

# Weather Events Update

Eastbourne Community Board

Three thick, light blue wavy lines that sweep across the bottom right corner of the slide, creating a sense of movement and depth.

# What happened across the region?

Severe weather impacted the Wellington Region on 1 and 2 May 2025. A combination of rain, wind and heavy swells caused disruption across the transport network, lifelines outages (primarily electricity in the Wellington Electricity area), landslides, surface flooding and damage to homes and properties.

Parts of the region including the Eastern Bays were temporarily isolated due to road closures.

MetService issued Heavy Rain and Strong Wind Watches on 29 April 2025.

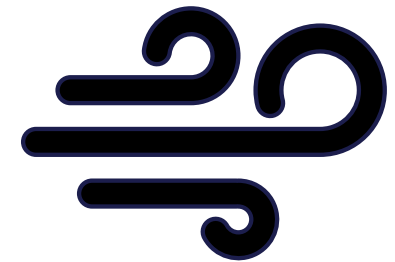
HCC EM issued advisories to Transport and Communications teams, Response and EOC Function Managers, the on-call Controller, and NZ-RT18. Further advisories and in-person briefs were issued throughout the event.

The Watches were upgraded to Warnings on 01 May:

- Heavy Rain warning to Orange
- Strong Wind Warning from Orange to Red (expired at 7.30pm that evening to orange,)
- Heavy Swell Warning Orange

Mt Kaukau measured gusts up to 160km/hr!

All warnings were cancelled by midday on Friday, 02 May



# What did we do?

- Messages to our people, elected members and the community
- Contingency planning for evacuations and provision of emergency shelter (welfare)
- Notifications re road closures – Eastern Bays, Port Road, Taungata Road, others around the city
- Contacted community champions – Red Robinson (Point Howard), Bruce Spedding (Eastbourne)
- Contacted flood prone marae
- Evacuated x2 people from Quality Bakers Seaview (Toop Street)
- Inter-agency liaison/regional contact including with Wellington Water Ltd, Metlink, Wellington Electricity, Greater Wellington Regional Council, MetService



## Hutt City Emergency Response Team (HCERT)

A skilled team of dedicated volunteers located in the heart of Hutt City, ready to respond to emergencies with efficiency and expertise.

**Completed over 36 tasks in support of the HCC response**



# Emergency

*Sorrento Bay*







# Our Emergency Response Teams in Action

In the wake of the weather event, 60 Transport staff and contractors mobilised quickly to keep our community safe, roads clear, and infrastructure protected:

- **Intergroup**

Sweeping and debris clearance, monitoring of key locations including Block Road, Riverbank Carpark, and Harcourt Werry Drive.

- **Fulton Hogan**

Cleared debris and provided traffic management to maintain safe road access.

- **Treescape**

Responded to and removed fallen trees across affected areas.

- **Men at Work**

Supplied additional Temporary Traffic Management (TTM) support where needed.

