



02 May 2025

Janice Hemi

s7(2)(a)

Dear Janice

**Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987**

We refer to your official information request dated 1 April 2025 for:

*“...a list of the location of all LPR locations in Lower Hutt and include all communications including emails and communications across all council platforms in about the implementing of this new technology.”*

On 2 April 2025 you refined your request to the following information:

- 1. what is the LPR technology, how does it work*
- 2. communications that advise the public about its use and resulting penalties*
- 3. total revenue from infringement s relating to LPR technology from its implementation compared with total revenue related to other parking infringement technologies*
- 4. information and communications that approved not notifying public by way of a ticket, when LPR has issued an infringement.*

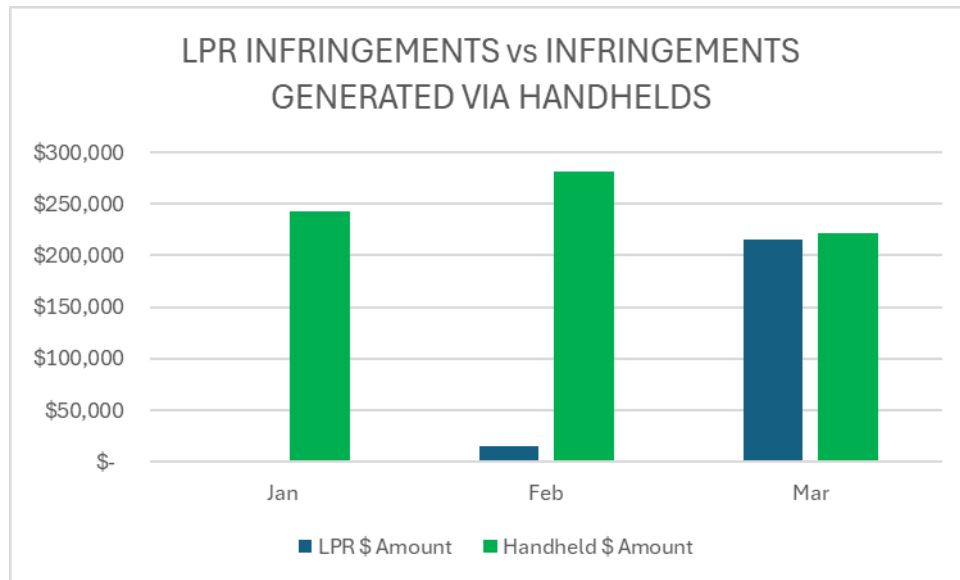
**Answer:**

1. The mobile Licensing Plate Recognition (LPR) technology is in the form of a camera kit which is attached to the windows of one of the Council's parking enforcement vehicles. Since the technology is used in a mobile car, it is not a fixed camera, therefore with no fixed locations. Please refer to the Council's [media release](#) for information on the new LPR technology. This [video](#) further explains the new technology. The objective is for the

