



2 March 2026

Adam Walker

s7(2)(a)

Tēnā koe Adam,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 1 February 2026, seeking information relating to parking revenue, the licence plate recognition system, staffing levels, complaints, and parking compliance processes. Specifically, you requested:

1. *A month-by-month breakdown of revenue gathered through parking enforcement from January 2023 up until January 2026.*
2. *The cost breakdowns of the implementation and ongoing use of the licence plate recognition technology brought in February 2025.*
3. *Whether staffing costs/FTEs have decreased since February 2025.*
4. *Any reports about the success or otherwise of the recognition technology.*
5. *Any complaints from members of the public.*
6. *If vehicles were fined for being over the paid time, how many minutes over.*
7. *Any policies relating to parking compliance.*

By way of background, we wrote to you on 2 February 2026 to acknowledge your request and to seek clarification on the timeframe for parts 4 to 6. You replied on 6 February 2026 indicating that you were seeking information from January 2023. Unfortunately, your email was incorrectly routed to our junk folder and was not seen until 17 February 2026.

Once located, we contacted you the same day to seek further clarification about the type of reports you were requesting in relation to the licence plate recognition system and to explain that the parts of your request relating to complaints and minutes over time would require substantial manual collation unless narrowed.

We did not receive a response to that further request for clarification. We have therefore progressed your request based on the information available and the level of detail contained in your email of 6 February 2026.

Answer:

A month-by-month breakdown of parking enforcement revenue for the period 1 January 2023 to 1 January 2026 is set out in **Table 1**, below. These reflect revenue recorded for parking infringements issued between 1 January 2023 up until 1 January 2026.

Regarding the costs for the licence plate recognition system, Council pays fixed monthly charges of \$250 for the ANPR control unit and \$350 for the camera unit, totalling \$600 per month. Council also pays a fixed \$2,150 per month for the necessary software subscription that supports the system. In addition to these fixed costs, there are variable charges for processing licence plate information and for issuing infringement letters. Based on invoices from November 2025 to January 2026, the combined average monthly cost of operating the system over that period was \$6,340.50.

In response to your question about whether staffing costs or FTEs have decreased since February 2025, permanent parking staff increased by 2 FTEs following a realignment in 2025. Staffing costs increased as a result. The realignment was undertaken to meet the additional operational requirements associated with enforcing paid parking seven days a week, along with the expansion of paid parking in Petone.

Council has not produced a standalone report evaluating the success or otherwise of the licence plate recognition system.

However, references to the system have appeared at times within broader organisational reporting, which is [publicly available](#). As no dedicated report exists, this part of your request is refused under section 17(g) of the LGOIMA because the information is not held.

As advised in our email of 17 February 2026, the parts of your request seeking any complaints from members of the public, and information on how many minutes over time vehicles were when they were issued infringements, would require substantial manual searching across individual records. Meeting these requests in full would involve significant collation and research. These parts are therefore refused under section 17(f) of the LGOIMA. If you wish to narrow the timeframe or scope, for example by requesting a shorter period or a particular location, we would be happy to consider a refined request.

The information you requested about policies relating to parking compliance is publicly available. Council's [Parking Policy](#) and [Parking Strategy](#) can be accessed online at the links provided. As this information is publicly available, this part of your request is refused under section 17(d) of the LGOIMA.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui



Rebekah van der Splinter

Senior Advisor, Official Information and Privacy

Table 1: Monthly Parking Enforcement Revenue (January 2023 – January 2026)

Year	Month	Total Revenue
2023	January	\$269,512.00
2023	February	\$270,173.00
2023	March	\$319,002.00
2023	April	\$227,530.00
2023	May	\$322,210.00
2023	June	\$287,127.00
2023	July	\$326,081.00
2023	August	\$342,957.00
2023	September	\$256,973.00
2023	October	\$215,157.00
2023	November	\$350,086.00
2023	December	\$251,413.00
2024	January	\$296,433.00
2024	February	\$284,538.00
2024	March	\$295,752.00
2024	April	\$298,822.00
2024	May	\$311,090.00
2024	June	\$220,067.00
2024	July	\$294,231.00
2024	August	\$302,897.00
2024	September	\$286,243.00
2024	October	\$321,624.00
2024	November	\$255,862.00
2024	December	\$234,497.00
2025	January	\$243,022.00
2025	February	\$297,091.00
2025	March	\$437,087.00
2025	April	\$354,292.00
2025	May	\$420,859.00
2025	June	\$336,373.00
2025	July	\$436,393.00
2025	August	\$482,815.00
2025	September	\$552,099.00
2025	October	\$429,784.00
2025	November	\$362,283.00
2025	December	\$286,087.00
2026	January	\$309,524.00

Notes for Table 1: The figures in this table include tickets recorded as Issued and exclude those recorded as Warning or Cancelled. The data does not distinguish how much of the revenue has been paid, disputed, or remains unpaid.