

9 September 2022

Ruth Hefford
[REDACTED]

Tēnā koe Ruth

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

Thank you for your information request of 12 August 2022, for the following:

“I would like to know the dates that the council or Wellington water came to the creek that runs through [REDACTED] Korau Grove, Stokes Valley and the neighbouring houses. I also would like to know what work was carried out going back 50 years or as early as recorded. I also want to know the resource consent information on the new housing development further upstream as they are putting more water into the river which I believe has contributed to this issue.”

Your points are addressed below.

I would like to know the dates that the Council or Wellington water came to the creek that runs through [REDACTED] Korau Grove, Stokes Valley and the neighbouring houses.

Wellington Water Limited has provided us with a record of work undertaken in Korau Grove in the past two years. Please see the attached spreadsheet.

We would recommend that you also contact Greater Wellington Regional Council (see www.gw.govt.nz), to find out if its staff have been called out to these sites.

I also would like to know what work was carried out going back 50 years or as early as recorded.

The Excel document attached provides a record of work undertaken in the past 2 years. Wellington Water Limited is seeing if it holds records of earlier work than this. Meanwhile, I also suggest you contact Greater Wellington Regional Council, as it may also hold earlier records.

I also want to know the resource consent information on the new housing development further upstream as they are putting more water into the river which I believe has contributed to this issue.

There are two roads that discharge stormwater into the stream upstream of [REDACTED] Korau Grove: Raukawa Street and Poppy Watts Grove.

While there are several housing developments happening in the area, new developments are required to have the same (or less than) hydraulic situation to that that applied prior to development. This means that stormwater runoff from the sites undergoing development is not expected to increase the water flow in the stream.

Attached is information about the resource consents issued recently in Raukawa Street and Poppy Watts Grove. You can use the address of each property to find the documents associated with the resource consent for that property in the Council's Property Search Function on its website: www.huttcity.govt.nz/property-and-building/search-property-and-building

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this letter may be published on the Council's website.

Nāku noa, nā



Susan Sales
Senior Advisor, Official Information and Privacy

Encl:
Raukawa Street developments - resource consents
Record of Work – Korau Grove 2020-22

Raukawa Street developments - resource consents

Property Address	Consent Number	Approval Date	Description
39 Raukawa Street STOKES VALLEY	RM050029	10/6/2005	Subdivision Consent
79B Raukawa Street STOKES VALLEY	RM050141	2/10/2006	Creation of three additional lots and rear yard side yard and site coverage encroachments
79C Raukawa Street STOKES VALLEY	RM050154	12/5/2005	New Dwelling
428 Stokes Valley Road STOKES VALLEY	RM060383	11/9/2006	3 lot subdivision (one additional lot)
79B Raukawa Street STOKES VALLEY	RM060530	10/28/2006	New dwelling that does not comply with the side yard, building length and recession plane requirements.
51 Raukawa Street STOKES VALLEY	RM100136	6/23/2010	Two Lot subdivision and land use consent for associated earthworks, vegetation removal and recession plane non-compliance.
16 Poppy Watts Grove STOKES VALLEY	RM140150	7/8/2014	Proposed shed that does not comply with site coverage requirement.
398 Stokes Valley Road STOKES VALLEY	RM190142	8/17/2019	Second dwelling
72 Raukawa Street STOKES VALLEY	RM200297	3/25/2021	Demolish existing buildings, construct four dwellings, undertake four lot subdivision with lot 5 as a balance lot
28 Raukawa Street STOKES VALLEY	RM210061	3/26/2022	22 dwellings and related earthworks and subdivision
72 Raukawa Street STOKES VALLEY	RM210215	8/4/2021	Introducing staging to an approved subdivision
71 Raukawa Street STOKES VALLEY	RM210455	4/7/2022	15 dwellings and related earthworks and subdivision
33 Raukawa Street STOKES VALLEY	RM210618		Land Use Subdivision Combined
20 Raukawa Street STOKES VALLEY	RM210622		Land Use Subdivision Combined
12 Raukawa Street STOKES VALLEY	RMA23458	10/22/2003	land use
424 Stokes Valley Road STOKES VALLEY	RMA24101	3/30/2004	front yard
46 Raukawa Street STOKES VALLEY	RMA24185	6/4/2004	New Dwelling

Record of Work – Korau Grove 2020-22

See Excel attachment

Address	Council Ref ID
12 Korau Grove, Stokes Valley, Lower Hutt, Wellington, 5019	HCC500516
17 Korau Grove, Stokes Valley, Lower Hutt, Wellington, 5019	HCC501717
24 Korau Grove, Stokes Valley, Lower Hutt, Wellington, 5019	HCC512241 HCC512974 HCC540948
29 Korau Grove, Stokes Valley, Lower Hutt, Wellington, 5019	HCC544618 HCC577472
31 Korau Grove, Stokes Valley, Lower Hutt, Wellington, 5019	HCC528950 HCC572127
39 Korau Grove, Stokes Valley, Lower Hutt, Wellington, 5019	HCC498933 HCC539996

