

Rates Remission Policy 2024

(amended 2026)

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V 2.1	Financial Transaction Services Manager	June 2026	Water services transition update – Approved by Council



Rates Remission Policy

Policy purpose

The objectives of this policy are to:

- provide ratepayers with some financial assistance towards their rates changes;
- address circumstances where the rating system results in unintended consequences in the incidence of rates;
- support the achievement of broader council policy objectives;
- support the principles set out in the Preamble to Te Ture Whenua Māori Act 1993 by supporting Māori ownership and use of Māori land.

The council's primary mechanism for providing rates assistance for Māori land is through the Māori Land Rates Remission Policy.

Policy background

Section 102(3) of the Local Government Act 2002 provides that a council may have a rates remission policy. Section 102(3A) (b) of the Local Government Act 2002 requires that any remission policy adopted under subsection 102(3) must also support the principles set out in the Preamble to Te Ture Whenua Māori Act 1993.

Applications

Applications for rates remission should be in writing, setting out the reasons for the request and how the remission will support the objectives of the relevant part of the Remission Policy. Council can apply for the remission on behalf of the ratepayer, provided council is certain the property meets all the criteria of the relevant part of the Remission Policy.

Each remission application is applicable to a single rating year.

Applications received during a rating year will be considered for either the current or for the following rating year, depending on the remission type. Applications will not be backdated to prior years.

Decisions

Decisions relating to the remission of rates will be made by council officers.

Full details and criteria for Rates Remissions

Part 1 – Remission for Community, Sporting and other organisations

1.1 Remission statement

Council may remit 50% of the General Rate on land used for community, sporting or recreation purposes.

1.2 Remission Objectives

- To facilitate the ongoing provision of non-commercial community services that meet the needs of the residents of the city
- To facilitate the ongoing provision of non-commercial recreational opportunities for the residents of the city
- To assist the organisations' survival
- To make membership of the organisations more accessible to the general public; particularly disadvantaged groups. These include children, youth, young families, aged people and economically disadvantaged people.

1.3 Conditions and criteria

- The policy will apply to land owned by Council or owned and occupied by a registered charitable organisation which is used exclusively or principally for sporting, recreation or community purposes.
- The policy does not apply to organisations operated for private pecuniary profit.

- The policy will also not apply to groups or organisations whose primary purpose is to address the needs of adult members (over 18 years) for entertainment or social interaction, or who engage in recreational, sporting or community services as a secondary purpose only.
- Organisations making an application should include the following documents in support of their application:
 - statement of objectives
 - financial accounts
 - information on activities and programmes
 - details of membership or clients.
- Qualifying organisations rated in the Community Facilities differential 1 (CF1) and 2 (CF2) categories will be eligible for rates remission under this policy.
- The policy shall apply to such organisations as are approved by Council as meeting the relevant criteria.

Part 2 – Remission of Penalties

2.1 Remission statement

Council may remit all or part of a penalty where it considers it fair and reasonable to do so.

2.2 Policy objectives

To enable Council to act fairly and reasonably when rates have not been paid by the due date.

2.3 Conditions and criteria

Council may remit all or part of a penalty where it considers it fair and reasonable to do so. Matters that will be taken into consideration by Council include the following:

- the ratepayer's payment history
- the impact on the ratepayer of extraordinary events
- the payment of the full amount of rates due

- the ratepayer entering into an agreement with Council for the payment of rates.

Part 3 – Remission of targeted rates in certain circumstances

3.1 Remission statement

The Council may remit all or part of a targeted rate set as a fixed charge per separately used or inhabited part (SUIP).

3.2 Policy objectives

The objective of this remission is to promote fairness in the application of rates by allowing the Council to remit targeted rates assessed as fixed charges in circumstances where it is equitable to do so.

3.3 Conditions and criteria

A remission may be granted where an application meets one of the following criteria:

- rating units used for residential purposes in separate ownership and contiguous (ie, sharing a boundary and in common usage, as that they should reasonably be treated as a single unit). This includes but is not limited to situations where the secondary unit is used solely as a private garden or for vehicle parking;
- rating units used for residential purposes and that include a SUIP occupied by a dependent member of the family of the owner;
- for land classified as residential or rural under the council's operative district plan, targeted rates for refuse and recycling may be remitted where the service is not provided to the rating unit;
- rating units or a SUIP with a dwelling that has been damaged by fire and as a result is uninhabitable.

