn areas laid and new seating installed that has been made out of recycled Point Howard Wharf timber

#### MAYOR'S TASKFORCE FOR JOBS

The Mayor's Taskforce for Jobs in association with Youth Inspire Trust received \$200,000 in funding from the Todd Foundation for the next two years. These funds will help support the Trust's goals of helping young people in our local community find meaningful opportunities in employment, training and education.

#### SAFE HUTT VALLEY

Safe Hutt Valley launched a new website in November that provides easy access to important community updates and hosts a range of handy safety tools and resources to help families and communities to stay safe over the summer period and beyond.

#### NORTH EAST PATHWAYS PROJECT

Council have partnered with Sport NZ and Avalon Intermediate to create the North East Pathways project. This initiative has been created to lift student achievement levels, engagement and aspirations through mobilisation of resources from equipment, to people.

### WELLINGTON PHOENIX HOME INTHE HUTT

The Hutt Recreation Ground was transformed into the home of the Wellington Phoenix for three games over summer. Over 27,000 people in total attended the games across the three days from Hutt City and beyond, plus a television audience throughout Oceania.

### **CELEBRATING 175 YEARS**

Council celebrated the 175th anniversary of European Settlers landing on Petone Foreshore. This was a family-friendly community event held over Wellington Anniversary weekend, attracting approximately 10,000 people.

#### **AMALGAMATION**

Council, led by Mayor Ray Wallace, was a vocal opponent of the Local Government Commission's amalgamation proposal to merge nine local authorities in the wider Wellington region into one. Council has been committed to ensuring shared Council services is a top priority, through services in water, solid waste, animal services, emergency management and economic development and will continue to do so.

### REBUILD OF HUTT CITY COUNCIL'S WEBSITE

The huttcity.govt.nz website was rebuilt to ensure the site is completely responsive to all types of media devices (including phones/tablets). It is now easier for the community to engage with Council by booking appointments or services, finding and applying for information and reporting problems online. Website visits increased by close to 14% this year, with over a half million visits to huttcity.govt.nz. Traffic from mobile and tablet devices now makes up approximately one third of all web traffic, compared to making up a quarter of all traffic in 2013-14.

### **GROUP PEOPLE PERFORMANCE SUMMARY**

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Libraries	Five out of six performance measures were achieved. The percentage of residents who have used library services during the year fell short of our target by 1%, at 79%. However, our Libraries Online target of 250,000 was more than doubled, with 526,689 unique visits. We also exceeded our pay sessions on Connect target of 75,000 by over 32,000 at 107,285.
Museums	All performance measures were achieved covering number of visits and satisfaction of both the Dowse Art Museum and Petone Settlers Museum, number of public education programmes and satisfaction rating for delivery.
Aquatics and Recreation	Five out of six performance measures were achieved. POOLSAFE accreditation was secured for five out of our six public swimming pools.  An audit of Wainuiomata Pool is to be completed in November 2015. All other performance measures were achieved including residents satisfaction and use, cost per visit, and satisfaction and use of our Leisure Active programmes.
Parks and Reserves	Six out of seven performance measures were achieved. Maintenance and development of playgrounds, parks, reserves, gardens and cemeteries fell short, meeting 89% of contract and asset management plan requirements with the expectation being 95% or greater.
City Safety and Community Funding	All performance measures were achieved covering residents' perceptions of safety in the neighbourhood during the day and after dark, and in the city during the day and after dark; and satisfaction with availability and quality of support, advice and training.
Community Facilities Development	Six out of ten performance measures were achieved covering the completion of Walter Nash Centre and Fraser Park Sportsville stage 1, identification of our next community hub project (Stokes Valley) and completion of pre-consultation for the hub. We also met budget and accountability requirements for the year. We fell short with fundraising for Walter Nash Centre but the shortfall was offset by an additional \$1 million grant from Hutt City Council. Fraser Park Sportsville stage 2 fundraising was not implemented and design is yet to get underway on the Stokes Valley Community Hub.

### **GROUP PEOPLE FINANCIAL SUMMARY**

	RATE REQUIREMENT PER RESIDENTS			
				30 JUNE 2015
Libraries	(8,917)	(9,049)	(8,278)	86.66
Museums	(3,531)	(3,645)	(3,069)	34.31
Aquatics and Recreation	(5,535)	(5,820)	(6,165)	53.79
Parks and Reserves	(10,723)	(11,127)	(11,439)	104.21
City Safety and Community Funding	(2,499)	(2,387)	(3,081)	24.29
Community Facilities Development	(12,536)	(7,514)	(285)	121.83

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2014-2015 Annual Plan and the 2013-2014 Actual.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.



### **GROUP PEOPLE FUNDING IMPACT STATEMENT**

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	43,741	39,543	31,024	32,321	34,394
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	348	355	-	377	322
Fees, charges and targeted rates for water supply	6,107	6,001	6,329	6,007	5,935
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	2,016	1,780	2,028	1,826	1,737
Total operating funding (A)	52,212	47,679	39,381	40,531	42,388
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	41,109	36,203	29,139	30,888	32,369
Finance costs	708	709	645	657	657
Internal charges and overheads applied	5,571	5,571	4,266	4,236	4,236
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	47,388	42,483	34,050	35,781	37,262
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	4,824	5,196	5,331	4,750	5,126
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	809	4,316	(3,134)	(1,748)	(898)
Gross proceeds from sale of assets	3,544	4,300	1,992	1,460	2,500
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	4,353	8,616	(1,142)	(288)	1,602
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand					
- to improve level of service	6,417	10,822	1,659	1,787	3,144
- to replace existing assets	2,760	2,990	2,530	2,675	3,584
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	9,177	13,812	4,189	4,462	6,728
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(4,824)	(5,196)	(5,331)	(4,750)	(5,126)
FUNDING BALANCE ((A-B)+(C-D))	_	-	_	-	-

### **LIBRARIES**

### WHAT WE DO

We provide a collective resource that is greater than any individual or family could afford or accommodate.

### WHY WE DO IT

Providing library services enables all citizens to access information, knowledge and learning opportunities that support and strengthen individuals and the community.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Percentage of residents who have used library services during the year	84%	82%	79%	N/A	79%	NRB Communitrak Survey
≥ 80% of those expressing an opinion						
Residents' satisfaction with library services	97%	99%	100%	99%	98%	NRB Communitrak Survey
≥ 97% of those expressing an opinion						
Number of physical visits per year	1,186,034	1,088,636	1,088,902	N/A	1,020,996	Monthly Management
Over 1,000,000						Reports
Number of visits via the internet per year	356,975 Libraries Online visits	312,531 Libraries Online visits	301,037 Libraries Online visits	N/A	526,689 Libraries Online visits	Monthly Management Reports
250,000 Libraries Online visits	91,349 pay sessions	77,542 pay sessions	71,994 pay sessions		107,285 pay sessions	
75,000 pay sessions on Connect	on Connect	on Connect	on Connect		on Connect	
Library stock turnover	7.02	6.0	5.66	National mean	5.18	New Zealand Library
≥ national mean				3.50 average annual		Statistics
Note: a number greater than or equal to the national mean shows that our library stock turnover is at least equal to or better than is achieved nationally				circulation per item		



### For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	485	605	(120)	526
Operating Subsidies and Grants	15	-	15	2
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	22	36	(14)	37
Gain/(Loss) On Prop Disposals	(5)	-	(5)	(173)
Total revenue	517	641	(124)	392
EXPENDITURE				
Employee Costs	4,442	4,726	284	4,245
Support Costs	1,710	1,717	7	1,406
Operating Costs	1,705	1,700	(5)	1,595
Loss On Prop Disposals	-	-	-	-
Finance Cost	46	46	-	36
Depreciation	1,531	1,501	(30)	1,388
Total expenditure	9,434	9,690	256	8,670
DEFICIT BEFORE TAX	(8,917)	(9,049)	132	(8,278)
	(0,017)	(0,040)	102	(0,270)
RATES FUNDING REQUIREMENT Deficit Before Tax	(8,917)	(9,049)	132	(8,278)
	(0,917)	(9,049)	132	(0,270)
Add Capital Contributions	(8,917)	(9,049)	132	(8,278)
Total rates funding requirement	(0,917)	(3,043)	132	(0,270)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(1,084)	(1,155)	71	(950)
Capital Expenditure - Improving Services	(196)	(197)	1	(88)
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	-	-	-	-
Less Depreciation	1,531	1,501	30	1,388
Total Loan Funding Repayment	251	149	102	350
TOTAL FUNDING REQUIREMENT	(8,666)	(8,900)	234	(7,928)

### **OPERATING PROJECTS**

		ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
You	h Infusion	4	20	16

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue was under budget due to reduced income from WIFI usage and a decrease in demand for DVD and CD rental. Employee costs were under budget due to vacancies and a high turnover.

### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Libraries Furniture and Equipment Replacement	72	55	(17)
Libraries External and Internal Maintenance	94	100	6
Libraries Shelving Replacement	52	50	(2)
Libraries Security Maintenance	28	50	22
Libraries Stock Replacement	838	900	62
Computer Clubhouse Equipment	43	-	(43)
Defribulators for all Libraries	16	21	5
Libraries Digitisation	-	11	11
Libraries Building Improvements	137	165	28

## SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

The most significant project was the Libraries Stock Replacement which is an ongoing project to update and replace books held in the Libraries. This had an underspend due to funds reserved for Radio Frequency Identification that did not eventuate. The War Memorial Library has a complete access security system upgrade so it can be integrated with the new Administration Building system. The ground floor public toilets in the War Memorial Library had a major refurbishment.

The Naenae Community Library Exterior was completely refurbished in a new colour scheme, lighting and signage. New heat pumps replaced the expensive electric heater and new front auto door added.

The Wainuiomata Community Library second entrance work started with work to be completed in the new financial year.

The rest of the maintenance was general replacements across the library building network. Computer Clubhouses acquired smart office furniture, music room equipment, computer lounge and laptop/tablet charging stations.

### **MUSEUMS**

### WHAT WE DO

We operate two museums, which are open to the public at no charge other than for special exhibitions:

- The Dowse Art Museum collects and displays fine art as well as decorative and applied arts, and is a conduit for community engagement and participation in the creative arts, underpinned by innovative exhibitions, education and associated community programmes.
- The Petone Settlers Museum specialises in showcasing the social history of the early Māori and European settlement of the lower Hutt Valley and Petone area.

### WHY WE DO IT

By providing museums we enable people to access freely arts and cultural facilities that enrich, inspire and offer a range of lifelong learning opportunities. The museums act as a focal point for the community, enhance cultural life and diversity, and promote civic pride and community values.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Number of museum visits per year ≥ 200,000	203,398	217,152	205,874	N/A	216,447 (Dowse: 204,405, Petone Settlers: 12,042)	Monthly Management Reports
Residents' satisfaction with the:  • Dowse Art Museum  • Petone Settlers Museum  ≥ 93% of those expressing an opinion	95% 97%	95% 96%	95% 97%	95% 95%	95% 98%	NRB Communitrak Survey
Public education programmes delivered that meet the needs and expectations of community and school groups Public education programmes delivered to11,000 participants ≥ 90% satisfaction	17,928 students 99% satisfaction	9,100 students 100% satisfaction	12,075 students 100% satisfaction	N/A	11,535 students 100% satisfaction	Management Reports and Participant Evaluation Forms

### For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	275	238	37	241
Operating Subsidies and Grants	-	60	(60)	16
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	428	521	(93)	312
Gain/(Loss) On Prop Disposals	-	-	-	30
Total revenue	703	819	(116)	599
EXPENDITURE				
Employee Costs	1,466	1,543	77	1.318
Support Costs	1,016	1,009	(7)	640
Operating Costs	1,134	1,310	176	1,152
Loss On Prop Disposals	-	-	-	1,102
Finance Cost	94	94	_	71
Depreciation	524	508	(16)	487
Total expenditure	4,234	4,464	230	3,668
DEFICIT BEFORE TAX	(3,531)	(3,645)	114	(3,069)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(3,531)	(3,645)	114	(3,069)
Add Capital Contributions	(8,881)	(8,818)	-	(3,333)
Total rates funding requirement	(3,531)	(3,645)	114	(3,069)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(160)	(273)	113	(113)
Capital Expenditure - Improving Services	(379)	(455)	76	(113)
Less Capital Contributions	(379)	(400)	76	(190)
Less UHCC Capital Contributions			_	
Less Proceeds From Asset Sales			_	-
Less Depreciation	524	508	- 16	487
Total Loan Funding Repayment	(15)	(220)	205	176
· · ·		, ,		
TOTAL FUNDING REQUIREMENT	(3,546)	(3,865)	319	(2,893)

### **OPERATING PROJECTS**

	ACTUAL	BUDGET	VARIANCE
	30 JUNE 2015	30 JUNE 2015	30 JUNE 2015
	\$000	\$000	\$000
Events Funding	13	36	23

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue is under budget in operating grants due to the deferral of projects to 2015-16. Revenue is also under budget due to reduced sales in the Little Theatre Café. This was offset by savings in expenditure and remuneration costs.

### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Dowse Carpets and Soft Furnishings Gallery and Office	15	10	(5)
Dowse Dehumidification Upstairs Galleries	2	40	38
Dowse Building and Plant Maintenance	19	33	14
Little Theatre Maintenance	73	140	67
Petone Settlers Museum Building and Plant Maintenance	51	50	(1)
Dowse Collection Storage Upgrade	42	40	(2)
Dowse New Artworks	35	35	-
Dowse New Roof	194	200	6
Dowse Wind Lobby Upgrade	7	15	8
Little Theatre Improvements	-	40	40
Little Theatre Development Needs Analysis	87	15	(72)
Little Theatre Sound and Lighting Improvements	14	110	96

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

A number of capital projects were underspent. The roof replacement of the old part of the Dowse was completed and has resolved the leaking in that part of the building.

# AQUATICS AND RECREATION

#### WHAT WE DO

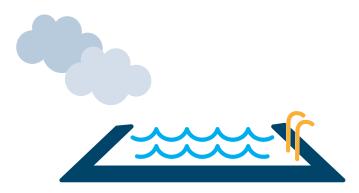
We provide six swimming pools, nine community halls, an indoor sports stadium and two community gyms in Hutt City, and offer quality and accessible tuition in fundamental movement skills ensuring all children are capable of participating in an active lifestyle. Our recreational programmes and events are community based and designed to remove barriers to participation and encourage residents to engage in a range of recreational activities.

### WHY WE DO IT

People's lives are positively affected by participation in recreation, sport and fitness – and providing these high-quality services at a low user cost makes them available to the whole community. International evidence shows that participants in sport and recreation are on average more productive in employment and enjoy better health outcomes.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with pools	93%	95%	96%	88%	96%	NRB Communitrak Survey
≥ 93% of those expressing an opinion						Julvey
Residents' use of pools	69%	70%	69%	N/A	71%	NRB Communitrak Survey
≥ 65%						Survey
POOLSAFE accreditation for swimming pool operation, including quality standards for health and safety, water quality, supervision, pool building and operation, signage and other standards	Accreditation maintained	Accreditation maintained	Accreditation maintained	N/A	Accreditation not maintained (audit scheduled November 2015)	Annual MSD External Audit
Accreditation maintained						
Cost per visit to Council of aquatic services provided	\$3.81	\$3.67	\$3.71	N/A	\$3.75	Monthly Management Reports
≤ \$4.35						
User satisfaction with 'Leisure Active' programmes and events	98%	97%	98%	N/A	97%	NRB Communitrak Survey
≥ 93% of those expressing an opinion						
Residents' use of 'Leisure Active' programmes and events	34%	49%	44%	N/A	33%	NRB Communitrak Survey
≥ 30%						



### For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015	BUDGET 30 JUNE 2015	VARIANCE 30 JUNE 2015	ACTUAL 30 JUNE 2014
REVENUE				
Rates Income	-	-	-	-
User Charges	3,678	3,315	363	3,203
Operating Subsidies and Grants	39	65	(26)	204
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	1,389	1,217	172	1,015
Gain/(Loss) On Prop Disposals	(10)	-	(10)	(261)
Total Revenue	5,096	4,597	499	4,161
EXPENDITURE	0.044	0.474	(0.40)	0.744
Employee Costs	3,814	3,474	(340)	3,714
Support Costs	1,424	1,424	-	940
Operating Costs	4,178	4,090	(88)	4,273
Loss On Prop Disposals		-	-	
Finance Cost	74	74	-	108
Depreciation	1,141	1,355	214	1,291
Total Expenditure	10,631	10,417	(214)	10,326
DEFICIT BEFORE TAX	(5,535)	(5,820)	285	(6,165)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(5,535)	(5,820)	285	(6,165)
Add Capital Contributions	(8/888/	(0,020)	-	(0,100)
Total Rates Funding Requirement	(5,535)	(5,820)	285	(6,165)
	(0,000)	(0/020/	200	(0):00)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(810)	(846)	36	(1,041)
Capital Expenditure - Improving Services	(883)	(3,447)	2,564	(1,206)
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	-		-	
Less Depreciation	1,141	1,355	(214)	1,291
Total Loan Funding Requirement	(552)	(2,938)	2,386	(956)
TOTAL FUNDING REQUIREMENT	(6,087)	(8,758)	2,671	(7,121)

### **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Sportsville	78	85	7
Sportsville Petone	-	50	50

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Favourable user charges variance is due to an increased number of swimming lessons being delivered this year and increased patronage of swimming pools during a hot summer. This is offset by increased employee costs for more swimming instructors and lifeguards. Other revenue includes grant funding to deliver specific community projects. This includes funding from Sport NZ to deliver; Connex (a youth sport participation project) and North East Pathways (a sport education trial at Avalon Intermediate); funding from Sport Wellington for FMS (delivery of fundamental movement skills classes to primary school students); and funding from the Ministry of Health for Healthy Families Hutt City (facilitating healthy environments and settings in Hutt City.)

### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL NE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Community Halls Maintenance	113	165	52
Naenae Learners Pool Filter Replacement	137	150	13
Other Projects	373	371	(2)
Vehicle Purchase	36	-	(36)
Walter Nash Stadium Maintenance	151	160	9
Community Halls Improvements	152	350	198
Huia Pool Programme Pool	648	3,000	2,352
Pool Other Improvement Projects	94	97	3

## SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

A major refurbishment of the Wainuiomata Community Hall was completed before ANZAC Day 2015. The major refurbishment included new storage, toilets and foyer upgrade. Naenae learners pool filter was replaced and has made a large improvement in water quality.

### PARKS AND RESERVES

### WHAT WE DO

We provide and maintain active and passive recreational facilities in Hutt City for public enjoyment and wellbeing. With access largely free of charge, our recreation areas are both natural and developed. Most of our work is targeted at maintaining developed areas and retaining bush land in its natural state. 'Parks and Reserves' also includes Council cemeteries.

### WHY WE DO IT

In providing and maintaining parks, reserves, sports grounds, street gardens and street trees, we help to create a pleasant environment in which people can live, work and play. Providing and maintaining these areas at high quality and low user cost makes them available to the whole community.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with:						
sports grounds	96%	99%	98%	98%	97%	NRB Communitrak
≥ 95% of those expressing an opinion						Survey
<ul> <li>parks, reserves and gardens</li> </ul>	97%	96%	97%	95%	96%	NRB Communitrak
≥ 95% of those expressing an opinion						Survey
• cemeteries	97%	98%	96%	95%	97%	NRB Communitrak
≥ 90% of those expressing an opinion						Survey
Sports fields meet the standard agreed with sports codes	95%	95%	95%	N/A	95%	Complaints from users during 2014/15
≥ 95%						and sportsground audits
Area of parks and reserves per 1000 of population	54 hectares	54 hectares	54 hectares	N/A	26.8 hectares	Reserves Strategy
≥ 24.9 hectares						
Note: Figure now excludes Greater Wellington Regional Council parks and reserves						
Percentage of households that have used or visited parks,	90%	90%	92%	N/A	90%	NRB Communitrak Survey
reserves or gardens in the previous 12 months						
≥ 89%						
Maintain a high standard of	95%	90%	90%	N/A	89%	Playground and parks
maintenance and development of playgrounds, parks, reserves, gardens and cemeteries						audits
95% of contract and asset management plan requirements met						

### For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	1,656	1,843	(187)	1,969
Operating Subsidies and Grants	266	200	66	-
UHCC Operating Subsidy	_	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	4
Other Revenue	-	7	(7)	11
Gain/(Loss) On Prop Disposals	198	-	198	808
Total Revenue	2,120	2,050	70	2,792
EXPENDITURE				
Employee Costs	756	786	30	751
Support Costs	657	657	-	661
Operating Costs	9,434	9,419	(15)	10,908
Loss On Prop Disposals	-	-	-	-
Finance Cost	494	494	-	437
Depreciation	1,502	1,821	319	1,474
Total Expenditure	12,843	13,177	334	14,231
DEFICIT BEFORE TAX	(10,723)	(11,127)	404	(11,439)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(10,723)	(11,127)	404	(11,439)
Add Capital Contributions	(10,720)	(11,127)		(11,100)
Total Rates Funding Requirement	(10,723)	(11,127)	404	(11,439)
LOAN FUNDING REQUIREMENT	, , , , , , ,	, , ,		, , , , , ,
Capital Expenditure - Maintaining Services	(666)	(618)	(48)	(524)
Capital Expenditure - Improving Services	(4,850)	(6,723)	1,873	(556)
Less Capital Contributions	(4,650)	(0,723)	1,075	(550)
Less UHCC Capital Contributions			_	
Less Proceeds From Asset Sales	792	4,300	(3,508)	1,460
Less Depreciation	1,502	1,821	(3,508)	1,474
Total Loan Funding Requirement	(3,222)	(1,220)	(2,002)	1,854
TOTAL FUNDING REQUIREMENT	(13,945)	(12,347)	(1,598)	(9,585)

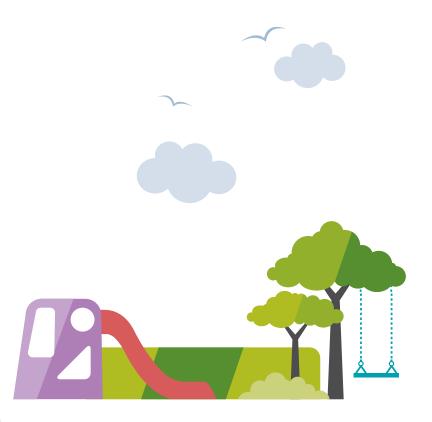
### **OPERATING PROJECTS**

	ACTUAL	BUDGET	VARIANCE
	30 JUNE 2015	30 JUNE 2015	30 JUNE 2015
	\$000	\$000	\$000
Waimarie Croquet Club	(6)	100	106

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

User charges variance primarily relates to reduction in reserves contributions which were lower than expected. Depreciation was lower than expected due to the revaluation of assets.





### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Singles Houses (Reserves) Maintenance	39	-	(39)
Minoh House Chimney	22	40	18
Seats and Bins	24	28	4
Parks Hard Surfaces Maintenance	151	150	(1)
Parks Signage and Interpretation	25	25	-
Playgrounds	197	195	(2)
Sportsground Buildings Maintenance	179	150	(29)
Track Maintenance	30	30	-
Avalon Park Improvements (Rotary Project)	18	50	32
Avalon Park Development	1,045	3,000	1,955
Parks and Reserves Protection Bollards	4	5	1
Cemetery Improvements	40	200	160
Hutt Recreation Ground Development	1,788	900	(888)
Land Purchase Dowse Interchange	63	58	(5)
Mildenhall Bowling Club	-	250	250
Manor Park Cycle Trail	194	600	406
Making Places Riddiford Gardens	1,159	1,000	(159)
New Tracks and Track Upgrades	53	100	47
Otonga School Site Development	26	100	74
Sportsground Drainage Upgrades	61	60	(1)
Toilets Upgrade	65	50	(15)
Trafalgar Park Toilets and Fence	55	70	15
Whiorau Reserve Development	250	250	-
Wainuiomata Mountain Bike Park	30	30	-

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Significant work was undertaken with the first stage of the redevelopment and upgrade of both Avalon and Riddiford Parks. A significant portion of the Avalon Park budget was carried over in line with the project delivery timeline. In contrast the programme for Hutt Recreation Ground works was brought forward so that year two works were condensed into the current year, resulting in an overspend for the year. Other projects of note were the development of Whiorau Reserve in the Eastern Bays, commencement of a new cycle/walking track on the eastern hills and the commencement of the Manor Park link of the Hutt River Trail. These latter two projects have had budget provision carried over to complete in the 2015-16 financial year.

### **CITY SAFETY AND COMMUNITY FUNDING**

### WHAT WE DO

We have funding relationships with government agencies to provide safety initiatives. We also support our community through providing grants to community organisations and groups.

### WHY WE DO IT

We've always been committed to responding appropriately to safety issues affecting our community. Our support helps community groups to achieve their goals where they can't do it themselves because of a lack of resources.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' perceptions of Hutt City in terms of their sense of safety:  • in their local neighbourhood during the day  • in their local neighbourhood after dark  • in the Lower Hutt city centre during the day  • in the Lower Hutt city centre after dark  ≥ 81% overall of those expressing an opinion	85% overall  (97% during the day, 84% after dark – local neighbourhood; 97% during the day, 68% after dark – city centre)	87% overall  (98% during the day, 84% after dark – local neighbourhood; 98% during the day, 67% after dark – city centre)	85% overall  (96% during the day, 84% after dark – local neighbourhood; 97% during the day, 62% at night – city centre)	85% overall  (96% during the day, 81% after dark – local neighbourhood; 98% during the day, 66% after dark – city centre)	NRB Communitrak Survey
Community organisations' satisfaction with the availability and quality of our funding service ≥ 90% of those expressing an opinion	66.7%	94%	Too few organisations responded to the survey to be able to make a statistically sound judgement on levels of satisfaction	93.3% A total of 15 responses were received. Quality of funding process overall – 13 very satisfied, 1 fairly satisfied and 1 not very satisfied	Measured by Survey of Community Organisations

### For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	13	-	13	68
Operating Subsidies and Grants	28	30	(2)	155
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	(6)	-	(6)	47
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	35	30	5	270
EXPENDITURE				
Employee Costs	114	119	5	748
Support Costs	764	764	-	589
Operating Costs	1,530	1,522	(8)	1,899
Loss On Prop Disposals	-	-	-	,
Finance Cost	_	1	1	5
Depreciation	126	11	(115)	110
Total Expenditure	2,534	2,417	(117)	3,351
DEFICIT BEFORE TAX	(2,499)	(2,387)	(112)	(3,081)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(2,499)	(2,387)	(112)	(3,081)
Add Capital Contributions	(2, 100)	(2,007)	(112)	(0,001)
Total Rates Funding Requirement	(2,499)	(2,387)	(112)	(3,081)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(40)	(98)	58	(47)
Capital Expenditure - Improving Services	(109)	(55)	(109)	(3)
Less Capital Contributions	(100)	_	(100)	-
Less UHCC Capital Contributions	_	_	_	_
Less Proceeds From Asset Sales	_	_	_	_
Less Depreciation	126	11	115	110
Total Loan Funding Requirement	(23)	(87)	64	60
TOTAL FUNDING REQUIREMENT	(2,522)	(2,474)	(48)	(3,021)

### **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Arts and Culture Advisory Group	55	65	10
Arts and Culture Funding	38	40	2
CAB Funding	87	87	-
Community Development Fund	169	148	(21)
Community Houses Funding	253	255	2
Heritage Fund	12	15	3
Hutt Valley Community Arts	33	35	2
Marae Funding	180	180	-
Regional Grants	33	33	-
Safety Initiatives	316	353	37
Scholarships	11	10	(1)
Social Development Projects	15	-	(15)
Tamaiti Whangai Grant	24	20	(4)
Waiwhetu Marae Scholarship	-	5	5
Wellington Free Ambulance	40	40	-
Youth Centre	158	158	-

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

The variance in expenditure was largely due to the revaluation of assets that resulted in depreciation being higher than expected.

### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Community Houses Building Maintenance	40	60	20
CCTV Replacement	109	38	(71)

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

CCTV replacement work was still in progress from the previous year, resulting in an underspend for that year and an overspend for this year.

### **COMMUNITY FACILITIES DEVELOPMENT**

### WHAT WE DO

Hutt City Council has a Long Term Integrated Facilities Plan which provides a clear guide for Council and community decision making regarding the future development of community facilities. The Community Facilities Trust (a CCO established in August 2012) will play an integral role in assisting Council to implement this plan.

### WHY WE DO IT

This plan will see a series of 'integrated community hubs' cluster civic, social and sporting facilities into more user friendly, efficient and well utilised centres which fit the needs of the communities that make up Hutt City now and into the future. It will also see the development of several world-class regional and nationally significant sporting and community facilities.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	ACHIEVED 2014-15	SOURCE OF INFORMATION
Walter Nash Centre: 100% fundraising completed Progress towards project completion 2015-16	New measure for 2014-15 New measure for 2014-15	New measure for 2014-15 New measure for 2014-15	New measure for 2014-15 New measure for 2014-15	Not achieved Achieved	Annual Management Report
Fraser Park Sportsville: Stage 1 development completed Detailed design for stage 2 completed Fundraising strategy for stage 2 implemented	New measure for 2014-15 New measure for 2014-15 New measure for 2014-15	New measure for 2014-15 New measure for 2014-15 New measure for 2014-15	New measure for 2014-15 New measure for 2014-15 New measure for 2014-15	Achieved Not achieved (30% completed) Not achieved	Annual Management Report
Community Hubs:  Next community hub development identified  Community consultation underway  Detailed design completed	New measure for 2014-15  New measure for 2014-15  New measure for 2014-15	New measure for 2014-15  New measure for 2014-15  New measure for 2014-15	New measure for 2014-15  New measure for 2014-15  New measure for 2014-15	Achieved Achieved Not achieved (detailed	Annual Management Report



For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	-	-	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	-
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	-	-	-	-
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	-	-	-	-
Operating Costs	12,536	7,514	(5,022)	285
Loss On Prop Disposals	-	-	-	
Finance Cost	_	-	-	-
Depreciation	_	_	-	-
Total Expenditure	12,536	7,514	(5,022)	285
DEFICIT BEFORETAX	(12,536)	(7,514)	(5,022)	(285)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(12,536)	(7,514)	(5,022)	(285)
Add Capital Contributions	(12,000,	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(0,022)	(200)
Total Rates Funding Requirement	(12,536)	(7,514)	(5,022)	(285)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	_	-	-	-
Capital Expenditure - Improving Services	_	_	_	264
Less Capital Contributions	_	_	_	
Less UHCC Capital Contributions	_	_	_	-
Less Proceeds From Asset Sales	2,752	_	2,752	-
Less Depreciation	-	-	-	
Total Loan Funding Requirement	2,752	-	2,752	264
TOTAL FUNDING REQUIREMENT	(9,784)	(7,514)	(2,270)	(21)

### **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
CFT Operating Grant	500	250	(250)
CFT Walter Nash Centre Development	8,052	3,300	(4,752)
CFT Sportsville and Artificial Surfaces	2,984	2,964	(20)
CFT Development North East Wards	1,000	1,000	-

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

The significant overspend of Operating costs relates to: 1. \$2.75 million of unbudgeted grant paid to the CFT to purchase the Walter Nash Stadium. This has nil impact on the Council's accounts given Council recognised the same amount as income for the sale of the asset. 2. \$2 million of budgeted spend in 2015-16 was brought forward to fund the completion of the Walter Nash Centre. 3. \$250,000 was granted to the CFT to progress the design of Regional Bowls Centre on Mildenhall Park. This is offset by a saving in the Parks and Reserves capital budget where this amount was originally budgeted.

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There were no significant asset acquisitions, replacements or variations from the Annual Plan. Although it should be noted the majority of the grants provided to the CFT are for the purposes of developing new assets. In the 2014-15 period stage 1 of Fraser Park Sportsville was completed and at 30 June 2015 the build of the Walter Nash Centre was 90% complete.

# **GROUP UTILITY SERVICES**

### HIGHLIGHTS

- 90 capital projects were completed, ranging from \$50,000 to \$3 million
- Approximately \$53 million was spend on operational work
- 92% of Hutt City residents are satisfied with the city being free of graffiti, up from 86% in 2014
- Overall graffiti reduced by 15% and the cost of removal reduced by 10%

### IMPROVING TREND INTRAFFIC CRASH STATISTICS

While there are never any 'good' crashes it is pleasing to note a marked on-going declining trend over the last 10 years from a high of 242 crashes causing injury in 2007 to 126 crashes in 2015. Although this improvement reflects a national trend, our prioritised road safety improvement programme, with a spend of approximately \$1 million, along with the safety promotional work of our in-house Road Safety Coordinator are undoubtedly contributing factors in this outcome.

### WAINUIOMATA HILL SHARED PATH

Council were one of the first recipients of a grant from the newly formed Urban Cycleway Fund. Along with funding from the New Zealand Transport Agency (NZTA), this enabled Council to proceed with the construction of the pedestrian and cyclist bridge at the summit of the Wainuiomata Hill Road on a three-way cost sharing basis. The grant has also enabled us to accelerate the construction of the Shared Path over the entire route, linking Lower Hutt with Wainuiomata over the next two years.

### SUBSTANDARD ROAD FOOTPATH PROGRAMME

We have received positive feedback on the substandard road footpath programme. Under this programme the construction of a footpath was completed in Wairere Road this year. This relatively low cost work makes safe provision for pedestrians while minimising the visual impact.

#### WELLINGTON WATER LIMITED

The Wellington region merged their water services, renaming themselves Wellington Water Limited. The company now has five shareholding councils: Hutt City, Wellington City, Porirua City, Upper Hutt City and Greater Wellington Regional.

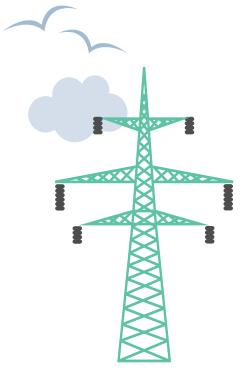
#### POMARE DEVELOPMENT

By June this year, approximately 80 of the 109 planned houses in the new subdivision in Pomare had been sold with 65-70 already completed and occupied. Mixed in with these homes will be 20 brand new Housing New Zealand homes as well as up to 20 owned by social housing providers Accessible Properties and Dwell housing Trust.

