



18 November 2024

Julie Sylvester



Dear Julie Sylvester

Request for Information – Local Government Official Information and Meetings Act (the Act) 1987

We refer to your email dated 12 November 2024 for:

What provisions have been written into this policy for the holders of Mobility Parking Permits who are not parked in a designated mobility park?

Response:

- Hutt City Council's policy regarding mobility permit holders when they are parked in normal parking spaces is on our website here: [Mobility parking | Hutt City Council](#).
- Mobility permit holders park in normal spaces can enjoy the same concessions. [Mobility parking | Hutt City Council](#).
- In terms of enforcement process for permit holders when enforcement is undertaken by on-foot officers, if the permit is displayed, wardens will take concessions (displayed on our [Mobility parking | Hutt City Council](#)) into account when undertaking their duties.
- LPR technology will not be able to discern between mobility permit holders and other customers. The technology pulls data from multiple sources as part of the decision-making and enforcement process (e.g., the NZTA motor vehicle database). CCS Disability Action does not share real-time data with Councils.
- If a permit holder believes that a ticket has been incorrectly issued, they are encouraged to appeal the ticket and the team will verify with CCS Disability Action before cancelling the ticket. The plan is to build a database of exempt vehicles over time, to avoid future admin.



You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website. Please refer to the following link: www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases

Yours sincerely

Philip Rossiter

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