



3 February 2026

John Nielsen

s7(2)(a)

Tēnā koe John,

Request for Information – Local Government Official Information and Meetings Act (LGOIMA) 1987

We refer to your official information request dated 2 January 2026, seeking complaints statistics for the property at 177 Taita Drive, Avalon over the past 10 years. Specifically, you requested:

Date of any complaints, type of complaint, number of complaints for the day, spreadsheet pls

Answer:

Before responding to your request, it is important to note that not all of our records are held in a spreadsheet format. The spreadsheet we hold relates only to noise control complaints. There are other types of complaints about this property, however these are not stored in a way that allows us to extract them into a spreadsheet without creating a new reporting function. To provide that information to you in the format requested would require the collation and creation of new information, which the LGOIMA does not require us to do.

We have therefore provided the existing spreadsheet along with copies of the additional complaint records that fall within scope of your request. **Appendix 1** below sets out the documents identified as in scope of your request and our decision on their release. Please note, some information has been withheld under section 7(2)(a) of the LGOIMA, to protect the privacy of natural persons.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at: [Office of the Ombudsman - Complaints](#), or freephone 0800 802 602.

Please note that this response to your information request may be published on Hutt City Council's website: [Proactive releases - Hutt City Council](#).

Ngā mihi nui

A handwritten signature in black ink, appearing to read 'R. van der Splinter', written in a cursive style.

Rebekah van der Splinter

Senior Advisor, Official Information and Privacy

Appendix 1: Documents for release

Number	Date	Document Type	Subject Line	Redaction Grounds
1	Not dated	Spreadsheet	177 Taita Drive noise	Released to you in full.
2	Not dated	Dynamics	All Cases search by address	Released to you in full.
3	13 September 2022	Form	Enquiry (582235)	Some information is withheld under section 7(2)(a).
4	30 May 2023	Email	EXTERNAL Dog wailing barking issue	Some information is withheld under section 7(2)(a).
5	4 December 2024	Email	Enquiry Reassigned – Animals Control – Enquiry 1059224	Some information is withheld under section 7(2)(a).
6	6 December 2024	Email	Enquiry Reassigned – Animals Control – Enquiry 1059415	Your information has not been withheld as you are the complainant.
7	23 December 2024	Email	Animal Alerts – All – Enquiry 1060905	Some information is withheld under section 7(2)(a).
8	7 January 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1061137	Some information is withheld under section 7(2)(a).
9	22 January 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1063151	Some information is withheld under section 7(2)(a).
10	3 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1064190	Your information has not been withheld as you are the complainant.

Number	Date	Document Type	Subject Line	Redaction Grounds
11	7 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1064563	Some information is withheld under section 7(2)(a).
12	7 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1064679	Some information is withheld under section 7(2)(a).
13	20 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1066501	Some information is withheld under section 7(2)(a).
14	24 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1066292	Some information is withheld under section 7(2)(a).
15	24 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1066440	Some information is withheld under section 7(2)(a).
16	25 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1066642	Some information is withheld under section 7(2)(a).
17	26 February 2025	Email	RE HCC Confirm New Enquiry – Enquiry 1066673	Some information is withheld under section 7(2)(a).
18	28 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1066807	Some information is withheld under section 7(2)(a).
19	28 February 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1066812	Some information is withheld under section 7(2)(a).
20	18 March 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1068352	Some information is withheld under section 7(2)(a).
21	26 March 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1069133	Some information is withheld under section 7(2)(a).

Number	Date	Document Type	Subject Line	Redaction Grounds
22	31 March 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1069398	Your information has not been withheld as you are the complainant.
23	2 April 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1069577	Some information is withheld under section 7(2)(a).
24	2 April 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1069587	Released to you in full.
25	5 May 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1068352	Some information is withheld under section 7(2)(a).
26	5 May 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1072402	Some information is withheld under section 7(2)(a).
27	21 May 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1074711	Some information is withheld under section 7(2)(a).
28	22 May 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1074354	Some information is withheld under section 7(2)(a).
29	24 June 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1077673	Some information is withheld under section 7(2)(a).
30	25 June 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1076905	Your information has not been withheld as you are the complainant.
31	3 July 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1077464	Some information is withheld under section 7(2)(a).

Number	Date	Document Type	Subject Line	Redaction Grounds
32	9 July 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1077903	Your information has not been withheld as you are the complainant.
33	15 July 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1078327	Some information is withheld under section 7(2)(a).
34	23 July 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1079069	Some information is withheld under section 7(2)(a).
35	13 August 2025	Email	Enquiry Reassigned – Animals Control – Enquiry 1080535	Some information is withheld under section 7(2)(a).
36	28 November 2025	Email	You have a new case assigned from HCC, 0011681	Your information has not been withheld as you are the complainant.
37	29 November 2025	Email	You have a new case assigned from HCC, 0011682	Some information is withheld under section 7(2)(a).
38	4 December 2025	Email	You have a new case assigned from HCC, 0012427	Some information is withheld under section 7(2)(a).
39	7 December 2025	Email	You have a new case assigned from HCC, 0012770	Some information is withheld under section 7(2)(a).