### ADOPT-A-SPOT

Adopt-a-Spot is a programme that aims to encourage and promote a sense of pride and responsibility in local areas. Residents are asked to identify and adopt local areas such as alleyways to look after. Council, in conjunction with Resene and Keep Hutt City Beautiful, provide free recycled paint to community groups wishing to adopt a local area to help keep it litter and graffiti free. In many cases residents report that graffiti dramatically reduces or even stops within a very short time of starting an Adopt-a-Spot area. Currently there are ten groups active within the City ranging in size from one alleyway to several across two suburbs.

In 2014 the Council's Community Safety Team accessed Ministry of Justice Adopta-Spot funding for a number of murals at Fernlea School, Wainuiomata. The project focussed on an alleyway near the school which children had been wary of using due to high levels of graffiti and general distress in the area. Children and teachers from the school worked with local artist Dan Mills to design murals that support the 'walking buses' and 'walking to school' themes. The designs were painted on



large wooden panels by the children. Once completed the panels were secured along the length of the alleyway fencing. The project had the support of residents whose properties the panels are fixed to.

### MURALS IN SCHOOLS PROJECTS

The Council's Community Arts
Programme is sponsoring a Murals in
Schools project. The project aims to
minimize graffiti, strengthen communities,
up-skill young people, and lighten and
brighten areas increasing a sense of
security. Wainuiomata High School was
the first to access this programme which
included computer design in early 2015.
A number of commissioned murals have
been installed during 2014-15. These
include the public toilet blocks on the
Strand and Parkway in Wainuiomata
and one on a pump station at
Petone Esplanade.

#### GRAFFITI SIGNAGE IN NAENAE

In February, signs were erected in Naenae advising residents on how to report graffiti. The idea initiated in the Naenae Community Safety Board and was fully supported by the Naenae Neighbourhood Policing Team (NNPT). The Mayor and the NZ Police Area Commander officially launched the scheme. The scheme aims to enable local residents and visitors to the area to do something when they see graffiti. Analysis of call rates pre and post the erection of the signs show an increase in the percentage of tags reported by the public from 21% to 64%.

### EARTHQUAKE RESILIENCY PROGRAMME

Our earthquake resiliency programme for water networks across Hutt City

continued. Waterloo Wellfield Collector Main Stage 2 was completed in Knights Road and Oxford Terrace. Design started for the seismic strengthening works of Konini and Delany Reservoirs. Seismic assessments of pumping stations planned for the year were completed and the required improvement works will be programmed.

#### MICROWAVE RING

All councils are now connected to the new "microwave ring", having the immediate effect of drastically reducing analogue data traffic. The major benefit of the new communications network is that it will automatically re-route traffic in the event of component failure, greatly improving service continuity and resilience. The base station for the regional network has been moved to Waterloo, providing a controlled and structurally resilient (level 4) building for ongoing operations.

### THREE WATER RENEWALS

Work continued on our major renewal programmes of wastewater pipes in the Wainuiomata and Naenae catchments.

Stormwater mains were upgraded in Ariki Street, Boulcott and Pine Tree Lane. Korokoro.

Water supply renewals were completed in Glen Road, Stokes Valley, Owen Street, Belmont and Collett Street, Naenae.

#### FLOODING EVENT

As a result of the heavy rain flooding event occurred in May 2015, Wellington Water Limited initiated the detailed investigation of properties flooded during this event. The investigations included site visits to meet with the residents

and understand the problem in detail, search Council's records for any historical maintenance problems, arrange for CCTV inspections where required, and come up with solutions where appropriate.

### LOWER HUTT CYCLE AND WALK WAYS RECEIVE FUNDING BOOST

NZTA announced a funding boost for cycling and walking networks in Lower Hutt. Projects to receive funding include the Lower Hutt Beltway, Wainuiomata Hill Shared Pathways, a Wellington CBD to Melling cycle link, and the Eastern Bays Shared Path. The announcement follows Council's allocation of funds for walk and cycle networks in the city's Long Term Plan - some of the most popular proposed projects in submissions received from residents.

### **GROUP UTILITY SERVICES PERFORMANCE SUMMARY**

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Roading and Traffic	Eight out of ten performance measures were achieved covering satisfaction with roads and gutters being free of litter, the city being fee of graffiti, footpaths, roads, and parking around the city as well as Road Condition Index, 'Quality of Ride', and our accident trend. We were slightly behind our historical average in satisfaction with street lighting and traffic control by 1% at 89% and 88% respectively.
Water Supply	All performance measures were achieved covering satisfaction with water supply, compliance with New Zealand drinking water standards, quality of drinking water, reliability of water supply service, response to water supply disruptions and the maintenance of average unmetered water consumption in Hutt City.
Wastewater	Three out of four performance measures were achieved covering satisfaction with the city wastewater service, the reliability of our wastewater service and our response to wastewater disruptions. We received one resource consent-related infringement notice from GWRC. This is currently being reviewed to look for improvements.
Stormwater	Three out of four performance measures were achieved covering satisfaction and reliability of our stormwater service and our response to stormwater disruptions. We fell 1% short of achieving water quality at main recreational beaches at 89%.
Solid Waste	Two out of three performance measures were achieved covering satisfaction with rubbish collection and no resource consent-related infringement notices received from GWRC. Satisfaction with refuse disposal was 9% behind target at 82%.

### **GROUP UTILITY SERVICES FINANCIAL SUMMARY**

	(DEFICIT)/SURPLUS BEFORE TAX				
	ACTUAL 30 June 2015 \$000			ACTUAL 30 JUNE 2015 \$000	
Roading and Traffic	(15,276)	(14,978)	(13,312)	148.45	
Water Supply	(12,060)	(12,311)	(11,786)	117.20	
Wastewater	(15,899)	(16,285)	(16,009)	154.51	
Stormwater	(6,956)	(7,047)	(6,806)	67.60	
Solid Waste	5,887	5,515	4,792	(57.21)	

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2014-2015 Annual Plan and the 2013-2014 Actual.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

### **ROADING AND TRAFFIC**

### WHAT WE DO

Our Roading and Traffic activity includes:

- the professional and technical work involved in managing the city's roading network
- the improvement and day-today operation and maintenance of footpaths, road pavement/ reconstruction/upgrades, traffic signals, signs, street lighting, parking services, graffiti, bridge maintenance and various road safety activities.

We support this work through policy development, forward planning, road safety coordination and various quality and safety management systems.

### WHY WE DO IT

Having the road corridor in public ownership ensures that all our residents have appropriate access to property and freedom of travel throughout Hutt City. We provide sealed roads, footpaths and street lights so that motor vehicles, bicycles and pedestrians can travel efficiently and safely.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Resident's satisfactions with:						NRB Communitrak
street lighting	90%	91%	90%	88%	89%	Survey
<ul> <li>roads and gutters being free of litter</li> </ul>	94%	89%	89%	77%	90%	
city free of graffiti	85%	89%	88%	N/A	92%	
Note: This measure was previously included under Community Development						
≥ 80% of those expressing an opinion						
traffic control	92%	90%	89%	N/A	88%	
• footpaths	87%	86%	81%	76%	85%	
• roads	87%	86%	83%	81%	87%	
parking in and around the city	85%	81%	3%	62%	85%	
Better than our historical average or the average of our peer councils, whichever is the higher, for each of these measures except Graffiti						
'Road Condition Index', which measures the condition of the road surface	1.7	1.2	1.5	N/A	1.2 Note: As half the city is surveyed in alternate	Data from the Road Assessment and Maintenance
Hold or improve rating					years, the 2014-15 figure needs to be compared	Management System (RAMM)
Note: A lower number indicates an improved rating					with 2012-13	(10 (1011))
'Quality of Ride' measured by the percentage of the road network with roughness less than 150 NAASRA (National Association of Australian State Roading Authorities) counts	79.1%	79.6%	79.5%	N/A	79.5%	Data from RAMM
Hold or improve rating						
Note:						
A higher percentage indicates an improved rating						
Effectively half of the city is surveyed each year, consequently the results from alternate years should be referred to for comparison						
Accident trend	130	146	116	N/A	126	Data from NZTA
Contribute to a reducing trend over 10 years					Note: This still contributes to a reducing trend	

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	
User Charges	4,415	4,268	147	4,214
Operating Subsidies and Grants	3,685	3,425	260	3,389
UHCC Operating Subsidy	-	-	-	
Capital Subsidies	3,738	4,042	(304)	4,210
Development Contributions	118	70	48	11
Interest Earned	-	-	-	
Dividends	-	-	-	-
Vested Assets	470	280	190	558
Other Revenue	486	455	31	519
Gain/(Loss) On Prop Disposals	21	-	21	10
Total Revenue	12,933	12,540	393	12,911
EXPENDITURE				
Employee Costs	1,292	1,328	36	1,220
Support Costs	2,419	2,419	-	2,475
Operating Costs	11,695	11,751	56	11,093
Loss On Prop Disposals	-	-	-	
Finance Cost	1,925	1,925	-	1,495
Depreciation	10,878	10,095	(783)	9,940
Total Expenditure	28,209	27,518	(691)	26,223
DEFICIT BEFORE TAX	(15,276)	(14,978)	(298)	(13,312)
RATES FUNDING REQUIREMENT			·	
Deficit Before Tax	(15,276)	(14,978)	(298)	(13,312)
Add Capital Contributions	(3,856)	(4,112)	256	(4,221)
Total Rates Funding Requirement	(19,132)	(19,090)	(42)	(17,533)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(5,582)	(6,432)	850	(7,661)
Capital Expenditure - Improving Services	(2,219)	(4,185)	1,966	(1,239)
Less Capital Contributions	3,856	4,112	(256)	4.221
Less UHCC Capital Contributions	-	-,2	-	.,221
Less Proceeds From Asset Sales	_	-	_	
Less Depreciation	10,878	10,095	783	9,940
Total Loan Funding Requirement	6,933	3,590	3,343	5,261



### FUNDING IMPACT STATEMENT

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015	ACTUAL 30 JUNE 2014 \$000	BUDGET 30 JUNE 2014
	\$000	2000	\$000	\$000	\$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	19,602	19,370	18,220	18,091	18,378
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	3,685	3,425	3,624	3,389	3,312
Fees, charges and targeted rates for water supply	4,415	4,268	3,855	4,214	4,221
Internal charges and overheads recovered					
Local authorities fuel tax, fines, infringement fees, and other receipts	507	455	540	529	450
Total operating funding (A)	28,209	27,518	26,239	26,223	26,361
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	12,987	13,079	12,555	12,313	12,238
Finance costs	1,925	1,925	1,463	1,495	1,495
Internal charges and overheads applied	2,419	2,419	2,118	2,475	2,475
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	17,331	17,423	16,136	16,283	16,208
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	10,878	10,095	10,103	9,940	10,153
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	3,738	4,042	4,359	4,210	4,740
Development and financial contributions	118	70	84	11	70
Increase (decrease) in debt	(6,933)	(3,590)	(5,615)	(5,261)	(5,129)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(3,077)	522	(1,172)	(1,040)	(319)
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand	-	-	-	-	-
- to improve level of service	2,219	4,185	2,025	1,239	2,501
- to replace existing assets	5,582	6,432	6,906	7,661	7,333
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	7,801	10,617	8,931	8,900	9,834
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(10,878)	(10,095)	(10,103)	(9,940)	(10,153)
FUNDING BALANCE ((A-B)+(C-D))	-	-	-	-	-

### **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Rapid Response Anti-Graffiti Service	194	245	51
Safety Initiatives	19	20	1

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There has been an increase in the User Charges (\$147,000) as a result of the reinstatement of a full complement of parking wardens, an increase of subdivisional activities and additional engineering fee receipts. There was also an increase in Operating Subsidies (\$260,000) from NZTA due to an increase in structural maintenance and traffic services maintenance activities. In turn the Capital Subsidy (\$304,000) received from NZTA, is due to the carryover of part of the Traffic Safety Improvements and Wainuiomata Summit Bridge projects into 2015-16. Also, the pavement contracts had significant savings through reduced contract rates, favourable cost fluctuations and reduced quantities of work resulting from the latest pavement condition survey.



### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Carpark Resurfacing	45	51	6
Footpath Resurfacing and Replacement	219	205	(14)
Minor Safety Works	52	51	(1)
Minor Road and Footpath Construction	73	74	1
Pavements Area Wide	1,226	1,398	172
Pavements Surfacing	2,411	2,997	586
Pavements Wainuiomata Hill	1,089	1,184	95
Pedestrian Crossing Maintenance	31	31	-
Streetlight Lantern Replacement Programme	45	51	6
Streetlight Standard Replacement	207	200	(7)
Street Name Sign Replacement	20	20	-
Traffic Signal Replacement	164	170	6
Broadband Ducting	19	21	2
Cycleways Continued Development	407	400	(7)
Local Area Traffic Management	52	51	(1)
Land Purchase For Roads	-	10	10
Pedestrian Crossings New	33	53	20
Substandard Roads Upgrade	11	320	309
Substandard Roads Footpaths	264	250	(14)
School Speed Zone Programme	60	60	-
Traffic Safety Improvements	200	400	200
Urban Growth Strategy Roading Improvements	-	1,500	1,500
Wheelchair Friendly Footpath Routes	296	300	4
Wainuiomata Hill Summit Bridge	878	820	(58)

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Council had a capital maintenance budget of \$6.4 million, of which \$6 million was targeted at NZTA subsidised carriageway resealing and repair work across the 480 kilometres of road network. The construction of the Wainuiomata Hill Summit Bridge commenced in late 2014-15, to be completed in early 2015-16. Pavements saw significant savings through reduced contract rates and favourable cost fluctuations. In addition the latest Condition Survey/Treatment Selection Report identified a reduced quantity of work being required (well below the long term average requirement).

The Substandard Roads Upgrade (Hill Road) project (\$309,000) was deferred until 2015-16 to co-ordinate with other work in the same area. Both the Traffic Safety Improvement (\$200,000) and Urban Growth Strategy Roading Improvement (\$1.5 million) projects were deferred until 2015-16 to allow for further consultation with cycling representatives and to gain agreement with property owners over the subdivision development.

### **WATER SUPPLY**

### WHAT WE DO

We provide a sustainable and highquality water supply to our community for domestic and commercial use. We buy bulk water from Greater Wellington Regional Council (GWRC), then distribute it to the community through our water supply system. We regularly monitor the water quality and plan for the city's future water supply, including any maintenance and upgrades needed to maintain the required service.

### WHY WE DO IT

In supplying high-quality, affordable water, we contribute to:

- our community's health
- community safety (through the water supply system's fire-fighting capability)
- industrial and residential development.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with the city water supply	96%	98%	96%	91%	95%	NRB Communitrak Survey
≥ 95% of those expressing an opinion						
Compliance with New Zealand Drinking Water Standards	Achieved full compliance	Achieved full compliance	Achieved full compliance	N/A	Achieved full compliance	Portable Water Testing Contract Reports
Full compliance						
Quality of water	Achieved a 'b' grading	Achieved a 'b' grading	Achieved a 'b' grading	N/A	Achieved a 'b' grading	Ministry of Health
Achieve a 'b' grading from the Ministry of Health for the Hutt City water supply						Register of Community Drinking Water Suppliers Grading Report
Note: The 'b' grading indicates the community's preference for a non-chlorinated water supply. B is the best grading a non-chlorinated water supply can achieve, however Wellington Water Limited (on behalf of HCC) has implemented a quality management plan across Hutt City's water supply network that is significantly over and above the minimum drinking water standards						diading neport
Provide a reliable water supply service	Achieved 2.9	Achieved 2.7	Achieved 1.9	N/A	Achieved 2.2	Operations and Maintenance Contract
Fewer than four unplanned supply cuts per 1000 connections						Monthly Report
Respond promptly to water supply disruptions	100%	98.8%	97.2%	N/A	99.5%	Operations and Maintenance Contract
≥ 97% of requests responded to within one hour of notification						Monthly Report
Maintain the average unmetered water consumption in Hutt City:	308 litres	290 litres	280 litres	N/A	286 litres	Monthly Management Report – sourced
Less than 350 litres per head per day						from the Metered Water Consumption Data Report and Greater Wellington Regional Council Consumption Report

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	2,248	2,310	(62)	2,118
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	42	35	7	4
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	129	114	15	213
Other Revenue	-	-	-	-
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	2,419	2,459	(40)	2,335
EXPENDITURE				
Employee Costs	_	-	-	-
Support Costs	385	385	-	357
Operating Costs	10,314	10,709	395	10,174
Loss On Prop Disposals	-	-	-	
Finance Cost	367	358	(9)	313
Depreciation	3,413	3,318	(95)	3,277
Total Expenditure	14,479	14,770	291	14,121
DEFICIT BEFORE TAX	(12,060)	(12,311)	251	(11,786)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(12,060)	(12,311)	251	(11,786)
Add Capital Contributions	(42)	(35)	(7)	(4)
Total Rates Funding Requirement	(12,102)	(12,346)	244	(11,790)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(2,494)	(2,079)	(415)	(2,313)
Capital Expenditure - Improving Services	(542)	(850)	308	(241)
Less Capital Contributions	42	35	7	4
Less UHCC Capital Contributions	-	-	-	_
Less Proceeds From Asset Sales	_	_	_	
Less Depreciation	3,413	3,318	95	3,277
Total Loan Funding Requirement	419	<b>424</b>	(5)	727
TOTAL FUNDING REQUIREMENT	(11,683)	(11,922)	239	(11,063)



### FUNDING IMPACT STATEMENT

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015	BUDGET 30 JUNE 2015	LTP 30 JUNE 2015	ACTUAL 30 JUNE 2014	BUDGET 30 JUNE 2014
	\$000	\$000	\$000	\$000	\$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	-	-	-	-	-
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	-	-	-	-	-
Fees, charges and targeted rates for water supply	14,479	14,770	15,263	14,121	14,476
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-	-	-
Total operating funding (A)	14,479	14,770	15,263	14,121	14,476
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	10,314	10,709	11,418	10,174	10,586
Finance costs	367	358	307	313	313
Internal charges and overheads applied	385	385	369	357	357
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	11,066	11,452	12,094	10,844	11,256
Surplus (deficit) of operating funding (A-B)	3,413	3,318	3,169	3,277	3,220
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	42	35	42	4	35
Increase (decrease) in debt	(419)	(424)	(1,032)	(727)	(290)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(377)	(389)	(990)	(723)	(255)
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand	-	-	-	-	-
- to improve level of service	542	850	-	241	476
- to replace existing assets	2,494	2,079	2,179	2,313	2,489
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	3,036	2,929	2,179	2,554	2,965
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(3,413)	(3,318)	(3,169)	(3,277)	(3,220)
FUNDING BALANCE ((A-B)+(C-D))	-	-	-	-	-

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue was under budget mainly due to less income from metered water consumers. The favourable Operating costs were largely due to savings in bulk water levies.

### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Collet Street Water Main Renewal	280	137	(143)
Distribution Pipe Model Development	124	125	1
Glen Road Water Renewal	373	210	(163)
Moohan Street Water Renewal	31	140	109
Minor Works (Water Supply)	227	150	(77)
Owen Street Water Renewal	429	190	(239)
Oxford Terrace Water Renewal	700	700	-
Peel Place Water Renewal	36	170	134
Pump Station Minor Works	46	52	6
Reservoir Minor Work	96	69	(27)
SCADA Renewals Water Supply	122	127	5
Seismic Coupling Installations	30	60	30
Delaney Reservoir Seismic Upgrade	42	50	8
Holborn Booster Pump	-	300	300
Kelson/Fairway Drive Link Main Renewal Stage 2	287	200	(87)
Konini Road Reservoir Outlet Main Renewal Stage 2	49	50	1
Konini Reservoir Seismic Upgrade	45	50	5
Stokes Valley Road - Main/Rider/Services Renewals Stage 2	101	100	(1)
Water Bores Eastern Wards	17	50	33

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Approximately \$3.0 million was spent on upgrading and maintaining the water main network and pumping stations in the city. Significant projects included renewal of the Collett Street, Glen Road and Owen Street water mains, and the construction of Stage 2 of the Waterloo Wellfield Collector Main in Oxford Terrace. Design commenced for the seismic strengthening of Delaney and Konini Reservoirs. Four projects weren't completed due to project scope changes and higher than expected tender prices, these projects will be completed in 2015-16. Holborn Booster Pump was deferred, to be completed in 2015-16 financial year instead.

### **WASTEWATER**

### WHAT WE DO

We provide a piping network that takes household and commercial effluent to the Seaview Wastewater Treatment Plant, which treats it to public health and environmental standards. Opened in November 2001, the resource consents under which the treatment plant now operates ensure that all relevant standards are adhered to, and that full compliance with the Resource Management Act 1991 is achieved. The plant's operation has led to a significant improvement in the environment. We regularly undertake maintenance and upgrades to maintain the required service levels.

### WHY WE DO IT

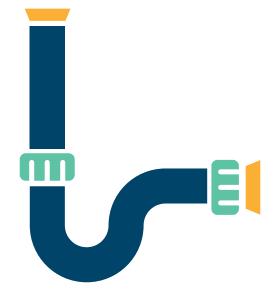
By collecting, treating and disposing of wastewater, we provide a service to residents and businesses that supports development in the city and protects the physical environment and our community's health.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with the city wastewater service	99%	99%	96%	88%	97%	NRB Communitrak Survey
≥ 95% of those expressing an opinion						
No resource consent-related infringement notices received from GWRC	100% compliance	100% compliance	100% compliance	N/A	One resource consent-related infringement notice	Compliance Reports from GWRC
100% compliance						
Provide a reliable wastewater service	0.9 incidents	0.74 incidents	0.68 incidents	N/A	0.63 incidents	Operations and Maintenance Contract
Fewer than 1.2 wastewater incidents reported per kilometre of wastewater reticulation pipeline						Monthly Report
Respond promptly to wastewater disruptions	100%	97.7%	98.8%	N/A	99.5%	Operations and Maintenance Contract
≥ 97% of requests responded to within one hour of notification						Monthly Report

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	1,062	961	101	1,067
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	2,432	2,490	(58)	2,397
Capital Subsidies	-	-	-	-
Development Contributions	307	350	(43)	244
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	326	114	212	341
Other Revenue	-	-	-	-
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	4,127	3,915	212	4,049
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	820	820	-	790
Operating Costs	11,226	11,576	350	11,604
Loss On Prop Disposals	-	-	-	
Finance Cost	836	836	-	766
Depreciation	7,144	6,968	(176)	6,898
Total Expenditure	20,026	20,200	174	20,058
DEFICIT BEFORE TAX	(15,899)	(16,285)	386	(16,009)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(15,899)	(16,285)	386	(16,009)
Add Capital Contributions	(307)	(350)	43	(244)
Total Rates Funding Requirement	(16,206)	(16,635)	429	(16,253)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(4,197)	(4,345)	148	(4,101)
Capital Expenditure - Improving Services	(582)	(1,520)	938	(332)
Less Capital Contributions	307	350	(43)	244
Less UHCC Capital Contributions	695	613	82	377
Less Proceeds From Asset Sales	_	_	_	_
Less Depreciation	7,144	6,968	176	6,898
Total Loan Funding Requirement	3,367	2,066	1,301	3,086
TOTAL FUNDING REQUIREMENT	(12,839)	(14,569)	1,730	(13,167)



### FUNDING IMPACT STATEMENT

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 June 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	-	-	-	-	-
Targeted rates (other than a targeted rate for water supply)	16,532	16,749	15,954	16,594	16,874
Subsidies and grants for operating purposes	2,432	2,490	2,448	2,397	2,530
Fees, charges and targeted rates for water supply	1,062	961	1,137	1,067	1,091
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-	-	-
Total operating funding (A)	20,026	20,200	19,539	20,058	20,495
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	11,226	11,576	11,450	11,604	12,086
Finance costs	836	836	750	766	766
Internal charges and overheads applied	820	820	826	790	790
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	12,882	13,232	13,026	13,160	13,642
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	7,144	6,968	6,513	6,898	6,853
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	695	613	638	-	627
Development and financial contributions	307	350	430	244	350
Increase (decrease) in debt	(3,367)	(2,066)	(2,534)	(2,709)	(2,382)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(2,365)	(1,103)	(1,466)	(2,465)	(1,405)
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand	-	-	-	-	-
- to improve level of service	582	1,520	682	332	400
- to replace existing assets	4,197	4,345	4,365	4,101	5,048
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	4,779	5,865	5,047	4,433	5,448
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(7,144)	(6,968)	(6,513)	(6,898)	(6,853)
FUNDING BALANCE ((A-B)+(C-D))	-	-	-	-	-

### **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Wastewater Flow Management Wainuiomata	100	100	-
Rising Main Vulnerability Assessment	27	50	23

### SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue was under budget mainly due to higher rental income and greater trade waste. The income from vested assets was higher than budget. Expenditure was below budget mainly due to reduced operating costs for trunk wastewater, including favourable insurance costs. The favourable operating costs resulted in a lower operating subsidy than budget.

### CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Local Pumping Station Wastewater	84	84	-
Minor Asset Renewals	183	170	(13)
Milne Crescent Sewer Renewal	108	190	82
Mabey Road Sewer Renewal	218	268	50
Manuka Terrace Sewer Renewal	77	118	41
Naenae Sewer Renewal	220	300	80
Oxford Terrace Sewer Renewal	100	195	95
Pressure Testing of Sewers	198	300	102
SCADA Renewals Wastewater	29	28	(1)
Trunk DBO Asset Replacement Fund	1,188	1,180	(8)
Trunk Non-DBO Minor Works	9	10	1
Trunk DBO Pipeline Cyclic Replacement	782	870	88
Vista Grove Sewer Replacement	5	330	325
Wainuiomata Catchment Sewer Renewals	996	993	(3)
Trunk DBO Type A Network Development	97	200	103
Trunk DBO Type B Network Development	368	450	82
Tennyson Avenue Sewer Renewal	117	179	62

## SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Approximately \$2.4 million was spent on upgrades and maintenance to the trunk sewer network. Work continued on renewals in local sewer networks with spending at approximately \$2.3 million. Significant projects included sewer renewals in the Wainuiomata and Naenae catchments, Tennyson Avenue, Mabey Road and Manuka Terrace. The Vista Grove Sewer Replacement project was put on hold due to an access issue with the owner and carried over to 2015-16. This contributed to our year end underspend as well as favourable contract prices.

## **STORMWATER**

## WHAT WE DO

We provide a stormwater drainage system to manage the surface water run-off from urban catchments, providing flood protection and control. Our objective is to achieve the best possible balance between the level of protection and the cost to our community. This includes maintaining and upgrading assets to maintain the required service levels.

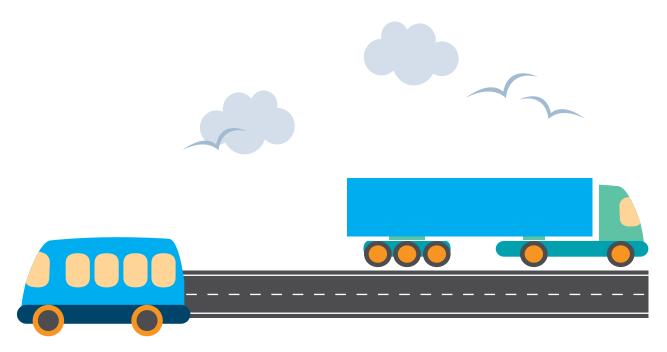
## WHY WE DO IT

Most of the development in Hutt City is concentrated on flat valley plains with the potential for flooding. We need to control stormwater to protect our community's health and safety and minimise property damage. A comprehensive stormwater system is the most efficient way to do this.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with the city stormwater service	90%	87%	84%	85%	87%	NRB Communitrak Survey
≥ 80% of those expressing an opinion						
Provide a reliable stormwater service	Achieved 0.0595 incidents	Achieved 0.09 incidents	Achieved 0.09 incidents	N/A	Achieved 0.12 incidents	Operations and Maintenance Contract
Fewer than 0.5 stormwater incidents reported per kilometre of stormwater pipeline						Monthly Report
Achieve water quality at main recreational beaches	92%	89%	83%	N/A	89%	Operations and Maintenance Contract
90% of sampling days when water quality meets Ministry for the Environment guidelines						Monthly Report
Respond promptly to stormwater disruptions	100%	98.4%	97.2%	N/A	100%	Operations and Maintenance Contract
≥ 97% of requests responded to within one hour of notification						Monthly Report

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.



## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	5	3	2	5
Operating Subsidies and Grants	11	8	3	17
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	60	150	(90)	5
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	192	114	78	321
Other Revenue	-	-	-	-
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	268	275	(7)	348
EXPENDITURE				
Employee Costs	-	-	_	
Support Costs	353	353	-	339
Operating Costs	3,289	3,367	78	3,373
Loss On Prop Disposals	-	-	-	
Finance Cost	604	604	_	472
Depreciation	2,978	2,998	20	2,970
Total Expenditure	7,224	7,322	98	7,154
DEFICIT BEFORE TAX	(6,956)	(7,047)	91	(6,806)
RATES FUNDING REQUIREMENT		·	·	
Deficit Before Tax	(6,956)	(7,047)	91	(6,806)
Add Capital Contributions	(60)	(150)	90	(5)
Total Rates Funding Requirement	(7,016)	(7,197)	181	(6,811)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(573)	(766)	193	(259)
Capital Expenditure - Improving Services	(754)	(874)	120	(699)
Less Capital Contributions	60	150	(90)	5
Less UHCC Capital Contributions	-	-	-	
Less Proceeds From Asset Sales	_	_	_	
Less Depreciation	2,978	2,998	(20)	2,970
Total Loan Funding Requirement	1,711	1,508	203	2,017
	(5,305)	(5,689)	384	(4,794)

## FUNDING IMPACT STATEMENT

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	7,208	7,311	7,228	7,132	7,224
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	11	8	7	17	9
Fees, charges and targeted rates for water supply	5	3	3	5	3
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	-	-	-	-	-
Total operating funding (A)	7,224	7,322	7,238	7,154	7,236
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	3,289	3,367	3,421	3,373	3,509
Finance costs	604	604	462	472	472
Internal charges and overheads applied	353	353	356	339	339
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	4,246	4,324	4,239	4,184	4,320
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	2,978	2,998	2,999	2,970	2,916
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	60	150	178	5	150
Increase (decrease) in debt	(1,711)	(1,508)	(1,626)	(2,017)	(2,004)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	(1,651)	(1,358)	(1,448)	(2,012)	(1,854)
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand	-	-	-	-	-
- to improve level of service	754	874	786	699	711
- to replace existing assets	573	766	765	259	351
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	1,327	1,640	1,551	958	1,062
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(2,978)	(2,998)	(2,999)	(2,970)	(2,916)
FUNDING BALANCE ((A-B)+(C-D))	_	-	-	_	-

## **OPERATING PROJECTS**

	ACTUAL	BUDGET	VARIANCE
	30 JUNE 2015	30 JUNE 2015	30 JUNE 2015
	\$000	\$000	\$000
Waiwhetu Stream Flood Management Plan	50	50	-

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue was higher than budget mainly due to more income from vested assets. We did however receive less income from development contributions. Expenditure was under budget mainly due to reduced operating costs.

## CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Ariki Street Stormwater Renewal	258	291	33
John Street/Stokes Valley Stormwater Renewal	53	250	197
Network Minor Works	134	70	(64)
SCADA Renewals	5	27	22
Stormwater Network Modelling	42	50	8
Pump Station Minor Works	81	79	(2)
Awamutu Stream	192	332	140
Hutt River Floodplain	310	262	(48)
Pine Tree Lane Stormwater Improvements	252	280	28

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Approximately \$1.3 million was spent on stormwater upgrades and renewals across the city. This work included the construction of a new stormwater pipeline to mitigate flooding in Pine Tree Lane and stormwater outlet upgrading work as part of the Hutt River flood protection work being undertaken by GWRC. Two projects weren't completed due to delays in construction and scope changes during design. These projects will be completed in 2015-16.

## **SOLID WASTE**

## WHAT WE DO

We manage contracts for the collection of the city's refuse and recycling, and own and operate two landfills where people and businesses can dispose of residual waste.

## WHY WE DO IT

Solid waste management is necessary for the health and quality of life of the community, the local economy and the environment.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

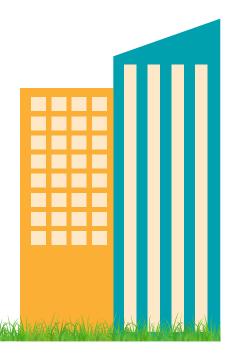
MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with:  • rubbish collection	92%	95%	93%	88%	96%	NRB Communitrak Survey
≥ 93% of those expressing an opinion						
refuse disposal	91%	81%	83%	84%	82%	
≥ 91% of those expressing an opinion						
No resource consent-related infringement notices received from GWRC	100% compliance	100% compliance	100% compliance	N/A		Compliance Reports from GWRC
100% compliance						

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.

# STATEMENT OF COMPREHENSIVE INCOME For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	13,888	12,555	1,333	12,911
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	13	10	3	(3)
Gain/(Loss) On Prop Disposals	48	-	48	8
Total Revenue	13,949	12,565	1,384	12,916
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	198	198	-	182
Operating Costs	6,639	6,163	(476)	7,091
Loss On Prop Disposals	-	-	-	
Finance Cost	660	114	(546)	305
Depreciation	565	575	10	546
Total Expenditure	8,062	7,050	(1,012)	8,124
SURPLUS BEFORE TAX	5,887	5,515	372	4,792
RATES FUNDING REQUIREMENT				
Surplus Before Tax	5.887	5.515	372	4,792
Add Capital Contributions	_	-	_	_
Total Rates Funding Requirement	5,887	5,515	372	4,792
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	_	_	_	_
Capital Expenditure - Improving Services	(1,359)	(1,410)	51	(1,100)
Less Capital Contributions	-	-		
Less UHCC Capital Contributions	-	-	-	
Less Proceeds From Asset Sales	-	-	-	-
Less Depreciation	565	575	(10)	546
Total Loan Funding Requirement	(794)	(835)	41	(554)
TOTAL FUNDING REQUIREMENT	5,093	4,680	413	4,238





## FUNDING IMPACT STATEMENT

For the year ended 30 June 2015

	ACTUAL 30 June 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 June 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	(7,087)	(6,715)	(7,183)	(5,992)	(6,004)
Targeted rates (other than a targeted rate for water supply)	1,200	1,200	1,258	1,200	1,200
Subsidies and grants for operating purposes	-	-	-	-	-
Fees, charges and targeted rates for water supply	13,888	12,555	13,334	12,911	10,652
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	61	10	10	5	1
Total operating funding (A)	8,062	7,050	7,419	8,124	5,849
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	6,639	6,163	6,765	7,091	5,105
Finance costs	660	114	-	305	-
Internal charges and overheads applied	198	198	178	182	182
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	7,497	6,475	6,943	7,578	5,287
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	565	575	476	546	562
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	794	835	840	554	160
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	794	835	840	554	160
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand	-	-	-	-	-
- to improve level of service	1,359	1,410	1,316	1,100	722
- to replace existing assets	-	-	-	-	-
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	1,359	1,410	1,316	1,100	722
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(565)	(575)	(476)	(546)	(562)
FUNDING BALANCE ((A-B)+(C-D))	-		-	-	

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenues were well above budget as a result of one-off significant volumes attributable to some large development projects in the region, while operating cost increases reflect the additional handling costs of those volumes.

## CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Cleanfill Site Development	8	10	2
Silverstream Landfill Stage 2 Design and Construction	1,352	1,400	48

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Capital expenditure reflects the ongoing development of space at the landfill; there were no significant variances.



# **GROUP ENVIRONMENT**

## HIGHLIGHTS

- Approximately 1200 building consents were processed, with total value of work being \$185 million
- 8000 people came into Council to discuss development plans
- Dog registrations can now be paid online

## **SEAWEEK**

Sixty volunteers spent a Saturday afternoon in March picking up rubbish and building sandcastles on Petone Beach as part of a Seaweek event sponsored by Council. Twelve large sacks of rubbish were hauled off the beach, with the bulk of the rubbish collected made up of small pieces of broken plastic.

# ENVIRONMENTAL SUSTAINABILITY STRATEGY

We consulted on and adopted our Environmental Sustainability Strategy, outlining the direction for Council to ensure our natural environment is protected, enhanced and repaired, and that the city is in a sound state for current and future generations.

## **NEW DOG REGISTRATIONS ONLINE**

From April, customers now have the ability to pay their dog registrations online. This is a big milestone both for customers and Council – it has been something we have wanted to do for quite a few years now, and this is the first time it has been possible to enable an entirely

online process for our customers. We are just the second council in New Zealand that has an application that can record a person's signature.

### **CONSENTS AND INSPECTIONS**

Council processed around 1200 building consents (the total value of building work being \$185 million - a \$42 million increase from the previous year), approximately 300 resource consents and over 1000 Land Information Memoranda (LIMs). Our officers visited 230 properties to investigate resource management complaints and completed over 300 visits to make sure resource consent conditions are being complied with. About 8000 people came to visit the Council to discuss their development plans. End of financial year figures show we processed more nonnotified resource consents than in each of the last four financial years.

### LAND INFORMATION MEMORANDA

In response to feedback from our customers we introduced a fast track LIM service in 2014. This service gives our customers the option to obtain a LIM within five working days, which ties in better with sale and purchase timeframes. It has been very popular, with 18% of our LIMs now being done in five days or less.

## THREE YEARS DOING ANIMAL SERVICES FOR WELLINGTON CITY COUNCIL

The contract for managing and providing all the animal services for Wellington finished in October with a two year extension option approved. The contract

has seen all performance targets achieved with increased dog numbers and decreasing numbers of; dog attacks on people, attacks on animals, aggressive dog complaints, and barking complaints over the last three years.

# CONTROL PURCHASE OPERATIONS DECREASED OFFENDING

The Council Environmental Health Officers and Police visit high and medium risk premises that sell alcohol and test to see if the managers and staff sell to minors. Over this last year we have only had 4 operators that made sales to minors out of a total of 318 alcohol outlets in the Hutt Valley.

### PARKING AMBASSADORS

Our parking wardens are giving out hundreds of friendly reminders to car owners for worn tyres, and overdue WoFs and car registrations. This has been a great service to the public with many owners very grateful.

#### PLAN CHANGE 29 PETONE WEST

This Plan Change became operative in November 2014 and allows for the creation of a mixed use zone incorporating land currently zoned commercial and general business. New policies and rules have been introduced for the mixed use zone, which specifically encourages residential, commercial and larger scale retail activities.

### PLAN CHANGE 31 ATIAWA CRESCENT

This Plan Change became operative in July 2014 allowing for the rezoning of the site at 33 Atiawa Crescent, Waiwhetu from General Recreation Activity Area to General Residential Activity Area.

# PRIVATE PLAN CHANGE 33 WINSTONE AGGREGATES

This plan change became operative in November 2014 allowing for boundary modifications to onsite Special Amenity Areas. Policy changes and additions were made to Chapter 6D of the District Plan. A permitted activity condition was modified and another permitted activity condition was added.

### FOOD PREMISES IN CHECK

It's good news for those of you dining out in the city. All food premises that need checking to get a food licence have passed for the coming year. This is like a WoF and it says the premise was up to standard on the day checked.

### SHARED SERVICE DISCUSSION

A conversation has started with environmental consent managers from across the Wellington region to look at ways we can work more closely together on building consents and potentially look at standardising some of our building consent processes. We've already got a history of shared services in our group. Just two examples are our Eco Design Advisor who offers advice to make homes healthier, warmer and more eco-friendly in our city and Upper Hutt, and our Swimming Pool Officer who services ourselves and Upper Hutt City Council by inspecting pools and ensuring regulations are complied with.

## **GROUP ENVIRONMENT PERFORMANCE SUMMARY**

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Environmental Management	14 out of 18 performance measures were achieved covering satisfaction with Animal Services, enforcement of parking restrictions, and environmental health services; compliance with processing times for LIMs, building consents, PIMs, resource consents, solar panel applications, premise operation and code compliance certificates; Animal Services opening hours; and response to dog complaints, and noise complaints. Requests for service referred to RMA Monitoring and Enforcement team within required timeframes was 3% below target at 97%. Our aim is to have 100% of fireplace applications processed within five days however we had one processed within six days resulting in being 2% below target at 98%.
Emergency Management	All three performance measures were achieved covering household preparedness for a civil emergency, time to activate Emergency Operations Centres (EOC) and community response plans.

## **GROUP ENVIRONMENT FINANCIAL SUMMARY**

		RATE REQUIREMENT PER RESIDENTS		
	ACTUAL 30 June 2015 \$000	PLAN 30 JUNE 2015 \$000	30 JUNE 2014	30 JUNE 2015
Environmental Management	(5,230)	(6,077)	(6,738)	50.83
Emergency Management	(822)	(799)	(731)	7.99

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2014-2015 Annual Plan and the 2013-2014 Actual.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.



## **GROUP ENVIRONMENT FUNDING IMPACT STATEMENT**

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	6,052	6,876	6,643	7,469	6,866
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	-	-	358	9	-
Fees, charges and targeted rates for water supply	3,919	3,627	3,522	3,620	3,030
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	971	1,003	199	1,061	1,021
Total operating funding (A)	10,942	11,506	10,722	12,159	10,917
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	8,597	9,193	8,023	9,604	8,369
Finance costs	3	3	-	-	-
Internal charges and overheads applied	2,276	2,274	2,668	2,508	2,505
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	10,876	11,470	10,691	12,112	10,874
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	66	36	31	47	43
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	128	(36)	(31)	(47)	(43)
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	128	(36)	(31)	(47)	(43)
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand	-	-	-	-	-
- to improve level of service	-	-	-	-	-
- to replace existing assets	194	-	-	-	-
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	194	-	-	-	-
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(66)	(36)	(31)	(47)	(43)
FUNDING BALANCE ((A-B)+(C-D))	_	_	-	_	-

## **ENVIRONMENTAL MANAGEMENT**

## WHAT WE DO

This activity includes:

- developing, implementing and monitoring the District Plan, relevant by-laws and other environmental policies and plans for Hutt City's sustainable development
- providing resource management and building consents and inspections, and environmental health and animal services
- regular monitoring to ensure compliance with legislative requirements, the District Plan, resource and building consent conditions and by-law requirements
- inspections of business and food premises, certifications, liquor licensing law compliance and pollution and trade waste control, and monitoring beaches to promote and protect public health and safety
- monitoring and controlling noise and hazardous substances.

### WHY WE DO IT

This activity is fundamental to achieving a clean, healthy, attractive and sustainable environment. It's also a legal requirement for Hutt City Council.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF Information
Residents' satisfaction with:						
animal services	89%	87%	82%	80%	87%	NRB Communitrak
≥ 82% of those expressing an opinion						Survey
<ul> <li>enforcement of parking restrictions</li> </ul>	78%	69%	83%	N/A	78%	NRB Communitrak Survey
$\geq$ 65% of those expressing an opinion						,
environmental health services	100%	100%	90%	N/A	100%	Independent
≥ 75% of those expressing an opinion						Customer Survey
Land Information Memoranda (LIMs) processed to comply with statutory requirements	98% processed within nine working days	100% processed within nine working days	98% processed within nine working days	N/A	100% processed within nine working days	Monthly Management Reports
≥ 90% processed within nine working days						
Building consent/project information and resource consents processed to comply with the Building Code, Resource Management Act 1991 (RMA) and District Plan requirements	100% of building consents and 99% of non-notified land use consents processed within 18 working days	99% of building consents and 96% of non-notified land use consents processed within 18 working days	85% of building consents and 99% of non-notified land use consents processed within 18 working days	N/A	87% of building consents processed and 97% of non- notified land use consents processed within 18 working	Computer Database Records
≥ 80% of building and non-notified land use consents processed within 18 working days	aays	aays	adys		days	
Resource consents are monitored within five working days of being notified that development is commencing or within six months of the consent being granted, whichever is the sooner  ≥ 90% of resource consents monitored within these timeframes	99% of resource consents monitored within five working days 100% of resource consents monitored within six months of the consent being granted	99% of resource consents monitored within five working days 100% of resource consents monitored within six months of the consent being granted	100% of resource consents monitored within five working days 100% of resource consents monitored within six months of the consent being granted	N/A	100% of resource consents monitored within five working days 100% of resource consents monitored within six months of the consent being granted	Computer Database Records
Requests for service referred to RMA Monitoring and Enforcement team responded to within required timeframes	99% acknowledged within 24 hours	100% acknowledged within 24 hours	100% acknowledged within 24 hours	N/A	97% acknowledged within 24 hours	Computer Database Records
100% acknowledged within 24 hours						
Building consents for fireplaces processed in a timely manner	100% processed within five working	100% processed within five working	93% processed within five working	N/A	98% processed within five working	Management Computer
100% processed within five working days	days	days	days		days	Database Records
Building consents for solar panels processed in a timely manner 100% processed within five working days	100% processed within five working days	100% processed within five working days	100% processed within five working days	N/A	100% processed within five working days	Computer Database Records

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Food premises operating under the Food Hygiene Regulations 1974	100%	100%	99%	N/A	100%	Computer Database Records
≥ 90% registered or licensed within 30 days of application						
Food premises with a Food Control Plan operating under the Food Act 1981	New measure for 2012-13		95%	N/A	98%	
≥ 90% registered or licensed within three months of application						
Code compliance certificates issued within 20 working days to comply with statutory requirements in the Building Act 2004	100% issued within 20 working days	100% issued within 20 working days	99% issued within 20 working days	N/A	100% issued within 20 working days	Computer Database Records
100% issued within 20 working days; 80% issued within 18 working days	100% issued within 18 working days	100% issued within 18 working days	95% issued within 18 working days		99% issued within 18 working days	
Dog pound open 300 days per year: 100%	100%	100%	100%	N/A	100%	Monthly Management Reports
Dog complaints are responded to:						Monthly
• within 30 minutes for dog attacks	99%	96%	100%	N/A	99%	Management Reports
<ul> <li>within 24 hours for other complaints</li> </ul>	98%	97%	91%	N/A	98%	neports
≥ 95%						
Noise complaints responded to within 45 minutes	97.5%	97%	92%	N/A	93%	Monthly Management
≥ 85% noise complaints responded to within 45 minutes						Reports
Note: The response time from 2007 to 2011 was set at 30 minutes but was amended from 2011 to reflect the new contract						

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.



## STATEMENT OF COMPREHENSIVE INCOME

## For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	3,919	3,622	297	3,618
Operating Subsidies and Grants	-	-	-	9
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	1,031	1,003	28	1,061
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	4,950	4,625	325	4,688
EXPENDITURE				
Employee Costs	5,852	5,926	74	5,511
Support Costs	2,099	2,097	(2)	2,330
Operating Costs	2,192	2,669	477	3,573
Loss On Prop Disposals	-	-	-	.,
Finance Cost	2	2	-	-
Depreciation	35	8	(27)	12
Total Expenditure	10,180	10,702	522	11,426
DEFICIT BEFORE TAX	(5,230)	(6,077)	847	(6,738)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(5,230)	(6,077)	847	(6,738)
Add Capital Contributions	(0,200)	(0,0777	-	(0,700)
Total Rates Funding Requirement	(5,230)	(6,077)	847	(6,738)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(194)	-	(194)	-
Capital Expenditure - Improving Services	_	_	_	-
Less Capital Contributions	-	-	-	_
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	-	-	-	-
Less Depreciation	35	8	27	12
Total Loan Funding Requirement	(159)	8	(167)	12
TOTAL FUNDING REQUIREMENT	(5,389)	(6,069)	680	(6,726)

## **OPERATING PROJECTS**

	ACTUAL	BUDGET	VARIANCE
	30 JUNE 2015	30 JUNE 2015	30 JUNE 2015
	\$000	\$000	\$000
District Plan Work	-	310	310

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue is over budget due to higher consent and regulatory fees. Savings in employee costs is due to staff vacancies. The significant savings in operating costs is largely due to District Plan Work, where budget has been carried forward to next year.

## CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL	BUDGET	VARIANCE
	30 JUNE 2015	30 JUNE 2015	30 JUNE 2015
	\$000	\$000	\$000
Vehicle Purchase	194	-	(194)

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

The only asset acquisitions is the purchase of vehicles, instead of leasing, as significant savings were achieved.

## **EMERGENCY MANAGEMENT**

#### WHAT WE DO

Hutt City Council is joined with all the city and district councils in the region to form a Civil Defence and Emergency Management (CDEM) Group under the CDEM Act of 2002.

From 1 July 2012 all emergency management staff and resources have been pooled together with the expectation of improved effectiveness from increased scale and coordination, as well as efficiencies from the centralised provision of services such as training and public education.

### The new team will:

- lead the preparation and review of the Wellington Region CDEM Group Plan and associated plans
- educate people about the risks they face and how to prepare for emergency events
- maintain the Wellington Region CDEM Group's Emergency Operation Centres so they can be quickly activated to manage an emergency event, and
- work with central government, emergency services, welfare groups, lifeline utilities and a wide range of interested and affected organisations on emergency management issues.

Local capability has been retained to enable an effective local response to emergencies, and to continue to develop, implement and monitor citywide emergency management plans, and promote community preparedness for emergencies.

### WHY WE DO IT

The Wellington region is exposed to a wide range of natural and man-made hazards, including earthquake, flooding, landslide, tsunami, storm, biological, chemical and terrorism threats. However, there is a great deal that we can do to reduce the impact of these hazards on our community. Our approach to emergency management and rural fire is based on the principles of reduction of risk, readiness, response and recovery.

### HOW WE MEASURE THE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF Information
Percentage of households that are prepared for a civil defence emergency	80%	78%	83%	N/A	82%	NRB Communitrak Survey
≥ 60% of those expressing an opinion						
Time to activate Emergency Operations Centres (EOC) EOC activated within one hour	New measure for 2014-15	New measure for 2014-15	New measure for 2014-15	N/A		Monthly Management Reports and
of any incident or notification of a likely threat						Debrief Notes
Community Response Plans are developed, maintained, and agreed	New measure for 2014-15	New measure for 2014-15	New measure for 2014-15	N/A	40%	Wellington Regional Rural Fire
Covering 30% of the geographical area						Committee

 $Note: Survey \ percentages \ quoted \ exclude \ those \ who \ responded \ 'don't \ know'. \ Percentages \ have \ been \ rounded.$ 

## STATEMENT OF COMPREHENSIVE INCOME

## For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	5	(5)	2
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	-
Gain/(Loss) On Prop Disposals	(60)	-	(60)	
Total Revenue	(60)	5	(65)	2
EXPENDITURE				
Employee Costs	-	-	-	-
Support Costs	177	177	-	178
Operating Costs	553	598	45	520
Loss On Prop Disposals	-	-	-	
Finance Cost	1	1	-	-
Depreciation	31	28	(3)	35
Total Expenditure	762	804	42	733
DEFICIT BEFORE TAX	(822)	(799)	(23)	(731)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(822)	(799)	(23)	(731)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(822)	(799)	(23)	(731)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	-	-	-	-
Capital Expenditure - Improving Services	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	_	-	-	-
Less Depreciation	31	28	3	35
Total Loan Funding Requirement	31	28	3	35
TOTAL FUNDING REQUIREMENT	(791)	(771)	(20)	(696)

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There were no significant variations from the Annual Plan.

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There were no significant asset acquisitions, replacements or variations from the Annual Plan.



# **GROUP ECONOMY**

## HIGHLIGHTS

- Over 500 people attended the second Eco Fashion Week
- Over 15,000 uniforms were recycled into children's clothing
- Monitoring and measurement of Council street recycling bins content commenced
- Nine WelTec engineering students were awarded a combined \$25,000 in scholarship money from Hutt City Council

### SUSTAINABLE LIVING PROGRAMME

The Sustainable Living Programme coordinated a range of workshops between March and June designed to help residents manage the amount of food waste created, and included sessions on composting, worm farming and making the most out of winter gardens.

