



25 November 2024

Danielle Shanahan

[danielleshanahan@gmail.com](mailto:danielleshanahan@gmail.com)

Dear Danielle Shanahan

**Request for Information – Local Government Official Information and Meetings Act (the Act) 1987**

We refer to your email of 16 November 2024 for Information. We will answer each of your questions in turn.

**What monitoring of business revenue is occurring? What has the change in revenue been since paid parking was implemented?**

**- Is there any monitoring of parking occupancy? If so, how has it changed since paid parking was implemented?**

To assist the public in adapting to the new paid parking system in Petone, Hutt City Council Parking Services initiated an educational period during the first three weeks of October. This initiative was designed to help residents and visitors familiarize themselves with the procedures and regulations associated with the new parking system.

Please see Appendix A attached for numbers.

**- How many complaints from businesses have been received regarding the paid parking?**

I am pleased to inform you that we did not receive any complaints or concerns from businesses in Petone regarding the implementation of the new paid parking. However, we did receive some general complaints, which we have forwarded to our Transport Team for further review.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website. Please refer to the following link:  
[www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases](http://www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases)

Yours sincerely

Philip Rossiter

Senior Advisor, Official Information and Privacy

**Total Number of Tickets Issued in Jackson Street, Petone for Paid Parking ONLY**

|                                       | Oct-23  |          |        | Oct 24 - paid parking |          |        | Nov 1 - 16 (paid parking) |          |        | Nov 1 - 16  |          |        |
|---------------------------------------|---------|----------|--------|-----------------------|----------|--------|---------------------------|----------|--------|-------------|----------|--------|
|                                       | Notices | Warnings | Cancel | Notices               | Warnings | Cancel | Notices                   | Warnings | Cancel | Notices     | Warnings | Cancel |
| <b>Total Number of tickets issued</b> | 165     | 66       | 9      | 10                    |          | 9      | 49                        |          |        | 64          | 23       |        |
| <b>Total value of tickets issued</b>  | 28119   |          |        | \$700.00              |          |        | \$3,430.00                |          |        | \$11,803.00 |          |        |