



15 September 2025

Al Ross

fyi-request-32054-e6bfa413@requests.fyi.org.nz

Tēnā koe Al,

**Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987**

We refer to your official information request dated 18 August 2025, for information on the usage, evaluation, and value analysis of AI Assistants used by Hutt City Council. Specifically, you requested:

*On the Council's website, there are 13 AI agents listed:*

*HCC Meeting Minute Drafting AI Assistant HCC Project Status Brief AI Assistant HCC Project Brief AI Assistant HCC Project Initiation Document AI Assistant HCC C&E Plan AI Assistant HCC FAQ Drafting AI Assistant HCC Social Media Post Drafter HCC Consultation Analysis AI Assistant (incomplete) HCC Memo/Report Peer Review AI Assistant Traffic Management Plan Review AI Assistant Job Description/Job Advert Drafting AI Assistant Internal Communications AI Assistant Workshop Planning AI Assistant*

*Please provide:*

- 1. Usage analytics on each these agents*
- 2. Any other quantitative information about them*
- 3. Any quantitative evaluation and/or feedback about them*
- 4. Analysis or commentary on the resources to create them compared to the value they generate*

**Answer:**

Before responding to your request, it is important to note that Council is not required to create new information to respond to requests under the LGOIMA. Where information is not already held in a documented form, we are unable to provide it. This includes requests for analysis or commentary that would require forming an opinion or compiling new datasets.

Council does not hold formal quantitative evaluations or structured feedback for each individual AI Assistant. However, survey data is available that reflects overall usage of AI tools (such as ChatGPT and Copilot), rather than specific Assistants.

**Table 1** below provides the number of users with access to each Assistant, based on system access data. In some cases, Assistants are open access and do not have user-specific tracking, which is noted in the table.

Some usage numbers may appear unchanged or low. This may be due to Assistants being retired, replaced with newer versions, or currently under review or development. These factors affect how usage is recorded and should be considered when interpreting the data.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [How to make a complaint | Ombudsman New Zealand](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases | Hutt City Council](#).

Ngā mihi nui



Rebekah van der Splinter

**Senior Advisor, Official Information and Privacy**

**Table 1: User Access to AI Assistants for the period December 2024 to September 2025**

Assistant name	Number of users	Uses
HCC Resource Consent Respond to Inquiry Assistant	7	45
HCC Thematic Analysis Assistant	11	46
HCC FAQ Drafting Assistant	75	76
HCC Communications & Engagement Plan Assistant	28	205
HCC Social Media Content Drafting Assistant	42	784
HCC Project Initiation Document Assistant	20	28
HCC Project Status Report Assistant	20	49
HCC Project Brief Assistant	21	44
HCC Meeting Minutes Assistant	5	61
HCC Memo/Report Reviewing Assistant	66	147
HCC Traffic Management Plan Assistant	4	38
HCC Job Description & Job Advertising Assistant	15	73
HCC BWoF Renewal Application Vetting Assistant	5	117
HCC Workshop Plan Drafting Assistant	6	16
Strategy & Engagement's Panui Drafting Assistant	Open access	49
HCC Building Consent Vetting Assistant	6	128
HCC Building Consent Respond to Inquiry	5	176

Assistant name	Number of users	Uses
HCC Custom AI Assistant Planner	Open access	13
HCC Council/CLT Presentation Coach	11	39
HCC Prompting Method Selection Advisor	24	15
HCC AI Usage Guidance Assistant	5	27