

From: Information Management Team <Susan.Sales@huttcity.govt.nz>

Sent on: Wednesday, August 17, 2022 10:49:34 PM

To: [REDACTED]

Subject: Request for official information - Library computers

Morena Alan

Thank you for your information request of 3 August 2022.

You have asked for information about public computers in Hutt City libraries. The answers to your questions are provided below:

How many PCs do the Hutt City libraries have?

Hutt City libraries have 83 computers available for public use.

How many of them are running Windows 7 or older operating systems?

Of the 83 computers available for public use, 73 are running on Windows 7 or older operating systems.

Do Hutt City libraries hold a current contract for obtaining Extended Security Updates (ESU) from Microsoft for Windows 7?

No contract is held.

By when does Hutt City Libraries expect to have all PCs upgraded to newer operating systems?

Changes will be happening shortly, that will include upgrading all public computers in our libraries. This change is planned to be implemented by November 2022.

Please note that this response may be published on the Council's website.

Ngā mihi

Susan Sales

Ringa Āwhina Tāhūhū ki Te Koromatua | Senior Advisor

Te Kaunihera o Te Awa Kairangi | Hutt City Council, [30 Laings Road](#), Private Bag 31912, Lower Hutt 5040, New Zealand

Paetukutuku: www.huttcity.govt.nz

From: Alan Keegan [REDACTED]

Sent: Wednesday, 3 August 2022 11:46 PM

To: ContactHCC <contact@huttcity.govt.nz>

Subject: [EXTERNAL] Request for official information

Kia ora

My request relates to laptop or desktop personal computers typically with Intel or AMD CPUs, which from now on I will refer to as PCs.

How many PCs do the Hutt City libraries have?

How many of them are running Windows 7 or older operating systems?

As of today, does Hutt City Libraries hold a current contract for obtaining Extended Security Updates (ESU) from Microsoft for Windows 7?

By when does Hutt City Libraries expect to have all PCs upgraded to newer operating systems?

I am happy to be contacted if my request needs to be clarified.

Regards

Alan Keegan