



2 March 2026

Karl Dulver

s7(2)(a)

Tēnā koe Karl,

**Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987**

We refer to your official information request dated 2 February 2026. In that request, you asked how the decision was made to spend \$15,000 on sensors at the Kelson School crossing without community consultation, and you asked for the emails and correspondence relating to that decision. You also asked who complained to Council in relation to the change from the existing flashing lights to the installation and maintenance of the sensors. Specifically, you asked:

*“I’m seeking on behalf of our group how this decision was made to spend \$15000 on sensors with no community consultations.  
Can you provide emails and correspondence to the decision? Who complained to the council from amazing flashing lights on a crossing, to spending ratepayers money on install and maintenance.”*

Before responding to your request, we must note that in our acknowledgement email of 2 February, we referred generally to “complaints.” That wording was included in error. Your request specifically asks who complained, and this response addresses that question exactly as you phrased it.

**Answer:**

As previously advised, the decision to install pedestrian sensors at the Kelson School crossing was an operational decision.

Because operational decisions of this nature do not require community consultation, no consultation was undertaken. The only information held that falls within scope of your request is one email chain confirming the decision to proceed with the sensors. This email records the internal communication where the decision was reiterated. A copy is attached. Please note that some information has been withheld under section 7(2)(a) of the LGOIMA to protect the privacy of natural persons.

In response to your request about who complained about the lights, we are unable to provide you with the names of these individuals because releasing their personal information would be an unreasonable invasion of their privacy under section 7(2)(a) of the LGOIMA. Their names are therefore withheld.

Council has considered whether the public interest in the release of the withheld information outweighs the need to withhold it and has concluded that it does not.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui



Rebekah van der Splinter

**Senior Advisor, Official Information and Privacy**

**From:** [Jon Kingsbury](#)  
**To:** [Hayley Singleton](#); [Rona Lemalu](#)  
**Cc:** [Charlotte Parish](#); [Paul Hewitt](#)  
**Subject:** RE: Kelson Crossing  
**Date:** Tuesday, 10 December 2024 2:03:33 pm  
**Attachments:** [image001.png](#)  
[ATT00001.png](#)

---

Kia ora Hayley

I have received options from Paul and have agreed to install sensors which will turn on the belisha's when someone is about to cross. These will be installed in the new year, timing TBC.

**Jon Kingsbury**  
Director, Economy & Development

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010  
**P: M:** [s7\(2\)\(a\)](#) **W:** [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Hayley Singleton  
**Sent:** Monday, 9 December 2024 9:13 am  
**To:** Jon Kingsbury ; Rona Lemalu  
**Cc:** Charlotte Parish  
**Subject:** RE: Kelson Crossing  
Kia oar Jon,  
Do you have an update on this?

**Hayley Singleton**  
Mayor's Office Coordinator

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010  
**P:** 0800 488 824 **M: W:** [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Jon Kingsbury <[Jon.Kingsbury@huttcity.govt.nz](mailto:Jon.Kingsbury@huttcity.govt.nz)>  
**Sent:** Monday, December 2, 2024 2:23 PM  
**To:** Campbell Barry <[Campbell.Barry@huttcity.govt.nz](mailto:Campbell.Barry@huttcity.govt.nz)>; Rona Lemalu <[Rona.Lemalu@huttcity.govt.nz](mailto:Rona.Lemalu@huttcity.govt.nz)>  
**Cc:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>; Charlotte Parish

<[Charlotte.Parish@huttcity.govt.nz](mailto:Charlotte.Parish@huttcity.govt.nz)>

**Subject:** RE: Kelson Crossing

Kia ora Mayor Barry

I can confirm we are looking into a sensor option. We will update you by COP Wednesday on the feasibility of sensors.

Jon

**Jon Kingsbury**

Director, Economy & Development

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

**P:** M: s7(2)(a) **W:** [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Campbell Barry <[Campbell.Barry@huttcity.govt.nz](mailto:Campbell.Barry@huttcity.govt.nz)>

**Sent:** Monday, 2 December 2024 10:25 am

**To:** Jon Kingsbury <[Jon.Kingsbury@huttcity.govt.nz](mailto:Jon.Kingsbury@huttcity.govt.nz)>; Rona Lemalu <[Rona.Lemalu@huttcity.govt.nz](mailto:Rona.Lemalu@huttcity.govt.nz)>

**Cc:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>; Charlotte Parish <[Charlotte.Parish@huttcity.govt.nz](mailto:Charlotte.Parish@huttcity.govt.nz)>

**Subject:** Fw: Kelson Crossing

Hi Jon,

Assuming you are looking closer into the sensor option. I'd really appreciate this being seriously considered, and will wait to hear back.

