



18 September 2026

Michael Bradley

s7(2)(a)

Tēnā koe Michael,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 1 August 2026, seeking information regarding Council's consideration, establishment, governance, costs, risks, communications, and implementation of the Tiaki Wai programme.

Specifically, you requested:

- *An options analysis of all options considered when choosing how to manage water infrastructure and explanations as to why Tiaki Wai was chosen.*
- *Decisions that led to the timeline and project plan for the rollout of Tiaki Wai.*
- *A detailed breakdown of costs for the rollout of Tiaki Wai, including where funding has been allocated and for what purpose.*
- *Risk impact assessments related to Tiaki Wai.*
- *Briefings, meeting minutes, and records relating to the decision to choose Tiaki Wai over other options.*
- *Communications plans for ratepayers relating to the rollout of Tiaki Wai.*
- *Emails of Council leadership relating to options for managing water infrastructure and the rollout of Tiaki Wai.*
- *Where relevant documents were prepared by external contractors, emails between Council and those contractors relating to those documents.*

Answer:

An options analysis of all options considered when choosing how to manage water infrastructure and explanations as to why Tiaki Wai was chosen.

Please refer to the following publicly available Council agendas for details of the options Council considered. This process was undertaken in accordance with the Local Government (Water Services Preliminary Arrangements) Act 2024 and the Local Government (Water Services) Act 2025.

- [Agenda of Hutt City Council – Friday, 27 June 2025](#) – see “Water Services Delivery Model” from page 9.
- [Agenda of Hutt City Council – Tuesday, 29 October 2024](#) – see “Water Services Delivery Plan and Delivery Model” from page 8.

Decisions that led to the timeline and project plan for the rollout of Tiaki Wai.

Council made its decisions in public. Please refer to the Council agenda dated 27 June 2025, linked above.

A detailed breakdown of costs for the rollout of Tiaki Wai, including where funding has been allocated and for what purpose.

Tiaki Wai has published information regarding costs of the establishment of Tiaki Wai on its website here: <https://www.tiakiwai.co.nz/about-us/news-and-media/news-and-media-2/establishing-tiaki-wai-funding-and-costs>.

Risk impact assessments related to Tiaki Wai.

Risk assessments have been presented publicly to Council’s Audit and Risk Subcommittee. Please refer to the Audit and Risk Subcommittee agendas available on the Hutt City Council website: [Meeting agendas and minutes | Hutt City Council](#).

Briefings, meeting minutes, and records relating to the decision to choose Tiaki Wai over other options.

Please refer to the notes and presentation from the “Water Services Delivery Model” briefing held on 5 June 2025, available on Hutt City Council’s website: [About council meetings | Hutt City Council](#).

Please also refer to the minutes of the Council meeting held on Friday, 27 June 2025: [Minutes of Hutt City Council – 27 June 2025](#).

Communications plans for ratepayers relating to the rollout of Tiaki Wai.

Communications relating to the establishment of Tiaki Wai were led regionally by Tiaki Wai and supported by Hutt City Council through its own communications channels. Public information was provided through Council and Tiaki Wai websites, consultation material, Council reports, media releases, customer communications, and public information campaigns.

Information about these communications activities is available through publicly available sources outlined in the table below:

Webpage Name	Webpage Link
Hutt City Council – Changes to water services: what you need to know	Changes to water services – what you need to know Hutt City Council
Tiaki Wai – Public Information Website	Tiaki Wai
Tiaki Wai – Frequently Asked Questions	Frequently asked questions
Hutt City Council consultation on Local Water Done Well (the future of water services for Lower Hutt)	The future of water services for Lower Hutt Kōrero Mai – Have your say
Hutt City Council Annual Plans and Long Term Plans	Annual Plans and Long Term Plans Hutt City Council
Draft Annual Plan 2026–27 consultation information	Draft Annual Plan 2026–27 Kōrero Mai – Have your say
Council agenda: Water Services Delivery Plan and Delivery Model (29 October 2024)	Agenda of Hutt City Council – Tuesday, 29 October 2024

Council agenda: Local Water Done Well Consultation on Water Service Delivery Model (11 March 2025)	Addendum Agenda of Hutt City Council - 11 March 2025
Council agenda: Water Services Delivery Model (27 June 2025)	Agenda of Hutt City Council - Friday, 27 June 2025

We have not provided internal communications and engagement planning documents, as these contain operational planning information relating to the delivery of communications activities. The information relevant to this request is the communications and engagement activities that occurred and the timing of those activities, which is available through the public sources identified above.

Emails of Council leadership relating to options for managing water infrastructure and the rollout of Tiaki Wai. Where relevant documents were prepared by external contractors, emails between Council and those contractors relating to those documents.

We have undertaken preliminary searches and identified more than 24,000 emails containing the keyword “Tiaki Wai” and more than 3,000 emails containing the phrase “Water Services Delivery Plan” that are linked to Council leadership. Given the volume of information identified, responding to this part of the request in its current form would require substantial collation and research.

Accordingly, we are refusing this part of your request under section 17(f) of the LGOIMA because the information requested cannot be made available without substantial collation or research.

In accordance with section 17B of the LGOIMA, Council has considered whether the request could be met through consultation with you to refine its scope. We would be willing to reconsider this part of your request if you narrow the scope or identify the specific information you are seeking. For example, you could limit the timeframe, subject matter, or categories of information sought. If you wish to do

so, please submit a new request setting out the refined scope, and we will reconsider it.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman – Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases – Hutt City Council](#).

Ngā mihi nui

A handwritten signature in black ink that reads "Izla Corby". The script is cursive and fluid.

Izla Corby

Senior Advisor, Official Information