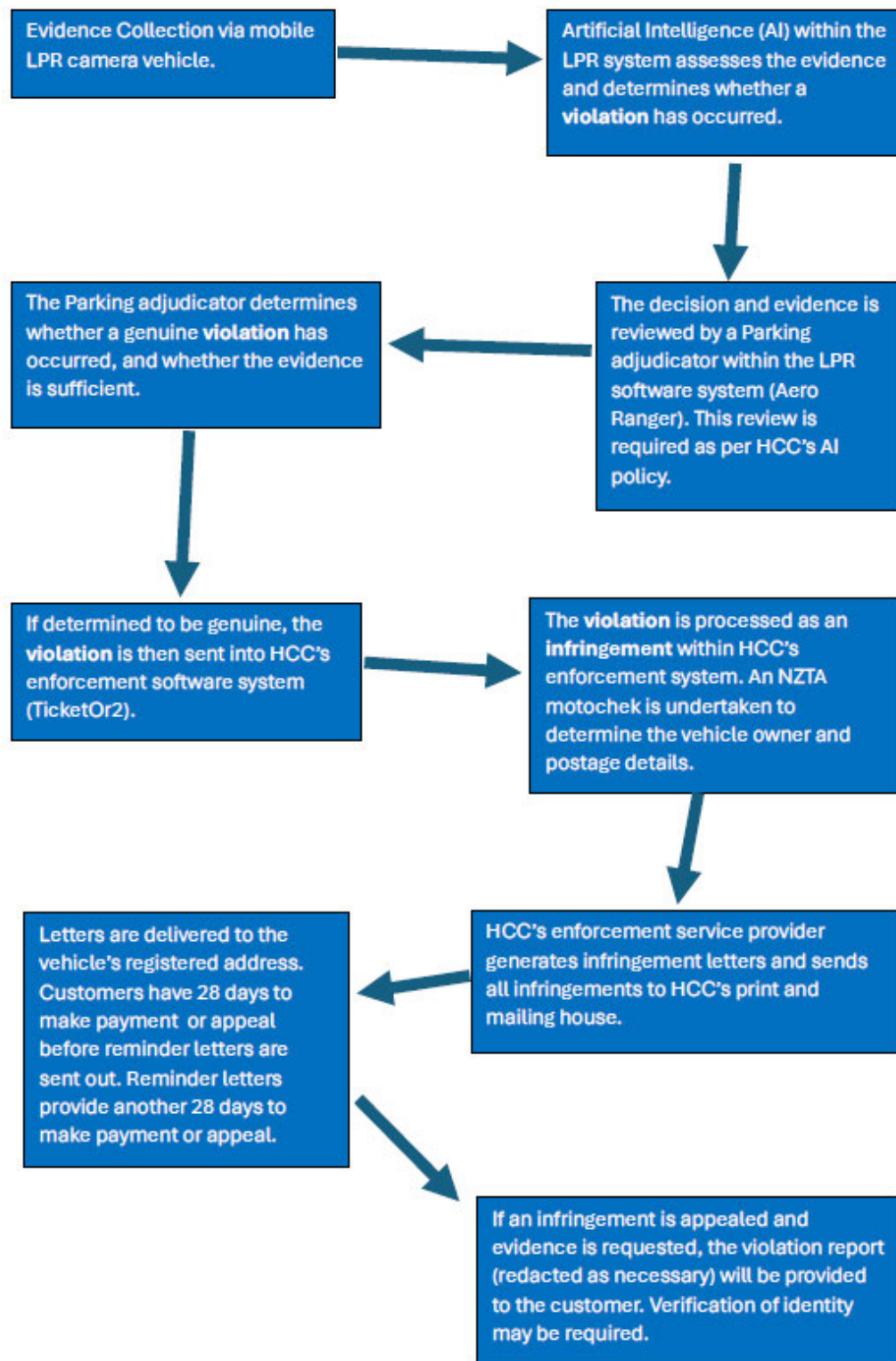
mobile LPR technology to patrol all areas/ locations within Hutt City. Some areas may be prioritized over others.

2. Before the LPR trial began, Hutt City Council issued a media release across multiple platforms. Council's Parking Services and the Communications team worked together to publicise the use of mobile LPR technology. The media release was in [Reddit](#), [RNZ](#), [Scoop](#), on [HCC's Parking Services webpage](#), and also as a [news bulletin](#) on the HCC website.
3. Comparison of revenue from LPR technology vs. instant printed infringements (excluding cancellations and warnings) is graphed below. Council is committed to transitioning fully to mobile LPR compliance monitoring.

<b>LPR INFRINGEMENTS vs INFRINGEMENTS GENERATED VIA HANDHELDS</b>		
<b>Month</b>	<b>LPR \$ Amount</b>	<b>Handheld \$ Amount</b>
<b>Jan</b>	\$ 70	\$ 242,952
<b>Feb</b>	\$ 15,740	\$ 281,351
<b>Mar</b>	\$ 215,825	\$ 221,262
<b>Grand Total</b>	\$ 231,635	\$ 745,565



4. LPR technology uses Artificial Intelligence (AI) to detect traffic or parking violations by capturing thousands of photos and associated data daily. According to Council's AI Policy, decisions made by AI must be reviewed and verified by a human to ensure accuracy, causing a delay between violation detection and the issuance of an infringement notice. Currently, TicketOr (a mobile enforcement application associated to the Parking Infringement Processing Solution, ADR, Council uses) prints infringements biweekly, with plans to move to a weekly cycle. However, there will always be a lag between evidence capture and the notice being sent - similar to a speeding ticket issued by the Police. Please see our current process flow chart on the next page.



You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website. Please refer to the following link:  
[www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases](http://www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases)

Yours sincerely

Lakna Siriwardena

Legal Operations Advisor