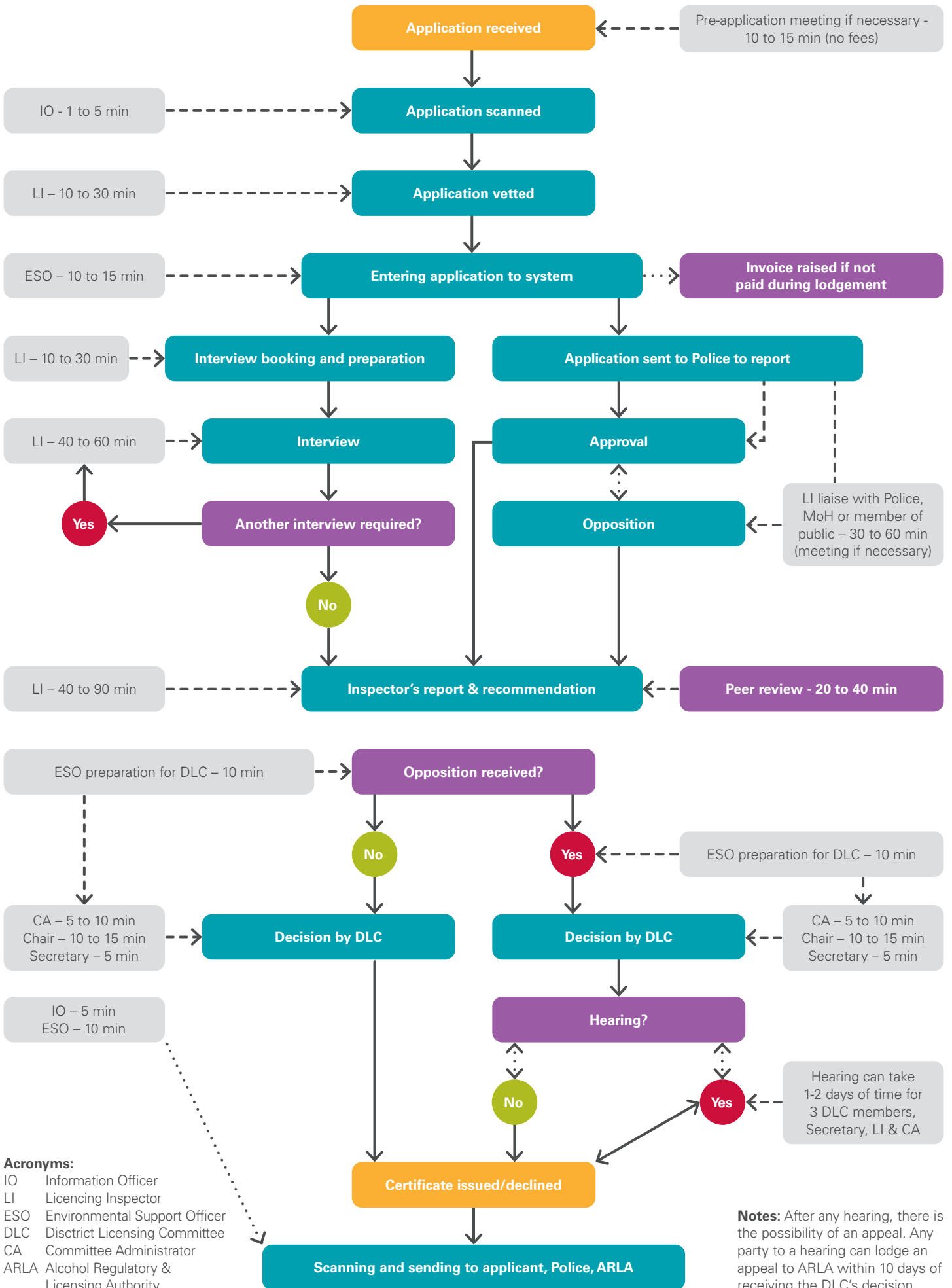


Manager's Certificate Application Process



Acronyms:
 IO Information Officer
 LI Licencing Inspector
 ESO Environmental Support Officer
 DLC District Licencing Committee
 CA Committee Administrator
 ARLA Alcohol Regulatory & Licencing Authority

Notes: After any hearing, there is the possibility of an appeal. Any party to a hearing can lodge an appeal to ARLA within 10 days of receiving the DLC's decision.