Ngā mihi,

**Campbell Barry**

Te Koromatua o Te Awa Kairangi ki Tai | Mayor of Lower Hutt

Te Kaunihera o Te Awa Kairangi | Hutt City Council, 30 Laings Road, Private Bag 31912, Lower Hutt 5040, New Zealand

**Kawere:** 04 570 6666 **Paetukutuku:** [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>

**Sent:** Wednesday, November 27, 2024 1:24 PM

**To:** CNB <[CNB@huttcity.govt.nz](mailto:CNB@huttcity.govt.nz)>

**Subject:** Re: Kelson Crossing

Most recent update

Get [Outlook for iOS](#)

**Hayley Singleton**

Mayor's Office Coordinator

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

**P:** 0800 488 824 **M: W:** [[www.huttcity.govt.nz](http://www.huttcity.govt.nz)][www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Rona Lemalu <[Rona.Lemalu@huttcity.govt.nz](mailto:Rona.Lemalu@huttcity.govt.nz)>

**Sent:** Wednesday, November 27, 2024 1:16:19 PM

**To:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>

**Cc:** Transport Project Delivery Team <[TransportProjectDeliveryTeam@huttcity.govt.nz](mailto:TransportProjectDeliveryTeam@huttcity.govt.nz)>

**Subject:** RE: Kelson Crossing

Kia ora Hayley,

- Can better shields be added? I understand the beacons include cube-shaped light columns with blockers on two faces, but that isn't working.

In the 18 November update, a final adjustment has been made of further blackout within the belisha beacon [Major Drive Pedestrian Crossing – Flashing Beacons](#)

- Can they be put on a sensor?

No sensor will be installed.

- Is there anything HCC can do anything to defuse the situation in the community?

From a project perspective, we would not be in a situation to mediate private matters between individuals/residents. Councils focus is road safety.

- Kelson Crossing has been left messy and trenches on footpaths. When will these be fixed? These have since been tidied up.

- Deputy Mayor Lewis asked Tui if contractors have to finish a job to a good standard or high standard and how do we check.

Correct, our expectation is that contractors work to a high standard. Safety walkovers and audits are conducted as standard however, with this particular crossing and the changes along the way, there had not been a full closure of the project.

- He asked for a breakdown on the consultation of how many were valid responses there are and how do we verify they are valid (e.g. one person could submit multiple responses)

This information found here [Major Drive Pedestrian Crossing – Flashing Beacons](#)

Ngā mihi nui, Rona

**Rona Lemalu**

Project Delivery Manager

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

**P:** M: s7(2)(a) **W:** [www.huttcity.govt.nz] [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>

**Sent:** Tuesday, November 26, 2024 2:16 PM

**To:** Rona Lemalu <[Rona.Lemalu@huttcity.govt.nz](mailto:Rona.Lemalu@huttcity.govt.nz)>

**Subject:** RE: Kelson Crossing

Kia ora Rona,

I haven't seen an Elected Member response, but I did see the response that was being sent to some residents. But it didn't really answer the questions below.

- Can better shields be added? I understand the beacons include cube-shaped light columns with blockers on two faces, but that isn't working.
- Can they be put on a sensor?
- Is there anything HCC can do anything to defuse the situation in the community?
- Kelson Crossing has been left messy and trenches on footpaths. When will these be fixed?
- Deputy Mayor Lewis asked Tui if contractors have to finish a job to a good standard or high standard and how do we check.
- He asked for a breakdown on the consultation of how many were valid responses there are and how do we verify they are valid (e.g. one person could submit multiple responses)

I think he may be planning on attending the Catch Up with the Mayor tomorrow at 12pm so a response before then would be great.

Thanks!