## **ECO FASHION WEEK**

The Dowse hosted our second annual Eco Fashion Week in June, showcasing more than 35 designers of sustainable, ethical and cutting edge fashion from New Zealand and abroad. Over 500 people attended the event held at Sacred Hutt College, which was again labelled as a great success.

### **TECHNOLOGY VALLEY AWARDS**

Council, in conjunction with a number of local partners announced a new science and technology awards programme called Technology Valley Awards (TVAs). The TVAs continue Council's commitment to the science and technology sector by working with other organisations to recognise high-achievers who are leading and growing Hutt City's reputation as a hub of industry and good ideas.

### STEMM FESTIVAL

The inaugural Hutt STEMM Festival was held at the beginning of June, promoting Hutt City as a leading agency in Science, Technology, Engineering, Manufacturing and Mathematics. There were more than 30 events held over the course of five days with organisers developing their own tailor-made events including open days, robotics, 3D printing, coding and hacking sessions.

### HIGH STREET MURALS

Students from WelTec's Bachelor of Creative Technologies programmes partnered with Council to paint a mural along one side of the arcade towards the High Street end with plans to erect signage and an artificial grass wall.

## URBAN GROWTH STRATEGY IN ACTION

A discussion document "Providing for residential growth in Waterloo, Epuni and the CBD Edge" was delivered to residents in Epuni, Waterloo and the CBD fringe in November to ask for views on how the areas could be developed. This was the first round of consultation that included a range of options to provide for

a variety of housing styles in these areas from standalone houses, semi-detached houses, townhouses and two or three storey apartments.

# SOLAR PANELS INSTALLED AT NAENAE PRIMARY

Naenae Primary School, a beyond GreenGold Enviroschool, had solar phovoltaic systems installed early in 2015. The funding came from a proposal put together by the school for Hutt City Council's Bright Sparks Challenge, which seeks innovative ideas to support the environment

#### KIDS CONNECT 3

Late in 2014 eighty-eight year 4-8 students from nineteen Hutt City schools got together at Hutt Intermediate to take part in a number of hands-on activities about sustainability. There were a broad range of activities covering biodiversity, water conservation, electricity, growing food and creative waste reduction.

## **RE-TREE FESTIVAL**

Our second annual Re-Tree Festival was held in December, which invites people to make a Christmas tree from recycled materials, raising money for charity through the display of the trees in Lower Hutt's CBD. The purpose of the Festival is to raise awareness about environmental issues and things we can do to help, in particular re-purposing objects that would otherwise end up in the landfill.

### SILVER LINING

Seven Silver Lining waste audits were conducted, including audits of two very large businesses covering multiple sites. Specialist waste plastics are a major unaddressed product, specifically car bumpers from crash repair businesses, 3500 from Lower Hutt City alone. As a result we are investigating opportunities to pre-process these wastes, undertaking a business case study including the whole Wellington region. We also had success at the District Health Board, funding a subsidised used needle collection from local pharmacies. This was the result of two years of work to ensure needles were no longer appearing in our recycling streams.

#### KEEP HUTT CITY BEAUTIFUL

There were over 500 entries into the Keep Hutt City Beautiful reusable bag graphic design competition held in 2014. The prize for the school for largest number of entries and largest number per capita were iPads. Prizes for the winning entries (senior and junior categories) were former NZ Post bicycles custom-built upcycled by our Biketec team from the winners' briefs.

## **ENVIROSCHOOLS**

The Enviroschools Kindergarten Teacher Cluster Hui attracts up to 50 teachers at a time, with one hui being held once a term. Each hui focuses on a different topic, whether it be Zero Waste or Energy Use Reduction. By sharing their experiences, knowledge and resources the early childhood sector is able to participate in the Enviroschools programme and each is able to progress on the sustainability journey using minimal resources.

### WAINUIOMATA DEVELOPMENT PLAN

A community led steering group for the Wainuiomata Development Plan secured funding in August 2014. The steering group have created a long term vision for the suburb, with input from community workshops, expositions and online engagement. Work continues to focus the vision in to a plan empowering locals to contribute towards a development plan to grow Wainuiomata: a vibrant town centre, well connected spaces, a fun gateway to a top destination with a proud identity.

# SCIENCE AND TECHNOLOGY IN LOWER HUTT

Mayoral business delegation travelled to our sister city Tempe, Arizona, USA in

October 2014 to experience the innovation ecosystem and learn from senior staff in a range of organisations and facilities. Delegates included Council's senior economic development staff, Hutt Valley Chamber of Commerce, WelTec, Grow Wellington, Callaghan Innovation and two local companies.

#### RIMUTAKA CYCLETRAIL

Council collaborated with Destination Wairarapa, Tourism NZ and local operators to co-create the Rimutaka Cycle Trail video and material in-market overseas. New visitors are now seen in Lower Hutt as a direct result of the Trail with one new local business created to service the trail and healthy forward bookings. Visitors to the Orongorongo entrance of the cycle trail doubled in the peak summer period.

### VISITTO SISTER CITY

In February 2015, Hutt City Council hosted a delegation from Minoh, Osaka in Japan to celebrate 20 years of sister city cooperation. The group of 22 included the Mayor, senior council staff, city education superintendent, art association and friendship group members. Council held a Tomodachi [Friendship] Day festival to showcase local Japanese arts and culture in partnership with the Hutt Minoh House Friendship Trust. Connections were made with Hutt Art Society to explore and develop an art exchange, school Skype partnerships have been strengthened and new education projects are being explored.

#### FACADE GRANT SCHEME

The Façade Grant Scheme was created to help retailers enhance their physical space to create a customer experience. Dr Andrew Parsons, retailer professor

from AUT, is working with three hospitality businesses to create quality outdoor space in the CBD, including The Chill. The Chill wanted to create a more intimate and defined space for their customers, they had the black planters that needed to be cleaned up and replaced missing Perspex backing to help soften the hard scape of the building and the street.

## BIZ BOOTCAMP PARTICIPANT WINNING EMERGING TECHNOLOGY VALLEY AWARD

Bevan Hockley, owner of Dry Living, attended the first of the Business Bootcamp workshop series and presented at our dragon's den to a panel of business experts. Since then he has created a programme within his business to assist families that otherwise would not be able to afford his home ventilating system and won the Emerging Business Award at the inaugural Technology Valley Awards.

# TWELVE DAYS OF KIWI CHRISTMAS STORYTRAIL

This Trail was one part of the Christmas activities to run in the CBD. The mapped trail encouraged families to hunt around the city "reading" the story page by page which were located in retailers' windows. The Learning Connexion illustration students, as part of their curriculum, each interpreted a page in the children's book, matching artists to retailers to create a fun activity. Social media helped to create a huge amount of interest and brought many families into the CBD to map the story trail.

## **GROUP ECONOMY PERFORMANCE SUMMARY**

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
Local Urban Environment	Three out of five performance measures were achieved including satisfaction with litter control, recycling and households that have used the recycling service in the previous 12 months. For overall look and feel of the city, we fell short by 1% at 86% and we had 230 tonnes less recycling than our previous year.
Economic Development	Five out of seven performance measures were achieved covering satisfaction with i-SITE, number of businesses, full-time equivalents, Gross Domestic Product (GDP), and high value sectors. The business satisfaction target was reviewed as part of our new Economic Development Plan and will be measured in the 2015-16 year.

## **GROUP ECONOMY FINANCIAL SUMMARY**

		(DEFICIT)/SURPLUS BEFORE TAX		
	ACTUAL 30 JUNE 2015 \$000	PLAN 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000	ACTUAL 30 JUNE 2015 \$000
Local Urban Environment	(1,448)	(1,160)	(983)	14.07
Economic Development	(2,774)	(4,707)	(2,904)	26.96

Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2014-2015 Annual Plan and the 2013-2014 Actual.

Note: The requirement per resident shows the average cost.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.





## GROUP ECONOMY FUNDING IMPACT STATEMENT

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	4,137	5,763	2,866	3,774	4,781
Targeted rates (other than a targeted rate for water supply)	114	114	110	114	114
Subsidies and grants for operating purposes	-	-	-	-	-
Fees, charges and targeted rates for water supply	-	2	1	-	2
Internal charges and overheads recovered	-	-	-	-	-
Local authorities fuel tax, fines, infringement fees, and other receipts	829	1,016	899	933	881
Total operating funding (A)	5,080	6,895	3,876	4,821	5,778
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	4,322	5,933	2,824	3,980	4,799
Finance costs	18	18	15	45	45
Internal charges and overheads applied	677	677	722	682	682
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	5,017	6,628	3,561	4,707	5,526
SURPLUS (DEFICIT) OF OPERATING FUNDING (A-B)	63	267	315	114	252
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	29	10	9	1	10
Increase (decrease) in debt	9,264	15,232	(222)	167	1,056
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	9,293	15,242	(213)	168	1,066
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand			-		
- to improve level of service	9,356	15,499	68	271	1,286
- to replace existing assets	-	10	34	11	32
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	9,356	15,509	102	282	1,318
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	(63)	(267)	(315)	(114)	(252)
FUNDING BALANCE ((A-B)+(C-D))	_	_	_	-	_

## LOCAL URBAN ENVIRONMENT

### WHAT WE DO

We work to develop an urban environment that will enhance the city's image, attracting people, businesses and investment, and meet our community's needs and aspirations, while recognising the important role of our heritage and features.

## We:

- implement environmental policies and plans for Hutt City's sustainable development, including environmental education and promotion
- run an annual waste minimisation programme to promote the concept of 'reduce, reuse, recycle' to businesses and residents.

## WHY WE DO IT

We recognise that our urban design and infrastructure must support our changing business and community environment. We manage and develop Hutt City's public spaces and preserve our heritage buildings because this benefits both businesses and our community. It contributes to our point of difference from other cities, supporting local cultures and enhancing how we identify ourselves. We manage our waste (through promoting recycling and waste reduction) to maintain our community's health and quality of life.

### HOW WE MEASURETHE SUCCESS OF OUR SERVICES

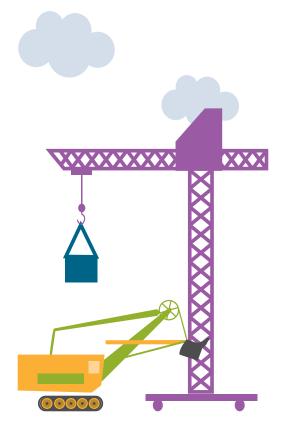
MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents feel a sense of pride in the way the city looks and feels	90%	87%	87%	N/A	86%	NRB Communitrak Survey
≥ previous results						
Residents' satisfaction with:						NRB Communitrak
litter control	94%	89%	89%	77%	90%	Survey
recycling	93%	97%	93%	87%	93%	
≥ 86% of those expressing an opinion						
Percentage of households that have used the recycling service in the previous 12 months	86%	93%	85%	N/A	90%	NRB Communitrak Survey
≥ 86% of households						
Tonnes of recycling per annum	7,858	7,853	7,778	N/A	to fine the second seco	Monthly Management
Increasing						Reports

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.

## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	-	-	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	29	10	19	1
Interest Earned	-	-	-	-
Dividends	9	-	9	-
Vested Assets	-	-	-	-
Other Revenue	343	300	43	315
Gain/(Loss) On Prop Disposals	(1)	-	(1)	
Total Revenue	380	310	70	316
EXPENDITURE				
Employee Costs	458	466	8	445
Support Costs	271	271	-	271
Operating Costs	1,028	473	(555)	445
Loss On Prop Disposals	-	-	-	-
Finance Cost	17	17	-	34
Depreciation	54	243	189	104
Total Expenditure	1,828	1,470	(358)	1,299
DEFICIT BEFORE TAX	(1,448)	(1,160)	(288)	(983)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(1,448)	(1,160)	(288)	(983)
Add Capital Contributions	(29)	(10)	(19)	(1)
Total Rates Funding Requirement	(1,477)	(1,170)	(307)	(984)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	_	(10)	10	(11)
Capital Expenditure - Improving Services	(9,356)	(15,499)	6,143	(240)
Less Capital Contributions	29	10	19	1
Less UHCC Capital Contributions	-	-	-	
Less Proceeds From Asset Sales	_	_	_	_
Less Depreciation	54	243	(189)	104
Total Loan Funding Requirement	(9,273)	(15,256)	5,983	(146)
TOTAL FUNDING REQUIREMENT	(10,750)	(16,426)	5,676	(1,130)



## **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Heritage Incentives	31	52	21
Sculpture Trust	50	50	-
School Programmes	6	80	74
Business Programmes	-	51	51
Waste Minimisation Projects	93	95	2
Environmental Sustainability Projects	118	100	(18)

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There were no significant operating variations. \$52,000 Heritage Incentives Fund was approximately half spent and mainly upon Category 2 Historic Places registered private dwellings such as in Patrick Street Petone. The Sculpture Trust continues to work on a significant sculpture in Seaview to be procured by partnering local businesses, and a sculpture trail along the Waiwhetu Stream adjacent to Hutt Park. In regard to the Environmental Sustainability and Waste Minimisation Natural Accounts (which include the operating projects of School Programmes and Business Programmes), the positive variances are more than offset by the negative variances shown under operating costs. Overall, this budget was approximately balanced, with a small underspend in the Environmental Administration budget.

## CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Seaview/Gracefield Banners	10	10	-
Admin Building Strengthening	7,504	6,457	(1,047)
Making Places - Civic Events Centre Upgrade	1,378	3,962	2,584
Making Places Investigations For Future Projects	53	200	147
Making Places Projects	214	600	386
Suburban Shopping Centres Improvements	155	300	145
Strategic Property Purchases	265	3,980	3,715

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

The Admin Building Strengthening project has continued to plan and on time. The Civic Events Centre project encountered complications with sub soil conditions - this incurred additional cost and a time delay. Making Places Promenade joint project with GWRC and NZTA progressed well toward public consultation mid 2015. Progress on other Making Places projects include, completion of the ANZAC Memorial and Lawn in Riddiford Gardens, continuation of design investigation for CBD Bus Stops, Hotel Study was completed and a process to appoint a preferred provider has been completed. Suburban Shopping Centre project at Taita was delayed to align with progress on Walter Nash Centre. Strategic Property Purchases has seen some properties acquired to progress Council's strategic projects.

## **ECONOMIC DEVELOPMENT**

## WHAT WE DO

We take a lead role in encouraging Hutt City's growth through:

- creating a business-friendly environment
- facilitating the expansion and creation of local businesses and employment
- increasing tourism and events in Hutt City
- contributing to regional growth through regional economic development.

## WHY WE DO IT

We know that individual businesses generally lack incentives to explore opportunities that benefit Hutt City as a whole, as well as themselves. By supporting the business sector and promoting Hutt City as a business location and vibrant city, we generate benefits for local enterprises and our residents.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	ACHIEVED 2014-15	SOURCE OF INFORMATION
Businesses' satisfaction with economic development programme: ≥ 95% of those expressing an opinion	N/A: measured every second year	78.3%	N/A: measured every second year	New targets developed for revised Economic Development Plan signed off 2015. New measure 2015-16	Biennial Business Survey
Residents satisfaction with the i-SITE Visitor Information centre	98%	98%	98%	96%	NRB Communitrak Survey
≥ 91% of those expressing an opinion					
Hutt City's economic performance according to the annual Hutt City Economic Profile report, which includes measures such as:					
number of businesses	- 0.6%	- 1.0%	0.4%	1.3%	Infometrics
number of full- time equivalents (FTEs) in the workforce	- 0.7%	- 0.7%	- 0.8%	0%	Infometrics
Gross Domestic Product (GDP)	2.2%	1.4%	1.0%	1.0%	Infometrics
GDP per capita	1.9%	3.3%	0.8%	0.6%	Infometrics
high value sectors as percentage of all sectors (by GDP)	0.55%	3.3%	- 0.7%	1.7%	Infometrics
Improvement in relative ranking with other cities measured					

 $Note: Survey\ percentages\ quoted\ exclude\ those\ who\ responded\ 'don't\ know'.\ Percentages\ have\ been\ rounded.$ 

## STATEMENT OF COMPREHENSIVE INCOME

## For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	2	(2)	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	518	716	(198)	618
Gain/(Loss) On Prop Disposals	(40)	-	(40)	-
Total Revenue	478	718	(240)	618
EXPENDITURE				
Employee Costs	562	596	34	546
Support Costs	406	406	-	411
Operating Costs	2,274	4,398	2,124	2,544
Loss On Prop Disposals	-	-	-	
Finance Cost	1	1	-	11
Depreciation	9	24	15	10
Total Expenditure	3,252	5,425	2,173	3,522
DEFICIT BEFORETAX	(2,774)	(4,707)	1,933	(2,904)
RATES FUNDING REQUIREMENT				
Deficit Before Tax	(2,774)	(4,707)	1,933	(2,904)
Add Capital Contributions		-	-	(=//
Total Rates Funding Requirement	(2,774)	(4,707)	1,933	(2,904)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	-	_	-	-
Capital Expenditure - Improving Services	-	_	_	(31)
Less Capital Contributions	_	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	_	-	-	-
Less Depreciation	9	24	(15)	10
Total Loan Funding Requirement	9	24	(15)	(21)
TOTAL FUNDING REQUIREMENT	(2,765)	(4,683)	1,918	(2,925)

## **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Jackson Street Programme	130	130	-
International Cooperating Cities	39	30	(9)
Economic Development Strategy	85	140	55
Hutt Valley Chamber Of Commerce	190	200	10
Economic Development Contestable Fund	44	44	-
Science and Technology	132	150	18
Development Stimulus Package	712	2,450	1,738
CBD Place Maker	128	100	(28)
Regional Amenities Fund	200	200	-
Urban Growth Strategy	24	100	76
Mayors Taskforce Jobs Wainuiomata	53	70	17
Wainuiomata Development Plan	84	100	16

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There was lower than budgeted i-Site sales, resulting in less revenue than forecast. Expenditure was under budget due to reduced operating costs mainly from an underspend on the Development Stimulus Package which has been carried over to 2015-16. Consultant costs on the Urban Growth Strategy projects were less than anticipated and there was a saving on the cost of sales for i-Site due to the reduced sales volume.