177 Taia Drive (42374) (46027) - There are 12 Complaints & 3 Attendance Reports to 5-Jan-26

Complaint Reference	Details	Noise Source	Attendance Report	Report1	Seizure	Date of Noise	Time of Noise	btNotice	btSecondCall	Time 3rd Call	Attendance Time
-	-	177 Taia Drive, AVALON	2216	Noise Level: Audible but not excessive noise, Assessed From: Source Property Front, Result: No action taken, Comments: Loud music/bass, Comments: On arrival, park at Taia stops and approach on foot. Music deemed audible not excessive coming from the garage.	-	2 January 2026	-	-	-	-	2:43:00 pm
NC-2216	Loud music again at 177 Taia Drive Avalon 5011. Has been going on for 2 hours so far.	177 Taia Drive, AVALON	-	-	-	2 January 2026	1:30 pm	-	2:18 pm	-	-
NC-1982	-	177 Taia Drive, AVALON	-	-	-	12-Dec-25	10:14 pm	-	-	-	-
-	-	177 Taia Drive, AVALON	359904	Noise Level: Audible but not excessive noise, Assessed From: Source Property Front, Result: No action taken, Comments: Loud music/bass, Comments: On arrival, assessed noise from source street front with noise coming from garage rear of property.	-	28 November 2025	-	-	-	-	1:57:00 am
9121	Our neighbour at 177 Taia Drive, Avalon puts their rubbish and recycling all the neighbour's bins often. Could you please ask them to stop and get larger bins?	177 Taia Drive, AVALON	-	Matter passed to Kainga Ora Tenancy Manager to follow up with tenant.	-	11-Nov-25	12:11 pm	-	-	-	-
1076844	Very loud music since 5pm today. Please tell them to turn down.	177 Taia drive avalon	-	-	-	20 June 2025	11:25:00 PM	-	-	-	-
1074975	Very loud music since 12pm Could you please tell them to turn down the music ?	177 Taia Drive, AVALON	-	-	-	29 May 2025	1:22:41 PM	-	-	-	-
1074208	Very loud music since noon. Please ask them to turn down the loud music?	177 Taia Drive, AVALON	-	-	-	20 May 2025	3:57:32 PM	-	-	-	-
1072550	Very loud music again in the morning 11am to 12pm, started again since 1:30pm and still now. Could you please talk to them to stop.	177 Taia Drive, AVALON	-	-	-	5 May 2025	2:30:32 PM	-	-	-	-
1072430	Very loud music again from 11:00am. Could you please talk to them?	177 Taia drive avalon	-	-	-	4 May 2025	12:04:22 PM	-	-	-	-
-	-	177 TAITA Drive, AVALON	1071316	Noise Level: Audible but not excessive noise, Assessed From: Complainant's Property Front, Result: No action taken, Comments: Loud party noise, Comments: Arrived onsite at the Complainant's property & assessed for noise & there was no party noise heard.	-	23 April 2025	-	-	-	-	12:46:00 am
1069465	Very loud music since 9:30am today. Could you please tell them to stop? We can hear the loud music from a block away!	177 Taia Drive, AVALON	-	-	-	31 March 2025	10:51:36 AM	-	-	-	-
1069384	Very loud music since 2pm (177 Taia Drive Avalon) It has been over 2 hours now. Please tell them to turn down?	177 Taia Drive AVALON	-	-	-	29 March 2025	4:12:36 PM	-	-	-	-
1068797	The people at 177 Taia Drive are racing a small green motorcycle up and down the road, and sometimes on the footpath, at high speed which is dangerous as well as very noisy. Please stop them by forceably.	177 Taia Drive, AVALON	-	-	-	22 March 2025	5:48:49 PM	-	-	-	-
1061547	Loud music again	177 Taia Drive, AVALON	-	-	-	4 January 2025	4:42:53 PM	-	-	-	-
1061386	Excessive noise again from neighbour's.	177 Taia Drive, AVALON	-	-	-	1 January 2025	2:58:00 AM	-	-	-	-
1060247	177 Taia Drive are playing loud music again from the car parked outside. Has been loud for last 2 hours.	177 Taia Drive, AVALON	-	-	-	15 December 2024	3:13:04 PM	-	-	-	-
490352	Loud stereo and bass noise.	177 Taia Drive, Avalon, Lower Hutt	-	-	-	17 August 2020	7:53:11 AM	-	15-Aug-2020 1:13	-	-

