

23 May 2025

Melissa Nightingale

NZ Herald

s7(2)(a)

Dear Melissa

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 29 April 2025 for:

- “ 1) The number of parking infringements issued by council in the last five years, broken down by month;*
- 2) The number of parking infringements issued in connection to the Aero Ranger camera kit/licence plate recognition software;*
- 3) The number of infringement appeals made in the last five years, broken down by month and whether the appeal was denied or the infringement withdrawn;*
- 4) The number of infringements appealed that were issued in connection to the Aero Ranger camera kit/licence plate recognition software, broken down by month and appeal outcome;*
- 5) The value of infringements issued by the Aero Ranger system, broken down by whether the infringement was withdrawn or not;*
- 6) Copies of any complaints lodged with council about the use of the Aero Ranger system in issuing infringements;*
- 7) Copies of communications, correspondence, and memos relating to issues/concerns/problems with the Aero Ranger system since it was first used by council, including both internal and external communications;*
- 8) The total cost to implement the Aero Ranger system. ”*

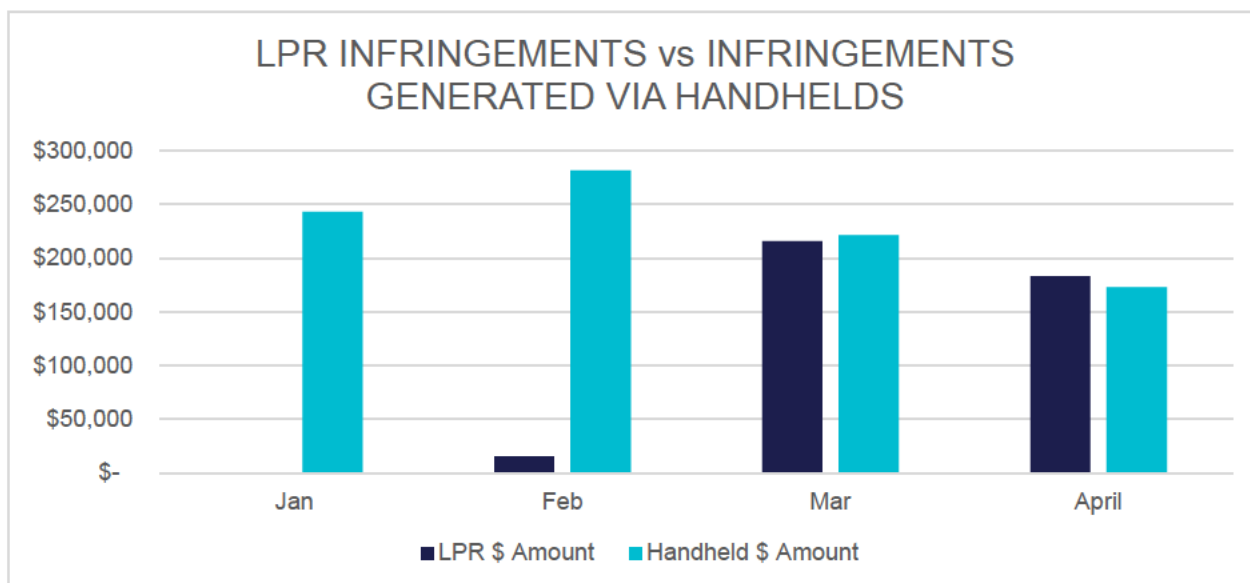
Answer:

- 1) Council only has access to statistics for the last three years. 'Parking Infringement Stats 2022-2025' attached as a separate document.
- 2) 6,220 licence plate recognition (LPR) infringements have been issued by Council from January to April 2025.
- 3) Appeals are currently managed via email and so this data is not able to be provided. Extracting data out of Outlook Exchange would be a manual process and would require substantive collation.

However, Council is partnering with our enforcement solution provider to upgrade its current enforcement solution. This involves establishing a dedicated CRM for parking infringement appeals.

- 4) Appeals are currently managed via email and so this data is not able to be provided. Extracting data out of Outlook Exchange would be a manual process and would require substantive collation.
- 5) Monthly breakdown provided. Although LPR trial commenced in September 2024, actual enforcement only commenced in January 2025. This involved the issuing of 'dummy' infringements. Council is unable to provide stats on the withdrawn/ waived/ cancelled infringements.

LPR INFRINGEMENTS vs INFRINGEMENTS GENERATED VIA HANDHELDS		
Month	LPR \$ Amount	Handheld \$ Amount
Jan	\$70	\$242,952
Feb	\$5,740	\$281,351
Mar	\$215,825	\$221,262
April	\$182,970	\$172,933
Grand Total	\$414,605	\$918,498



6) Although a decision has been made to provide this information it will take further time to prepare it for release. We anticipate we can provide it to you by 6 June 2025.

7) Please see the response to Question 6 above.

8) The set up of the LPR camera kit and system required a one-off set up fee of less than \$8,000 (excluding GST).

The system runs on a monthly subscription model and the fee can vary, depending on the number of infringements generated out of the system. The fee can range between \$3,000 – \$6,000 (excluding GST).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website. Please refer to the following link: www.huttcity.govt.nz/council/contactus/make-an-official-information-act-request/proactive-releases

Yours sincerely

Anne O'Shaughnessy

Interim Senior Advisor, Information Requests and Privacy

Section/Month	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
2024-25 Infringements / reported offences	2,871	2,922	2,824	2,647	2,145	1,853	1,957	2,571	4,241	3,352	-	-	27,383
2023-24 Infringements / reported offences	2,922	3,074	2,281	2,144	3,042	2,132	2,613	2,423	2,726	2,724	2,947	2,168	31,196
2022-23 Infringements / reported offences	2,575	3,688	2,932	3,090	3,081	2,003	2,308	2,468	2,994	2,032	3,041	2,939	33,151

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987