



10 September 2026

Tom Kiddle

s7(2)(a)

Tēnā koe Tom,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 15 August 2026, seeking information relating to the establishment, governance, funding, financial arrangements, asset and debt transfers, customer charging model, and operation of Tiaki Wai.

Specifically, you requested information concerning:

- *the establishment and creation of Tiaki Wai;*
- *establishment, transition and implementation costs;*
- *financial modelling, business cases and comparative analyses;*
- *the rationale for the Tiaki Wai governance and charging model;*
- *transfer of water assets and associated liabilities;*
- *debt allocation and financial support arrangements;*
- *ongoing Council expenditure associated with Tiaki Wai;*
- *shareholder and governance arrangements;*
- *historical water-service expenditure;*
- *infrastructure condition and underinvestment;*
- *future customer charging and financial forecasts; and*
- *value-for-money and performance assessments.*

Answer:

1) Establishment and creation of Tiaki Wai

Please refer to the following page on Tiaki Wai's website for information about the funding and costs associated with establishing Tiaki Wai: [Establishing Tiaki Wai: funding and costs](#).

2) Financial modelling and business cases

Please refer to the following Council reports, which are publicly available on Council's website:

- 8 October 2024 – Water Services Delivery Plan and Delivery Model – https://huttcity.infocouncil.biz/RedirectToDoc.aspx?URL=Open/2024/10/HC_C_29102024_AGN_3306_AT.PDF
- 11 March 2025 – Local Water Done Well – Consultation on Water Service Delivery Model – [Addendum Agenda of Hutt City Council – 11 March 2025](#)
- 27 June 2025 – Water Services Delivery Model – [Agenda of Hutt City Council – Friday, 27 June 2025](#)
- 5 June 2025 – Council Briefing – Water Service Delivery Model – [notes](#) and [presentation](#)

3) Rationale for the new charging model

Please refer to the following Council reports, which are publicly available on Council's website:

- 27 June 2025 – Water Services Delivery Model – [Agenda of Hutt City Council – Friday, 27 June 2025](#)
- 5 June 2025 – Council Briefing – Water Service Delivery Model – [notes](#) and [presentation](#)

4) Assets transferred to Tiaki Wai

Please refer to Council's Transfer Agreement and schedules, which are publicly available on Council's website: [Council-controlled organisations \(CCOs\) | Hutt City Council](#).

Council's underground infrastructure transferred to Tiaki Wai is documented in Tiaki Wai's Three Waters Infrastructure map, available here: [Regional Water Stormwater Wastewater App](#).

5) Debt and liabilities transferred to Tiaki Wai

Please refer to the Transfer Agreement identified in response to Question 4. Please also refer to the following Council reports, which were considered in a public-excluded session but have since been proactively released and are available on Council's website: [Released confidential reports | Hutt City Council](#)

- 24 March 2026 – Tiaki Wai Limited – Shareholder Guarantees
- 13 May 2026 – Tiaki Wai Limited – Shareholder Support
- 13 May 2026 – Tiaki Wai Limited – other shareholder matters

6) Council expenditure continuing after the transition

For this information, please refer to Council's Annual Plan 2026–27, available on Council's website [here](#), and the 10-Year Plan 2024–34 Amendment, which outlines how income and expenditure relating to water services were removed from Council's budget.

7) Council shareholder and governance arrangements

Please refer to the Partners Agreement and Statement of Expectations, which are publicly available on Tiaki Wai's website: [Partners' Committee](#).

These documents set out Tiaki Wai's governance arrangements, including the process for appointing and remunerating Board members.

8) Water service expenditure under the previous model

Please refer to Council's Annual Reports, which are publicly available on Council's website: [Annual Reports | Hutt City Council](#).

9) Underinvestment and infrastructure condition

For information about Council's three waters infrastructure, including its condition, backlogs, and renewal requirements, please refer to the Metro Wellington Water Services Delivery Plan. Council provided this plan to the Department of Internal Affairs as required under the Local Government (Water Services Preliminary Arrangements) Act 2024. It is available on the Department of Internal Affairs website [here](#).

10) Future customer charges and financial forecasts

Please refer to the Metro Wellington Water Services Delivery Plan identified in response to Question 9. The plan includes financial modelling, forecasts, and the projected impact on households.

The Tiaki Wai Water Services Strategy 2026/27 also contains Tiaki Wai's budget for the financial year and indicative residential charges through to FY2036. Please refer to Tiaki Wai's website for this information: [Water services strategy](#).

11) Value for money and performance

Please refer to the Water Services Delivery Plan and the Tiaki Wai Water Services Strategy identified in the responses to the preceding questions.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui

Izla Corby

Senior Advisor, Official Information