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(Do Not Modify) Case	(Do Not Modify) Row Checksum	(Do Not Modify) Modified On	Created On	Case Number	Case Title	Address	Status
b512759- aee7- f011- 8544- 7c1e5289ed79	JNjVASFUS4EMWFLH7WN907pvWYpTwdIGpIzhiBRE2s6LXPDGlpY/9vsEELAJlgacdmn9SMU11A2OrsQ==	2/01/2026 12:30	2/01/2026 20:45	0015699	Noise Complaint Feedback	177 Taia Drive, AWALON	Resolved
c17b6208- 7ee7- f011- 8544- 7ced8da14179	hIB06kwX86Vgb07+83H8KcSQH8fmAKZ7XL0XhoyZlk-WBSwEA1Fr99T6m7z9noI-cX6BR6IBK7ZmfFallEg==	2/01/2026 12:30	2/01/2026 14:55	0015668	Noise Complaint Feedback	177 Taia Drive, AWALON	Resolved
b4c04d1d- 78e7- f011- 8544- 7ced8d337ba6	vLUw46Z0p5x0Y00IZCYSLUc-IBK/7N1Z1FqA+zLmN7GnaF3-Wkrl7GBVA3LmsbwZ6IALW2yYb880YA=	4/01/2026 17:00	2/01/2026 14:18	0015665	Noise Complaint Feedback	177 Taia Drive, AWALON	Resolved
fb351a0- 75e7- f011- 8544- 7ced8da14179	g8MmW8OKSONHfuzRwEpT2+9c0r-D7UBd1Uglrfcl00T20K3CKazyo/KX9z4dX2ndlvwQ0CswLnf+k0Q=	2/01/2026 12:30	2/01/2026 13:54	0015661	Noise Complaint Feedback	177 Taia Drive, AWALON	Resolved
1b108a19- 73e7- f011- 8544- 7ced8d337ba6	maoIqMpl0YGZg89pH3DRtaJV1Y/GYsVITZ7-cBm3c50obY2U86RIY4+BVBOYazammLspWTANuJ95KKQ==	2/01/2026 12:30	2/01/2026 13:36	0015657	Noise Complaint Feedback	177 Taia Drive, AWALON	Resolved
f5576b47- 72e7- f011- 8544- 7ced8d337ba6	7QyDcRQ/9FXkxeyah h6bcYTC36nZ1znlqBklesrff7+XsQmw9Pm46KvnuuqU/ONZWCd771AAVj/Ux55HKQ=	2/01/2026 17:00	2/01/2026 13:30	0015656	Noise Complaint Feedback	177 Taia Drive, AWALON	Resolved
1aee7- 794- 3bd7- f011- 8544- 7ced8d337ba6	lJNgyuAQ48-cwu0a7UMVgdouffHsWw4x14aToXQC+H7Y9P/0a1anNEUlxYHdJtoR31ZAn6eocelyemAvz1vQ=	4/01/2026 17:09	12/12/2025 22:14	0013623	Noise Community Concerns Safety and Community Concerns	177 Taia Drive Avalon Lower Hutt Wellington 5011	Resolved
8f100fe- fd42- f011- 8544- 7ced8da14179	qBHoF38GpYCDASIXY0bmbUpdGCTeHfKWE OIRaEz4D64qHuuffRkK7xPL6C98EhBsq9/qXfQazpJaXWg==	7/12/2025 18:58	7/12/2025 12:46	0012770	Barking Dogs Animals	177 Taia Drive, AWALON	Active
1e82a1a0- a1d0- f011- bbd3- 6045bdc3eac7	WRTIaaYYQBhemcqw2enWwVldRQURHfIdIn1HCF7Ka1JhKjY7e5C44m30+HdrcuV7D5NDUStdyfU2Q=	4/12/2025 0:16	4/12/2025 12:41	0012427	Barking Dogs Animals	177 Taia Drive, AWALON	Active
ac701a3- c3cc- f011- bbd3- 6045bdc3eac7	pWHAVqCwdsqGmndvAlHQUCk47LUSUCH4bMc-zf0c3S2pH1p1Ww2omjufG7obfBFEIWh8phtO8Gg==	30/11/2025 19:34	29/11/2025 14:35	0011682	Barking Dogs Animals	177 Taia Drive, AWALON	Active
8611245- 34cc- f011- bbd3- 6045bdc3eac7	hAVS4d9K0tmLJf3ot654NSF8sc-wAKQpccCpGkLNGdExv9aGrt808MkksIaoWXObstPwefH8xN0Dl0lcvg==	30/11/2025 19:44	28/11/2025 21:29	0011619	Barking Dogs Animals	177 Taia Drive, AWALON	Active
cdcd453- 8bc3- f011- bbd3- 6045bdc3eac7	u0M6m6elGrrarPwef-Walkp2WwWjgSNDUpVhO9Xk-YzVnHhTVPypl3dHfkk2svZlBhJSP1HnbP9QSaM3jg==	30/11/2025 20:42	28/11/2025 1:16	0011435	Noise Community Concerns Safety and Community Concerns	177 Taia Drive Avalon Lower Hutt Wellington 5011	Active
0-00b4e9- 82cb- f011- bbd3- 7ced8da14179	xyCoLJymhK9kv50qP7LDIFFc-7M8yrlUOTY746nOyQy4dipEnMt+Q1jGp05b2AmArelKc-0UE0Hfhu0BQ=	2/01/2026 4:11	28/11/2025 0:16	0011434	Noise Community Concerns Safety and Community Concerns	177 Taia Drive Avalon Lower Hutt Wellington 5011	Active
08648890- 7cb- f011- bbd3- 000d3acabd-0	d3FRFpP3RoabBoTLAMnfOfHcC+QZ3hWzB7nVayQpYH510kbf6CT+21A1a0dd5RQMSbKCYf/mRZwMaA==	27/11/2025 13:40	27/11/2025 23:50	0011433	Noise Community Concerns Safety and Community Concerns	177 Taia Drive Avalon Lower Hutt Wellington 5011	Active
aa28bfe2- 7dcb- f011- bbd3- 6045bdc3eac7	ANevouSQ4jCZ3NcvKc-knKCDfhz7L86EkaOXG6cSZU26vYfHbALJfRr120qJw0qfemotL4AmIbbw==	27/11/2025 10:26	27/11/2025 23:20	0011432	Noise Community Concerns Safety and Community Concerns	177 Taia Drive Avalon Lower Hutt Wellington 5011	Active
a582f08f- 8abe- f011- bbd3- 6045bdc3eac7	JL0AFDjaclp5Q2n8ELFf8k0RjH7Qc-HbnX+JGpVpDpctNvGNtm+MOZ4p8hmSKAEwOQLY2+eh8YHw==	4/01/2026 17:34	11/11/2025 12:11	0009121	Illegal Dumping Public Littering Rubbish and Recycling	177 Taia Drive AWALON	Resolved
09f1b0c- 92b1- f011- bbd2- 6045bdc3eac7	hXDX8aTndy2RPIEH DtsfCgkX+O06ejshoNqPQbuUxY4NW/hmPlyneVfXWMZwNfPp72jwy9Q2clw==	14/12/2025 17:38	26/10/2025 0:03	0006873	Noise Community Concerns Safety and Community Concerns	177 Taia Drive Avalon Lower Hutt Wellington 5011	Resolved

