



4 September 2026

Louise Day

s7(2)(a)

Tēnā koe Louise,

**Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987**

We refer to your official information request dated 17 August 2026, seeking information regarding the extension of the HC3 paid parking area into residential streets, including the decision-making process, consultation, implementation costs, revenue, policy rationale, and consideration of residential parking permits.

Specifically, you requested information regarding:

- *the timing of resident notification following Council's approval of the changes;*
- *consultation undertaken with affected residents;*
- *submissions received opposing the changes;*
- *parking revenue associated with the area;*
- *the total cost of implementing the HC3 parking extension, including parking meters, signage, engineering, design, project management and associated costs;*
- *anticipated annual revenue from the residential parking changes;*
- *the expected timeframe for recovery of implementation costs;*
- *any cost-benefit analysis undertaken;*
- *evidence supporting the effectiveness of the changes in improving city-centre parking access;*
- *consideration of residential parking permit schemes; and*
- *Council's consideration of the concerns raised regarding the impact on affected residents.*

**Answer:**

The requested information is provided in the attached appendix. This includes the document *HCC2025-5-300 Changes to Paid Parking in Hutt City and Petone*.

**Why were residents not informed when Council approved these changes in December 2025?**

Please refer to paragraph 16 of *HCC2025-5-300 Changes to Paid Parking in Hutt City and Petone*. While Council approved these parking changes in December 2025, the implementation date could not be confirmed until the new parking meters had arrived and the installation programme was finalised. Once the implementation date was confirmed, Council wrote directly to affected residents and businesses ahead of the changes taking effect on 3 August 2026.

**What direct consultation took place with residents whose streets were being converted to paid parking? How many submissions opposing these changes were received before implementation?**

The wider approach to managing parking associated with Te Wai Takamori o Te Awa Kairangi (RiverLink) was considered through Council's Annual Plan process. As part of RiverLink, Council was required to develop a Transitional Parking Plan to help manage the impacts of reduced parking as the project progresses. Extending the HC3 parking network forms part of that mitigation strategy.

There was no direct consultation undertaken with residents whose streets were being converted to paid parking before the December 2025 meeting outside of consultation on the draft annual plan.

**What was the total revenue received in the last financial year from all those exceeding the 120-minute parking timeframe in the area?**

Council does not hold parking revenue and parking enforcement revenue at this level of detail. It is therefore not possible to provide this information. This part of

your request is refused under section 17(g) of the LGOIMA, as the information is not held by Council.

**What was the total cost of implementing the HC3 parking extension within the affected residential streets, including:**

- the purchase of parking meters;
- installation of parking meters;
- new parking signs and poles;
- engineering, design and project management costs; and
- all other associated implementation costs?

Please refer to paragraph 9 of *HCC2025-5-300 Changes to Paid Parking in Hutt City and Petone*.

**What annual revenue does Council expect these residential parking charges to generate?**

Please refer to paragraph 20 of *HCC2025-5-300 Changes to Paid Parking in Hutt City and Petone*.

**Over what timeframe does Council expect to recover its implementation costs?**

Council does not hold this information. This part of your request is refused under section 17(g) of the LGOIMA, as the information is not held by Council.

**Has Council completed a cost-benefit analysis specifically relating to the conversion of established residential streets into paid parking, and if so, will that analysis be made publicly available?**

Council has not undertaken a cost-benefit analysis specifically relating to the conversion of established residential streets into paid parking.

**What evidence demonstrates that charging residents to park outside their homes improves access to Lower Hutt's City Centre?**

Please refer to paragraphs 6 and 7 of *HCC2025-5-300 Changes to Paid Parking in Hutt City and Petone*. These paragraphs note that several locations on the

outskirts of the Hutt City Central Business District are currently being used for uncharged long-term parking. They also note that these areas are within walking distance of the City Centre and provide a viable offset to the loss of Riverbank parking.

**What consideration has now been given to introducing residential parking permits?**

Residential parking permits are not being put forward for consideration at this time.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui

Izla Corby

**Senior Advisor, Official Information**