



5 September 2025

Jeremy Chaston

s7(2)(a)

Tēnā koe Jeremy,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 8 August 2025, asking for:

- 1. Over the last five years, how many permits have been granted for residents wanting to place a skip bin on a berm and or street (Public Road). How many of these permits have been declined?
- 2. Over the last five years, how many permits have been granted for contractors/commercial operators (including but limited to; builders, plumbers, electricians, painters, scaffolders) wanting to place a skip bin and or container on a berm and or street (Public Road). How many of these permits have been declined?
- 3. For granted permits for residents (non commercial), what is the average amount days the containers/skip bins are in that place?
- 4. For granted permits for commercial entities, what is the average amount days the containers/skip bins are in that place?
- 5. How much time does the council spend on granting/declining permits (per application).

- 6. How much time does the council spend of enforcement permit rules and regulations (per incident)?
- 7. Are there any staff, whose sole job, relates to the processing of permits?
- 8. Are there any staff, whose sole job, relates to enforcement of permits?
- 9. How much revenue is generates from permit applications?
- 10. On how many occasions have the council had to remove skip bins and or containers placed in positions contrary to council rules and regulations?
- 11. How many reported incidents (vehicle or personal accidents) have there been associated with permitted skip bins and or containers placed on berms or public roads?
- 12. How many reported incidents (vehicle or personal accidents) have there been associated with non-permitted skip bins and or containers placed on berms or public roads?

Answer:

In response to your request, the Council has maintained records of skip bin and container permits from 2020 onwards. Over this period, 600 permits were granted to residents and 6 were declined. For commercial operators, 7 permits were granted and none were declined. There were also 7 permits where the applicant type could not be clearly identified.

The average duration for granted permits is approximately 13 days for both residents and commercial operators.

On average, it takes approximately 20 minutes to process a permit application. When enforcement is required, approximately one hour is spent on each incident.

This includes travel to the site, taking photographs, and contacting the skip bin company if removal is necessary. Permit applications are received and processed by an administrator.

If enforcement is required, a member of the operations team visits the site, takes photographs, and reports back to the administrator, who then contacts the skip bin company to arrange removal if necessary. There are no staff whose sole role is dedicated to either processing or enforcement of permits; these responsibilities are shared across relevant teams.

The Council does not generate revenue from permit applications.

There has been one recorded instance, in 2022, where a container was removed by the Council due to non-compliance with placement rules.

There are no recorded incidents involving vehicle or personal accidents associated with either permitted or non-permitted skip bins or containers placed on berms or public roads.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: **How to make a complaint | Ombudsman New Zealand**, or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: **Proactive releases | Hutt City Council**.

Ngā mihi nui

Rebekah van der Splinter

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