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07/01/2026

Enquiry Trace Form

Enquiry: 582235 Logged by: Internal Report A Problem on 13/09/2022 10:13
 Service: Animal Services Classification: Request For Service
 Subject: Offleash complaint
 Desc: Pitbull from offending property off-leash roaming and not friendly. Caller reports peds being attacked in the past by dog. Dog wandered on caller's property today. Brown in colour - no tag or collar. Also white Pitbull seen roaming, this one aggressive. Security recording available

Site: Taita Drive (R00234), Avalon, Lower Hutt
 Site Address: Taita Drive Area: Avalon
 Location: 177 Taita Drive AVALON Ward: Central
 Contact: s7(2)(a)
 Telephone: s7(2)(a)

Customer: 568885 Time: 13/09/2022 10:13 Method: IRAP
 Name: s7(2)(a) Telephone: 0272901442
 Address: 182 Taita Drive, AVALON

Current Status:

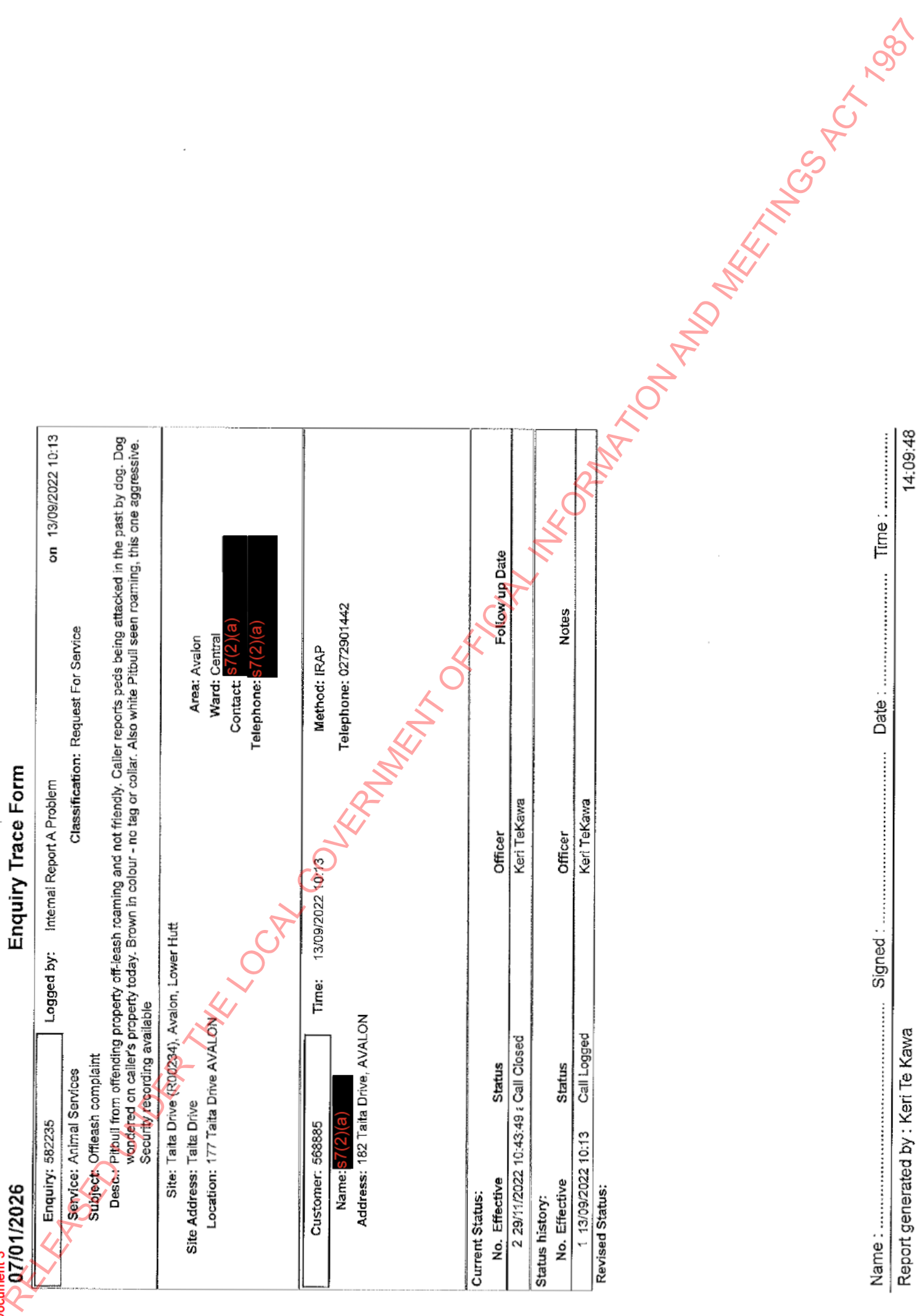
No. Effective	Status	Officer	Follow up Date
2	29/11/2022 10:43:49 : Call Closed	Keri TeKawa	

Status history:

No. Effective	Status	Officer	Notes
1	13/09/2022 10:13 Call Logged	Keri TeKawa	

Revised Status:

Name : Signed : Date : Time :
 Report generated by : Keri Te Kawa 14:09:48



From: s7(2)(a)
Sent: Tuesday, 30 May 2023 3:56 pm
To: ContactHCC
Subject: [EXTERNAL] Dog wailing / barking issue

Hi,

I wanted to make a report about a dog sounding very distressed and wailing at 177 Taita Drive, Avalon. I noticed this at approximately 3:40pm today. I could not identify the location of the dog within the property, but it can be heard for several blocks in any direction.

At least 3 other people walking past noticed this and the nature of the wailing was concerning enough for one older gentleman to stop and check.

I do not require a callback, thank you for your time. I prefer to remain anonymous if possible.

Kind regards,

s7(2)(a)