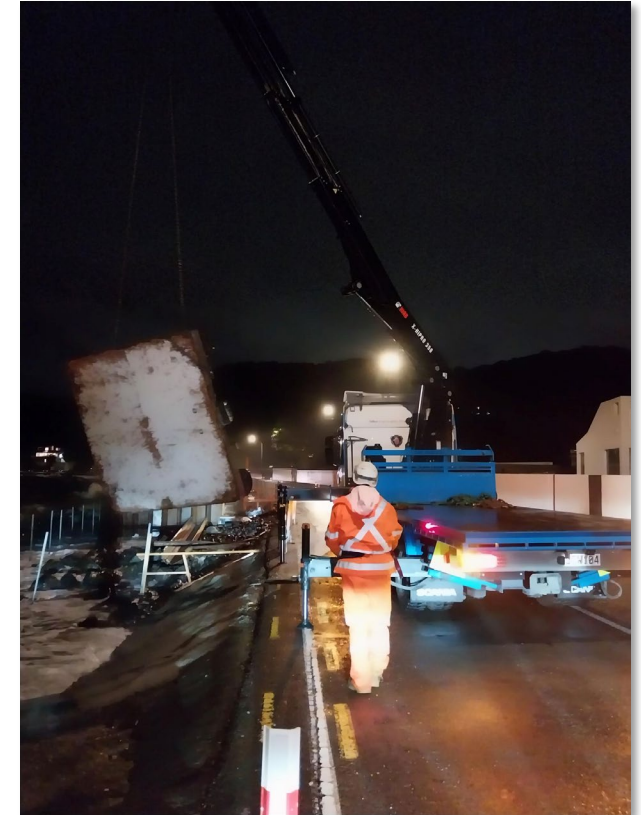
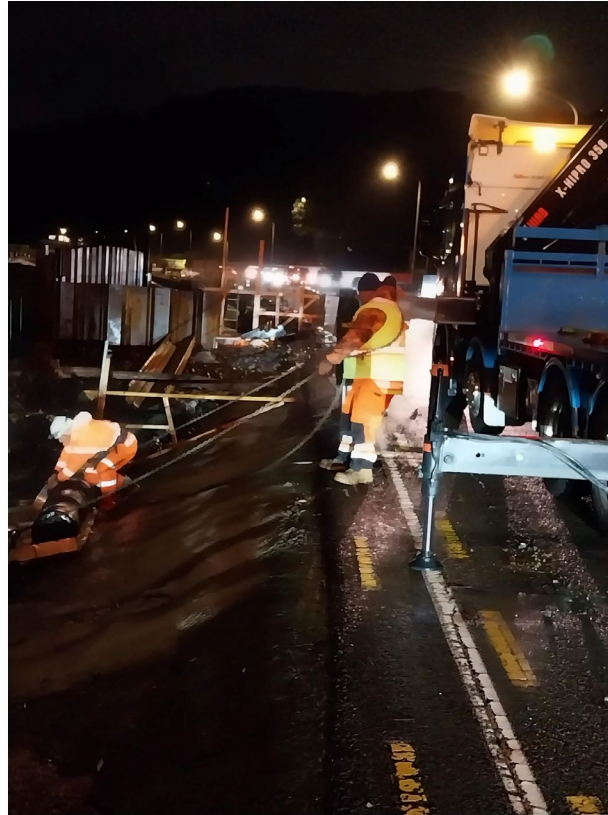
- **Higgins**

Delivered critical TTM services at Port Road.

- **Downer HEB (Tupua Horo Nuku project team)**

Led the clean-up and road repairs around the Tupua Horo Nuku shared path.

- Repaired a void at Mahina Bay between high tides, ensuring the road remained safe.
- A second, more significant void, extending under the northbound lane, was identified and repaired the following week to prevent risk to motorists.



# Our Communications

The public information team (PIM) worked closely with other teams on a roster, both within the (Emergency Operations Centre (EOC) and over the weekend to provide timely, accurate and responsive information through two media releases on our news page and out to media outlets, and through the main HCC Facebook page, and sharing across active and relevant Facebook community groups.

## **Our key channels included:**

1 x live media interview  
2 x media releases shared with our website and media outlets  
Facebook

## **Feedback summary:**

On Facebook, the community expressed strong appreciation for the mahi of Council teams and contractors during the storm. Staff were praised for their dedication, clear communication, and efforts to keep services running in tough conditions. Many acknowledged the quick responses, road safety work, and updates as reassuring and impressive. Across hundreds of comments, the message was clear: thank you for going above and beyond—true local heroes.

## **Post engagement stats:**

27 (from Wednesday 29 April to Saturday 3 May)

- Includes 9 shared from other organizations (WCC & WREMO)
- Reach: 578,408 (reach couldn't be gathered on posts that we shared from other organisations)
- Reactions: 2,133
- Comments: 390
- Shares: 584



# Community Feedback

Please thank your crews for getting me home Thursday when they were working well past midnight in horizontal rain. I had driven all the way from Auckland due to cancelled flight and got to sleep in my own bed.

1d Love Reply

12  

You have done a fantastic job keeping the residents of the Bays safe. Thank you to you all.

1d Love Reply

6  

Thanks to all the crew who worked through the storms to make sure we could all get home safely. You were out in the storm while we were home. We appreciate your hard work. Ngā mihi nui ki a koutou.

Love your work. Thank you. Have a good weekend.

2d Like Reply

2  

Complete and utter legends, huge thanks to everyone who rugged up and managed to stand up straight in that crazy weather. It's the first time I've ever seen seaweed and sand banks piled on the side of the road, goes to show how much had to be moved - massive effort much appreciated 🙌

1d Love Reply

4  

Thank you everyone who helped with the clean up and the road workers on the stop go signs monitoring the traffic. Great team effort in very trying conditions.

1d Like Reply

4  

Thanks for all your hard work 🙌🙌

1d Love Reply

3  

Hutt City Council and thanks also to the comms team for the clear and regular updates - much appreciated!

1d Love Reply

8  

**Thank you**

