



8 July 2026

Carl Bakker

s7(2)(a)

Tēnā koe Carl,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 12 June 2026, seeking usage data for the Petone Library. Specifically, you requested:

I would like usage data for the Petone Library- over a recent 12 year period (whatever is easiest for your existing data records). I'm interested in direct numbers of book borrowers as well as other use of the space- covering both a list of activities/users that used the space as well as some indications of frequency of use and numbers attending.

Answer:

In response to your request for usage data for Petone Library, we have interpreted your request for "direct numbers of book borrowers" as seeking information about library use and borrowing activity. Accordingly, we have provided information on library visitor numbers, physical item lending, and library programmes and attendance.

We have not provided library membership numbers, as we do not consider this to be a meaningful measure of library use because library card holders may not actively borrow items or visit the library.

Please see the following information for visitor statistics for Petone Library. These records extend beyond the 12-year period requested, as this was the most efficient way to extract the information from our reporting systems. Please note that the 2025/26 figures are incomplete, as data for June 2026 had not been recorded at the time the information was compiled.

Petone															
	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Jul	12230	11412	11080	10012	10761	10557	11588	12065	16181	14058	14118	11583	12025	14964	14107
Aug	12252	10777	10083	10346	10113	10574	11196	15826	16577	13801	7030	12828	13314	15462	12841
Sept	11227	9826	10092	10227	10320	10236	11752	14263	16015	12778	7897	12033	12973	14003	12875
Oct	11148	10499	10389	9705	9905	9874	10830	15115	16678	14429	10489	14004	17728	15094	13248
Nov	11378	9579	10140	9089	9435	9820	11001	14947	15549	13021	10356	12427	14237	14630	13071
Dec	9389	8730	8556	8529	9567	10098	9467	12197	14155	11404	8700	9310	13530	13440	13027
Jan	10271	9334	9431	8920	8515	10272	10079	13089	13213	11237	7911	10558	14089	12494	12441
Feb	10567	9011	8941	8767	9209	9998	9846	13786	14218	12565	8131	11170	14470	12500	12020
Mar	11597	10139	10244	10477	9186	11462	10834	15332	10018	14303	8156	13331	14556	13533	13148
Apr	9845	9915	9312	8391	9775	10249	10892	13694	0	12461	8436	12371	14106	12686	10947
May	11486	10253	10058	9538	10218	11369	10033	15438	4607	13869	10904	13427	15822	13310	11277
Jun	10553	9991	9581	10040	9727	9797	9040	14837	11141	13006	10126	12139	13831	12527	0
Total	132043	119466	117907	114041	116731	124306	126558	170589	148352	156932	112254	145181	170681	164643	139002

Physical item lending statistics for Petone Library are also attached. These figures relate only to physical library items and do not include digital borrowing through library e-book, e-audiobook or other online services. These records extend beyond the 12-year period requested. Please note that the 2025/26 figures are incomplete, as data for June 2026 had not been recorded at the time the information was compiled.

Loans at Petone Library													
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-2011	12907	12374	11302	11583	9703	10270	10686	9467	11219	11091	11408	11281	133291
2011-2012	12389	11195	10224	10632	10342	9258	10144	9712	10718	9948	10774	10370	125706
2012-2013	10575	10194	10023	10395	9112	8834	9609	8177	9320	9309	9179	8944	113671
2013-2014	9424	9112	8624	8804	8785	7946	9182	7454	8857	8268	9075	8512	104043
2014-2015	9176	7158	6661	8504	8055	7802	8135	7116	8600	7794	8527	8290	95818
2015-2016	8839	8744	8709	8259	7798	7467	7938	7657	8195	8691	8450	8267	99014
2016-2017	8830	8786	7529	7889	7968	7596	8885	7078	8334	7799	8337	7868	96899
2017-2018	8927	8722	8309	8153	7775	6893	7989	7387	8471	7706	7525	6972	94829
2018-2019	8157	8217	7513	8252	7884	7516	7766	6868	7718	7327	7787	7220	92225
2019-2020	7980	8535	7747	8254	7211	7200	7084	7136	5958	0	3448	6423	76976
2020-2021	7774	8149	7768	7642	6922	6613	6541	6385	7169	6590	7598	7170	86321
2021-2022	7508	4097	4927	6808	6398	5852	6076	5188	5885	5706	6190	5908	70543
2022-2023	6196	5825	5508	5720	5318	4313	5268	5052	5854	3244	5712	5965	63975
2023-2024	6452	7314	5716	5944	5771	6159	5806	5529	6083	6174	6418	5963	73329
2024-2025	6441	6732	5719	6298	6047	5631	6266	5424	6102	5666	6303	5938	72567
2025-2026	6096	6428	5639	5346	5411	5529	4650	4530	5747	4619	4110	0	58105

Information on library programmes is only available for the period June 2025 to May 2026 (11 months). During this period, Petone Library delivered 1,015 programmed sessions with a total recorded attendance of 7,272 people.

Programmes were provided for a range of audiences, including adults, seniors, preschool children, school-aged children, young people and families. Activities included arts and culture programmes, reading and literacy initiatives, educational programmes, health and wellbeing activities, and community engagement events.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui



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