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1059224
Date: Wednesday, 4 December 2024 8:38:14 am

Enquiry Number: 1059224
Status: Call Logged
Follow Up Date: 4/12/2024
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog barks almost all day everyday and never stops. It has been like this almost for years.
Please help us.

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone: s7(2)(a)
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1059415
Date: Friday, 6 December 2024 10:56:43 am

Enquiry Number: 1059415
Status: Call Logged
Follow Up Date: 6/12/2024
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog across the road often barks non stop for 4-6 hours. The neighbors keep it tied up all the time as a guard dog.

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: John Nielsen
Telephone: 02102587150
Alt. Telephone:
Fax:
E-Mail: jnielsen1@gmail.com

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Animal Alerts - All - Enquiry 1060905
Date: Monday, 23 December 2024 9:28:12 am

Enquiry Number: 1060905
Current Status: Call Logged
Follow Up Date: 24/12/2024
Subject: Barking Dogs
Description: The dog at 177 Taita Drive does often bark for hours.
Location: 177 Taita Dr, AVALON
Site: Taita Drive
Ward: Central
Customer Forename: s7(2)(a)
Customer Surname: s7(2)(a)
Customer Phone:
Customer Alt Number:
Customer Email: s7(2)(a)

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1061137
Date: Tuesday, 7 January 2025 11:22:49 am

Enquiry Number: 1061137
Status: Call Logged
Follow Up Date: 30/12/2024
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: This dog barks all day, everyday and ower doesnt stop it at all. It has been for years. - 177 Taita Drive, AVALON
The dog was barking for a few hours on 22nd Dec at 10am to 2pm.
Also the dog stopped barking but started howling non stop on 24th Dec around 8:30am, like it was in pain.

