



Terms and Conditions and Privacy Statement – Rates Payment Promotion (2026/27)

1. Promoter

This promotion is run by Hutt City Council ("the Council"), 30 Laings Road, Lower Hutt 5010, New Zealand.

2. Promotion Overview

The Council is offering eligible ratepayers the opportunity to go into a quarterly draw to win a \$500 rates credit when they set up a rates payment plan using the Payble online payment platform. This does not include one-off payments.

3. Promotion Period

The promotion runs from 1 August 2026 to 30 June 2027 ("Promotion Period"). Quarterly draws will be conducted as follows:

- Quarter 1: 1 July – 30 September 2026, drawn on 25 August
- Quarter 2: 1 October – 31 December 2026, drawn on 24 November
- Quarter 3: 1 January – 31 March 2027, drawn on 22 February
- Quarter 4: 1 April – 30 June 2027, drawn on 25 May

4. Eligibility

To be eligible for the prize draw, participants must:

- Be a current ratepayer of a property within Hutt City Council's jurisdiction;
- Be an individual rather than a company;
- Be aged 18 years or over;

- Have an active rates account with the Council, set up with a payment plan on Payble (excludes one-off payments)

The following are not eligible to enter:

- Properties personally or jointly owned by Hutt City Council employees, contractors, subsidiaries and elected members; or
- Any other persons determined by the Council to have a conflict of interest.

5. How to Enter

Eligible participants will receive one entry into each draw for each property in an eligible payment plan when they:

- Set up a new payment plan using the Payble platform; or
- Create a new Payble account for an existing direct debit.

Additional conditions:

- Only one entry per rates account per draw is permitted;
- The payment plan must remain active at the time of the draw;
- Entries are automatically recorded by the Council based on qualifying actions
- Winners will not be eligible to enter subsequent prize draws in this competition for any property they own in Lower Hutt.

6. Prize

Each quarterly draw winner will receive a \$500 credit applied to their rates account.

Prize conditions:

- The prize is not transferable, exchangeable, or redeemable for cash;
- The credit will be applied directly to the winner's rates account;
- The winner may choose to spread the credit across remaining payments for the 2026/27 financial year or put it against an upcoming instalment/s
- If the rates account is closed or inactive, Council reserves the right to redraw the prize.

7. Draw and Winner Selection

- One winner will be drawn at random for each quarter;

- Draws will take place on the dates specified in #3;
- The draw will be conducted by Council using a random number-generated selection process, witnessed by at least three staff members who are not included in the draw.

8. Winner Notification

- Winners will be contacted using the contact details associated with their rates account;
- If a winner is found to be ineligible, the Council may redraw the prize.

9. Privacy

Hutt City Council will use the personal information associated with your property's rates account and Payble payment plan to administer this promotion, verify eligibility, conduct the prize draw, and contact winners.

Only authorised Hutt City Council staff involved in administering the promotion will have access to this information. Where necessary, information may be shared with Payble to verify eligibility or administer the promotion.

Hutt City Council stores personal information securely using appropriate physical and technological safeguards and retains it only for as long as required to administer the promotion or as otherwise required by law. Information is securely destroyed when it is no longer needed.

You have the right to access and request correction of your personal information.

To update information held in your Payble account, please log in to the Payble platform.

To request access to or correction of personal information held by Hutt City Council, or to make a request under the Privacy Act 2020, email informationrequests@huttcity.govt.nz.

For more information about how Hutt City Council manages personal information, please see our [Privacy Policy](#) on our website.

10. Payble Platform

This promotion is run by Hutt City Council and is not sponsored, endorsed, or administered by Payble.

The Council is not responsible for:

- Any technical issues with the Payble platform;
- Failed or incomplete transactions;

11. Liability

To the extent permitted by law, the Council is not liable for any loss, damage, or injury suffered in connection with this promotion, including but not limited to:

- Technical failures;
- Lost or misdirected entries;
- Errors in the administration of the promotion.

12. Disqualification

The Council reserves the right to disqualify any participant who:

- Provides false or misleading information;
- Attempts to manipulate or interfere with the promotion;
- Does not comply with these Terms and Conditions.

13. General Conditions

- The Council's decision is final, and no correspondence will be entered into;
- The Council reserves the right to amend, suspend, or cancel the promotion at any time;
- These Terms and Conditions are governed by the laws of New Zealand.

14. Publicity

By accepting the prize, winners agree to the publication of their name and/or property suburb for promotional purposes, unless they request otherwise.

15. Contact

For any questions regarding this promotion, please contact Hutt City Council on 0800 488 824.