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Work Order Summary

Waterway Issue 1/ 12 Korau Grove, STOKES VALLEY

Fault outside 17 Korau Grove Stokes Valley 5019

Waterway Issue 24 Korau Grove, STOKES VALLEY

Waterway Issue 24 Korau Grove, STOKES VALLEY

Waterway Issue 24 Korau Grove, Stokes Valley, Lower Hutt

Waterway Issue 24 korau grove

Waterway Issue 29 Korau Grove, Stokes Valley

Waterway Issue 31 Korau Grove, STOKES VALLEY

Waterway Issue 31 Korau Grove, Stokes Valley

Fault 39 Korau Grove, STOKES VALLEY

Client Info Request 39 Korau Grove, STOKES VALLEY

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Job Details

driveway with three townhouse a drain on driveway and a grill.. #12 korau grove stokes valley. s/w drain far house on d/w

Hi There, Can someone please come and clean up the stormwater drain outside 17 Korau Grove, Stokes Valley 5019. it is st

stream next to callers driveway - was pruning trees next to the fence. Stream needs cleaning out - will flood if not cleared out
Caller reports that there are about 20 fence posts that are very crooked and look like they are going to fall down behind her

Stream runs parallel callers with driveway, A hole/pot hole is appearing on callers driveway bigger than a dinner plate, Belie

There is a hole that Council is aware of and have indicated to the owner that they will fix this. It's currently covered by
29 Korau grove, stokes valley Stream running through the property. With the rain over the last few weeks, the stream bank

Rubbish blocking culvert at 31 korau grove Last week rang and logged - not cleared Pretty hefty amount of rubbish - too muc

31 Korau grove, Rubbish logs and debris next to the bollards at the culvert here. Looks to be fence palings stuck in the cul

caller has advised there appears to be a storm water pipe in the backyard that is leaking - caller is unsure if this is a council

39 korau grove stokes valley .. water run off from the hills - has field drains running thru the property.. wants us to eliminate

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Water Type	Priority	Status	Created	Resolution Date
Stormwater	2	CLOSE	11/30/2020 11:18:49 AM	12/1/2020 12:00:00 AM
Stormwater	2	CLOSE	12/10/2020 8:38:04 AM	12/15/2020 12:00:00 AM
Stormwater	2	CLOSE	3/15/2021 1:08:54 PM	3/19/2021 12:00:00 AM
Stormwater	2	CLOSE	3/22/2021 10:13:05 AM	3/30/2021 12:00:00 AM
Stormwater	3	CLOSE	10/13/2021 10:12:32 AM	11/23/2021 12:00:00 AM
Stormwater	2	CLOSE.CAN	11/10/2021 2:34:14 PM	11/10/2021 12:00:00 AM
Stormwater	3	PRECLAIM	8/1/2022 8:45:25 AM	8/4/2022 12:00:00 AM
Stormwater	2	CLOSE	7/26/2021 2:08:47 PM	7/28/2021 12:00:00 AM
Stormwater	3	PRECLAIM	6/10/2022 9:37:33 AM	7/5/2022 12:00:00 AM
Stormwater	3	CLOSE	11/11/2020 2:03:08 PM	12/11/2020 12:00:00 AM
Stormwater	3	CLOSE	10/5/2021 2:49:42 PM	10/19/2021 12:00:00 AM

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Entry Date

11/30/2020 3:38:55 PM
11/30/2020 3:44:45 PM
12/10/2020 12:00:32 PM
12/10/2020 12:14:29 PM
12/15/2020 2:01:34 PM
12/15/2020 2:01:34 PM
3/18/2021 10:04:02 AM
3/22/2021 1:43:55 PM
3/30/2021 1:04:21 PM
10/13/2021 11:18:07 AM
10/13/2021 11:18:28 AM
10/13/2021 11:27:39 AM
10/14/2021 10:20:19 AM
10/27/2021 11:36:03 AM
11/10/2021 3:24:36 PM
11/12/2021 10:59:47 AM
11/23/2021 9:59:12 AM
11/10/2021 3:19:50 PM
8/2/2022 3:27:57 PM
8/3/2022 10:03:35 AM
8/3/2022 12:28:59 PM
8/3/2022 12:46:38 PM
7/27/2021 8:18:23 AM
7/27/2021 9:11:51 AM
6/15/2022 9:20:34 AM
6/16/2022 3:16:19 PM
6/16/2022 3:17:07 PM
6/27/2022 10:31:45 AM
7/5/2022 7:05:01 AM
11/12/2020 4:43:13 PM
11/19/2020 11:11:03 AM
11/27/2020 2:16:30 PM
12/9/2020 9:52:22 AM
12/11/2020 12:28:19 PM
10/5/2021 3:04:00 PM
10/6/2021 10:53:28 PM
10/19/2021 9:02:22 AM

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Summary

Left a vm will get team to assess.

