

Water Services Delivery Model

5 June 2025

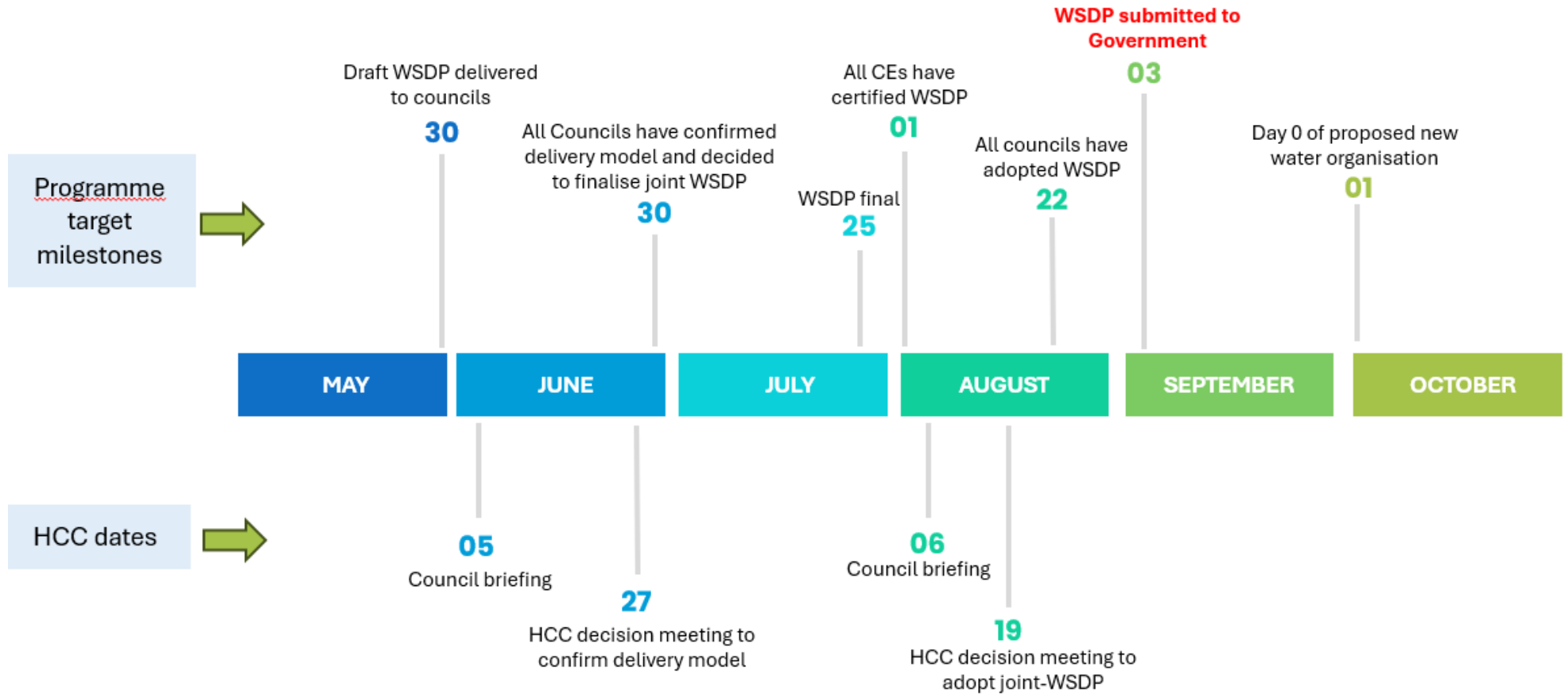
This presentation covers

- Recap on process
- Consultation results – local and regional
- Draft Report recommendations
- Other matters
- Foundation documents process
- Questions



Roadmap to a completed joint water service delivery plan

Wellington metro water service delivery, May to October 2025



Consultation (HCC)

- Consultation on a preferred model is required by the Local Government (Water Services Preliminary Arrangements) Act 2024
- Undertaken between 20 March and 20 April 2025
- 294 Submissions were received

