



5 May 2026

Kate Clark

s7(2)(a)

Tēnā koe Kate,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 16 April 2026, seeking information relating to the Petone Community Hub, including current and historic usage, facility size, population served, projected future demand, and library activities and services.

Set out below are Council’s responses to each of your questions.

Please note, for the purposes of this response, references to Q1–Q3 refer to the first three quarters of the relevant financial year (July to March), with figures reported on a year-to-date basis unless otherwise stated.

1. *the current number of users of the Petone Community Hub and projections for the next five years had the building remained open,*

ANSWER: Use of the Petone Community Hub was measured through physical door count data recorded by the Petone Library prior to the building’s closure. Door counts record the number of visits to the library rather than unique individual users and therefore indicate how frequently the facility was used, rather than how many distinct people accessed it.

Table 1 below sets out monthly door count data, including total annual visits, for the Petone Library prior to closure.

3. *the number of residents the hub services and population projections for the area over the next five and ten years,*

ANSWER: Council does not hold data identifying a specific number of residents serviced by the Petone Community Hub.

Population data is available at a suburb level. Statistics New Zealand estimated the population of Petone to be approximately 8,130 residents as of June 2025. Further information is available from Statistics New Zealand at:

[**Petone, Place and ethnic group summaries | Stats NZ.**](#)

Population projections for the Petone area over the next five and ten years were not prepared or held by the Petone Community Hub or library services. No document containing this information exists. As such, this part of your request is also refused under section 17(e) of the LGOIMA.

4. *the number of schools and tertiary institutions located in Petone, and*

ANSWER: There are two primary schools located in Petone: Petone Central School and Sacred Heart School. There are also two tertiary institutions located in Petone: Whitireia New Zealand and WelTec.

5. *post-COVID usage information, including door counts, SMART holds, issues logged, library computer usage, use by groups, participation in library-run activities, and the number of activities and groups operating from the library.*

ANSWER: Door count data, which records visits to the library, is provided in **Table 1** below.

Physical library loan activity at the Petone Library was recorded on a quarterly and financial-year basis. Physical loan figures for the Petone Library from the 2020/21 to 2025/26 financial years (year-to-date) are set out in **Table 2**. These figures relate to physical items loaned from the Petone Library only. Digital loans are recorded at a city-wide level and are not attributed to individual library sites.

SMART holds placed for collection at the Petone Library were recorded on an annual basis. SMART hold figures from the 2019/20 to 2025/26 financial years (Q1–Q3) are set out in **Table 3**.

Library computer usage at the Petone Library was recorded through both Wi-Fi connections and public computer sessions. Monthly data for APNK Wi-Fi client connections per day and APNK public PC sessions at the Petone Library from 2022/23 to 2025/26 (year-to-date) are set out in **Table 4** and **Table 5**.

Participation in library-run activities delivered from the Petone Library is recorded on a year-to-date basis. For the most recent reporting period (Q1–Q3), a total of 801 sessions were delivered, with 6,480 attendees. These figures are set out in **Table 6**.

Records are also held on the number of activities and group-based programmes delivered from the Petone Library, including programmes delivered for different priority populations and areas of focus. For the Q1–Q3 reporting period, session counts and associated attendance figures year-to-date are set out in **Table 7**. The attendance figures reflect the number of attendees across the number of sessions delivered on a year-to-date basis.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui



Rebekah van der Splinter

Senior Advisor, Official Information and Privacy

Table 1: Monthly Door Count Visits to Petone Library by Financial Year

Month	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Jul	16181	14058	14118	11583	12025	14964	14107
Aug	16577	13801	7030	12828	13314	15462	12841
Sep	16015	12778	7897	12033	12973	14003	12875
Oct	16678	14429	10489	14004	17728	15094	13248
Nov	15549	13021	10356	12427	14237	14630	13071
Dec	14155	11404	8700	9310	13530	13440	13027
Jan	13213	11237	7911	10558	14089	12494	12441
Feb	14218	12565	8131	11170	14470	12500	12020
Mar	10018	14303	8156	13331	14556	13533	13148
Apr	0	12461	8436	12371	14106	12686	
May	4607	13869	10904	13427	15822	13310	
Jun	11141	13006	10126	12139	13831	12527	
Total	148352	156932	112254	145181	170681	164643	117620

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Table 2: Physical Library Loans at Petone Library by Quarter and Financial Year

Financial Year	Q1	Q2	Q1-2 YTD	Q3	Q4	Full Year
2020/21	23691	21177	44868	20095	21358	86321
2021/22	16532	19058	35590	17149	17804	70543
2022/23	17529	15351	32880	16174	14921	63975
2023/24	19482	17874	37356	17418	18555	73329
2024/25	18892	17976	36868	17792	17907	72567
2025/26 (YTD)	18163	16286	34449	14927	0	49376

Table 3: SMART Holds Collected at Petone Library by Financial Year

Financial Year	SMART Holds
2019/20	2878
2020/21	3760
2021/22	3361
2022/23	0
2023/24	7403
2024/25	9806
2025/26 (Q1-Q3)	7193

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Table 4: APNK Wi-Fi Client Connections per Day at Petone Library (Monthly)

Financial Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2022/23												
2023/24	626	688	584	741	655	634	323	440	555	548	663	939
2024/25	1025	1056	1031	1116	935	900	903	952	1035	1027	1172	1020
2025/26 (YTD)	1068	1074	1152	1099	993	948	884	1120	1234			

Table 5: APNK Public PC Sessions at Petone Library (Monthly)

Financial Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2022/23							611	642	684	681	788	774
2023/24	807	857	869	835	831	700	718	829	832	921	874	781
2024/25	901	877	828	780	829	740	690	667	836	728	767	744
2025/26 (YTD)	835	1017	909	1006	902	812	802	719	875			

Table 6: Participation in Library-Run Activities Delivered at Petone Library (Q1-Q3)

Measure	Target	Actual (Q1-Q3)
Sessions delivered	600	801
Attendees	4000	6480

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Table 7: Library Activities and Group-Based Programmes Delivered at Petone Library (Q1–Q3)

Programme Area	Target Sessions	Sessions Delivered (Q1–Q3)	Attendees (YTD)
Pasifika	4	0	0
Resilience	2	1	12
Sustainability	4	0	0
Heritage	20	1	3
Rangatahi (12–24)	50	14	101
Digital Literacy	75	54	178
Multi-Cultural	4	3	23
Physical Health	40	36	392
LGBTQIA+	2	2	15
Health	50	92	767
Te Ao Māori	6	11	46
Early Literacy	100	179	2313
Adult Reading & Literature	100	241	1680
Arts	75	230	1487
Seniors	100	390	2543
Inclusion & Diversity	50	265	1940

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