From: Information Management Team Sent: Wednesday, 2 February 2022 5:08 pm To: Alan Thompson Subject: LGOIMA request - River Flood Trigger Points

Kia ora Alan

Thank you for your further email of 1 February 2022, asking for clarification of our earlier information request response.

We respond as follows:

Q1 Active monitoring of the Hutt River was underway by 6.12am on 6 December 2021.

Q2 Monitoring points are located along the length of the Hutt River. At around 2-3 metres, council staff, contractors and volunteers begin a series of emergency response actions which can include closure of the riverbank carparks. The riverbank carparks were closed to new vehicles at around 10.00am on 6 December 2021, and a text alert was sent to subscribers advising them to move their cars from the carparks at about the same time.

Q3 In order to provide you with further context in terms of the information you have requested, contractors and towing vehicles were contacted at around 10am on 6 December 2021. More towing vehicles were requested at about 11.00am. At around 2pm, the towing operator was instructed to cease their operations as conditions were deemed unsafe for them to continue. Some public vehicles remained in the carpark when towing ceased.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at <u>www.ombudsman.parliament.nz</u> or freephone 0800 802 602.

Please note that this correspondence may be published on the Council's website.

Ngā mihi

Susan Sales

Ringa Āwhina Tāhūhū ki Te Koromatua | Senior Advisor Te Kaunihera o Te Awa Kairangi | Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand Paetukutuku: <u>www.huttcity.govt.nz</u>

-----Original Message-----From: Alan Thompson Sent: Tuesday, 1 February 2022 7:48 pm To: Information Management Team <<u>informationmanagementteam@huttcity.govt.nz</u>> Subject: [EXTERNAL] Re: Official Information request - River Flood Trigger Points

Dear Ms Sales,

Thank you for your response to my OIA re the Hutt River levels. However, you have failed to provide the information that I requested:

- 1. I requested the time on the 6th of Dec that Hutt City began monitoring the levels in the Hutt River. Your response only advised that you monitored the levels on the 5th and 6th. No times were provided as requested.
- 2. I requested the location at which Hutt City monitor the level/flow. You advised "across the length of the river". This can not possibly be correct. I also requested the level (from your SOPs) that the Hutt River Bank carpark is closed to the Public. You did not provide that information.
- 3. As a number of cars were trapped by the river flood and damaged, I request that you confirm your advice that "Contractors and towing vehicles were contacted when the river reached 2 Metres" (and that they deployed to forward locations). Ie, if this had occurred would you not expect that any vehicles at risk would have been moved well before the car park flooded?

I request that you provide the information as I requested and confirm the other advice as set out above.

Thank you.

Alan Thompson Lower Hutt