The dog doesn't bark much anymore and it's now howling most of the time (10 hours+ each day roughly)

24th 8:30ish to around 2:30, then 3:20 to around 10pm.
25th 7:20 to around 11pm (all day)
26th 5:30am to now (11:30am)

Many thanks

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephon
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1063151
Date: Wednesday, 22 January 2025 9:07:52 am

Enquiry Number: 1063151
Status: Call Logged
Follow Up Date: 22/01/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog is barking since 3pm to 8:40pm and still barking now.
also 9am to 1pm yesterday.

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: s7(2)(a) [REDACTED]
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a) [REDACTED]

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1064190
Date: Monday, 3 February 2025 11:58:13 am

Enquiry Number: 1064190
Status: Call Logged
Follow Up Date: 3/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog is barking again most of the day. Started barking non stop about 1pm today, still going now

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: John Nielsen
Telephone:
Alt. Telephone:
Fax:
E-Mail: jnielsen1@gmail.com

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1064563
Date: Wednesday, 5 February 2025 8:51:15 am

Enquiry Number: 1064563
Status: Call Logged
Follow Up Date: 5/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs

Description: we have reported this issue many times but seems nothing changed. The dog at 177 Taita drive, Avalon is barking for hours again. since 7:30 pm to 10:27pm and still barking. The dogs barks for hours almost everyday.

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1064679
Date: Friday, 7 February 2025 9:22:27 am

Enquiry Number: 1064679
Status: Call Logged
Follow Up Date: 7/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog - 177 Taita Drive, AVALON is barking as usual from 1pm to 7:19pm and STILL barking.

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1066051
Date: Thursday, 20 February 2025 8:26:02 am

Enquiry Number: 1066051
Status: Call Logged
Follow Up Date: 20/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog - 177 Taita Dr, AVALON is barking again since 9pm and still barking now - 11:07pm.
I have been reporting same issue many times and still same! Are you contacting them?

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1066292
Date: Monday, 24 February 2025 9:04:27 am

Enquiry Number: 1066292
Status: Call Logged
Follow Up Date: 25/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog is barking from 4:30pm to 7pm and still going. Lots people living there and seems noone cares. - 177 Taita Dr, AVALON

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

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From: [confirmnotify](#)
To: [Animal Services ACO Team](#)
Subject: Enquiry Reassigned - Animals Control - Enquiry 1066440
Date: Monday, 24 February 2025 3:25:52 pm

Enquiry Number: 1066440
Status: Call Logged
Follow Up Date: 25/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog is barking since 12:30pm to 2pm and still going. also yesterday The dog was barking most of the day.

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Tuesday, 25 February 2025 8:36 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1066462

Enquiry Number: 1066462
Status: Call Logged
Follow Up Date: 25/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: It's 3:25pm and the dog is still barking since last report today - 1066440

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

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From: Waste
Sent: Thursday, 6 March 2025 1:46 pm
To: [REDACTED] s7(2)(a)
Subject: RE: HCC Confirm New Enquiry - Enquiry 1066673

Hi there,

We have spoke to an occupier at 177 – she admitted placing rubbish in a neighbour’s bin but said she has got their consent to do so.

If she places rubbish in your bin again without your consent, could you please provide proof, such as CCTV images, video footage, or any packages showing her address? Disposing of waste in someone else’s bin without permission is an offence under the Bylaw and may result in enforcement action under the Act.

		h) Any other reason which the Council, or the waste collector or operator, (to the waste collection operation.
	8.5	No person shall:
		a) Put waste into an approved receptacle allocated to any other person, wi
		b) Remove waste from, or interfere with any waste deposited in, an approv

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HUTT CITY COUNCIL SOLID WASTE MANAGEMENT AND MINIMISATION BYLAW

		collector, or the person who deposited the waste; or
		c) Remove a receptacle provided to the premises to which it has been allo the Council or the waste collector.
	8.6	The occupier and/or the manager of any premises is responsible for any waste ger collected.

Regards
Kerbside contract lead.

From: ContactHCC <contact@huttcity.govt.nz>
Sent: Thursday, 27 February 2025 11:15 am
To: Waste <Waste@huttcity.govt.nz>
Subject: FW: HCC Confirm New Enquiry - Enquiry 1066673

Hi Team,

Hoping you can assist with the below query?

Nga Mihi

Louise

Customer Services Representative

Hutt City Council, 30 Laings Road, Hutt Central, Lower Hutt 5010

P: 04 570 6666 M: W: [www.huttcity.govt.nz]www.huttcity.govt.nz



-----Original Message-----

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>

Sent: Wednesday, 26 February 2025 1:07 pm

To: ContactHCC <contact@huttcity.govt.nz>

Subject: HCC Confirm New Enquiry - Enquiry 1066673

Enquiry Number: 1066673

Status: Call Logged

Follow Up Date: 27/02/2025 13:00:38

Action Officer: Online RFS

Logged By: Report A Problem

Subject: Complaint

Description: Neighbour at 177 Taita Drive keeps on putting their rubbish in our bin and other neighbours bins. Our bin is overflowing now and might not get picked up. We have talked to them but they dont care.