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There were no significant asset acquisitions, replacements or variations from the Annual Plan.

# **GROUP ORGANISATION**

## **HIGHLIGHTS**

#### ONTHE ROADTO HIGH PERFORMANCE

To support our drive to provide the best local government services we have been implementing a programme of work On the Road to High Performance to enable our people to be at their best. This programme of work will continue over the next year and includes a focus on leadership, role purpose, competencies, job descriptions, development, coaching and high performance teams. We recently moved to a more streamlined performance review process that enables greater flexibility for staff and managers. The process focuses on day to day coaching conversations rather than a once or twice a vear review.

## **HEALTH AND SAFETY**

As we move towards the significant changes for health and safety in the workplace, we continue to be proactive in this space. Our ACC Tertiary accreditation puts us up with the best in health and safety management practices. We have moved to an online tool that records all hazards, incidents and accidents which enables us to be more effective in analysis and focus on preventative actions. We introduced a Drug and Alcohol Policy for all staff. The second phase of this policy includes the roll out to cover our contractors. Council is fully committed to ensuring we have healthy and safe

workplaces for all who work in and visit our facilities.

#### WELLNESS

Wellness is a big focus and we continue to provide our staff with opportunities to engage in Wellness Programmes and other Wellness initiatives. We see Wellness in a holistic sense and ensure our staff have the ability to access and participate in a wide range of subject areas. Our Wellness week in early 2015 saw staff engage with providers of Wellness-related services from our local community and beyond.

### **PAYROLL**

Our recent move to online time capture (clocking) has seen a significant decrease in hard copy documents and double handling. This is better for the environment and is more efficient process-wise.

### **CUSTOMER SERVICES**

Our aim to create "legendary service" at Council has begun with a group of Customer Champions looking at this across the organisation. One of the first things they are doing is talking to people about how we can make our already high level of service even higher.

## **NEW BUSINESS PLAN**

Our Strategic Leadership Team (SLT) developed a new business plan earlier

this year to best achieve Council's exciting objective to rejuvenate Hutt City. The activities in the SLT business plan involve us all, and are now reflected in the plans of each division throughout Council. There are many bold targets in the business plan. If we achieve them we will all be able to see a substantial positive difference to the Hutt, to the benefit of all who live here.

## OFFICIAL INFORMATION REQUESTS

In 2014 we moved from a paper-based to an electronic system for processing official information requests. It's quicker, easier and leaves an electronic trail of progress to help avoid gaps, delays and reduce the risk of errors

### REQUESTS FOR SERVICE

Our new Report-A-Problem webpage went live in October 2014. This is compatible with a range of electronic devices and features improved drop down menus, an interactive map for pinpointing sites, and the ability to upload photos.

### **ONLINE SERVICES**

Online options were provided for a raft of services during the year. These include applications and payments of various types. Online booking request forms are also available for many Council facilities and services.



## **GROUP ORGANISATION PERFORMANCE SUMMARY**

ACTIVITY	ACHIEVEMENT OF PERFORMANCE MEASURES
	All three performance measures were achieved covering satisfaction with the Mayor and councillors' performance, the way rates are spent, and public consultation.
	All four performance measures were achieved this year, covering councillors' and community boards and committee members' satisfaction with the formal advice and responses to requests they received from officers.
Managing Services	One out of three performance measures was achieved covering work-related accidents. The staff turnover target was exceeded by 1.66% at 13.66% and we had one significant instance of non-compliance which is currently being reviewed.

## **GROUP ORGANISATION FINANCIAL SUMMARY**

		(DEFICIT)/SURPLUS BEFORE TAX		
	ACTUAL 30 June 2015 \$000	PLAN 30 JUNE 2015 \$000		30 JUNE 2015
Elected Members	(1,905)	(1,924)	(1,902)	18.51
Advice and Support	(4,556)	(4,540)	(4,364)	44.28
Managing Services*	3,587	3,374	3,768	(34.86)

total rate income.

\* The rate requirement figures are shown excluding Note: The (Deficit)/Surplus before tax shows the net cost of the Council's activities for the year in comparison to the 2014-2015 Annual Plan and the 2013-2014 Actual.

Note: The rate requirement per resident shows the average cost to each individual in the city for the listed Council activities. A negative value in this column indicates that the activity produced a net financial benefit to each individual.

## **GROUP ORGANISATION FUNDING IMPACT STATEMENT**

For the year ended 30 June 2015

	ACTUAL 30 June 2015 \$000	BUDGET 30 JUNE 2015 \$000	LTP 30 JUNE 2015 \$000	ACTUAL 30 June 2014 \$000	BUDGET 30 JUNE 2014 \$000
SOURCES OF OPERATING FUNDING					
General rates, uniform annual general charges, rates penalties	(6,429)	(5,814)	8,361	2,089	(2,379)
Targeted rates (other than a targeted rate for water supply)	-	-	-	-	-
Subsidies and grants for operating purposes	34	60	-	15	-
Fees, charges and targeted rates for water supply	1,038	1,025	1,228	1,124	951
Internal charges and overheads recovered	17,891	17,891	16,246	16,515	16,512
Local authorities fuel tax, fines, infringement fees, and other receipts	1,602	817	439	1,089	1,112
Total operating funding (A)	14,136	13,979	26,274	20,832	16,196
APPLICATIONS OF OPERATING FUNDING					
Payments to staff and suppliers	16,379	15,438	13,615	14,199	14,227
Finance costs	351	585	73	588	682
Internal charges and overheads applied	5,194	5,194	4,743	4,946	4,946
Other operating funding applications	3,313	3,210	3,418	3,302	3,210
Total applications of operating funding (B)	25,237	24,427	21,849	23,035	23,065
Surplus (deficit) of operating funding (A-B)	(11,102)	(10,448)	4,425	(2,203)	(6,869)
SOURCES OF CAPITAL FUNDING					
Subsidies and grants for capital expenditure	-	-	-	-	-
Development and financial contributions	-	-	-	-	-
Increase (decrease) in debt	12,739	7,057	6,642	6,429	8,760
Gross proceeds from sale of assets	-	-	-	-	-
Lump sum contributions	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	12,739	7,057	6,642	6,429	8,760
APPLICATION OF CAPITAL FUNDING					
Capital expenditure					
- to meet additional demand			-		
- to improve level of service	784	(2,741)	10,431	3,299	2,724
- to replace existing assets	853	(650)	636	927	(833)
Increase (decrease) in reserves	-	-	-	-	-
Increase (decrease) of investments	-	-	-	-	-
Total applications of capital funding (D)	1,637	(3,391)	11,067	4,226	1,891
SURPLUS (DEFICIT) OF CAPITAL FUNDING (C-D)	11,102	10,448	(4,425)	2,203	6,869
FUNDING BALANCE ((A-B)+(C-D))	-	-	-	-	-

## **ELECTED MEMBERS**

## WHAT WE DO

Elected members of Hutt City Council have an important role in the community. They:

- provide a governance role for the city
- set Council's strategic direction, including determining the activities we undertake (within legal parameters)
- monitor our performance on behalf of the city's residents and ratepayers.

Our governance structure includes community boards and community committees, which provide local input into our decision-making.

## WHY WE DO IT

The Elected Members activity ensures sound governance and robust decision-making within Hutt City.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	PEER AVERAGE 2014-15	ACHIEVED 2014-15	SOURCE OF INFORMATION
Residents' satisfaction with the Mayor and councillors' performance	97%	97%	95%	79%	96%	NRB Communitrak Survey
≥ 90% of those expressing an opinion						
Residents' satisfaction with the way we spend their rates	89%	86%	89%	70%		NRB Communitrak Survey
≥ 83% of those expressing an opinion						
Residents' satisfaction with our public consultation	89%	91%	86%	N/A	90%	NRB Communitrak Survey
≥ 90% of those expressing an opinion						

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.

## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	8	-	8	9
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	-
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	8	-	8	9
EXPENDITURE				
Employee Costs	22	-	(22)	18
Support Costs	704	704	-	776
Operating Costs	1,183	1,216	33	1,113
Loss On Prop Disposals	-	-	-	
Finance Cost	-	-	-	-
Depreciation	4	4	-	4
Total Expenditure	1,913	1,924	11	1,911
DEFICIT BEFORE TAX	(1,905)	(1,924)	19	(1,902)
RATES FUNDING REQUIREMENT	·			
Deficit Before Tax	(1,905)	(1,924)	19	(1,902)
Add Capital Contributions	-	-	-	-
Total Rates Funding Requirement	(1,905)	(1,924)	19	(1,902)
LOAN FUNDING REQUIREMENT			·	
Capital Expenditure - Maintaining Services	-	-	-	_
Capital Expenditure - Improving Services	_	-	-	_
Less Capital Contributions	_	-	-	
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	_	-	-	-
Less Depreciation	4	4	-	4
Total Loan Funding Requirement	4	4	-	4
TOTAL FUNDING REQUIREMENT	(1,901)	(1,920)	19	(1,898)

## **OPERATING PROJECTS**

	ACTUAL	BUDGET	VARIANCE
	30 JUNE 2015	30 JUNE 2015	30 JUNE 2015
	\$000	\$000	\$000
Regional Governance Review	-	30	30

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There was no significant variations from the Annual Plan.

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There was no significant asset acquisitions, replacements or variations from the Annual Plan.

## **ADVICE AND SUPPORT**

## WHAT WE DO

This activity comprises the processes that support our decision-making, such as strategic planning, policy development and monitoring and reporting.

## WHY WE DO IT

Professional advice and support are necessary to help us and community boards and committees to make informed decisions on behalf of our community.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	ACHIEVED 2014-15	SOURCE OF INFORMATION
Councillors are satisfied or more than satisfied with the formal advice they receive from officers	100%	Insufficient evidence to assess	91%	91%	Survey of Elected and Appointed Members
≥ 80% of those expressing an opinion					
Councillors are satisfied or more than satisfied with responses to requests for help from officers	100%	Insufficient evidence to assess	82%	91%	Survey of Elected and Appointed Members
≥ 80% of those expressing an opinion					
Community board and community committee members are satisfied or more than satisfied with the formal advice they receive from officers	90%	95%	95%	84%	Survey of Elected and Appointed Members
≥ 80% of those expressing an opinion					
Community board and community committee members are satisfied or more than satisfied with responses to requests for help from officers	80%	95%	97%	85%	Survey of Elected and Appointed Members
≥ 80% of those expressing an opinion					

Note: Survey percentages quoted exclude those who responded 'don't know'. Percentages have been rounded.

## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	-	-	-	-
User Charges	-	-	-	-
Operating Subsidies and Grants	-	-	-	-
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	-	-	-	-
Dividends	-	-	-	-
Vested Assets	-	-	-	-
Other Revenue	-	-	-	187
Gain/(Loss) On Prop Disposals	-	-	-	
Total Revenue	-	-	-	187
EXPENDITURE				
Employee Costs		1	1	19
Support Costs	4,490	4.490		4,170
Operating Costs	66	49	(17)	362
Loss On Prop Disposals	-	-	-	002
Finance Cost	-	-	-	_
Depreciation	_	_	_	-
Total Expenditure	4,556	4,540	(16)	4,551
DEFICIT BEFORE TAX	(4,556)	(4,540)	(16)	(4,364)
DATEC ELINIDING DEGLUDENAENT			,	
RATES FUNDING REQUIREMENT  Deficit Before Tax	(4.556)	(4,540)	(16)	(4,364)
Add Capital Contributions	(4,550)	(4,540)	(10)	(4,304)
Total Rates Funding Requirement	(4,556)	(4,540)	(16)	(4.364)
lotal nates rulium nequirement	(4,550)	(4,540)	(10)	(4,304)
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	-	-	-	-
Capital Expenditure - Improving Services	-	-	-	-
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	-	-	-	-
Less Depreciation	-	-	-	-
Total Loan Funding Requirement	-	-	-	-
TOTAL FUNDING REQUIREMENT	(4,556)	(4,540)	(16)	(4,364)

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There was no significant variations from the Annual Plan.

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

There was no significant asset acquisitions, replacements or variations from the Annual Plan.

## **MANAGING SERVICES**

## WHAT WE DO

Managing Services incorporates the organisational support functions that help us to provide our other activities efficiently and effectively.

## WHY WE DO IT

The Managing Services activity supports all our activities by providing business, legal and support services and tools.

## HOW WE MEASURETHE SUCCESS OF OUR SERVICES

MEASURE	ACHIEVED 2011-12	ACHIEVED 2012-13	ACHIEVED 2013-14	ACHIEVED 2014-15	SOURCE OF INFORMATION
Staff turnover Less than 12%	9.58%	9.42%	8.73%	· ·	Monthly Management Reports
Legal and policy requirements  No significant instances of non- compliance		No significant instances of non-compliance	No significant instances of non-compliance	· · · · · · · · · · · · · · · · · · ·	Monthly Management Reports
Work-related accidents  No more than four resulting in time off work	Four	Four	Two	i contraction of the contraction	Monthly Management Reports



## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2015

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000	ACTUAL 30 JUNE 2014 \$000
REVENUE				
Rates Income	92,871	93,024	(153)	90,056
User Charges	1,030	1,025	5	1,115
Operating Subsidies and Grants	34	60	(26)	15
UHCC Operating Subsidy	-	-	-	-
Capital Subsidies	-	-	-	-
Development Contributions	-	-	-	-
Interest Earned	1,167	630	537	677
Dividends	7	-	7	6
Vested Assets	-	-	-	-
Other Revenue	475	187	288	216
Gain/(Loss) On Prop Disposals	(47)	-	(47)	3
Total Revenue	95,537	94,926	611	92,088
EXPENDITURE				
Employee Costs	10,058	9,677	(381)	8,982
Support Costs	(17,891)	(17,891)	-	(16,512)
Operating Costs	5,050	4,495	(555)	3,702
Loss on Prop Disposals	-	-	-	-
Finance Cost	351	585	234	588
Depreciation	1,511	1,662	151	1,504
Total Expenditure	(921)	(1,472)	(551)	(1,736)
SURPLUS BEFORETAX	96,458	96,398	60	93,824
Gain/(Loss) On Revaluation Of Financial Instruments	(2,702)	-	(2.702)	973
RATES FUNDING REQUIREMENT	, , , , ,	:	,,,,,,	
Surplus Before Tax	96,458	96,398	60	93,824
<u> </u>	12,617	12,114	503	93,024
Rate Funded Debt Repayment Add Capital Contributions	12,017	12,114	503	3,976
Total Rates Funding Requirement	109,074	108,512	562	97,800
iotal nates runding nequirement	103,074	100,512	502	37,000
LOAN FUNDING REQUIREMENT				
Capital Expenditure - Maintaining Services	(853)	(1,125)	272	(927)
Capital Expenditure - Improving Services	(784)	(861)	77	(3,299)
Less Capital Contributions	-	-	-	-
Less UHCC Capital Contributions	-	-	-	-
Less Proceeds From Asset Sales	-	-	-	-
Less Depreciation	1,511	1,662	(151)	1,507
Less Rate Funded Debt Repayment	(12,617)	(12,114)	(503)	(3,976)
Total Loan Funding Requirement	(12,743)	(12,438)	(305)	(6,695)
TOTAL FUNDING REQUIREMENT	96,332	96,074	258	91,105

## **OPERATING PROJECTS**

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Events Funding	685	405	(280)
Social Development Projects	48	95	47
Research - Monitoring and Evaluation of Outcome	17	50	33
Internet Design	42	68	26
Development Stimulus Marketing	6	25	19
Regional Governance Review	700	-	(700)
Admin Building Temporary Accommodation	900	933	33
Capacity Merger	-	50	50
Neighbourhood Matching Fund	-	50	50
Mayors Taskforce Jobs Wainuiomata	18	-	(18)
Sportsville Petone	48	50	2

## SIGNIFICANT OPERATING VARIATIONS FROM THE 2014-15 ANNUAL PLAN

Revenue was over budget mainly due to favourable interest rates, but slightly offset by rates due to growth being lower than expected. The favourable variance in Other revenue is due to Events Funding which nets some of the overspend in operating costs. Operating costs are also unfavourable due to unbudgeted costs for Regional Governance and Shared Services Review. There were savings across a number of areas including insurance, valuation and other specialist services.



