



18 August 2025

Ibolya Rumi

s7(2)(a)

Tēnā koe Ibolya,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 24 July 2025, seeking information about parking enforcement and safety measures around Eastern Hutt School. Specifically, you requested:

- *What, if any, measures have been taken in the last year specifically for Eastern Hutt School?*
- *Whether periodic manual enforcement at peak times is being considered?*
- *The status of the fixed camera and physical barrier investigations?*
- *What immediate actions can be taken while longer-term tech upgrades are rolled out?*

Please find our responses to your queries below:

Measures Taken in the Past 12 Months

No specific initiatives have been undertaken in the past year relating solely to Eastern Hutt School. However, the area has not been overlooked. Parking Services continues to patrol school zones across the city as part of our wider enforcement programme.

Enforcement at Peak Times

Manual enforcement during peak times is considered and deployed where feasible. This is subject to operational capacity and prioritised based on the volume and nature of complaints or service requests received from each location.

Fixed-Point Cameras and Physical Barriers

As outlined in our correspondence to you from September last year, the option of installing fixed-point cameras was explored but not progressed. It was determined that this infrastructure does not represent a cost-effective use of ratepayer funds.

Council officers do not typically install physical barriers such as flexi-posts to manage illegal parking. Enforcement of parking restrictions remains the primary method for addressing non-compliance, as it targets behaviour directly without introducing additional infrastructure or ongoing maintenance obligations.

Flexi-posts also carry an initial capital cost and are prone to damage, particularly in areas where illegal parking is already occurring. This results in further maintenance requirements and costs.

Immediate Actions for Illegal Parking

To address illegal parking in the short term, we encourage residents to report incidents as they occur. Timely reports allow us to respond in real time and gather actionable evidence. Reports can be made by calling 04 570 6666, which is available 24/7.

Your reports help us allocate enforcement resources more effectively.

Next Steps

We acknowledge that these responses may not fully align with your expectations. From your correspondence in May and September last year, we understand the ongoing frustration regarding parking behaviour near Eastern Hutt School.

Our Parking Services team endeavours to respond to all enforcement requests within the limits of our operational availability. As a small team covering over 300 square kilometres and more than 50 schools, prioritisation is necessary.

To support further action:

- **Parking Services** has conducted targeted enforcement around Eastern Hutt School over a two-week period, within operational constraints. This aimed to disrupt recurring non-compliant behaviour and raise awareness of enforcement presence.
- **Transport Team** will engage directly with Eastern Hutt School to discuss parking mitigation plans.

We encourage continued reporting of problem parking. If issues persist despite targeted enforcement, we will reassess and explore further practicable options.

Thank you for raising your concerns. We appreciate your advocacy for safer and more orderly school environments and remain committed to supporting this through proportionate and responsive measures.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [How to make a complaint | Ombudsman New Zealand](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases | Hutt City Council](#)

Ngā mihi nui

A handwritten signature in black ink, appearing to read 'Rebekah'.

Rebekah van der Splinter

Senior Advisor, Official Information and Privacy