**Hayley Singleton**

Mayor's Office Coordinator

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

**P:** 0800 488 824 **M:** **W:** [www.huttcity.govt.nz] [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Rona Lemalu <[Rona.Lemalu@huttcity.govt.nz](mailto:Rona.Lemalu@huttcity.govt.nz)>

**Sent:** Thursday, November 14, 2024 8:33 AM

**To:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>; Anita Manda <[Anita.Manda@huttcity.govt.nz](mailto:Anita.Manda@huttcity.govt.nz)>; Kylie Armstrong <[Kylie.Armstrong@huttcity.govt.nz](mailto:Kylie.Armstrong@huttcity.govt.nz)>

**Cc:** transport\_referrals <[transport\\_referrals@huttcity.govt.nz](mailto:transport_referrals@huttcity.govt.nz)>; Paul Hewitt <[Paul.Hewitt@huttcity.govt.nz](mailto:Paul.Hewitt@huttcity.govt.nz)>

**Subject:** Re: Kelson Crossing

Mōrena Hayley

Thankyou for the below.

Quick update we are still working on a final update for the residents which we are looking to

release to EMs via dem services in the first instance, pending approvals, by tomorrow - which addresses the below.

Chat soon, Rona

**Rona Lemalu**

Project Delivery Manager

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

**P:** M: s7(2)(a) **W:** [www.huttcity.govt.nz] [www.huttcity.govt.nz](http://www.huttcity.govt.nz)



---

**From:** Hayley Singleton <[Hayley.Singleton@huttcity.govt.nz](mailto:Hayley.Singleton@huttcity.govt.nz)>  
**Sent:** Thursday, November 14, 2024 8:18:24 AM  
**To:** Paul Hewitt <[Paul.Hewitt@huttcity.govt.nz](mailto:Paul.Hewitt@huttcity.govt.nz)>  
**Cc:** Rona Lemalu <[Rona.Lemalu@huttcity.govt.nz](mailto:Rona.Lemalu@huttcity.govt.nz)>; transport\_referrals <[transport\\_referrals@huttcity.govt.nz](mailto:transport_referrals@huttcity.govt.nz)>  
**Subject:** Kelson Crossing

Kia ora Paul,

Passing onto you as I know you're already working on a response to s7(2)(a) email.

One resident who does not wish to be named on email and s7(2)(a) met with Deputy Mayor Tui Lewis yesterday to discuss Kelson Crossing.

The unnamed resident is in the group **against** the flashing beacons at Kelson Crossing. s7(2)(a) s7(2)(a) and would prefer the beacons to be removed but asked if we could add shields to them. He also asked if they could be put on a sensor. He is worried about his fiancée as she is very upset over the lack of privacy, bright lights going into their house in the middle of the night and the loud noises from speeding cars crashing over the crossing. He showed Tui a photo of the crossing taken from s7(2)(a) at 4am. The photo was bright, and Tui noted that the street looks very well lit, including with streetlamps nearby. Tui asked if we could get shades added to the lights like how other crossings have.

s7(2)(a) lives across from the unnamed resident, at the other side of the pedestrian crossing. He also is **against** the flashing lights. He is concerned about the amount of abusive emails HCC staff received from the group of residents that do want the flashing lights. He wants to know what the process is of handling abusive emails that threaten staff members jobs.

He also mentioned how unsettled everyone in the neighbourhood is now over the crossing and asked if HCC can do anything to defuse the situation in the community.

He also mentioned there are quite a lot of small jobs in Kelson that have been left unfinished e.g. Kelson Crossing has been left messy and trenches on footpaths etc. He has mentioned this to Rona. Tui would like to know if contractors have to finish a job to a good standard or high standard and how do we check.

He asked for a breakdown on the consultation of how many were valid responses there are and how do we verify they are valid (e.g. one person could submit multiple responses)

He also said the raised crossing hasn't stopped vehicles speeding and the crossing causes a loud noise when cars go over it, especially large trucks, and cars with trailers.

He said Police came to monitor speeding once the crossing was completed but have not been since and thinks they should come more regularly.

**Hayley Singleton**

Mayor's Office Coordinator

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

**P:** 0800 488 824 **M:** **W:** [[www.huttcity.govt.nz](http://www.huttcity.govt.nz)][www.huttcity.govt.nz](http://www.huttcity.govt.nz)



RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987