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## CAPITAL PROJECTS ACQUISITIONS AND RENEWALS

	ACTUAL 30 JUNE 2015 \$000	BUDGET 30 JUNE 2015 \$000	VARIANCE 30 JUNE 2015 \$000
Network Storage/Server Hardware and PC Replacement Programme	296	350	54
System Maintenance	309	520	211
System Upgrades	246	215	(31)
Telecommunications	2	40	38
Archives Cool Room for Storing Photographs	-	16	16
Digitisation of Fragile at Risk Archives	-	25	25
Mobile Devices	106	130	24
Other (IT) Projects	181	325	144
Internet Online Services	307	365	58
Vehicle Purchase	189	-	(189)

# SIGNIFICANT ASSET ACQUISITIONS OR REPLACEMENTS AND VARIATIONS FROM THE 2014-15 ANNUAL PLAN

A wide range of different technology projects were completed during the year. These covered many aspects of IT and technology improvements and replacements, including customer service and online improvements, full website replacement, inspectors mobile solutions, Enterprise budgeting, a new cemetery management system, CRM system replacement and GIS upgrades. Some lines were overspent and others underspent. The overall result being a total carryover of \$200,000 and an outright saving of \$136,000. The carryover projects are related to the CBD fibre network build and projects for service and online improvements and systems maintenance. The carryover amount related to systems maintenance is now assigned to costs linked to the new Admin building to establish the IT infrastructure for that facility.

## COUNCIL CONTROLLED ORGANISATIONS

SEAVIEW MARINA LTD (SML)

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

Council's objective for this company is for it to own and operate Seaview Marina. The company has operated successfully in this capacity during the year.

## Nature and scope of its activities:

Council expects the company to own and operate Seaview Marina as a facility for the enjoyment of the Hutt City community without compromising its commercial objectives and environmental responsibilities.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Maintenance	
Maintain asset management plans annually as detailed in the operational plan. Update asset management plans monthly and review six monthly	Achieved
Develop and complete asset management plans annually as detailed in the operational plan for 2015-16	Achieved – the Asset Management Plan is now complete and the computerised system will be used to schedule future routine maintenance as well as plan major refurbishment programs
Monitoring	
Achieve water quality within the limits imposed by the Trade Waste Consent	Achieved – monitoring completed showed that the level of contaminants in the wash down water was within prescribed limits
Development	
Complete the development of the existing F and G Piers	Achieved – berths on F and G Pier were complete by the end of February 2015. The ability to lease the berths was held up by a couple of months due to power, water and security connectivity issues
Develop and gain approval of a three year business plan to complete the in-water berth layout and the purchase of the breakwater from the HCC	Achieved – the presentation was made to the Finance and Audit Committee of the HCC and unanimous approval was provided. The recommendation from this committee was tabled at the full HCC meeting and final approval was given
Public Access	
Upgrade landscaping and public amenities to encourage the public to use the marina	Achieved – additional landscaping has been installed over the year. Rubbish facilities have been upgraded with open sided containers housing recycling bins for public and licensee use
Staffing	
Reduce Full Time Equivalent (FTE) staff numbers to 4.5	Not achieved – staffing levels remained at 4.75 FTE
Operational Management	
Achieve full compliance with financial, technical and regulatory standards. This includes reporting functions to the Board and Shareholder, compliance reporting and certification related to the building warrant of fitness, electrical inspections and HCC and Regional Council requirements	Achieved

## **URBANPLUS LTD**

# Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

The company was incorporated on 5 June 2014. Urbanplus Limited's objective for this company is for it to purchase and hold selected property for the purpose of advancing Urbanplus Limited adopted strategies, plans and objectives for residential development for either growing its portfolio of residences aimed at the 'low-income elderly', and/or for development profit. The company would be retained until that purpose had been fulfilled and no longer required.

## Nature and scope of its activities:

Urbanplus Limited has through this company purchased and continues to hold selected residential property in anticipation of development, until such time that its purpose has been fulfilled or the properties are no longer required for this purpose.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Facilities Management	
Capital (\$nil) and operational (\$420,015) expenditure within budget	Partially Achieved – had nil capital expenditure. Operational expenditure was \$439,742 due to increased support costs
Achieve a gross return of 20% on expense	Achieved
Resident satisfaction with public halls greater than or equal to peer average of 94%, subject to Council funding	Not achieved – 90%. The result excludes 'Don't Know' responses
Resident satisfaction with public toilets greater than or equal to peer average of 79% within 5 years, subject to Council funding	Achieved – 79%. The result excludes 'Don't Know' responses
Tenant satisfaction with Council-owned community buildings greater than or equal to 90%	Achieved – 100% satisfied
Council satisfaction with building management 90%	Achieved – 98% satisfied
Rental Housing	
Capital (\$546,205) and operational (\$1,360,406) expenditure within budget	Achieved
A return on equity before depreciation and after interest and tax 3.5%	Achieved
Tenant satisfaction with the provision of the company's rental housing greater than or equal to 90%	Achieved – 92% satisfied
Percentage of total housing units occupied by low-income elderly greater than or equal to $85\%$	Not achieved – 71% identified primary source of income NZ National Superannuation. A further 22% identified primary source of income either invalids or disability benefit
Property Development	
Capital (\$389,062) and operational (\$458,637) expenditure within budget	Not achieved – capital \$1,885,906. Operating \$602,821 due to pre-project due- diligence costs associated with projects that we did not proceed with
A return of 10% after interest and tax	Not achieved – negative 11.05% due to pre-project due-diligence costs associated with projects that did not proceed and non-realisation of sales programme
Achieve a market return on Professional Property Advice	Not achieved – due to disagreement with shareholder in establishing agreed markets

In 2009 after a period of extensive public consultation Council adopted the "CBD Making Places 2030" project report ("Making Places") that has the overall aim to rejuvenate the Lower Hutt CBD by creating a CBD that is economically vibrant, artistically and culturally rich and people friendly. In certain circumstances it may be necessary or advantageous for the Council to purchase, hold and/or sell a specific parcel or parcels of property in the city to enable the fulfilment of the initiatives outlined in Making Places and other adopted strategies, plans and policies. Council adopted a Policy ("Purchase and Sale of Property for Advancing Strategic Projects") in 2013 to enable this and provided budgets for this specific purpose in its 2014-15 Annual Plan and 2015-16 Long Term Plan. Selected property purchases and sales may be made by Council's wholly owned CCO Urbanplus Limited in terms of its Statement of Intent. Properties will be held until such time that the specific purpose for which it has been purchased has been achieved or the property is no longer required for this purpose.

# The following subsidiary companies of Urbanplus Limited have been established for this purpose:

- 1. Partnership Properties Limited (incorporated 5 June 2014)
- 2. Hutt Property Investments Limited (incorporated 29 January 2015)
- 3. Gold Property Investments Limited (incorporated 10 February 2015)

#### PARTNERSHIP PROPERTIES LIMITED

## Nature and scope of its activities:

Urbanplus Limited's objective for this company is for it to purchase and hold selected property for the purpose of advancing Urbanplus Limited adopted strategies, plans and objectives for residential development for either growing its portfolio of residences aimed at the 'low-income elderly', and / or for development profit. The company would be retained until that purpose had been fulfilled and no longer required.

Urbanplus Limited has through this company purchased and continues to hold selected residential property in anticipation of development, until such time that its purpose has been fulfilled or the properties are no longer required for this purpose.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Purchase and hold selected target properties to develop for profit and /or grow its portfolio of residences aimed at the 'low-income elderly'	Achieved

## HUTT PROPERTY INVESTMENTS LIMITED AND GOLD PROPERTY INVESTMENTS LIMITED

## Nature and scope of its activities:

Council's objective for these companies is to purchase and hold selected properties for the purpose of advancing Making Places, for rejuvenating the Lower Hutt CBD, until such time that its purpose has been achieved or the property is no longer required for this purpose.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Purchase and hold selected target properties to advance a strategic project for the rejuvenation of Lower Hutt CBD	

## HUTT CITY COMMUNITY FACILITIES TRUST

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

On 13 March 2012 Council agreed to a proposal to establish a Charitable Trust to manage and develop its leisure and community facilities.

Council's objective for this Trust is for it to enhance the health and wellbeing of the city's communities through the effective and efficient provision, development and operation of leisure and community facilities throughout Hutt City.

Hutt City Council's Integrated Community Facilities Plan will see a series of 'community hubs' cluster civic and sporting facilities into more user-friendly, efficient and well-utilised centres which fit the needs of the communities that make up Hutt City now and into the future. The Hutt City Community Facilities Trust has been entrusted to help Council deliver on this plan.

Council has established the Hutt City Community Facilities Trust, a team of dedicated and experienced local businesspeople, to lead the rejuvenation of key community facilities, including the development of the Walter Nash Centre, Fraser Park Sportsville, the Naenae Regional Bowls Centre and other projects.

## Nature and scope of its activities:

Council expects the company to: establish a development fund to enable investment and improvement of community facilities, develop new or enhance existing facilities, administer any facilities vested in the Trust, and provide strategic direction, expert advice and champion ongoing investment and development.

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Operational Management	
Operational expenditure is within budget	Achieved
All reporting requirements set by Council and the Board of CFT are met in accordance with the LGA 2002, this Statement of Intent (SOI) and the CFT Deed of Trust	Achieved – delivered to Council 26 February 2015
Capital expenditure	
All capital expended on design and other consultants is within the approved project budgets	Achieved
All capital expenditure on approved projects is at, or less than, the approved budget for each project	Achieved
All projects are built and available for use by the user groups and individuals within three months of the agreed delivery date	Achieved – Fraser Park stage 1 turfs were leased to Fraser Park Sportsville on 1 March 2015
Facilities Management	
All facilities owned by CFT are leased to appropriate user groups, or other parties	Achieved – Fraser Park stage 1 turfs were leased to Fraser Park Sportsville on 1 March 2015. The completed Walter Nash Centre is on target to be handed to Council in late August 2015
User satisfaction of the facilities owned, directly managed, or leased by CFT to third parties at $\geq 80\%$	Not achieved – no surveys undertaken during the year
Fundraising	
Walter Nash Centre achieves 80% or better of the agreed fundraising targets set by Hutt City Council	Not achieved
Fraser Park Sportsville Complex achieves 80% or better of the agreed fundraising targets set by Hutt City Council	Partially achieved – \$500,000 for Fraser Park Stage 1 was raised during the year
Regional Bowls Centre achieves 80% or better of the agreed fundraising targets set by Hutt City Council	Partially achieved – a grant of \$500,000 was secured from the Thorndon Bowls Trust for the proposed Naenae Regional Bowls Centre
Planning	
CFT completes its first strategic plan to guide its work over the next three years by 30 November 2014	Achieved – Strategic Plan completed and published in November 2014
(Current lease charges are based on the recovery of direct landlord costs including interest, maintenance (that is reasonably expected in the next 25 years of building life) and repayment of loans. Any relevant HCC rates are either paid directly by the lessee or are on-charged by CFT. These charges do not currently recover long term depreciation. This policy is being reviewed as part of the strategic plan as mentioned above.)	
Governance	
All Hutt City Council accountability requirements are met	Achieved
Project delivery	
Fraser Park Sportsville:	Fraser Park Sportsville:
Stage 1 completed by April 2015	Achieved – Fraser Park stage 1 turfs were leased to Fraser Park Sportsville on
Stage 2 completed by late 2016	1 March 2015
Naenae Regional Bowls Centre completed by mid to late 2016	On target – detailed design is 30% completed  On target – detailed design is 30% completed  On target – detailed design is 20% completed.
Stokes Valley Community Hub completed by late 2016	On track – detailed design plans at 30 June 2015 were 60% completed
	On track – pre-consultation with Stokes Valley community completed in March 2015

## **ASSOCIATE**

## WELLINGTON WATER LIMITED

Extent to which Council's policies and objectives in regard to ownership and control of the organisation have been implemented:

Council's objective for this company is for it to manage the provision of water services to Hutt City and other shareholding councils.

## Nature and scope of its activities:

Council expects the company to manage, for the long term, the water, wastewater and stormwater assets of the shareholding councils and to operate as a successful business, managed on a non-profit basis

KEY PERFORMANCE TARGETS	LEVEL OF ACHIEVEMENT
Measures included in water supply, wastewater and stormwater activities	Achieved 13 of the 14 measures – water quality at main recreational beaches target 90% not achieved (average 89% of sampling days achieved standard)
Number of dwelling flood notifications received as a result of a 1:50 year flood (or less)	Mainly Achieved – May 2015 flood event was a more than a 1:50 year event
Achievement of key milestones in asset management plan improvement project, planning and production	Mainly Achieved
Trend of the operating cost of delivering water supply, wastewater and stormwater services relative to a national average	Achieved as part of WaterNZ
Deliver operating projects within budget and timeframes	Mainly Achieved
Deliver capital projects within budget and timeframes	Mainly Achieved – 84% of projects were completed within timeframes and eight projects were carried over to 2015-16 financial year
Manage Wellington Water Limited within budget	Achieved
Full compliance with relevant standards, resource consents and legislation	An infringement notice and a \$750 fine for discharging sediment to a tributary of the Waiwhetu Stream on the 6th of January 2015 were issued on the 23rd of April 2015. Full compliance with all other relevant legislation including Health and Safety in Employment Act 1992 achieved

## PARTNERSHIPS WITH MĀORI

## Waiho i te toipoto, kaua i te toiroa Let us keep close, not far apart

Council has an obligation to take into account the principles of Te Tiriti o Waitangi and to recognise and provide for the special relationships between Māori and their culture, traditions, land and taonga.

The Local Government Act 2002 acknowledges the Crown's responsibilities under the Treaty of Waitangi and the responsibility to maintain and improve opportunities for Māori to contribute to local government decision-making processes.

The obligation to consult includes recognising those who have mana whenua status. Within Hutt City, this rests with Taranaki Whānui, represented by the Port Nicholson Block Settlement Trust.

Council will consult with Te Rūnanganui o Taranaki Whānui ki te Upoko o te Ika a Maui as a mana whenua organisation.

In fulfilling its obligations, Council will also consult other Māori within Hutt City, including the city's seven marae – Koraunui Marae, Te Mangungu Marae, Wainuiomata Marae, Te Kakano o te Aroha Marae, Waiwhetu Marae (also known as Arohanui ki te tangata), Te Tatau o te Po Marae and Keriana Olsen-Kōkiri Marae.

Council has a memorandum of understanding with the Port Nicholson Block Settlement Trust. This memorandum confirms the strategic relationship between the parties and the opportunity for the Trust to contribute to Council's decision-making and be a provider of leadership with Council for the city.

The memorandum provides the following guiding principles for the Trust and Hutt City Council:

- The parties work together in partnership to ensure the mutual benefit and success of the relationship
- The sustainable prosperity of Hutt City is important to both parties
- Each party recognises the autonomy, authority and responsibilities of the other to represent its communities' interests
- The Trust acknowledges the autonomy, authority and responsibilities of Council when acting in its regulatory capacity and when discharging its legislative obligations
- The principles embodied in the Treaty of Waitangi will guide this relationship.
   In practical terms this means:

**Partnership** – acting reasonably, honourably and in good faith to ensure the strategic relationship has integrity and respect, in the present and for the future of Hutt City

**Participation** – recognising that both parties can contribute, for mutual benefit, in deciding the future of the city – working towards and achieving the parties' visions, and

**Protection** – actively protecting the taonga of Taranaki Whānui and safeguarding cultural concepts, values and practices to be celebrated and enjoyed for all Hutt City residents.

The memorandum also provides specifically for engagement between the Trust and Hutt City Council on:

## Council planning and policy processes -

The Trust will have input into the various planning processes of Council, in particular the Annual Plan and Long Term Plan. The Trust will make significant contributions to reviewing the District Plan of Council. This will include commentary on all matters relating to mana whenua representation, sites of significance and rules, protocols, objectives and measures that are required.

Resource Management Act 1991 and other legislation – The parties will work together to achieve the purpose of legislation in relation to local government decision-making. Council will ensure matters are presented to the Trust in a timely and informative manner, which in turn will assist the Trust in the exercise of its Kaitiakitanga for Hutt City.

**Culture and heritage** – Council will ensure ceremonial, interpretation and naming opportunities are presented to the Trust so as to retain and protect Māori culture and heritage throughout Hutt City, as deemed by the Trust to be of significance.

The Trust, as the mana whenua representative, will provide cultural support to the mayor, councillors, chief executive and other staff as mutually agreed.

While Council will take special care in its relationship with mana whenua, it must also reach out to the wider Māori community and provide opportunities for Māori to contribute to Council's decision-making.

The key to this will be to foster and maintain strong relationships with Māori

organisations within the city – in particular, Te Rūnanganui o Taranaki Whānui ki te Upoko o te Ika a Maui and the city's seven marae.

The foundation of these relationships will be built on:

- Open and honest communication between Council and Māori
- Promoting tikanga Māori (Te Atiawa protocol) throughout Council
- Providing opportunities for Māori to contribute to Council's decision-making
- Providing quality advice and support for capacity and capability strengthening
- Maintaining the right of tangata whenua to be represented and vote at meetings of Council committees and subcommittees

There are three priority areas for improving engagement with Māori in the next five years:

- Fully engaging with and fostering Council's new strategic relationship with the Port Nicholson Block Settlement Trust
- Involving mana whenua and local Māori organisations earlier in the decision making process. For example, engaging mana whenua on Council's Annual Plan before finalisation for public consultation and engaging local marae early on issues into which they have insight and on which they can help Council determine solutions
- Getting M\u00e4ori in general involved in the decision-making process, including looking at ways of engaging that make it easier and more appealing for M\u00e4ori to have their say.