- 69% support for the preferred new joint asset-owning CCO model
- Main concerns of these submitters included ageing infrastructure, service reliability and weak governance

- 25% support for the modified status quo option
- Main concerns of these submitters were loss of local control, financial risk and scepticism about regionalisation



Consultation feedback

Major Priorities – across all feedback

- Infrastructure Renewal
- Affordability
- Environmental Protection
- Effective Governance

Iwi involvement and recognition of Te Mana o te Wai

Predominantly affirmed as essential to ethical, culturally-grounded water governance

Minority opposed to iwi involvement



Theme	Subthemes / Issues	Frequency in Feedback
Infrastructure & Environment	Ageing pipes nearing end-of-life, frequent water leaks, underperformance at Seaview Wastewater Treatment Plant, flooding risks, climate resilience gaps.	Extremely High
Governance & Trust	Lack of confidence in Wellington Water Ltd, need for transparency, community accountability, dissatisfaction with communication and responsiveness.	Very High
Financial Concerns	Concerns about cost escalation, ratepayer affordability, lack of clarity around future pricing, fears over new bureaucracy and setup costs.	Very High
Mana Whenua Involvement	Affirmation of Te Mana o te Wai, expectation of iwi governance roles, importance of cultural values and kaitiakitanga in water management, desire for co-design.	High Support (some opposition noted)
Service Delivery Experience	Satisfaction with drinking and wastewater services was generally positive; stormwater and drainage less so, especially in flood-prone areas.	Moderate
Equity & Fairness	Concerns about regional cross-subsidisation, fair investment distribution, representation of Lower Hutt interests in regional model	Moderate to High
Future Planning	Calls for long-term investment strategy, climate-proof infrastructure, population growth planning, sustainable asset management	High



Consultation Regionally

GWRC – 113 submissions

- -80% in favour of new asset-owning regional model

PCC - 271 submissions

- -77% in favour of new asset-owning regional model

UHCC -104 submissions

- - 84% in favour of new asset-owning regional model

WCC – 713 submissions

- - 72% in favour of new asset-owning regional model



Draft Report recommendations

agrees to jointly establish and co-own a new water CCO (water organisation) for three waters together with Porirua, Upper Hutt and Wellington City Councils, and the Greater Wellington Regional Council;



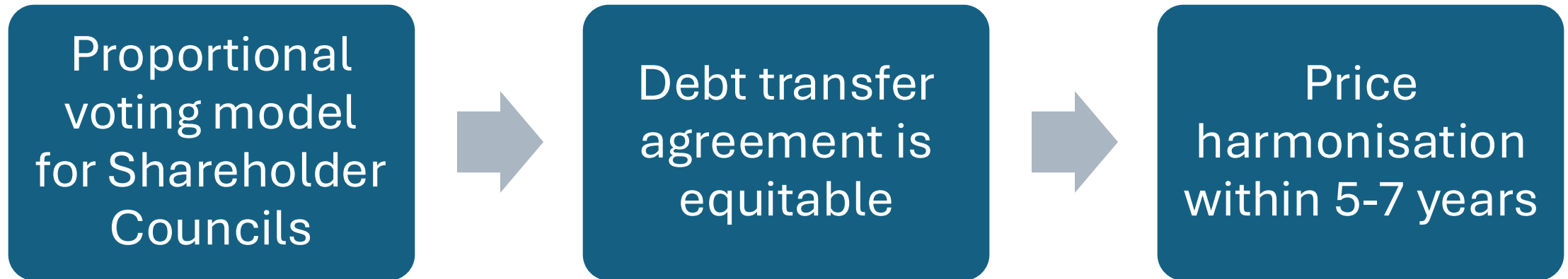
notes the intention to transfer its assets, debt, liabilities and services in relation to drinking water, wastewater and stormwater to the new jointly owned water organisation on or by 1 July 2026;



requests officers to develop a joint Water Services Delivery Plan and foundation documents for Council's approval in August 2025 prior to submission to the Secretary of Local Government (Department of Internal Affairs) by 3 September 2025



Noting matters –other Councils



Foundation Documents Process

Process and input to foundation documents required to establish Metro Water