Site: Taita Drive

Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)

E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Friday, 28 February 2025 8:46 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1066807

Enquiry Number: 1066807
Status: Call Logged
Follow Up Date: 28/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog at 177 Taita Drive is barking today again.
From 1-1:50pm, 2:30-3:20pm, 5-5:45pm 6:25 -7pm, 7:50 to 8:42pm and now still barking. Almost everyday like this.
Please Help us.
Many thanks

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: §7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: §7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Friday, 28 February 2025 8:39 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1066812

Enquiry Number: 1066812
Status: Call Logged
Follow Up Date: 28/02/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog is still barking (9:35 pm now) since the last report today. - 1066807

Site: Taita Drive
Location: 177 Taita Dr, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Tuesday, 18 March 2025 10:32 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1068352

Enquiry Number: 1068352
Status: Call Logged
Follow Up Date: 18/03/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog at 177 Taita Drive avalon is barking again. It has been since 5pm to now - 7:46pm and still barking.
I have been reporting so many times and nothing has changed. Couold you please sort this out?

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 26 March 2025 3:20 pm
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1069133

Enquiry Number: 1069133
Status: Call Logged
Follow Up Date: 27/03/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs

Description: The dog at 177 Taita drive is barking for hours. 24th March 9pm to 1am. 25th March 3-6pm. 26th march 1pm to 2:45pm and still barking now.

We have been complaining about the dog for months, nothing really has changed. Do we have to talk to different office to sort this out?

Site: Taita Drive

Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)

Telephone:

Alt. Telephone:

Fax:

E-Mail: s7(2)(a)

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Monday, 31 March 2025 8:37 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1069398

Enquiry Number: 1069398
Status: Call Logged
Follow Up Date: 1/04/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog is barking non stop again. Started around 9:30 and still going at 11:22 at 177 Taita Drive

Site: Taita Drive
Location: 177 Taita Drive

Contact: John Nielsen
Telephone:
Alt. Telephone:
Fax:
E-Mail: jnielsen1@gmail.com

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 2 April 2025 8:48 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1069577

Enquiry Number: 1069577
Status: Call Logged
Follow Up Date: 2/04/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog at 177 Taita drive barking since 9am, 2hours barking now.
Are you actually talking them? This has been going on for years. Nothing has changed. Is there anyother office we can contact about this issue ?????

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: §7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: §7(2)(a)

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 2 April 2025 8:42 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1069587

Enquiry Number: 1069587

Status: Call Logged

Follow Up Date: 2/04/2025

Action Officer: Keri TeKawa

Notes: No contact details provided on HCC website Report a problem, Logged By: Report A Problem

Subject: Barking Dogs

Description: Dog has been barking non stop since around 9 this morning. S

Site: Taita Drive

Location: 177 Taita Drive, AVALON

Contact: Sick OfDog

Telephone:

Alt. Telephone:

Fax:

E-Mail:

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Monday, 5 May 2025 10:46 am
To: _Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1072402

Enquiry Number: 1072402
Status: Call Logged
Follow Up Date: 6/05/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog barking 1pm to 4pm and very loud music all day. Could you please talk to them ?

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a)

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Monday, 5 May 2025 10:46 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1072402

Enquiry Number: 1072402
Status: Call Logged
Follow Up Date: 6/05/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog barking 1pm to 4pm and very loud music all day. Could you please talk to them ?

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a) [REDACTED]
Telephone:
Alt. Telephone:
Fax:
E-Mail: s7(2)(a) [REDACTED]

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 21 May 2025 8:29 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1074171

Enquiry Number: 1074171
Status: Call Logged
Follow Up Date: 21/05/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dogs are barking constantly since 11am. Could you please tell them to train their dogs.

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a) [REDACTED]
Telephone:
Alt. Telephone:
Fax:
E-Mail:

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Thursday, 22 May 2025 12:42 pm
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1074354

Enquiry Number: 1074354
Status: Call Logged
Follow Up Date: 22/05/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog is constantly barking since 2pm. Could you please ask them to train the dog.

Thank you

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail:

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Tuesday, 24 June 2025 9:28 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1076773

Enquiry Number: 1076773
Status: Call Logged
Follow Up Date: 24/06/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog at 177 Taita drive is constantly barking since 5pm. Please Ask them to train their 3 dogs.

Site: Taita Drive
Location: 177 Taita drive avalon

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail:

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 25 June 2025 8:41 am
To: _Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1076905

Enquiry Number: 1076905
Status: Call Logged
Follow Up Date: 25/06/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog is barking non stop again at 177 Taita Drive.

Has been barking non stop for 4 hours now.

