



23 December 2025

Rhys Hurley  
Investigations Coordinator – New Zealand Taxpayers' Union  
rhys@taxpayers.org.nz

Tēnā koe Rhys,

**Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987**

We refer to your official information request dated 27 November 2025, seeking information on AI implementation costs, savings, and staffing impacts.

Specifically, you requested:

- 1. What has been the cost over the last three years of implementing AI (gst inclusive)?*
- 2. What have been the cost savings over this period broken down by year?*
- 3. On workstreams where AI is being used, has it resulted in any staff reductions? Please give the positions.*

**Answer:**

We have previously responded to several requests on the use of AI at Hutt City Council, including its configuration, policy, and projected benefits. These responses are published on our website and address the matters you have raised. You can find them here:

- [20 November 2025 – PwC engagement and AI-Volution docs](#)
- [14 October 2025 – Use of Generative AI at Council](#)



If, after reviewing the published responses, you require further information, please feel free to make a new official information request. Any further request will be considered in accordance with the LGOIMA.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui

A handwritten signature in black ink, appearing to read 'R van der Splinter', written in a cursive style.

Rebekah van der Splinter  
**Senior Advisor, Official Information and Privacy**