Part 4 – Remission on land protected for natural, historic or cultural conservation purposes

4.1 Remission statement

The Council may remit up to a maximum amount of 100% of the Hutt City Council General Rate assessed in a rating year.

4.2 Policy objectives

To protect and promote significant natural areas, culturally significant sites, historic buildings, structures and places, and archaeological sites. This policy will support the provisions of the District Plan where a number of these features have been identified.

4.3 Conditions and criteria

A remission of up to 100% of the General Rate will be granted where a rating unit meets the following criteria:

1. The rating unit includes a significant natural area, a culturally significant site, historic building, structures and places, or archaeological sites, including those identified in the District Plan or proposed District Plan, or
2. The owner has voluntarily protected these features through a relevant covenant or other legal mechanism.

Applications must be made in writing and should be supported by documentary evidence of the protected status of the rating unit; for example, a copy of the covenant or other legal mechanism.

When determining an application for remission under this part of the policy, the following matters will be considered:

- the extent to which the protection and promotion of significant natural areas, culturally significant sites, historic buildings, structures and places, and archaeological sites will be promoted by granting remission of rates on the rating unit;
- the degree to which the significant natural areas, culturally significant sites, historic buildings, structures and places, and archaeological sites are present on the land;
- the degree to which the significant natural areas, culturally significant sites, historic buildings, structures and places, and archaeological sites inhibit the economic utilisation of the land.

Part 5 – Remission of rates on land affected by natural calamity

5.1 Remission statement

The council may remit 100% of the Hutt City Council rates on a property for the duration that property cannot be used due to a natural calamity.

5.2 Policy objectives

To provide relief and assistance to any ratepayer where the use that may be made of their property has been detrimentally affected by a natural calamity.

5.3 Conditions and criteria

100% of the Hutt City Council rates may be remitted on a property deemed by the Council to be unusable. The remission is available for the duration that the property is deemed unusable. The initial application will be granted until the earlier of:

- one year following the approved application; or
- the property is deemed by the Council to be usable again.

Reapplications may be considered where the property remains unusable after one year.

Applicants for a remission under this part of the policy will also be deemed eligible to be considered for a postponement of rates under the Rates Postponement Policy. Assistance granted may therefore be in the form of either a postponement or a remission of rates, or a combination of both; whichever is most appropriate in the individual circumstances.

Any rates postponed on rating units affected by natural calamity may at a later date be considered for a remission under this policy, when the full extent and duration of the event has become more clearly defined.

Part 6 – Remission of rates on land that transitions from Rural to Residential as a result of a District Plan change

6.1 Remission statement

The council may remit 50% of the increase in the General Rate payable on a rating unit that is moved from the Rural to the Residential differential rating category as a result of a District Plan change for the first rating year of the change.

6.2 Policy objectives

To phase in any increase to the Hutt City Council General Rate payable as a result of a rating unit's differential rating classification being changed from Rural to Residential as a result of a District Plan change.

6.3 Conditions and criteria

This policy applies to any rating unit where there is an increase in the General rate due to a District Plan change resulting in the differential rating category reclassification of that rating unit changing from Rural to Residential.

If granted, this remission will last for one rating year, being the first rating year that the change in differential rating classification takes effect. The remission will be calculated as follows:

- Rating value * Residential differential rate in the dollar (x)
- Rating value * Rural differential rate in the dollar (y)
- $(x) - (y) / 2 = \text{remission}$

Part 7 – Remission of rates – miscellaneous

7.1 Remission statement

The Council may remit part of or all of the current Hutt City Council rates on a rating unit where Council considers it fair and reasonable to do so.

7.2 Policy objectives

It is recognised that not all situations in which the Council may wish to remit rates will necessarily be known about in advance and provided for in the Council's specific policies. This policy provides for the possibility of a rates remission in circumstances that have not been specifically addressed in other parts of the Council's Rates Remission and Postponement Policies and where Council considers it fair and reasonable to remit rates.

7.3 Conditions and criteria

The Council may remit part of or all of the current Hutt City Council rates on a rating unit where Council considers it fair and reasonable to do so in circumstances including:

- the rates, or a particular rate, assessed on that rating unit are disproportionate to those assessed in respect of comparable rating units;
or
- the rating policy is determined by the Council at its sole discretion to unfairly disadvantage an individual ratepayer.

The approval of this remission will not set a precedent that application of the usual rates unfairly disadvantages other ratepayers.