



13 July 2026

Shelley Anderson

s7(2)(a)

Tēnā koe Shelley,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 15 June 2026, seeking information about how variable 30km/h school speed signs operate and the status of a specific sign at Waiwhetu Road and Collingwood Street. Specifically, you requested:

I would officially like to enquire to how variable 30 speed signs around schools work.

- 1. Who is in charge of turning them on/ setting the timings?*
- 2. Who checks they are working, can it been seen on some switch board or other in an office?*
- 3. There is one of these signs on the corner of Waiwhetu Rd and Collingwood St and I have noticed that for a few weeks it has not been turned on, while the signs for other schools in the area are on.*
- 4. Can someone please let me know how long this sign has not been working/ turned on?*

Answer:

Council is responsible for setting the operating times for electronic variable 30km/h school speed signs and activating them in accordance with those programmed times.

In response to your question about monitoring, Council has school speed signs of different generations with varying technology. Newer-generation signs can be accessed by Council's contractor to check their operational status and assist with fault diagnosis. However, Council does not currently have a remote monitoring system or dashboard that automatically alerts staff if a sign stops operating. For older-generation signs, faults are generally identified through site observations or when they are reported by members of the public.

With regard to the variable speed sign located at the corner of Waiwhetū Road and Collingwood Street, Council is aware of the concern you have raised and the fault had been identified and rectified by our contractor. As this sign is an older model, Council does not have a system that records when it stops operating and is therefore unable to determine when it ceased functioning. As such, we are refusing this part of your request under section 17(g) of the LGOIMA because the information requested is not held by Council.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui



Sam Walker

Senior Advisor, Official Information