From: Susan Sales

Sent: Wednesday, 15 February 2023 12:11 pm

To: s7(2)(a)

Subject: LGOIMA - Parking meters on Knights Road, Lower Hutt

Morena Del

Request for Information pursuant to the Local Government Official Information and Meetings Act 1987 (LGOIMA)

Thank you for your official information request of 10 February 2023.

Hutt City Council's Parking Services team has advised that there are 4 parking machines in that area of Knights Road, Lower Hutt. On 13 February, a fault was logged for one of these machines because the enter/arrow button of the machine was not working. The transaction history indicated that this same machine had been declining cards but no notifications were received about this fault between 1 January 2023 and 10 February 2023. A technician was scheduled to investigate these issues on 13 February. The other 3 machines in the vicinity are functioning well.

We advise that 59 tickets were issued on that section of Knights Road between 1 January 2023 and 10 February 2023.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this letter of response may be published on the Council's website.

Ngā mihi

Susan Sales

Ringa Āwhina Tāhūhū ki Te Koromatua | Senior Advisor Official Information and Privacy

Te Kaunihera o Te Awa Kairangi | Hutt City Council, <u>30 Laings Road</u>, Private Bag 31912, Lower Hutt 5040, New Zealand

Paetukutuku: www.huttcity.govt.nz