Customer called back

Note from Council

notification sent via text.

Clear SW intake to boundary for customer.

As per previous summary

Advised the customer we will assess.

left a voicemail for the customer.

Site visit carried out to see issue

Spoke to caller

P3 no impact to service/hazard

Assigned and emailed to s7(2)(a)

This hole is caused by erosion from the stream on council land

customer has come in to council and advised

email sent to s7(2)(a)

This is cancelled. This is a duplicate of HCC540948

Assigned to s7(2)(a)

customer phoned worried about losing 2m of her property

customer phoned again spoke s7(2)(a) and he has passed it to s7(2)(a)

s7(2)(a) advised property owner that council does not maintain streams in private property

Tried to contact customer - no answer

Status Change to PAUSE

Note from Council

P3 - Further Investigation

Assigned to s7(2)(a)

HCC called in for update.

closed job

Passed to drainage TL

Investigate customers SW issue.

Customer called through council

As per previous summary

As per previous summary

Assigned to s7(2)(a)

On site

Detail

Let her know we have received the job and will get a crew to assess it as soon as we can
PASS TO WW PHONED CLIENT ISSUE IS WITH STREAM CULVERT AND OVERGROWN VEGETATION BLOCKING IT
Assigning s7(2)(a) to resource

Arrived onsite & cut vegetation back on both banks. Dug out vegetation that had started to grow in the stream because of a
emailed TL

Emai T

Fence was installed as part of a stabilisation of the stream - approx 2005 Fence is on private land and is not owned by council
Spoke to s7(2)(a) who noticed the top cracked last week and this week it's started sinking quite quickly There was remedial work
P3 no impact to service/hazard

Assigned and emailed to s7(2)(a)

The retaining wall was built for council back in the early 2000's. This is not the first time stream erosion has caused the
the issue is worse. Escalating to s7(2)(a)

email sent s7(2)(a). another job has come in There is a hole that Council is aware of and have indicated to the owner that they've
Organised Silver Lining to action this work to stabilise the retaining wall next to the stream.

Silver lining completed the work on the 19/11/21

This is cancelled. This is a duplicate of HCC54094

Assigned to s7(2)(a) and emailed

customer phoned worried about losing 2m of her property into the river email sent s7(2)(a) customer is wanting an eta

customer phoned again spoke s7(2)(a) and he has passed it s7(2)(a). email sent and will s7(2)(a) customer is wanting an answer
Owner will need to carry out works to stop stream erosion

Tried to contact customer - no answer

Other work to do

Advised caller that it has been passed to contractor (MF)

P3 - Further Investigation

Assigned to s7(2)(a) and emailed

HCC called in for update. Customer was wanting an eta. Emailed s7(2)(a) update.

cleaned out by city care (5/7/2022)

Passed s7(2)(a) Texted customer details

Arrived onsite & unable to open downstream MH in driveway to customer's property. Also unable to locate two upstream MH

I followed up with s7(2)(a) he told me to leave it with him, he will contact customer and try to get Drain Doctor this afternoon

Drain Doctor unable to attend. After attending a job in SV with s7(2)(a) from Drain Doctor we went onsite to flush & CCTV. Since
10/12/20.. Customer contacted me to s7(2)(a) from the Water team had been onsite & told him they no longer chlorinate the

s7(2)(a) can you please advise the property owner regards to

Arrived on site s7(2)(a) who has done this a few months prior so we took photos and Dye Tested Stormwater Intake and it

partial blockage & removed. Scrapped all growth off ramp to outlet pipe. Cut & removed bushes & grass in the fences surro

mping of the private driveway. The retaining wall does not extend down far enough now that stream erosion has removed m
will fix this. It's currently covered by an orange barrier put there by Council. The property is going to market next week and w

's prior to the intake. Called Drain Doctor onsite to flush 225mm SW main & cctv to make sure main is ok & locate buried m

aid he wouldn't be able to do it. Suggested get the water team to investigate so passed job to them but told customer to get
re water so taking a sample is pointless. 11/12/20. [REDACTED] onsite to dye test from intake at rear of customers property. D

was all clear there has been a water sample taken on previous [REDACTED] which came back as natural spring not our drinking

ore of the bank next to the retaining wall.WWL needs to carry out work to stop the driveway gravel being eroded out.A poss

them to take a water sample. Customer called me back & said they had been onsite & turned water off for 30mins & water :
ye came through to intake beside number 33 Koran Grove straight away. Waited 15mins afterwards for any signs of dye cor

g water this is not our issue unless instructed by Management.intake is working the water coming in is because home owne

ible solution is to insert H4 timber down on the inside to the retaining wall where the slumping is occurring and then back fill

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the hole. In the interim the hole needs to be made safe please

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