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: John Nielsen
Telephone:
Alt. Telephone:
Fax:
E-Mail: jnielsen1@gmail.com

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Thursday, 3 July 2025 8:25 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1077464

Enquiry Number: 1077464

Status: Call Logged

Follow Up Date: 3/07/2025

Action Officer: Keri TeKawa

Notes: Customer reported on HCC website Report a problem - no contact details provided.

Logged By: Report A Problem

Subject: Dogs Defecating Pvrte/Public

Description: The dogs at 177 Taita drive, have been pooping all around the neighbourhood in front of our houses. There are at least 10 sets on our lawn at the moment. Could you please look into this. We have seen the neighbours bringing their dogs to our lawn and neighbours lawn to poop. It has been almost for years like this.

Site: Taita Drive

Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)

Telephone:

Alt. Telephone:

Fax:

E-Mail:

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 9 July 2025 8:31 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1077903

Enquiry Number: 1077903
Status: Call Logged
Follow Up Date: 9/07/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Dog has been barking non stop for 2.5 hours again at 177 Taita Drive

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: John Nielsen
Telephone:
Alt. Telephone:
Fax:
E-Mail: jnielsen1@gmail.com

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Tuesday, 15 July 2025 8:08 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1078327

Enquiry Number: 1078327
Status: Call Logged
Follow Up Date: 15/07/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: The dog at 177 Taita drive is continuously barking since 4pm!
Please tell them to train the dogs.

Site: Taita Drive
Location: 177 Taita drive avalon

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail:

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 23 July 2025 1:22 pm
To: _Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1079069

Enquiry Number: 1079069
Status: Call Logged
Follow Up Date: 24/07/2025
Action Officer: Keri TeKawa
Notes: Customer reported on HCC website Report a problem - No contacts provided.
Logged By: Report A Problem

Subject: Barking Dogs
Description: The Dog at 177 Taita drive is constantly barking since 10:00am.

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a) [REDACTED]
Telephone:
Alt. Telephone:
Fax:
E-Mail:

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From: confirmnotify <confirmnotifyhcc@huttcity.govt.nz>
Sent: Wednesday, 13 August 2025 8:27 am
To: __Animal Services ACO Team
Subject: Enquiry Reassigned - Animals Control - Enquiry 1080535

Enquiry Number: 1080535
Status: Call Logged
Follow Up Date: 13/08/2025
Action Officer: Keri TeKawa
Notes:
Logged By: Report A Problem

Subject: Barking Dogs
Description: Please ask them to train the dog. The dog is barking all day today and last week. The dog is constantly barking since 1pm and still barking today!

Site: Taita Drive
Location: 177 Taita Drive, AVALON

Contact: s7(2)(a)
Telephone:
Alt. Telephone:
Fax:
E-Mail:

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From: HCC Animal Services
Sent: Friday, 28 November 2025 9:29 pm
To: _Animal Services ACO Team
Subject: You have a new case assigned from HCC: 0011619

Case No: 0011619
Customer: John Nielsen
Address: 177 Taita Drive, AVALON
Additional Location Information:
Main Category: Animals
Sub Category: Dogs
Topic: Barking
Enquiry Type: Excessive Noise

Description: Dog has been barking non stop for the last 2 hours again. Its located at 177 Taita Drive.

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From: HCC Animal Services
Sent: Saturday, 29 November 2025 2:36 pm
To: _Animal Services ACO Team
Subject: You have a new case assigned from HCC: 0011682

Case No: 0011682
Customer: s7(2)(a)
Address: 177 Taita Drive, AVALON
Additional Location Information:
Main Category: Animals
Sub Category: Dogs
Topic: Barking
Enquiry Type: Excessive Noise

Description: The dog has been barking consistently for 2 hours since around 12:30.

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From: HCC Animal Services
Sent: Thursday, 4 December 2025 12:43 pm
To: _Animal Services ACO Team
Subject: You have a new case assigned from HCC: 0012427

Case No: 0012427
Customer: s7(2)(a)
Address: 177 Taita Drive, AVALON
Additional Location Information:
Main Category: Animals
Sub Category: Dogs
Topic: Barking
Enquiry Type: Excessive Noise

Description: 4/12/2025, from 11:00 am to 12:40pm , 100 minutes, persistent loud barking. White dog at front yard. The dog is still barking now.

RELEASED UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987

From: HCC Animal Services
Sent: Sunday, 7 December 2025 12:47 pm
To: _Animal Services ACO Team
Subject: You have a new case assigned from HCC: 0012770

Case No: 0012770
Customer: s7(2)(a)
Address: 177 Taita Drive, AVALON
Additional Location Information:
Main Category: Animals
Sub Category: Dogs
Topic: Barking
Enquiry Type: Excessive Noise

Description: The white dog in front of their yard has been barking loudly and continuously since 11:20 AM today and is still barking now. This has been happening almost every day.

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