



08 May 2025

Ethan Manera

s7(2)(a)

Dear Ethan

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 7 April 2025 for:

“...the following information held since the start of the year about the current Cryptosporidiosis outbreak.

- 1. All internal correspondence regarding the outbreak.*
- 2. Correspondence with staff at Te Ngaengae Pool.*
- 3. Number of cases linked to Te Ngaengae Pool.*
- 4. Total cost spent associated with the outbreak.*
- 5. Data held on drop in visitors and income of Te Ngaengae Pool during the outbreak.*
- 6. Number of incidents, including code browns, times the pool has had to be drained, etc, since the pool has opened, and all correspondence surrounding this.”*

Answer:

1. For privacy purposes as per section 7(2)(a) of the LGOIMA, we are required to redact all contact details and names of certain individuals. We are finalizing the release of this information and, due to the significant staff time required, it will be made available to you next week via Kiteworks – our way of sharing large files with external stakeholders.

2. Apart from the internal correspondence in attachment 1 of the response, a Facebook post was shared on the staff page by our Facility Manager – Aquatics. It included a link to the public notice published on the Hutt City Pools + Fitness Facebook page. The post on the staff page was as follows;

“Kia ora team, please see the below statement about Crypto that has gone out to the community this afternoon. We are currently emptying both shallow and deep leisure pools at Te Ngaengae, and the Hydrotherapy Pool at Huia. We hope to have Te Ngaengae operational tomorrow morning, and Huia operational on Monday morning. If you have any concerns at all please reach out. Im happy to help answer any questions.”

3. 26 cases. (Please note that this figure is from Te Whatu Ora)
4. The approximate cost to drain, refill, reheat and treat both Huia pool and Te Ngaengae pool and ongoing testing to date is \$10k.
5. Following the outbreak, patronage dropped by 15%, though seasonal trends and the reopening of a pool in Upper Hutt may also have contributed. While the total revenue loss is unclear, we estimate \$2,500 was lost from cancelled school bookings and parties, and \$80k from cancelled swimming lessons.
6. There have been 37 faecal incidents since the opening of the Te Ngaengae pool, out of which three incidents occurred during the Cryptosporidiosis outbreak period. There are no records of correspondence regarding these incidents which are dealt with operationally.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council’s website. Please refer to the following link:
www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases

Yours sincerely

Lakna Siriwardena

Legal Operations Advisor